

Formula Name: \_\_\_\_\_

Formula UPC Number: \_\_\_\_\_

## eWIC Instructions for Ordering Formula at Longs Drugs

1. E-mail or text your completed "eWIC Longs Drugs Order" form to [HIWICRBO@cvscaremark.com](mailto:HIWICRBO@cvscaremark.com).

You can order up to 3 months of formula at a time, but must complete a separate eWIC Long Drugs Order form for each month of formula.

\*For Pediasure No Fiber and Peptamen Jr formulas: Specify flavor(s) & amount(s) you are ordering.

2. You can also call Longs Drugs Regional Business Office (RBO) at 1(844) 225-2317. Select 2# to place your order. Have your Client ID Number, eWIC Card, eWIC Benefits List, Formula Name, Formula UPC Number, and Longs Store Name/Number you would like to pick up your formula from (see below).
3. You should receive an Order Confirmation from Longs RBO within one (1) Business day of your order.  
E-mail or call Longs RBO if you do not receive an Order Confirmation.
4. Longs store staff will call you when your order is ready for pick-up at the pharmacy.
5. Swipe eWIC Card at Pharmacy cash register at the time of pick-up.
6. Inspect your formula at pick-up. Do not accept any product that is expired or damaged.
7. Longs is expected to have formula available for pick-up within four (4) business days of order.
8. If your order is not available by expected date, call Longs RBO at 1(844) 225-2317. Select 2#.
9. If Longs does not provide a follow-up in one (1) business day, call your WIC clinic.
10. Longs will hold your order at store pick-up site for one (1) week. Client will need to call to re-order.
11. Call WIC clinic immediately if your formula needs change. Return unopened cans to WIC clinic.
12. Note: Lost/stolen WIC benefits are not replaced.

**\* Recommend to order your formula from Longs as soon as your benefit date starts .  
Formula must be picked up at the pharmacy by the Last Day to Use .**

Store Number	Store Name	Address	Phone
#9952	Kapaa	645 Aleka Lp, Kapaa, 96746	822-4915
#9189	Lihue	3-2600 Kaumualii Hwy, #1100, Lihue, 96766	245-7771
#10474	Poipu	2829 Ala Kalanikaumauka St, Koloa, 96756	742-0350

KAUAI PHARMACY STORE		Address	Phone
#7669	Eleele Pharmacy	4469 Waialo Rd, #C5, Eleele, 96705	335-0700

