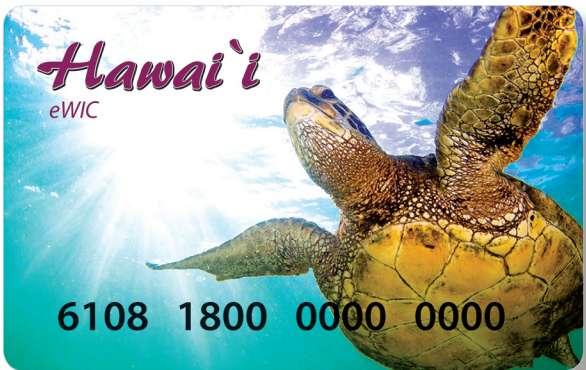


SHOPPING  
WITH YOUR  
eWIC  
CARD



# GETTING STARTED

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Select a 4-digit Personal Identification Number (PIN) before using your card.  
To select your PIN:

- Call the automated phone line at 1-888-347-5449

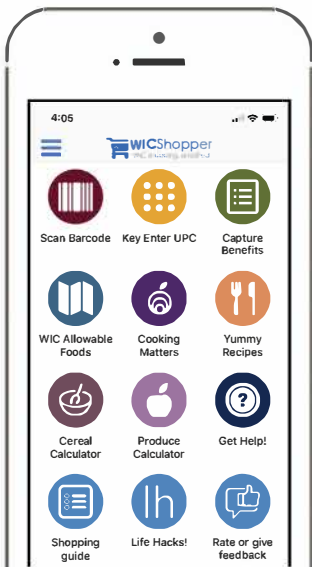
## OR

- Go to:  
[health.hawaii.gov/wic/eWIC](http://health.hawaii.gov/wic/eWIC)
- From there you will be directed to where you can select your PIN.





# DOWNLOAD THE WICShopper APP AND REGISTER YOUR CARD NUMBER



The free **WICShopper** app lets you review available food benefits, scan products to identify WIC allowed foods, find WIC clinics and WIC-approved stores and view recipes on your smartphone.

**1** Install **WICShopper** from your app store.



**2** Select HAWAII as your WIC Agency.

**3** Register using the 16 digit number on the front or your WIC card.

**4** Scan product bar codes to identify WIC-allowed foods as you shop.

**5** View your current benefits, Allowable Foods List, recipes, and more right from the app!

Learn more:

[www.EBTShopper.com](http://www.EBTShopper.com)



# KNOW YOUR WIC FOOD BALANCE

## WHAT FOOD BENEFITS ARE AVAILABLE?

- The Family Food Benefits List you received at the clinic shows the food benefits issued to your family.

### HAWAII WIC Program

#### Benefit Account Balance

*Windward WIC Clinic*

*Melanie Mango*

Benefits for 07/22/2019 to 08/21/2019

4.50 GAL	1% or Fat Free Milk gallon
72.00 OZ	Breakfast Cereal
1.00 LBS	Cheese
2.00 LBS	Dry Beans or Peas
2.00 DOZ	Eggs
20.00 USD	Fruit and Vegetables
3.00 CNT	Juice - 11.5-12 oz frozen or 46-48 oz liquid
2.00 CNT	Juice - 64 oz container
1.00 CNT.	Peanut Butter
48.00 OZ	Whole Grains - Bread/Rice/Pasta/Tortillas
4.00 GAL	Whole Milk gallon
1.00 CNT	Yogurt - Low Fat or Nonfat

Your benefits have a first and last date of use that is printed on your Benefits List. Your food benefits expire at midnight on the last date of use.



Food benefits that have not been spent do not carry over to the next month.

# HOW CAN I CHECK MY MOST UP-TO-DATE FOOD BALANCE?

Look at the bottom of your last WIC shopping receipt. It shows your remaining food benefits and expiration date.



Use the "My Benefits" option in the WICShopper app.



My Benefits

Check your remaining food benefits at [health.hawaii.gov/wic/eWIC](http://health.hawaii.gov/wic/eWIC)



Call 1-888-347-5449



Ask a customer service associate at a WIC-approved store to check your food balance.



# CHOOSING WIC FOODS

- Know your WIC food balance when you go to the store.
- Use the WICShopper App or Allowable Foods List to help you choose WIC foods.



- You may need to separate your WIC foods from your non-WIC foods. Ask the cashier.
- Use your eWIC card before all other forms of payment, including your SNAP card.
- Swipe your eWIC card and enter your PIN when asked.
- Check that your WIC purchase is correct.
- Keep your receipt. It shows your remaining food benefit balance and it can help your WIC office if issues arise.

# READING YOUR RECEIPT

**HAWAII WIC GROCERY STORE**  
**123 MAIN STREET**  
**HONOLULU, HI 96813**

STORE ID: 123  
TERM ID: 123  
CLERK ID: 999  
DATE & TIME: 08/04/2019 11:06AM  
SEQ NUMBER: 034  
CARD: \*\*\*\*\*00007  
AUTH CODE: 123499

**WIC PURCHASE**

QTY	UNITS	DESCRIPTION	PRICE
18.00	oz	Breakfast cereal	\$4.99
2.50	\$\$	Fruits & Veg	\$2.50

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TOTAL ITEMS SOLD = 2  
\$ 2.50 - Fruits & Veggies

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PURCHASE SUBTOTAL	7.49
DISCOUNT APPLIED	0.00
APPROVED PURCHASE TOTAL	7.49

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**BALANCE DUE - 0.00**  
**BENEFITS EXPIRE 8-22-2019**

QTY	UNITS	DESCRIPTION
1.00	lb	Cheese
1.00	dz	Eggs
18.00	oz	Breakfast Cereal
1.00	jar/bag/can	Peanut Butter/Beans
32	oz	WW Bread or Whole Grains
3.00	gal	1%/skim Milk
2.00	can	64-oz Juice
3.50	\$\$\$	Fruit and Vegetables
1.00	qt	Yogurt

.....CARD HOLDER COPY.....  
.....PLEASE SAVE THIS RECEIPT.....

1. List of foods you just bought.

2. Total number of WIC items sold.

3. WIC purchase subtotal and any discounts that have been applied (coupon, store discount, etc.)

4. The last day you can buy the rest of your WIC foods for the month.

5. The WIC foods you have left to buy this month.

# PROTECT YOUR CARD

## KEEP YOUR PIN SAFE

- 1. DO NOT WRITE YOUR PIN ON YOUR CARD** or on anything you keep with your card.
- 2. PROTECT YOUR PIN AND YOUR CARD.** Share your PIN - and your eWIC card - only with someone you trust to shop for you.
- 3. IF YOU ENTER THE WRONG PIN FOUR TIMES IN A ROW,** your card will be locked.
- 4. IF YOU FORGOT YOUR PIN,** call 1-888-347-5449 to change it.

## KEEP YOUR CARD SAFE

**KEEP YOUR CARD;** future WIC benefits will be added to your card.

**BRING YOUR CARD** each time you come to the WIC office.

**KEEP YOUR CARD AWAY** from magnets and electronics such as cell phones.

**IF YOUR CARD IS LOST, STOLEN, OR DAMAGED,** call 1-888-347-5449 and press "2", then call your WIC clinic for a replacement card.



# QUESTIONS?

## CALL YOUR WIC CLINIC

### WIC Local Agencies

#### OAHU

Kalihi-Palama WIC Program	841-0011
Kapiolani WIC Program	983-8531
Kokua Kalihi Valley WIC Program	791-9444
Leeward WIC Program	675-0365
Wahiawa WIC Program	622-6458
Waianae WIC Program	697-3301
Waimanalo WIC Program	259-7940
Windward WIC Program	233-5470

#### NEIGHBOR ISLANDS

Bay Clinic WIC Program (Hawaii)	965-3030
Hilo WIC Program	974-4270
Kona WIC Program	322-4888
Kauai WIC Program	241-3080
Lanai WIC Program	565-6919
Malama I Ke Ola WIC Program (Maui)	872-4034
Maui WIC Program	984-8225
Molokai WIC Program	660-2614

Visit <http://health.hawaii.gov/wic> for more information and clinic locations.

# WIC SHOPPING REMINDERS

You may use coupons, store loyalty cards, buy one/get one offers and other specials when shopping with eWIC.

WIC foods, formula or your eWIC card cannot be sold, traded or given away.

Substitutions are not allowed. You may only buy foods on your Family Food Benefits list and the Hawaii WIC Approved Food List.

WIC foods and formula cannot be returned or exchanged for cash, credit, or other items.

Rain checks and IOUs are not allowed.

# **AUTHORIZED WIC STORES\***

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## **OAHU VENDORS**

DECA HICKAM AFB COMMISSARY  
DECA KANEOHE BAY COMMISSARY  
DECA PEARL HARBOR COMMISSARY  
DECA SCHOFIELD BARRACKS COMMISSARY  
DON QUIJOTE (all stores)  
FOOD PANTRY Hobron Ln  
FOODLAND (all stores)  
FOODLAND FARMS – Aina Haina & Ala Moana  
MALAMA MARKET (Haleiwa & Makakilo)  
NANAKULI SUPER  
PACIFIC SUPERMARKET  
SACK 'N SAVE (all stores)  
SAFEWAY (all stores)  
SHIMA'S MARKET (Times)  
TAMURA SUPER MARKET - Waianae  
TAMURA'S (Hauula, Kalaelo & Wahiawa)  
TARGET (Kapolei & Salt Lake)  
TIMES SUPERMARKETS (all stores)  
WAIANAE STORE  
WALMART (Kapolei, Keeaumoku & Pearl City)

## **HAWAII COUNTY VENDORS**

CHOICE MART  
DA STORE HAWAIIAN BEACHES  
FOODLAND (all stores)  
FOODLAND FARMS – Mauna Lani  
J. HARA STORE  
K. TAKATA STORE  
KILAUEA GENERAL STORE  
KTA EXPRESS - Kealakekua  
KTA SUPER STORE (all stores)  
MALAMA MARKET (Honokaa, Oceanview & Pahoia)  
MATSUYAMA FOOD MART  
MIZUNO SUPERETTE  
OCEAN VIEW MARKET  
SACK 'N SAVE (all stores)  
SAFEWAY (all stores)  
TARGET (Hilo & Kailua-Kona)

## **MAUI VENDORS**

FOODLAND (all stores)  
FOODLAND FARMS - Lahaina  
HANA RANCH STORE  
HAIKU MARKET  
HASEGAWA GENERAL STORE  
NAPILI MARKET  
SACK 'N SAVE  
SAFEWAY (all stores)  
TIMES SUPERMARKETS (all stores)

## **KAUAI VENDORS**

BIG SAVE (all stores)  
FOODLAND (all stores)  
ISHIHARA MARKET  
SAFEWAY (all stores)  
TIMES SUPERMARKETS (all stores)

## **MOLOKAI VENDORS**

FRIENDLY MARKET CENTER  
KUALAPUU MARKET  
MAUNALOA GENERAL STORE  
MISAKI'S INC

## **LANAI VENDORS**

PINE ISLE MARKET LTD.  
RICHARD'S MARKET

\*Please check our website for current Vendor listings





**STATE OF HAWAII  
DEPARTMENT OF HEALTH  
WIC SERVICES BRANCH**

WIC Clinic Contact Information:



<http://health.hawaii.gov/wic>

**This institution is an equal opportunity provider.**