

10. WHAT'S NEW?

EFFECTIVE 9/1/17 MALT-O-MEAL OAT BLENDERS NOT WIC ELIGIBLE



Please remove these UPCs from your cash register system as WIC eligible starting 9/1/17.

(Item will still appear in the Approved Food List until next food brochure in 2019)

UPC	Description
004240004745	MOM Oat Blender Honey - 13.5oz Box
004240012533	MOM Oat Blender Honey - 18oz Bag



GRAPHICS UPDATE FOR GERBER INFANT FOODS

GERBER INFANT FRUITS AND VEGETABLES, INFANT MEATS, and INFANT CEREALS had a graphics update.



Product	Package Size
GERBER 2 nd FOODS infant fruits and vegetables	4 oz 2-pack
GERBER infant meats	2.5 oz
GERBER infant cereal	8 oz
GERBER Good Start Soy	12.9 oz

GERBER INFANT FOODS ARE SOLD AS "2 PACKS OF 4 OZ"



Each 2-pack is equal to 2 CONTAINERS OF BABY FOOD
 EXAMPLE: A WIC check issued for "20 [4 oz] containers Baby Food Fruit and Vegetables" will authorize the WIC participant to purchase TEN (10) 2-packs of 4 OZ Gerber infant foods.



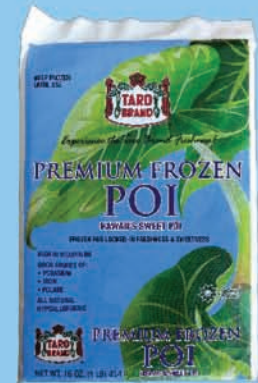
POI in plastic bags and containers are WIC allowed to be purchased with a WIC cash value voucher (CVV)

- Poi in containers, plastic bags, frozen, and Packs (NEW) are WIC allowed



PACKS

PLASTIC BAG



FROZEN



CONTAINERS

10. WHAT'S NEW

NEW PACKAGING FOR BEECH-NUT INFANT CEREAL

BEECH-NUT INFANT CEREAL canister will take the place of the BEECH-NUT INFANT CEREAL 8 oz. box.



WHAT DO YOU DO?

A WIC PARTICIPANT LEAVES THEIR WIC ID FOLDER IN YOUR STORE...

Recovering lost WIC ID folders is very important to WIC families because WIC does not replace lost checks and many lost WIC ID folders have WIC checks that can still be transacted in your store – if the WIC family can retrieve them. To help get lost folders and WIC checks returned to the WIC participant so they may be used in a store before they expire, we encourage your store to:

1. Place all lost WIC folders in a specific secured location (for example in a labeled box in a drawer at customer service)
2. Report the lost item(s) by calling the WIC Clinic phone number listed on the front of the ID Folder as soon as possible. Some WIC clinics may also have the fax number listed on the front.



State of Hawaii
Special Supplemental Nutrition Program for
Women, Infants and Children (WIC)

WIC IDENTIFICATION FOLDER

Do Not Shop Without This Folder

Participant Name	Client ID Number
1. WIC Participant	123456789
2.	
3.	
4.	
5.	
6.	

Caregiver & Alternate Caregiver Signature(s) & Printed Name(s)

1. WIC Caregiver
Caregiver's Printed Name: **WIC Caregiver**

2. Alternate Caregiver
Alternate Caregiver's Printed Name: **Alternate Caregiver**

INVALID WITHOUT SIGNATURE(S)

Local Agency Address & Telephone Number:

Loeward WIC Program
94-275 Mokuola St. #101A
Waipahu, HI 96797
(808)675-0365
(808)675-0371 (FAX)
DO NOT FORWARD. IF UNABLE TO DELIVER
WITHIN 5 DAYS, RETURN TO SENDER



<http://health.hawaii.gov/wic>
WIC Form FD 920 (February 2017)

- The client ID# should be sufficient information for the WIC clinic.
- WIC will inform the family. WIC allows stores to verify identification from the WIC authorized representative 1 or 2 when returning lost WIC items.

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Additional Hawaii WIC Cash Value Voucher (CVV)

On October 1, 2018, Hawaii WIC will begin to issue an additional CVV for \$9.00. Please program your POS systems to allow for this CVV amount.

HAWAII WIC PROGRAM					To report fraud, call 800-424-9121 or visit www.usda.gov/oig/hotline.htm	
NAME OF CLIENT					FIRST DAY TO USE	LAST DAY TO USE
Sample					01/18/2017	02/18/2017
CLIENT I.D.	AGENCY	CLINIC	FOOD PATTERN	FI TYPE	PAY TO THE ORDER OF WIC VENDOR NO.	
FOR PURCHASE OF APPROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):					VENDOR MUST DEPOSIT WITHIN SIXTY (60) DAYS OF FIRST DAY TO USE	
9 \$ (dollars) Fresh/Frozen Fruits and Vegetables ONLY					DATE OF USE	
					AMOUNT	
					\$	
					NOT VALID WITHOUT WIC VENDOR NO.	
					X	
					WIC CUSTOMER SIGNATURE AT TIME OF PURCHASE	



REMEMBER...

CVVs deposited for more than the value of the CVV will be rejected by the WIC bank and returned.

You may prevent rejected CVVs and avoid the returned check fee by not depositing any CVV for more than its value as written on the CVV. Prior to depositing the CVV, you may correct any cashier error for the Dollar "Amount" by:

HAWAII WIC PROGRAM					To report fraud, call 800-424-9121 or visit www.usda.gov/oig/hotline.htm	
NAME OF CLIENT					FIRST DAY TO USE	LAST DAY TO USE
Sample					01/18/2017	02/18/2017
CLIENT I.D.	AGENCY	CLINIC	FOOD PATTERN	FI TYPE	PAY TO THE ORDER OF WIC VENDOR NO.	
FOR PURCHASE OF APPROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED):					VENDOR MUST DEPOSIT WITHIN SIXTY (60) DAYS OF FIRST DAY TO USE	
11 \$ (dollars) Fresh/Frozen Fruits and Vegetables ONLY					DATE OF USE	
					AMOUNT	
					\$ 11.00 me	
					12.44	
					NOT VALID WITHOUT WIC VENDOR NO.	
					X	
					WIC CUSTOMER SIGNATURE AT TIME OF PURCHASE	

1. Drawing a single straight line (in ink) through the incorrect amount;
2. Entering the correct dollar amount clearly and legibly (in ink) in the space next to or above the wrong amount; and
3. Initialing next to the correction.

- CVVs deposited for more than the issued amount of the CVV will be rejected by the WIC bank.
- WIC participants are to pay the difference when a fruit or vegetable purchase exceeds the value of the CVV (split-tender).
- The monetary amounts above the CVV limits are subject to any tax which applies to non-WIC purchases of fruits and vegetables.

10. WHATS NEW?



What is eWIC?

eWic is a benefit delivery method that allows WIC participants to access their benefits electronically. The system allows for the use of a eWIC card and Personal Identification Number (PIN) to redeem WIC approved foods. eWIC is different from other tenders so some additional cashier training will be needed.



When will eWIC be implemented in Hawaii?

Hawaii eWIC will be piloted at a test location in August 2019. Statewide rollout is projected to begin in January 2020. Hawaii WIC will provide a more detailed rollout plan and dates in future announcements.



Please forward any questions or comments by email or phone to:

DOH.wic.vendor@doh.hawaii.gov

Phone: (808) 586-4776

Toll Free: 1-888-820-6425



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This institution is an equal opportunity provider.

SEPTEMBER 28, 2018