





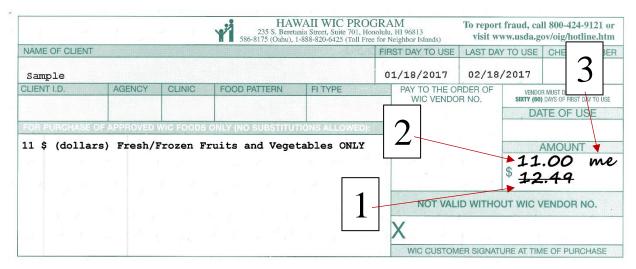
PREVENT REJECTED Cash Value Vouchers (CVVs)

When transacting a CVV, cashiers should not enter an amount more than value of the CVV on the front of the check. We understand that the franking on the back of the check may include the total amount transacted including an amount over the value of the CVV which is paid by the WIC customer.

CVVs deposited for more than the value of the CVV will be rejected by the WIC bank and returned.

You may prevent rejected CVVs and avoid the returned check fee by not depositing any CVV for more than its value as written on the CVV. Prior to depositing the CVV, you may correct any cashier error for the Dollar "Amount" by:

- 1. Drawing a **single straight line** (in ink) through the incorrect amount;
- 2. Entering the correct dollar amount clearly and legibly (in ink) in the space next to or above the wrong amount; and
- 3. Initialing next to the correction.



When making a correction to the dollar amount written on the WIC check:

- 1. **DO NOT** write over the incorrect amount;
- 2. **DO NOT** scratch out the error so that it cannot be read;
- 3. **DO NOT** use correction fluid (white-out) to cover over the error.

Please forward any questions or comments to: DOH.WIC.VENDOR@DOH.HAWAII.GOV