



Hawaii
WIC TACKS
News For WIC Stores



PREVENT REJECTED Cash Value Vouchers (CVVs)

When transacting a CVV, cashiers should not enter an amount more than value of the CVV on the front of the check. We understand that the franking on the back of the check may include the total amount transacted including an amount over the value of the CVV which is paid by the WIC customer.

CVVs deposited for more than the value of the CVV will be rejected by the WIC bank and returned.

*You may prevent rejected CVVs and avoid the returned check fee by not depositing any CVV for more than its value as written on the CVV. Prior to depositing the CVV, you may **correct any cashier error for the Dollar “Amount”** by:*

1. Drawing a **single straight line** (in ink) through the incorrect amount;
2. Entering the correct dollar amount clearly and legibly (in ink) in the space next to or above the wrong amount; and
3. Initialing next to the correction.

| HAWAII WIC PROGRAM 235 S. Beretania Street, Suite 701, Honolulu, HI 96813 586-8175 (Oahu), 1-888-820-6425 (Toll Free for Neighbor Islands) | | | | | To report fraud, call 800-424-9121 or visit www.usda.gov/oig/hotline.htm | | |
|--|--------|--------|--------------|---------|--|-----------------|--------------|
| NAME OF CLIENT | | | | | FIRST DAY TO USE | LAST DAY TO USE | CHECK NUMBER |
| Sample | | | | | 01/18/2017 | 02/18/2017 | 3 |
| CLIENT I.D. | AGENCY | CLINIC | FOOD PATTERN | FI TYPE | PAY TO THE ORDER OF WIC VENDOR NO. | | |
| FOR PURCHASE OF APPROVED WIC FOODS ONLY (NO SUBSTITUTIONS ALLOWED): | | | | | VENDOR MUST DISPLAY THIS CHECK WITHIN SIXTY (60) DAYS OF FIRST DAY TO USE | | |
| 11 \$ (dollars) Fresh/Frozen Fruits and Vegetables ONLY | | | | | DATE OF USE | | |
| | | | | | AMOUNT | | |
| | | | | | 11.00 me | | |
| | | | | | 12.44 | | |
| | | | | | NOT VALID WITHOUT WIC VENDOR NO. | | |
| | | | | | X | | |
| | | | | | WIC CUSTOMER SIGNATURE AT TIME OF PURCHASE | | |

When making a correction to the dollar amount written on the WIC check:

1. **DO NOT** write over the incorrect amount;
2. **DO NOT** scratch out the error so that it cannot be read;
3. **DO NOT** use correction fluid (white-out) to cover over the error.

Please forward any questions or comments to:
DOH.WIC.VENDOR@DOH.HAWAII.GOV