



STATE OF HAWAII
DEPARTMENT OF HEALTH
KA 'OIHANA OLAKINO
ALCOHOL AND DRUG ABUSE DIVISION
KAKUHIHEWA BUILDING
601 Kamokila Boulevard, Room 360
Kapolei, Hawaii 96707
PH: (808) 692-7506
FAX: (808) 692-7521

In reply, please refer to:
File: DOH/ADAD

March 3, 2026

Announcement: Inspire Plus – Additional Sign-in Method Recommendation

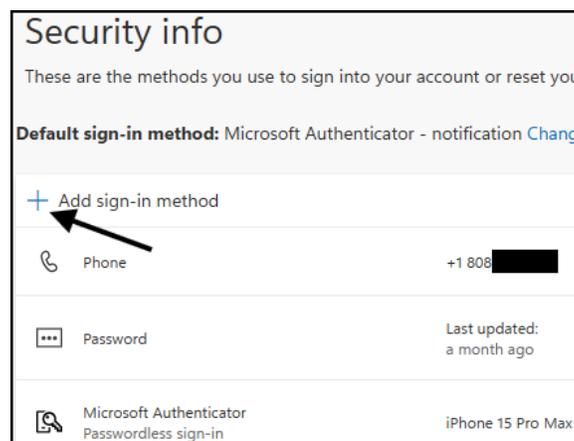
To our Providers, Partners, Supervisors, and Staff:

It has come to our attention that users who replace or reset their smartphones without first configuring a backup authentication method may lose the ability to sign in to Inspire Plus. To prevent service interruptions and ensure continuous access, all users are strongly encouraged to establish an additional sign-in method.

If you have not yet configured a backup method, please visit the following site:

<https://mysignins.microsoft.com/security-info?tenantId=hawaiiomt.onmicrosoft.com>

After signing in, select the “+” icon next to “Add sign-in method” and follow the on-screen instructions to complete the setup.



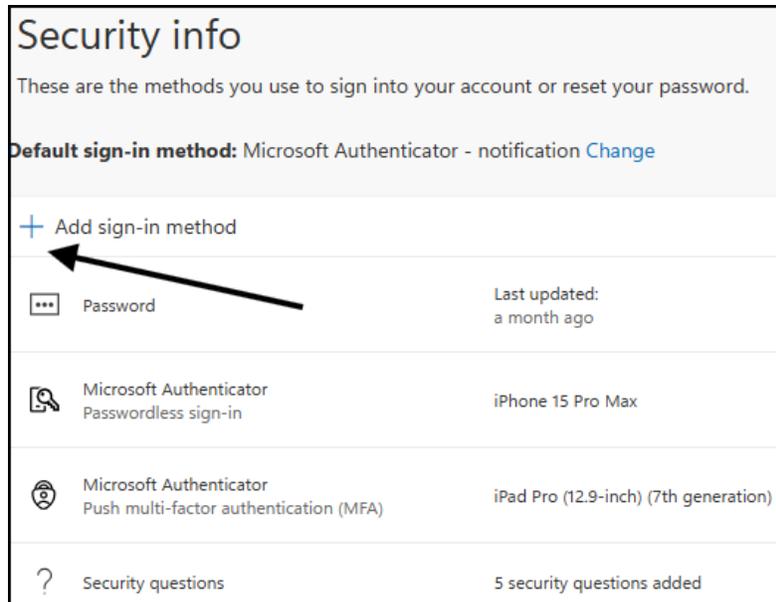
Configuring an additional method will help ensure uninterrupted access to Inspire Plus in the event that a smartphone is replaced or if the Microsoft Authenticator app becomes unavailable.

We appreciate your attention to this matter and your continued partnership in maintaining secure and reliable access to Inspire Plus.

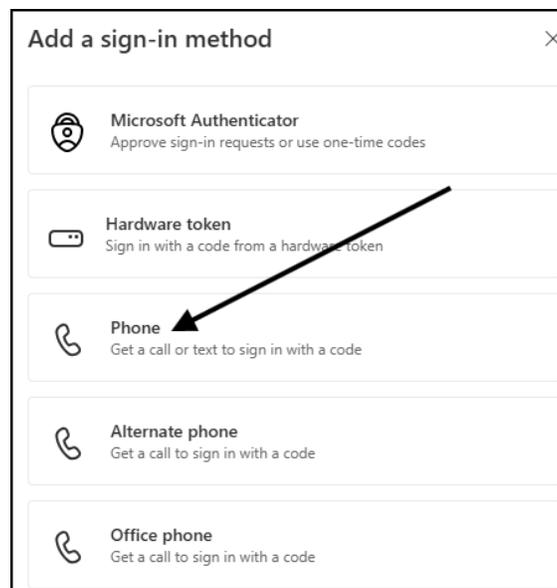
For your convenience, detailed step-by-step instructions are provided on the following page.

Configuring an Additional Multifactor Authentication Sign-in Method

1. Visit:
<https://mysignins.microsoft.com/security-info?tenantId=hawaiiomt.onmicrosoft.com>
2. A two-digit code will appear on the screen and you will be prompted to enter the code in the Microsoft Authenticator app on your smartphone.
3. Click on the “+” next to “Add sign-in method.”



4. Select “**Phone.**”



5. Enter your phone number, select the “**Call**” option, and click “**Next.**”

Add your phone number

Verify it's you with a call or text code to your phone.

Country code
United States (+1)

Phone number
808 [REDACTED]

Choose how to verify

Text a code

Call

Message and data rates may apply. Pressing Next means that you agree to the [Terms of service](#) and [Privacy and cookies statement](#).

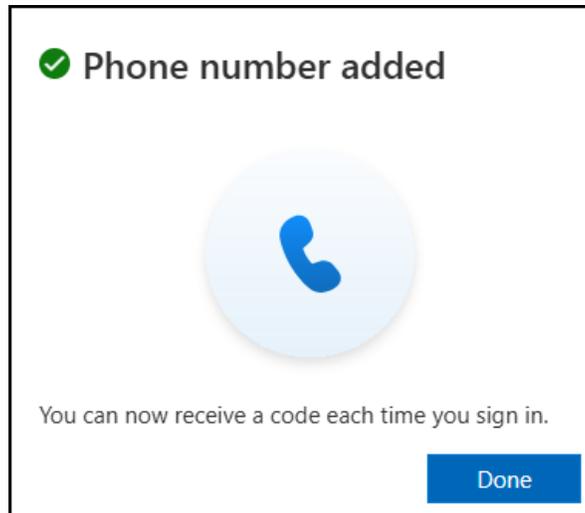
Back Next

- The following screen will appear, and you will receive a phone call. Answer the call and press “#” when prompted to confirm.

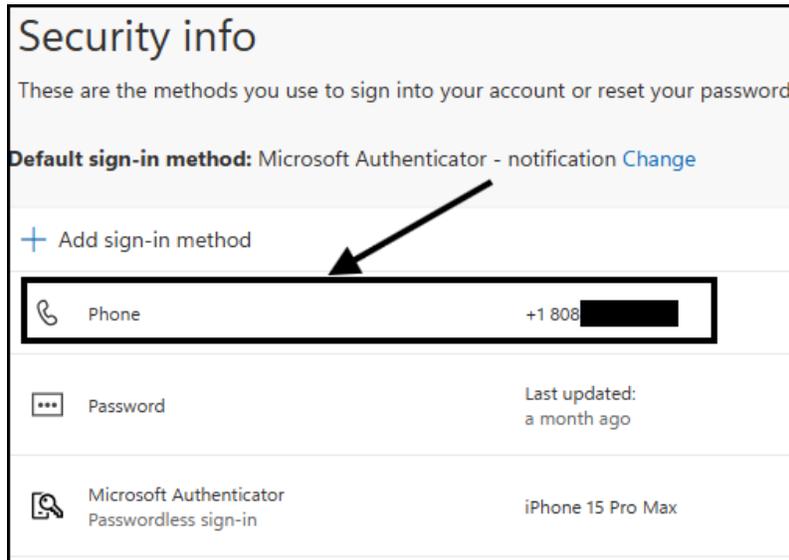
Verify your phone number

We're calling you on +1 808 [REDACTED]

- Click “Done.”



- 8. You may need to refresh your browser to see the updated list of configured sign-in methods.



This concludes the steps for configuring an additional sign-in method.