



STATE OF HAWAII
DEPARTMENT OF HEALTH
KA 'OIHANA OLAKINO
ALCOHOL AND DRUG ABUSE DIVISION
KAKUHIHEWA BUILDING
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In reply, please refer to:
File: DOH/ADAD

November 14, 2025

Announcement: INSPIRE PLUS Response Center Extension

To our Providers, Partners, Supervisors and Staff,

The INSPIRE PLUS Response Center is extended another week to Friday, November 21, 2025.
Here's what you need to know:

- **To access the system:**
 - Go to the [INSPIRE PLUS Production environment](#).
 - Go to the [Provider Portal](#).
- **Helpful Resources:**
 - **Go to the [Project Site](#) for all guides and other resources you need to help you through this transition.**
- **Need help?** Join a session at the Response Center for live support with INSPIRE PLUS.
 - **[November 17-21, 2025](#)**
 - **[HOURS: Open from 9:00-11:00 AM and 1:00-3:00 PM HST](#)**
 - **PLEASE NOTE:**
 - General questions or topics may be addressed in the main meeting room. Breakout rooms with one of our support staff are open if you have specific questions or need one-on-one support.
 - Please do not share any ePHI or PHI on the screen, in the chat, or verbally in the main meeting room.
 - **If you need assistance involving a specific client ID number or with any information that includes ePHI or PHI, please request to be placed in a breakout room.**

For further questions or support after hours, reach out to doh.adad.inspireplus@doh.hawaii.gov.
Mahalo.

Sincerely,

John Valera, AICP
Administrator
Alcohol and Drug Abuse Division