



**STATE OF HAWAII**  
**DEPARTMENT OF HEALTH**  
**KA 'OIHANA OLAKINO**  
**ALCOHOL AND DRUG ABUSE DIVISION**  
**KAKUHIHEWA BUILDING**  
601 Kamokila Boulevard, Room 360  
Kapolei, Hawaii 96707  
PH: (808) 692-7506  
FAX: (808) 692-7521

In reply, please refer to:  
File: DOH/ADAD

October 17, 2025

**Announcement: Inspire Plus Go-Live Support and Response Room Availability**

To Our Provider Partners, Supervisors and Staff.

Our implementation partner, RSM, will be onsite at our Kapolei Office to stand up the Phase 1 Response Room from October 20th through October 31st, 2025. This dedicated space will serve as a central hub for rapid issue resolution and real-time support during the initial rollout period.

**What to Expect**

**Response Room Availability:**

- **In-Person and Virtual Support:** Available daily from October 20-31, 2025.
  - **Hours:** 8:00 AM – 4:00 PM HST (weekdays only)
- **Virtual-Only Support:** Available from November 3-7, 2025.
  - **Hours:** 8:00 AM – 12:00 PM HST (weekdays only)

**Support Team Presence:**

- RSM team members and ADAD staff will be available both onsite and remotely to assist with any issues or questions that arise.

**Contact Information:**

- For questions or to report issues, please email: [doh.adad.inspireplus@doh.hawaii.gov](mailto:doh.adad.inspireplus@doh.hawaii.gov).

Please also bookmark [the Alaka'i website](#) and check back regularly for updates.

Sincerely,

John Valera, AICP  
Administrator  
Alcohol and Drug Abuse Division