



STATE OF HAWAII
DEPARTMENT OF HEALTH
KA 'OIHANA OLAKINO
ALCOHOL AND DRUG ABUSE DIVISION
KAKUHIHEWA BUILDING
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In reply, please refer to:
File: DOH/ADAD

October 24, 2025

Announcement: INSPIRE PLUS Go-Live!

To our Providers, Partners, Supervisors and Staff,

INSPIRE PLUS is going live next Monday, October 27, at 8:00 AM, users will be able to access the full capacity of Inspire Plus. **Here's what you need to know:**

- **To Access the System:**
 - Go to the [Inspire Plus environment](#).
 - Go to the [Provider Portal](#).
- **Helpful Resources:**
 - Go to the [Project Site](#) – all of the documentation you need to help you through this transition is there.
- **Need help?** Join a session at the Response Center for live support with Inspire Plus.
 - [October 27-31](#): Open from 8:00 AM – 4:00 PM HST
 - [November 3-7](#): Open from 8:00 AM – 4:00 PM HST
 - PLEASE NOTE:
 - General questions or topics may be addressed in the main meeting room. Breakout rooms with one of our support staff are open if you have specific questions or need one-on-one support.
 - Please **do not share any ePHI or PHI** on the screen, in the chat, or verbally in the main meeting room.
 - **If you need assistance involving a specific client ID number or with any information that includes ePHI or PHI, please request to be placed in a breakout room.**

If you have an immediate question or need support outside of those hours, reach out to doh.adad.inspireplus@doh.hawaii.gov. We are monitoring the rollout and will provide updates as needed. Mahalo for your engagement and support.

Sincerely,

John Valera, AICP
Administrator
Alcohol and Drug Abuse Division