

# HAWAII ADAD – INSPIRE+

## User Acceptance Testing – Kick-Off Meeting

August 18, 2025



# UAT Kick-Off Meeting Agenda

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**Introductions**



**Intro to User Acceptance Testing (UAT)**



**UAT Schedule**



**START!**



# Introductions – New Faces



**R. H. Karn**  
QA Supervisor



**Benjamin Waddick**  
QA Associate

## Also Present During UAT:

**Hunter Hartke**, Solution Architect

**Anita Fox**, Project Manager

**Edin Muheljc**, Engagement Leader

# Intro to User Acceptance Testing (UAT)

- ***You have seen this, now you can test this!***  
You've watched the end-of-iteration demos, now it's your turn. You are the end user: use this solution as though it were part of your day-to-day work. Help us make sure that this solution is going to improve your day-to-day work.
- ***Come with an open mind.***  
Most of the items have already been QA tested and reviewed, but we *fully expect* that you may have questions and feedback for us.
- ***Follow a role-based testing approach.***  
You will be following test cases based on your role in the solution.
- ***Keep communication lines open.***  
We will ask for feedback – please make sure to participate.
- ***Your participation matters... A LOT!***  
The project team needs other perspectives and people who are 'in the details' to make sure this will work for everyone. **Thank you for taking the time to be here today and help us make this solution a success!**

**UAT:**  
**You are here!**



# UAT Schedule

		M	T	W	Th	F
Week 1	August	25	26	27	28	29
	9 to 12 AM	I5 Demo				
	1 to 4 PM					
		M	T	W	Th	F
Week 2	September	1	2	3	4	5
	9 to 12 AM					
	1 to 4 PM					
		M	T	W	Th	F
Week 3	September	8	9	10	11	12
	9 to 12 AM					
	1 to 4 PM					
Week 4		September 15 – 19 Remote sessions to be scheduled (as needed) to complete any remaining testing.				

## UAT Day:

AM Session: 9 AM to 12 PM

Break: 12 PM to 1 PM

PM Session: 1 PM to 4 PM

Wrap-Up: 4 PM to 5 PM

## Location:

Kinau Hale (HISO Computer Lab)

	Treatment
	Prevention
	Finance
	Hawaii CARES
	ADAD Admin
	Holiday

# Let's Get Started!

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UAT ENVIRONMENT - INSPIRE+ URL:

<https://hawaiidepartmentofhealthaduat.crm9.dynamics.com/>

UAT ENVIRONMENT - PORTAL URL:

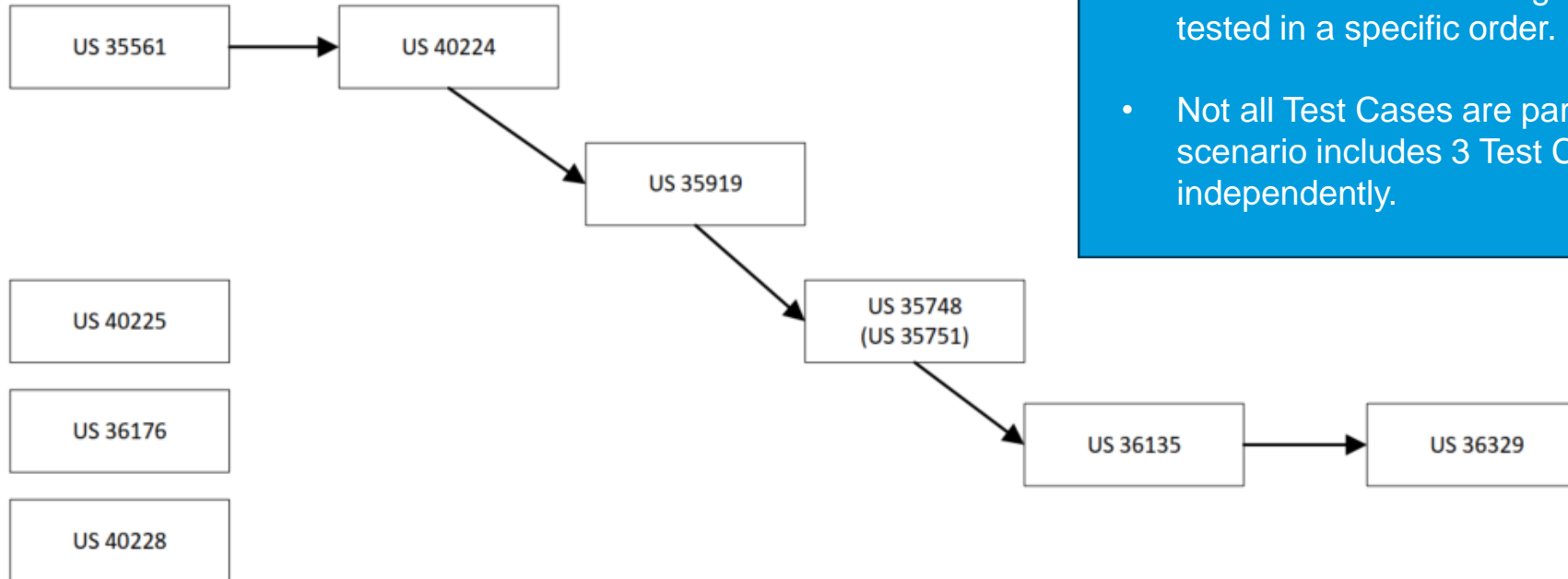
<https://adaduatproviderportal.powerappsportals.us/>



# Example: UAT Scenario

## HAWAII CARES

What is a UAT Scenario? A collection of test cases that follow a business process in the Inspire + solution.



- UAT Scenario consisting of multiple Test Cases to be tested in a specific order.
- Not all Test Cases are part of a UAT Scenario. This scenario includes 3 Test Cases that can be tested independently.

# Example: UAT Test Case

## HAWAII CARES

What is a UAT Test Case? A set of steps (actions and expected results) organized to test a specific functionality in the Inspire + solution.

ID	Work Item	Title	Test Step	Step Action	Step Expected	TESTER NAME	(Enter your name here)
36936	Test Case	35561 TC -				PASS/FAIL	TEST NOTES
				<b>Overview:</b> This test case is designed to test the ability a new client record on the Hoala App (Treatment). This test is laid out chronologically and will ensure that there is proper visual confirmation of appropriate updates made.		N/A	
				<b>Assumptions:</b> User already knows general navigation and functionality of the Inspire + App. These details will be omitted from the test case.		N/A	
				<b>Prerequisites:</b> Access to the both the Treatment and Prevention Apps. System Admin access will suffice for this initial test, but additional security roles may need to be tested as well.		N/A	
				4 Log into the Hoala App	Access to the Hoala App is successful. By default, the work area at the bottom of the left navigation bar displays Service.	Not Tested	
				5 In the left navigation bar, under Case Management, click on Clients	The Active Clients view opens successfully, displaying the appropriate records. This is the Default view.	Not Tested	
				6 In the top tool bar, click the "+ New" button	A new Client record opens successfully, displaying the General tab.	Not Tested	

### Your Feedback:

“This looks good, but could it do this too?”

Good Feedback, Potential Request

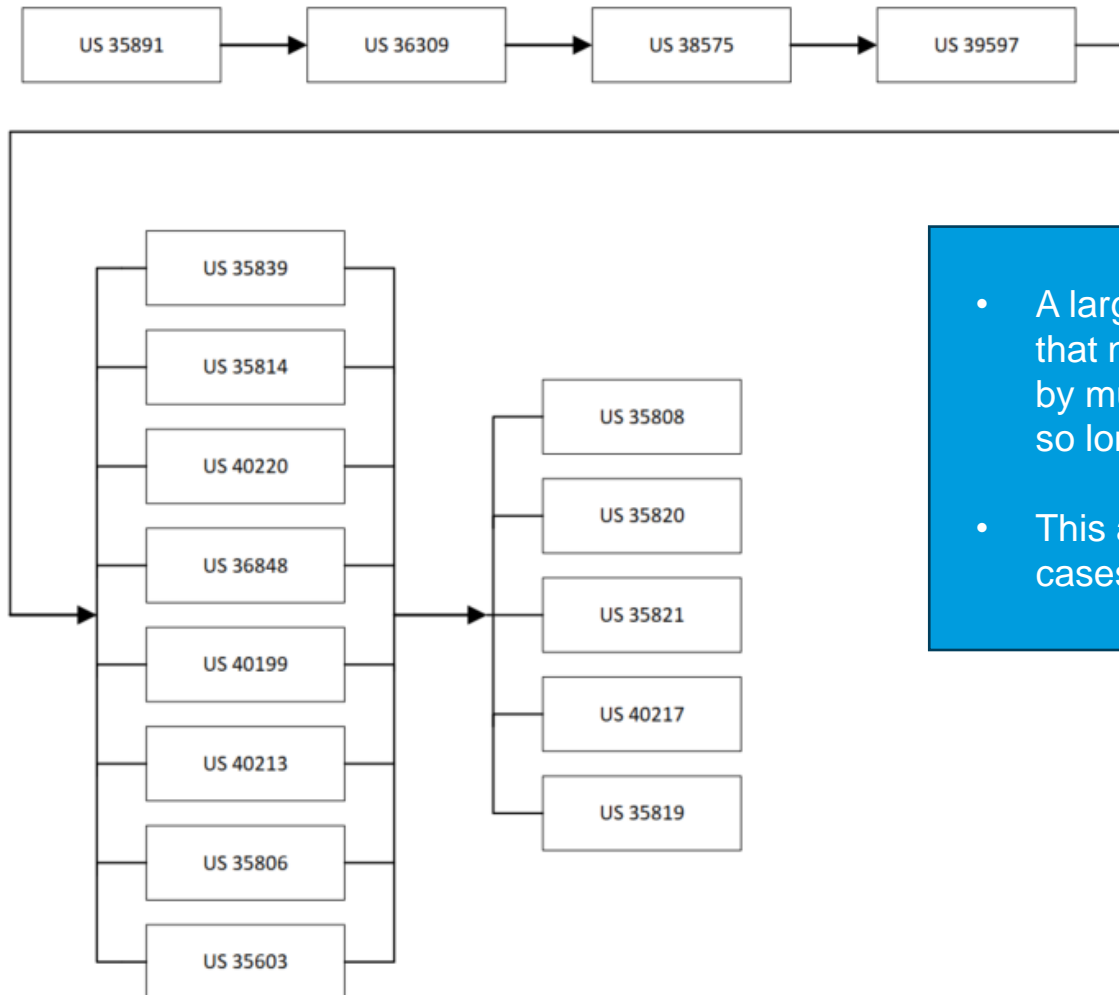
“This looks bad, something isn’t working!”

Good Feedback, Potential Bug



## Example: UAT Scenario

### Treatment – Client Record

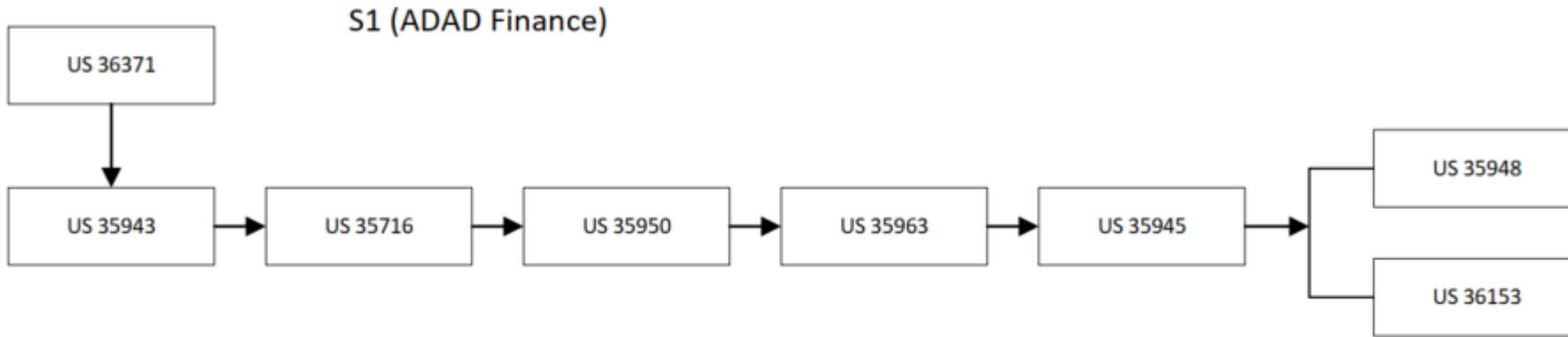


- A larger UAT Scenario consisting of four Test Cases that need to be completed in a specific order, followed by multiple Test Cases that can be tested in any order, so long as they are tested after the first four.
- This allows for different testers to test different test cases. Not every tester will test every single test case.

# Example: UAT Scenario(s)

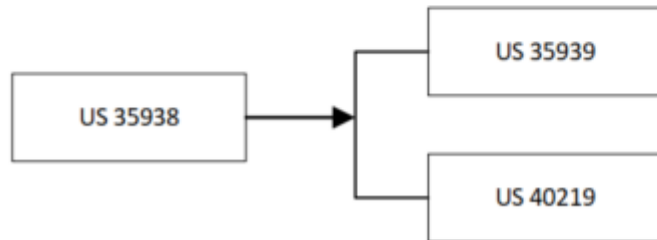
## Finance – ADAD Finance

S1



S2

S2 (ADAD Finance)

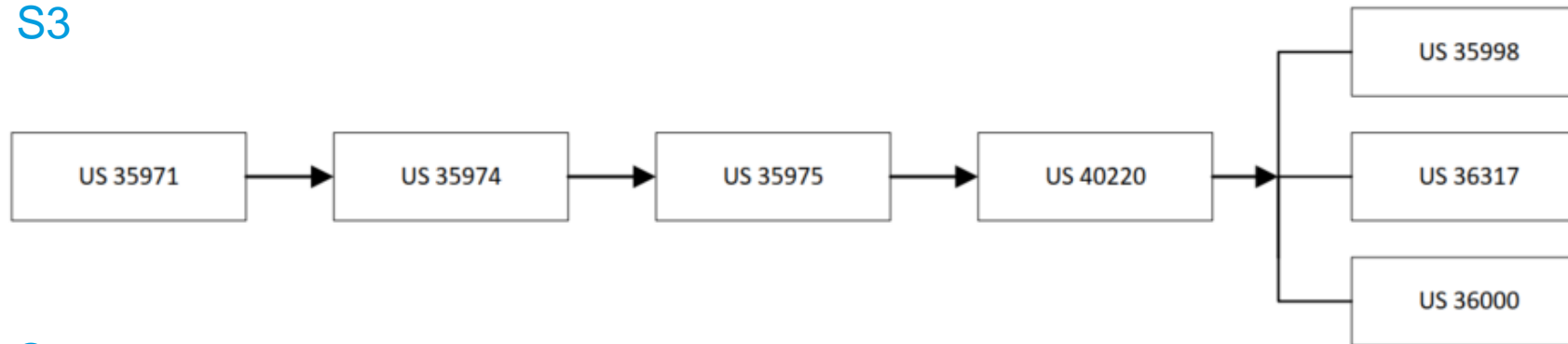


- A larger UAT Scenario and a smaller UAT Scenario. To follow specific business processes, certain UAT Scenarios will be tested in a specific order.
- For this example, ADAD Finance users will complete the first scenario then the second scenario.

## Example: UAT Scenario(s)

### Finance – Provider Finance

S3




S4



- For this example, Provider Finance users can complete the first scenario and the second scenario in either order.
- Also this example shows that certain test cases will be tested and retested in different scenarios. S3 is Fee For Service and S4 is Capitated Rate.



# QUESTIONS AND ANSWERS?



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