JOSH GREEN, M.D. GOVERNOR OF HAWAII KE KIA'ĀINA O KA MOKU'ĀINA 'O HAWAI'I



KENNETH S. FINK, MD, MGA, MPH DIRECTOR OF HEALTH KA LUNA HO'OKELE

STATE OF HAWAII
DEPARTMENT OF HEALTH
KA 'OIHANA OLAKINO
COHOL AND DRUG ABUSE DIVISION

ALCOHOL AND DRUG ABUSE DIVISION KAKUHIHEWA BUILDING 601 Kamokila Boulevard. Room 360

Kapolei, Hawaii 96707 PH: (808) 692-7506 FAX: (808) 692-7521 In reply, please refer to: File: DOH/ADAD

Provider Meeting

May 3, 2024 at 9:00 am

Department of Health Alcohol and Drug Abuse Division

AGENDA:

1. Presentations

- Bobby Benson Center
 - Presented by: Joseph Spurrier/ Ford Naeata, Executive Director
- Hawaii State Opioid Response Grant: CSAT-GPRA
 - Presented by: Sarah Yuan, Principal Investigator

2. Division Announcements

- Administration
- Treatment and Recovery Branch
 - Meeting reminders: TRB Provider, WITS Training
 - Quarterly report reminder
- Quality Assurance Improvement Office
- Planning, Evaluation and Research Data Office
- Administrative Management Services Office (Fiscal)
 - Reminders and Tips
- Prevention Branch
 - ❖ May 10th meeting: Certificate of Good Standing
 - Projection reminder

3. Provider Announcements

- Hawaii State Data Infrastructure Program
 - WITS Software Updates
- AUW
 - Hawaii CARES Updates
- UH
- Hawaii SUPD Updates

4. Other

Next Meeting: Friday, June 7, 2024

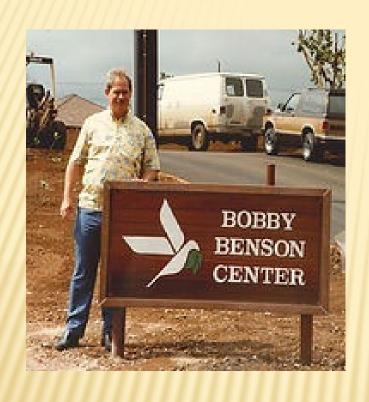
to be facilitated by the Prevention Branch (PB).

BOBBY BENSON CENTER



BUILDING OF BBC

COMPLETION OF BBC





FROM TRAGEDY TO REALITY OF HOPE

HISTORY

- Tragic turned into a dream.
- Founder Major David Benson (HPD) lost 2 sons both Suffered Substance Use and Mental Health related deaths.
- Established 1990 with specific mission fighting Chemical Dependency in Hawaii's youth.

HISTORY CONT'

- Established 1990 with specific mission fighting Chemical Dependency and addiction in Hawaii's youth.
- 2007 Revamped our mission to include " Freeing youth in Hawaii from Chemical Dependency and Co-occurring disorders"
- 2019 Revised: To treat individuals and families affected by substance use and cooccuring disorders, employing best practices through a continuum of treatment services.

BBC Contracts

- Alcohol and Drug Abuse Division (ADAD)
- Child and Adolescent Mental Health Division(CAMHD)
- Judiciary Department(JUD)
- Private Insurance (HMSA, Kaiser, UHA, HMAA, Optum Quest)
- Private, State and Federal Grants

REFERALS AND ADMISSIONS

- BBC receives referrals from CAMHD, ADAD, JUD, Commercial Insurances, etc.
- Clients are screened and assessed and placement determination is indicated.
- Residential Placement
- COC Placement
- External Placement

BBC RESIDENTIAL

- CBR 3 Licensed for 30 beds.
- 20 contracted beds with CAMHD.
- 2 contracted beds with Judiciary.
- Remainder available for ADAD, Commercial Insurances HMSA, Kaiser, UHA, etc.
- BBC services kids from all islands.
- Accredited by CARF
- Licensed by OCHA
- Accredited by ADAD
- Partners with HSAC, HYSN, OSAB-SAMH, HHHRC, FQHCs

BBC RESIDENTIAL PLACEMENT

Clients engage in Orientation, Individual Therapy, Group Therapy, Family Therapy, Substance Abuse groups, DBT Groups, Conflict Resolution Groups, psychoeducation groups, Culture Component, 12 step groups, Nutritional programs, Psychiatry, Medical care, life skills groups, Education, Vocational Education, Recreational Activities and other treatment services.

TYPICAL DAY IN RESIDENTIAL TREATMENT

- 3 meals and 2 snacks
- Medication 4 times a day
- School 3 hours for each gender including Physical Education and Vocational Education
- 2 substance abuse or mental health groups in day and 1 in the evening
- AA/NA Step Groups
- Physical recreational time
- Group therapy with therapist
- Family Therapy
- Skill Building Groups
- Life skills group with Youth Counselors

TREATMENT CONT'

- Clients reside at the BBC 24/7 with Youth Counselors monitoring around the clock.
- BBC operations consist of 3 shifts with the following staffing.

STAFFING

- Admin Staff: Executive Director, Quality Assurance/ Development Coordinator, HR Manager/ Accountant, AP Clerk, AR Clerk, Credentialing Specialists, Admin Assistants.
- Clinical Staff; Clinical Director, Clinical Supervisor, Therapists, CSACs, SUD/MH Counselors, Intake Counselor, Peer Recovery Support Specialists, Shift Leaders, House Managers, Youth Counselors.

STAFFING CONT'

- Medical Staffing: Medical Director, Psychiatrist, Dietician, 4 Registered Nurses.
- Operations: Operations Manager, Facilities Technicians, 4 cooks and IT Technician.

REFERRAL PROCESS TO BBC RESIDENTIAL

- DOH CAMHD (Care Coordinator)
- Judiciary Referral (First Circuit Only) (PO)
- Private Referral (Legal Guardian, Social Worker, School, Medical Professional, etc)
- CARES/ADAD referral. Fill out the BBC application, now located on website www.bobbybenson.org and/or call Intake: 808-293-7555, 808-376-3011, 808-347-4505
- Screening and assessments completed by BBC Intake Counselors

COC PLACEMENT

- The Continuum of Care services of the BBC is located at 2045 Kamehameha IV Road in Kalihi across form Kam IV housing.
- Our COC program operates Monday Friday business hours 9am to 5pm.
- Staffing includes: QMHP, CSAC, Program Manager/ Therapist, SUD/MH Counselor. Care Coordinator and Intake Counselor.

COC SERVICES

Outreach, Screening, Assessments, Motivational Enhancement, Treatment Planning, Placement Determination, Outpatient, Intensive Outpatient, which include SUD groups, SUD/MH counseling, Individual and Family therapy, Care Coordination, Case Management, Peer Support,

COC REFERRAL PROCESS

- Application/Referral (any sources)
- Screening and Assessment
- Placement determination; ASAM placement criteria
- Intake
- Treatment planning/Service Delivery
- *Referral Process is contingent on participation of client and receiving documents in a timely manner*
 - www.bobbybenson.org
- Kalihi office phone number: 808 376-1608
- email: outpatient@bobbybenson.org, or anakashima@bobbybenson.org
- phone: 808 376-3011, or 808 347-4505.

EXPERIENCE

- My experience at Bobby Benson Center is hard to explain from the very beginning. What I can say about Bobby Benson Center is that if you let them help you and accept their help, it can and will work. At Bobby Benson Center, the first couple of weeks, maybe even the first month, will be the hardest. It was very hard for me, being a runner and all, but after a while I got into the groove of things and it started working. I won't lie and say after the first month or so its easy, but it (gets) more comfortable.
- There was a lot of drama for me in there living with girls all the time, but there was those moments when everything worked out. I can say that I'm so grateful for Bobby Benson Center because it kept (me) on a good path and for once in my life, I completed something without giving up. After exactly 5 months and 11 days, I was discharged with 170 days sober and a great path in front of me. A piece of advice I can give is find a quote, a picture, (or) something that inspires you to do good in there.
- If you hope for the best, it will happen. So, "Hold-On-Pain-Ends" (HOPE). To any future clients planning on coming in: stay strong cause it does get better!
- (Former Female Client, 2013)

EXPERIENCE

- "Out there, it seems like you only have one chance, but you come in here, it's like you can start your life over again. But you've got to be willing to do it. Not only them helping you, but you gotta be willing to do it. I've learned a lot in here. When you first come in and you have a conflict with one of your peers, the other peers don't let you do anything wrong."
- "Practically everybody here has the same background so we all can relate to each other. They all know how you feel. They've been in the same situations."
- "If you have a problem and you don't feel like talking to no one, staff will just come up to you and they'll just start talking to you and it's kind of good because . . . eventually, you're going to listen and you're going to want to talk to them about your problems. They help you a lot."
- "My family comes Sundays. They bring food and we can eat on the benches. About 2 o'clock, we have family groups. Family group is pretty good cause all the parents are there."
- "Oh, yeah. Saturdays and Sundays we get to go to the beach. We go boogie boarding. They bought us fins and boogie boards."
 - (Former Male Client, 2008)

PARENT EXPERIENCE

"HEALING"

- My son was able to start his healing and coping process while at BBC. He has learned to accept himself and seems to want to move forward in his life.
- Feedback from Parent of Former BBC Client (2020)

"HIGHLY RECOMMEND"

- "I would highly recommend the Center. Stacey was such a blessing to our family. My son is doing so well and we have the center to thank for it"
- Parent of a former BBC Client (2020)

"Excellent Communication"

- Communication with the therapist, Kerry Moea'i, was excellent. He was able to build a positive, therapeutically strong bond with our child. Your facility gave a struggling teenager a fresh chance at a healthier, better life.
- Thank you for all you do!
- Feedback from Parents of a former client (2020)



CSAT-GPRA

Client Outcome Measures

GPRAAnalysis

HI State Opioid Response Grant: Client Characteristics and Program Outcomes

May 3, 2024



Sarah Yuan, Ph.D. Principal Investigator HI Discretionary Programs Evaluation Project

Outline

Overview of SOR-3 grant

Characteristics of SOR-3 Clients

Program outcomes of SOR-2 grant

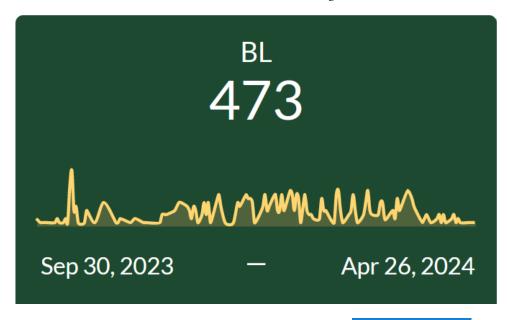
SOR-3 Project Goal

Serve 600 clients by 9/29/2024

- 421 by 4/26/2024

Currently, 10 treatment service providers received SOR-3 funding.

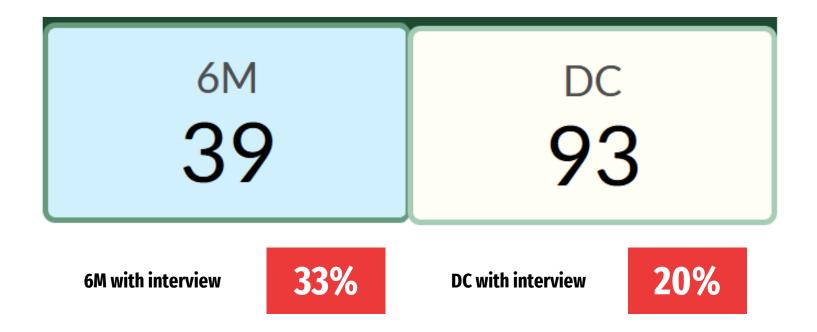
Baseline GPRAs Completed



Intake Coverage Rate

112%

6-Month GPRAs Completed Discharge GPRAs Completed



Completed

With Interview

12

Admin Only

26

Outside 6M Interview

1

6-Month Follow-Up Rate

12

12 of 53 cases



Pending

Upcoming

18

Due

28

Overdue

0

Note: Number of on-time interviews divided by number of cumulative 6M GPRAs due.

SOR-3 Overview

SOR-3 Clients

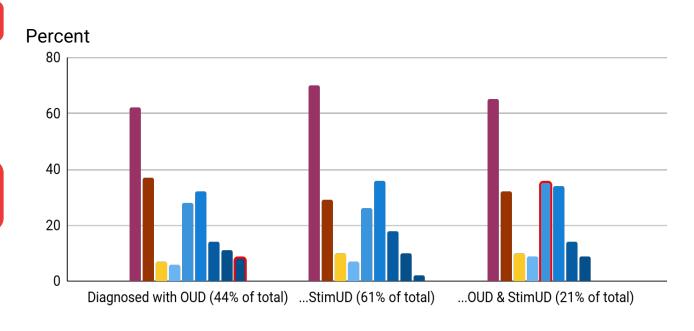
Program Outcomes

Demographic Characteristics of SOR-3 Clients



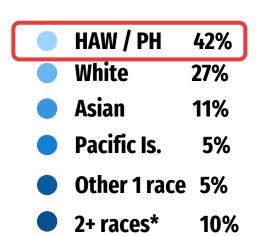
- LGBTQ+ 9%
- Aged 18-24 6%
- Aged 25-34 27%
- Aged 35-44 33%
- Aged 45-54 18%
- Aged 55-64 11%
- Aged 65+ 5%

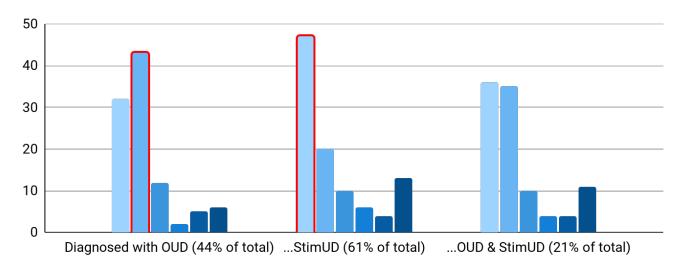
SOR-3 Clients



Demographic Characteristics of SOR-3 Clients



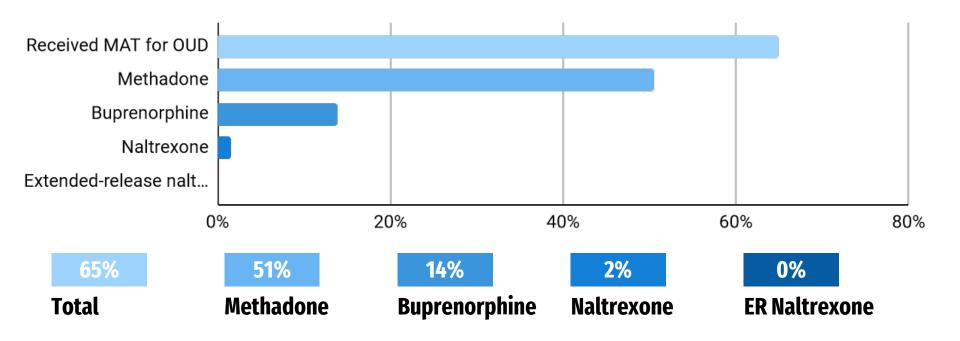




(excl. PH)

Received MAT for OUD in the Past 30 Days (@BL)

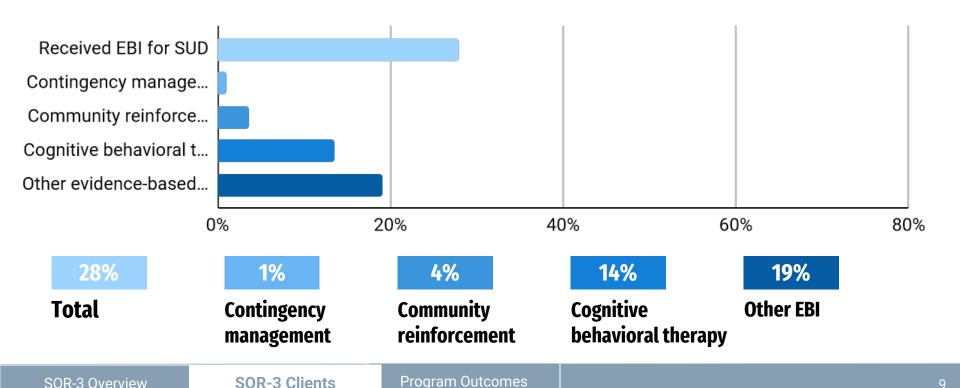
Of the 194 who self-reported an opioid use disorder diagnosis at baseline, 65% received medication-assisted treatment (MAT) for OUD in the past 30 days.



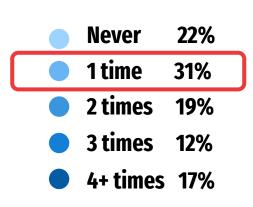
SOR-3 Clients

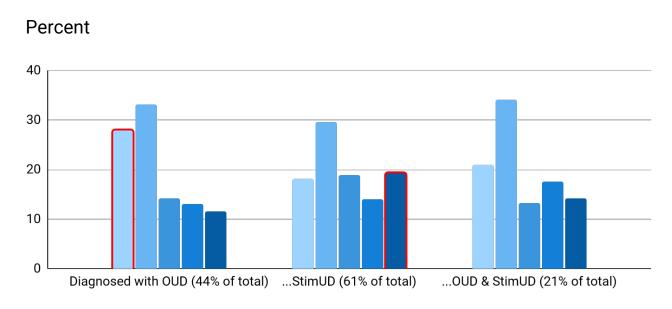
Received EBI for StimUD in the Past 30 Days (@BL)

Of the 272 who self-reported a stimulant use disorder diagnosis at baseline, 28% received evidence-based intervention (EBI) for StimUD in the past 30 days.



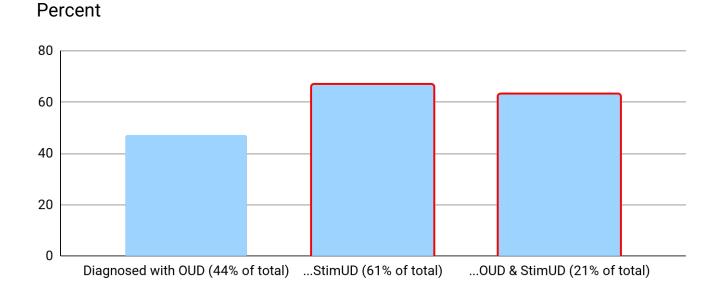
Number of Times Treated for a SUD Prior to Current Episode



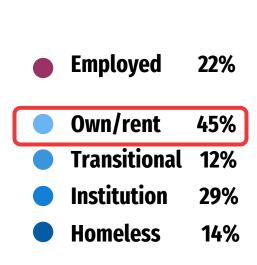


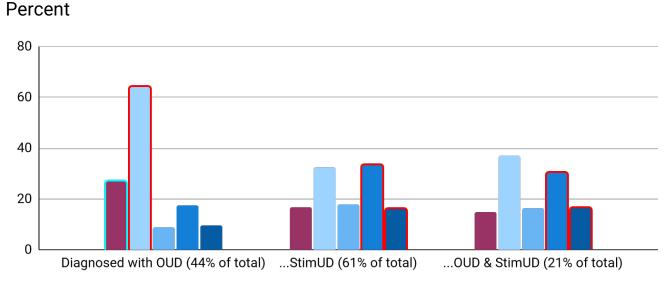
Ever Been Diagnosed With a Mental Health Illness

Yes 58%



Employment and Housing Status





Program Outcomes 1

Discharge Status (n=66)

Other

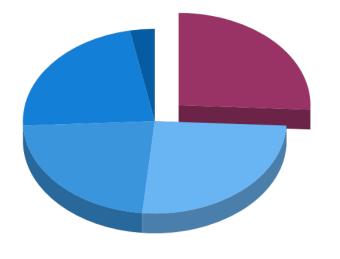
3%

Involuntarily discharged

23%

Referred to another program or other services

23%



Completed

26%

Left on own against staff advice

26%

Outcomes based on SOR-2 GPRAs (n=127 - 133)

	Baseline	6-Month	%Change
Did not use alcohol or illegal drugs in the past 30 days	70%	94%	+34%
Number of days used alcohol or illegal drugs in the past 30 days (Sum)	5.24	1.29	+76%
No alcohol/illegal drug-related health, behavioral, and social consequences in the past 30 days	65%	95%	+45%

Outcomes based on SOR-2 GPRAs (n=127 - 133)

	Baseline	6-Month	%Change
Stability in housing	49%	88%	+80%
Employed or enrolled in school or training, excluding disabled or retired	13%	60%	+379%
No arrest or incarceration in the past 30 days	95%	98%	+2%

Outcomes based on SOR-2 GPRAs (n=127 - 133)

	Baseline	6-Month	%Change
No involvement with the criminal justice system	83%	83%	+0%
Attended voluntary mutual support groups for recovery in the past 30 days	31%	71%	+127%
Had interaction with family or friends who are supportive of recovery in the past 30 days	70%	92%	+31%
Personal relationship: Neutral to very satisfied	36%	21%	-41%

Questions and Discussion

Thank You

Department of Health Alcohol and Drug Abuse Division Provider Meeting May 3, 2024 Fiscal Reminders

Reminders and Tips

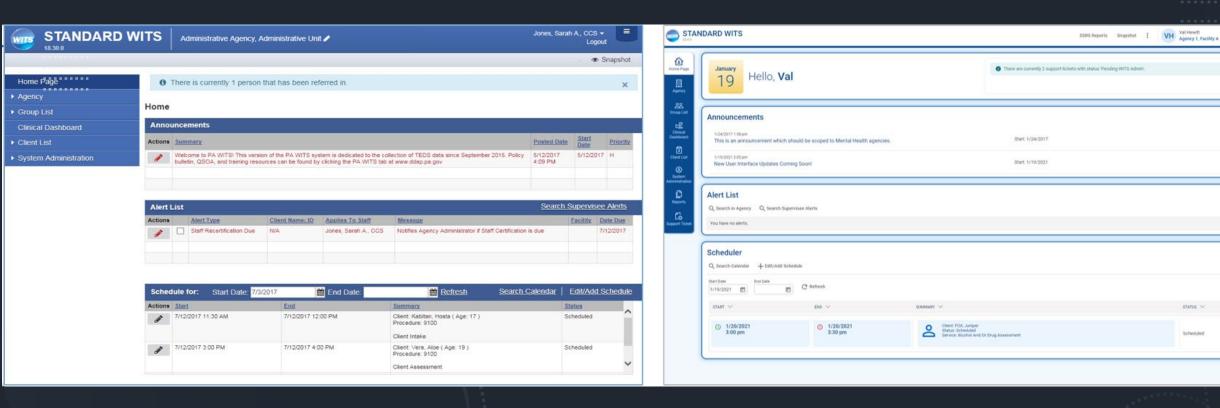
- Priority to Expend Funds:
 - SABG42 PWWDC service period ends 9/30/24
 - GEN24 PWWDC contract ends 9/30/24
 - GEN23 submit by 6/11/24
 - SOR23 (if clients qualify) service period ends 9/29/24
 - SABG42 service period ends 9/30/24
 - GEN24 submit by 4/15/25 unless contract ends 9/30/24
 - ARPA21 PWWDC contract ends 9/30/24
- GEN23 expires on June 2024. Submit batches ASAP!
- Most contracts ending on September 29, 2024 have a final invoice due date of October 15, 2024.
- Batches received that are not expended in the priority order above will be rejected and returned for correction to minimize lapsing of funds.
- Monthly Batches are due within 15 days after the end of each service month.

May 3, 2024 Provider Meeting Hawaii WITS Software Updates

- 1. Expected Release of New User Interface and New Credential Requirements on August 1, 2024
- 2. New User Interface and New Credential Requirements is Live on Training Site NOW

What is expected in this software update?





New Interface

New Look and Feel

- Enlarged font
- Widen screen/responsive layout
- Increased ADA (Americans with Disabilities Act) compliance

New Credential Requirements

- Password <u>and</u> Pin must be 6 characters and at least 3 of the following:
 - Uppercase letter
 - Lowercase letter
 - Number
 - Punctuation
- When you navigate to Training site for the first time, go to the Login page and click "Forgot Password" to reset your own credentials
- If you get locked out or having issues, have your organization administrator reset your account
- Email <u>DOH.ADAD.WITSHELP@doh.hawaii.gov</u> for assistance

Virtual Training Calendar

Date	Meeting	Type of Provider	Location	Topic
May 17, 2024	Treatment WITS Provider Training	Treatment	Virtual	Screenshare of Training site: •Go over credential change •New interface •Added gender identity and option to upload client image •Added COVID-19 question to client profile •Alert changes
May 30, 2024	PREV WITS/Data Stewardship training	Prevention	Virtual	Screenshare of Training site: •Go over credential change •New interface •Added gender identity and option to upload client image •Alert changes •Time of Day under Group Profile changed to required •PFS required fields
June 7, 2024	Provider meeting	All	Virtual	Screenshare of Training site: •Go over credential change •New interface •Added gender identity and option to upload client image •Added COVID-19 question to client profile •Alert changes
June 14, 2024	Treatment WITS Provider Training	Treatment	Virtual	TBD
July 5, 2024	Provider meeting	All	Virtual	Address questions/hiccups
July 12, 2024	Treatment WITS Provider Training	Treatment	Virtual	TBD
July (date TBD)	Prevention Provider Meeting (pushed up)	Prevention	Virtual	Address questions/hiccups

In-Person Training is Coming Back!

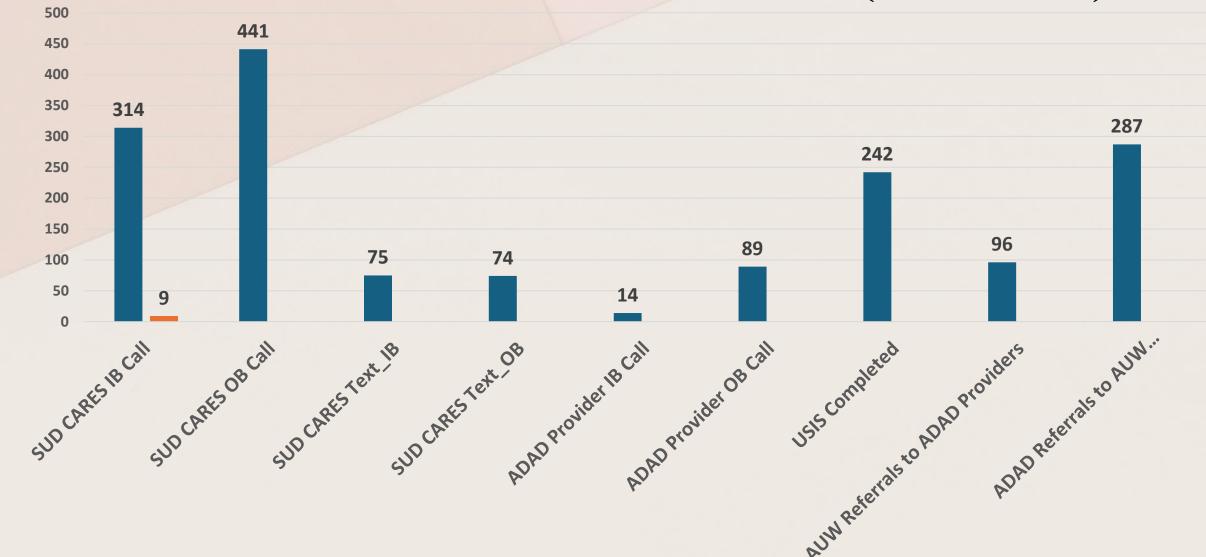
A survey will be sent out shortly to collect who's interested

Questions?

DOH.ADAD.WITSHELP@doh.hawaii.gov



Aloha United Way 211 Substance Use Disorder (SUD) Hawaii CARES Call & Referral Data (March 2024)





March Referral Data

ADAD Referrals To Aloha United Way

▼ Placed/ Accepted ▼ **Agency** Alcoholic Rehabilitation 121 Services of Hawaii, Inc **CARE Hawaii, Inc.** 52 Young Men's Christian 26 Association of Honolulu **Big Island Substance Abuse** 28 Council North Shore Mental Health 11 The Salvation Army 11 **Child and Family Service** Maui Youth and Family Services, Inc Ho'omau Ke Ola 6 Ku Aloha Ola Mau **Bridge House, Inc Department of Prosecuting** Attorney Residential Youth Services & **Empowerment** The Queen's Medical Center **Dynamic Healing Center** 1

Aloha United Way Referrals to ADAD Providers

Agency	▼ Total ▼
CARE Hawaii, Inc.	20
North Shore Mental Health	12
Dynamic Healing Center	11
Makana O Ke Akua Inc.	8
Aloha House, Inc.	6
The Salvation Army	6
Action with Aloha, LLC	5
Big Island Substance Abuse	
Council	4
Kokua Support Services	3
Po'ailani, Inc	2
Women In Need	2
Waianae Coast Comprehensive	
Health Center	1
Young Men's Christian	
Association of Honolulu	1

Aloha United Way 211 Substance Use Disorder (SUD) Hawaii CARES Client Demographics (December 2023 - March 2024)

Island

Island	Total ▼
O'ahu	341
Hawai'i (Big Island)	22
Mau'i	21
Kaua'i	12

Living Arrangement

Living Arrangement	Total ▼
Independent Living – Permanent Housing	117
Homeless – Alone	111
Independent Living – Other	107
Dependent Living – Other	34
Independent Living – Temporary Housing	15
Unknown	12

Services Requested

Service Type	Total ▼
SUD Assessment	159
Residential	41
Residential, SUD Assessment	33
Detoxification Services	21
Outpatient, Residential, SUD	21
Assessment	
Outpatient, SUD Assessment	20
Sober living	18
Other	12
Outpatient	9
SUD Assessment, Detoxification Services	6

Zipcode

Zipcode	Total ▼
96817	33
96819	27
96706	16
96744	16
96815	13
96822	13
96826	13

Race

RACE	Total ▼
White	92
Native Hawaiian	76
Unknown	45
Asian	43
Pacific Islander	30
Other	25
Black	18
White, Native Hawaiian	13
White, Asian	11
White, Asian, Native Hawaiian	10
Asian, Native Hawaiian	8
Asian, Pacific Islander	4
Native Hawaiian, Pacific Islander	4
American Indian	3

Ethnicity

Ethnicity	Total ▼
Caucasian	84
Unknown	45
Hawaiian	43
Black/African American	19
Caucasian, Hawaiian	18
Other	18
Filipino	17
Caucasian, Filipino	9
Samoan	9
Chinese, Hawaiian	8
Japanese	7
Other Pacific Islander	7
Caucasian, Japanese	5
Hawaiian, Japanese	5



Hawai'i SUPD Update A Workforce Development and Training Initiative

ADAD Provider Meeting Update May 3, 2024

Hawai'i SUPD (Substance Use Professional Development)











Partnership: UHM Thompson School, funded by DOH Alcohol and Drug Abuse Division, since Spring 2022

Shared Vision: Meet the SU prevention, treatment and recovery needs of the people of Hawai'i by strengthening its workforce development and training

Hawai'i SUPD Approach

Needs Assessment

Evaluate statewide SU workforce and training needs

Statewide Training Plan

Develop a SU training and workforce plan

CE Training Opportunities

Strengthen training opportunities and curriculum for SU and allied professionals

Modernize Processes

Modernize processes for certification tracking and training

Needs Assessment Efforts

- Survey of ADAD Providers (Ongoing)
- Survey of Frontline Staff/Workers (Launch Today)
- Focus Groups & Interviews (This Summer)





Survey of ADAD Providers (Ongoing)



- Please complete your provider surveys!
- ADAD supported survey (help our workforce)
- Survey links and reminders sent to all:
 - ADAD-funded TRB/treatment providers
 - ADAD accredited treatment facilities
 - ADAD-funded prevention providers
- Email SUPD (<u>hisupd@hawaii.edu</u>) or me (<u>csbers@hawaii.edu</u>) with questions

Survey of Frontline Staff/Workers (Launches Now)

- Online survey from staff and frontline workers (prevention, treatment, recovery)
- Amazon online gift card (\$10) for participation
- Please share link with your staff

[placeholder for survey link]



Home > Continuing Education > Hawai'i Substance Use Professional Development

LINKS

Continuing Education

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Licensing & Career Resources

CE Policies

Resources

Hawai'i Overdose Prevention
Trainings

Job Opportunities

Hawai'i Substance Use
Professional Development

TRANSLATE THIS PAGE



Hawai'i Substance Use Professional Development

The Hawai'i Substance Use Professional Development (SUPD) Project is a partnership between the University of Hawai'i at Mānoa Thompson School of Social Work and Public Health and the Department of Health Alcohol and Drug Abuse Division (ADAD) to examine the current state of the substance use workforce in Hawai'i and address its training needs.

Substance Use Workforce Development Needs

Assessing Hawai'i's current workforce needs and developing a State Plan focused on prevention, treatment, and recovery with an emphasis on the importance of cultural grounding and competence.

Training

Providing training opportunities for substance use professionals and developing a curriculum addressing the determined workforce needs.

Upcoming Trainings

- + Introduction to Prime for Life | Zoom
- + Breathing for the Nervous System: Relapse Prevention Skills | Zoom

Hawai'i SUPD Website: https://manoa.hawaii.edu/thom
pson/cepd/supd/

DSW CEPD Website: https://manoa.hawaii.edu/thom
pson/cepd/

Reminders - Jotform Approvals for CE Trainings

- Submit Jotform approvals 3 weeks prior to the date of the trainings
 - We cannot approve trainings after they have taken place

Hawai 'i SUPD Trainings To-Date

	N CE trainings	N Community (non-CE) Trainings		Community (non-CE) Hours Offered	N Training Participants
FY 2022-2023	31	8	103.5	13.5	2,297
FY 2023-2024 (to-date)	35	3	112.5	4.5	1,875
Total	66	11	216.0	18.0	4,172

Far-reach into many Hawai'i sectors and communities.

Reminders - Training Expectations

- It is the responsibility of the attendee to accurately reflect the amount of time they have spent in the training
- Must attend the majority of the training to receive CE credit
- Participation in training activities (breakout rooms, polls, chat interactions)
 are required
- Please be safe while in trainings and refrain from activities that require your full attention such as driving

Hawai'i SUPD in the Community

Hawai'i Health Workforce Summit September 2023



The Institute on Violence, Abuse and Trauma (IVAT) Summit - April 2024



Community interface with SUPD (UH & ADAD)

Thank you!

Hawai'i SUPD Website <u>hisupd@hawaii.edu</u>

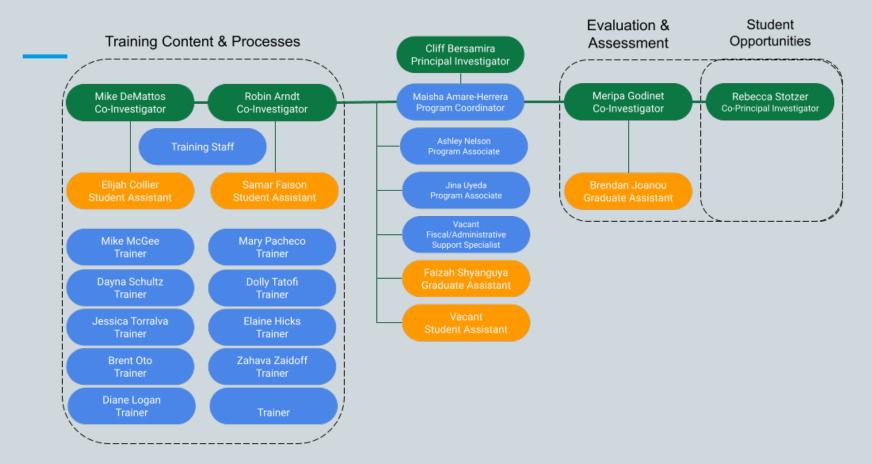
Cliff Bersamira
Principal Investigator
csbers@hawaii.edu

Maisha Amare-Herrera Project Coordinator mamare@hawaii.edu Hawai'i SUPD



Appendix Slides

Hawai'i Substance Use Professional Development (SUPD) Organizational Chart (Updated April 2024)



Hawai'i SUPD Advisory Board

- Began convening September 2022.
- Provides input on all activities
- Broad representation of SU field and community
 - O'ahu and neighbor islands
 - Prevention, treatment, recovery
 - Allied professions

- Angela Bolan, DOH/ADAD
- Anisa Pacapac-Marquez, DOH/ADAD
- Seunghye Hong, UH Thompson School
- Gwen Williams Leeward CC
- Lilinoe Kauahikaua Papa Ola Lokahi
- Colleen Fox, Hina Mauka
- Shari Lynn, Ka Hale Pomaika'i
- Lisa Ponichtera, Maui Behavioral Health Resources
- Greg Tjapkes, Coalition for a Drug-Free Hawai'i
- Jan-Marie Osorio, County of Hawai'i Office of the Prosecuting Attorney