



STATE OF HAWAII
DEPARTMENT OF HEALTH
ALCOHOL AND DRUG ABUSE DIVISION
KAKUHIHEWA BUILDING
601 Kamokila Boulevard, Room 360
Kapolei, Hawaii 96707
PH: (808) 692-7506
FAX: (808) 692-7521

In reply, please refer to:
File: DOH/ADAD

Provider Meeting
February 4, 2022 at 9:00 am
Department of Health
Alcohol and Drug Abuse Division

AGENDA:

1. Division Announcements

- *FISCAL*
 - ❖ *New billing template*
 - *Attestation*
- *Planning*
 - ❖ *The Alcohol, Tobacco and Other Drug School Year 2020 Survey results are now available*
- *Treatment and Recovery Branch*
 - ❖ *Y1 quarterly report past due and staff certification exemptions past due*
 - ❖ *Policies and Procedures due*
 - ❖ *New provider presentations:*
 - *IHH*
 - *DHC*
 - *RYSE*

2. Provider Announcements

- *Hawai'i CARES*
 - ❖ *Updates*

3. Other

- *Tobacco Cessation*
 - ❖ *Updates*
 - ❖ *Oportunities for Change*

Next Meeting: Friday, March 4, 2022



**Integrated
Health
Hawaii**

SUD COC Provider Meeting

February 4, 2022

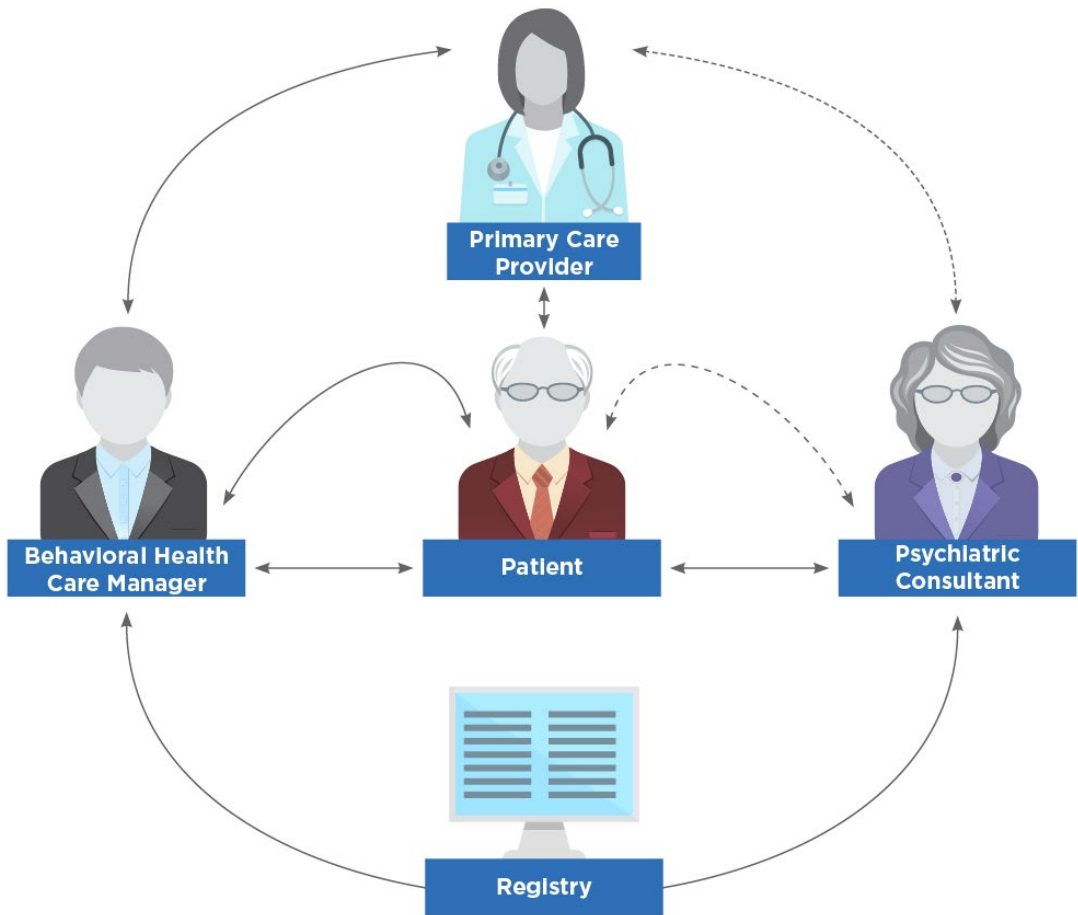
Our Growing Team!



Integrated Health Hawaii

What We Do

Collaborative Care Model



Care coordinators work directly with the patient to identify their areas of concern, develop a care plan to achieve their health goals, and provide education about different healthcare services.

Care coordinators work with other care team members to facilitate the delivery of services, address barriers to accessing care, and connect the patient with healthcare specialists and community resources.

Care Coordination Programs



We have serviced over **2270 patients** since July 2018. We have helped patients who have had or are at-risk for the following:



Kapili Kokua (Pediatrics)

- Learning assessments
- Developmental delays
- Behavioral health / mental health issues
- Family issues
- Genetic or physical conditions
- Metabolic disorders
- State and federal assistance programs

Integrated Behavioral Health (Adults)

- Behavioral health / mental health issues
- Transportation assistance
- Housing assistance
- Food assistance
- Alcohol and substance use disorders
- Geriatric / care giver support
- Social support services
- State and federal assistance programs
- Childcare services

IHH Services Provided for BH SUD COC

SERVICES

Pre-treatment services:

- Outreach
- Motivational Enhancement
- Screening
- Addiction Care coordination

PROVIDERS

- 85 PMAG PCPs
- 10 OBGYN

PATIENTS

- Uninsured
- Have insurance with limited in-network providers.
- Need higher level of care than can be coordinated internally



Any Questions?

Contact Us

PHONE: 808-657-6473

FAX: 808-930-9874

www.integratedhealthhi.com

hdennison@integratedhealthhawaii.com



DYNAMIC HEALING CENTER



**WE'RE
STRONGER
TOGETHER**

CONTACT US!
[808] 489-2486
INTAKE
928 NUUANU
AVENUE
HONOLULU,
HI. 96817

SERVICES:

Intensive Outpatient Substance
Abuse (Adults & Youth)
Family & Cultural Based
Approach
Care Coordination
Medication Management
APRN services
On site DSL Labs
Urine analysis testing



Residential Youth Services & Empowerment (RYSE)

Who are we?

- RYSE provides a 24/7 shelter in Kailua, where houseless youth can sleep safely at night under professional supervision.
- Services include skilled medical attention, hot nutritious meals, clean clothes, laundry facilities, hot showers, counseling, job training and employment assistance, GED education, and nurturing by qualified, professional staff.
- RYSE serves individuals ages 14-24



Our Mission

Our mission is to provide a continuum of support that empowers Hawaii's street youth to move beyond homelessness.

Our Vision

We envision a community where there is no youth homelessness.





RYSE Program's



Shelter



Outreach



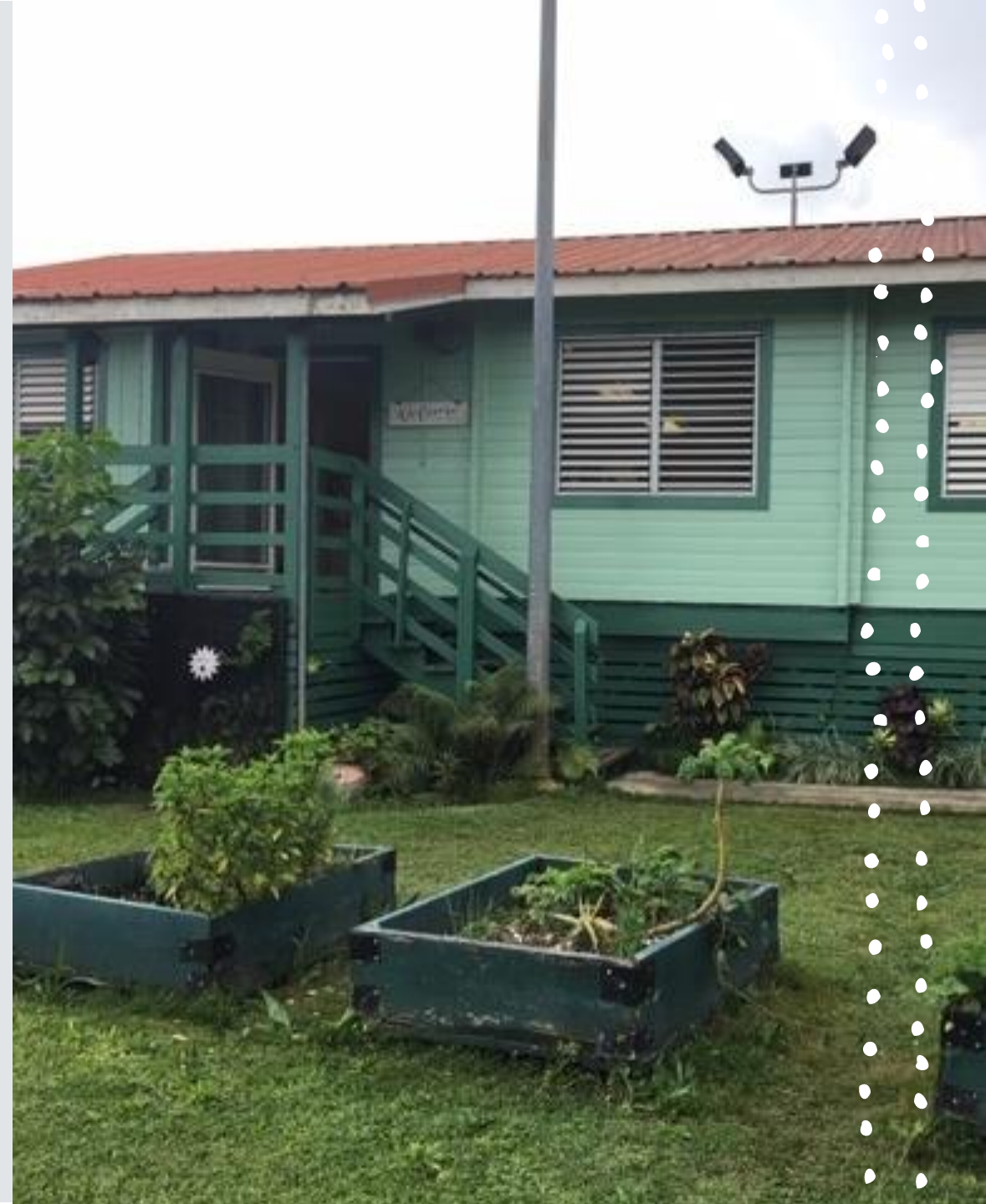
Behavioral
Health



Housing

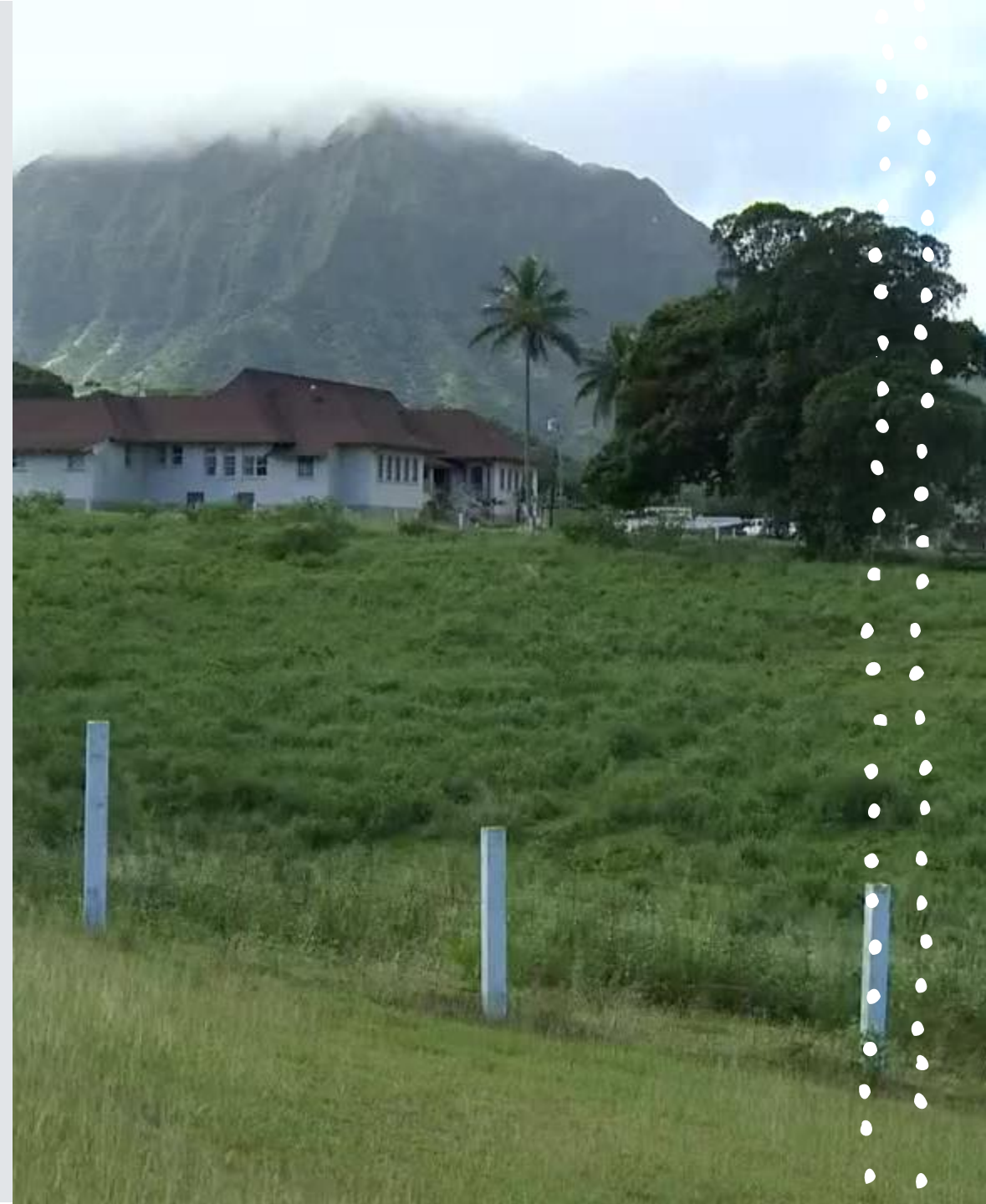


Education &
Employment



RYSE Shelter

- 42-470 Kalaniana'ole Hwy, Building # 6, Kailua, HI 96734
- RYSE Shelter: 808-498-5180
- 10 Male Beds/10 Female Beds
- Drop-In services 7 days a week
 - **8:00 AM-8:00 PM**
- Minor Shelter: up to 5 male/female beds (14-17 years of age)



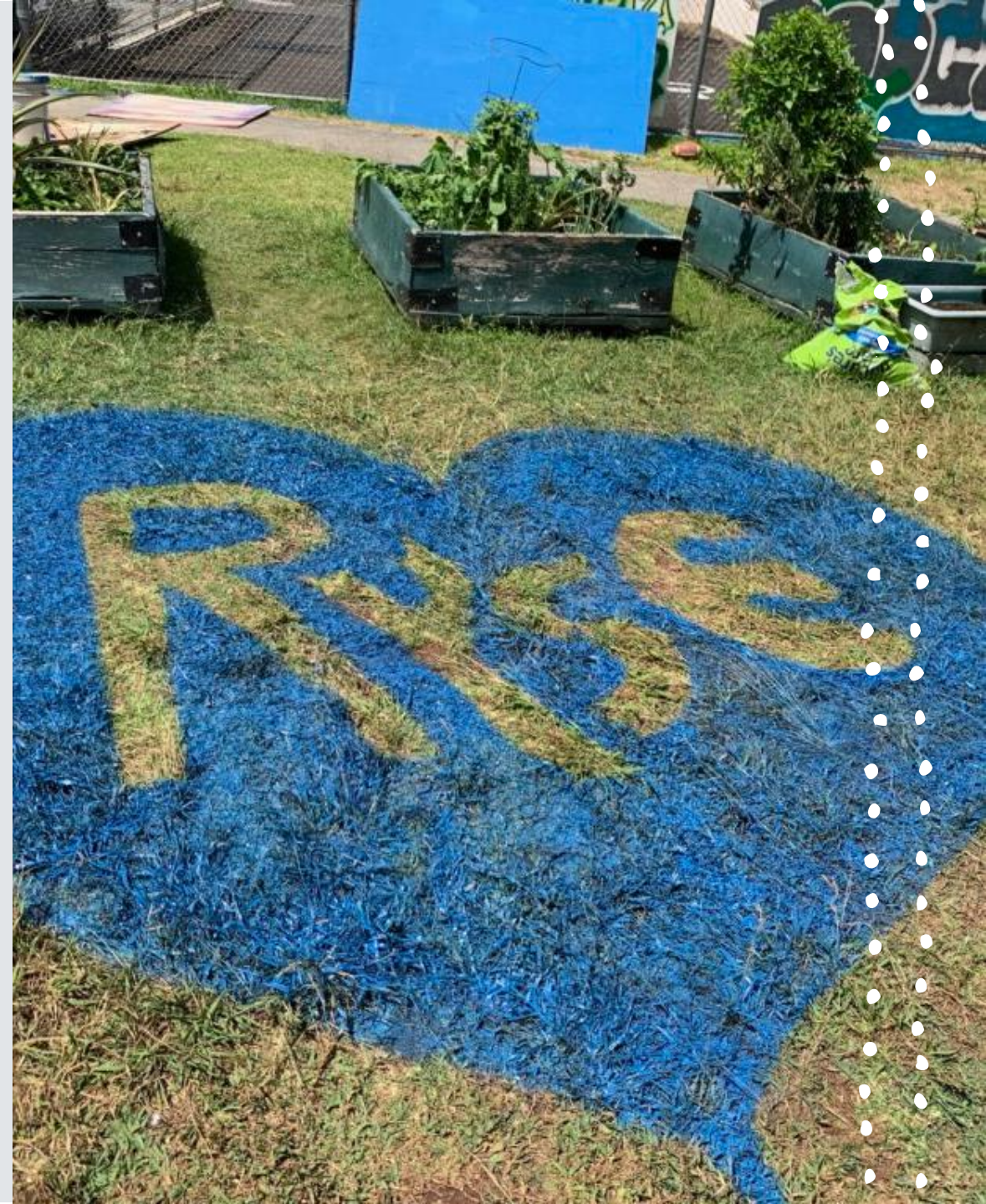
Outreach

- RYSE operates a mobile outreach team available 24/7 to reach youth where they are, when they need help.
- Mobile Crisis Outreach: Call/ text 808-861-6606.
- The Mobile Crisis Outreach team assists with meeting individuals in the community to begin continual care to assist with ending their homelessness.



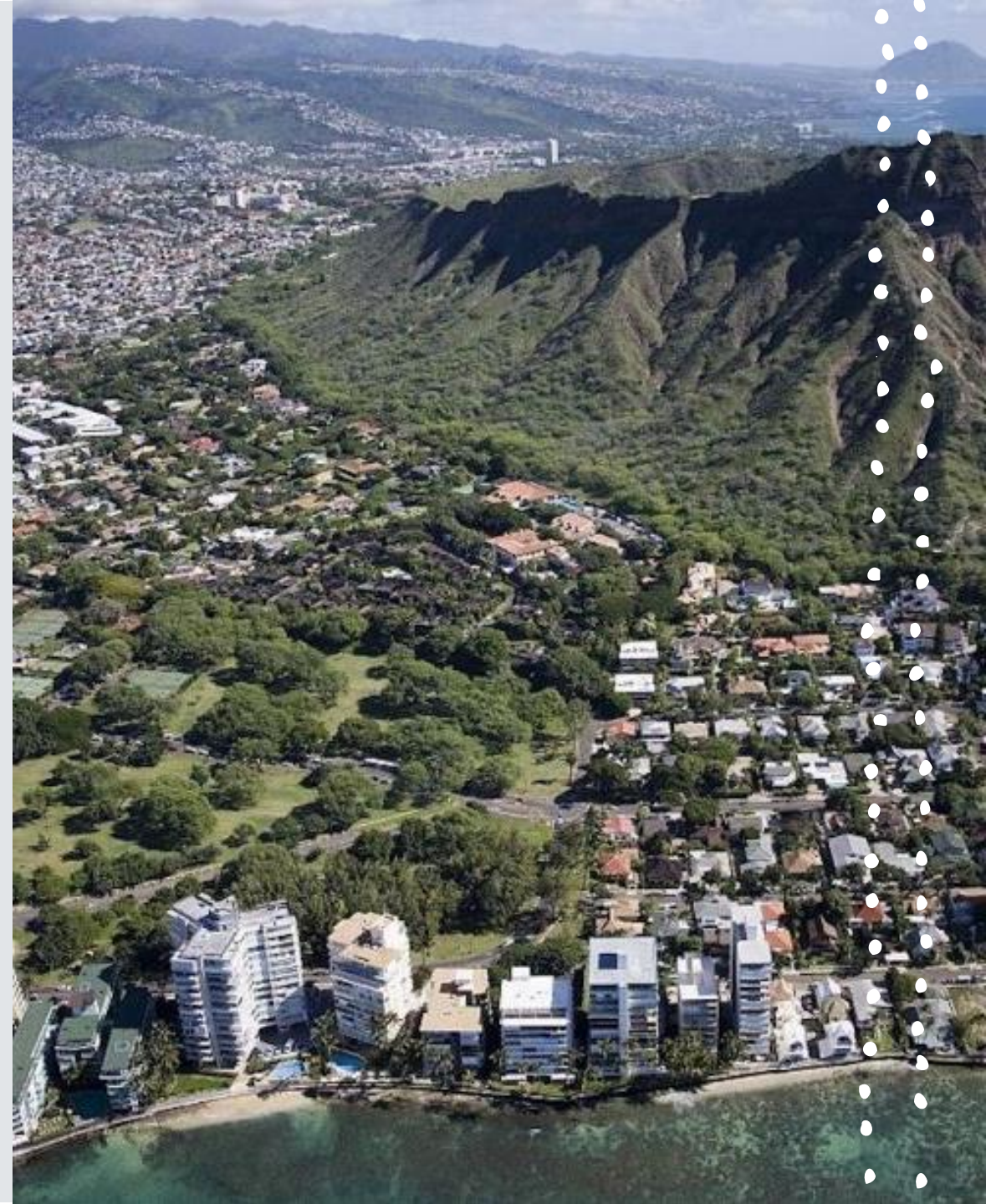
Behavioral Health & Medical Support

- RYSE helps youth with medical and mental health visits, COVID tests and vaccinations, family planning, HIV and HepC testing, and more.
 - RYSE Partner's with Healthy Mothers, Healthy Babies, Project Vision, Waikiki Health, and more.
- RYSE's Behavioral Health team assists with linking clients to providers for therapy, psychiatric care, medication management, CCS coverage, etc.



Housing

- RYSE has a team comprised of highly skilled individuals who assist young adults with applying for housing vouchers, subsidized housing, and obtaining necessary vital documentation needed for housing applications.
- RYSE oversees multiple housing programs located in Kailua, Honolulu, & Haleiwa.



Education & Employment

- RYSE provides education and employment counseling, GED classes, driver license help, financial literacy courses, and more.
- 4 for \$40 program
- GED incentive program



Questions?

<https://www.rysehawaii.org/>



Hawai'i CARES Monthly Report January 2022

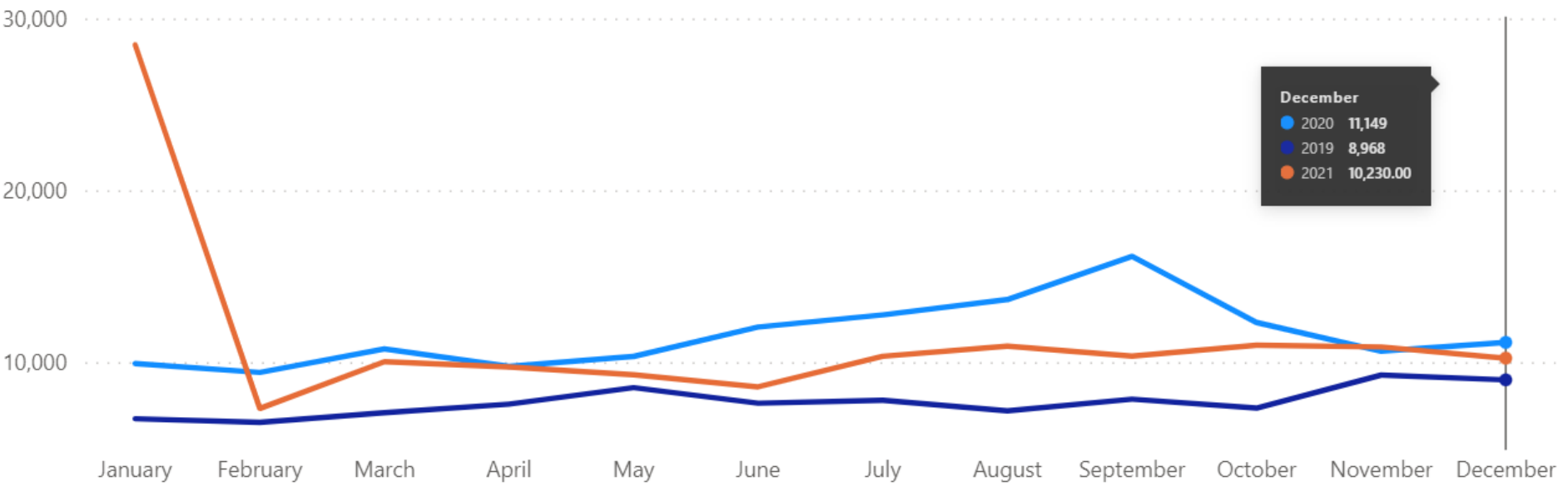
Data updated
February 1, 2022



**HAWAI'I
CARES**

CALL CENTER ACTIVITY REPORT

All Hawaii CARES Calls Monthly for 2021*, 2020 and 2019



Note: January 2021 numbers are pending correction

Hawaii Behavioral Health Dashboard
<https://www.hawaii.edu/aging/hbhd/>



Agency Referrals and Service Authorizations VIA ADAD-Designated Electronic Health Record

	Total	Placed/ accepted	Rejected
October	421	372	32
November	372	299	39
December	325	287	17
January	334	282	16

Benefit Exceptions Data

	Monthly Numbers			
	Received	Approved	Rejected	% Rejected
October	C.S.	C.S.	C.S	50%
November	44	44	C.S.	0%
December	78	66	12	15%
January	84	C.S.	C.S.	10%

C.S. – Cell Suppressed due to values being less than 10

Narrative Summary Report

- Hawai'i CARES call center continues to experience high call volumes
- Hawai'i CARES has been successful in coordinating client-centered care and linking clients to multiple services along their continuum of care. Examples of the success of an integrative behavioral health crisis care call center are noted below.
 - *Client case #1- Client on neighbor island called CARES seeking treatment for alcohol related substance use disorder. Client was sober for 6 years prior, a former polysubstance opiate user, and started using alcohol again in the past few months; discontinued alcohol one week prior to calling CARES for help in staying sober. Client reported no withdrawals, but they had been taking buprenorphine for many years which limited them from a treatment facility on the island where they were located. Client was experiencing difficulty getting into treatment and called CARES discouraged and upset. The CCA and client discussed different services and options. The client liked the idea of a sober living home on Oahu and entering treatment. The following week, the client was able to enter a sober living facility with plans for outpatient treatment. Client is pending placement at a treatment facility and reports doing well at the sober living home.*

Narrative Summary Report

- Client case #2- *Client called due to a court order for an SUD assessment. After referral for an SUD assessment was completed in WITS, the CARES CCA connected the client with the referring agency. The client was able to speak directly with the treatment/SUD assessment provider and an appointment time and date was agreed upon by both the agency and the client. The client was grateful for being able to directly speak with the provider and explore his options over the phone with the provider and HI CARES.*

Narrative Summary Report

- Client case #3- *Client contacted CARES line needing crisis support services. Referral was made for bed stabilization and facilitated by the CCA. Due to a history of meth, opioids and IV drug use, the CCA also initiated referral for SUD assessment. Client was previously placed on methadone and was connected in this crisis outreach with CSM to assist client transportation for daily methadone dosing while at bed stabilization facility. An assessment was completed while the client was in the bed stabilization facility; treatment recommendation was made for residential treatment. Client entered into inpatient facility and successfully completed 30 days of treatment. Unfortunately, soon after client was in unstable housing situation and needed help for relapse prevention. Referral made to bed stabilization while connecting to housing resources. Client successfully connected to housing and is living in a tiny home community.*

Tobacco Cessation Resources

Self-Study Materials

**U.S. Department of Health & Human Services
National Institute of Health
National Cancer Institute NCI**
<https://www.nccih.nih.gov/health/quitting-smoking>
<https://smokefree.gov/tools-tips/text-programs>
<http://smokefree.gov> (800) 4-CANCER

Office of the Surgeon General
Smoking Cessation: A Report of the Surgeon General (2020)
<https://www.hhs.gov/sites/default/files/2020-cessation-sgr-full-report.pdf>

Office on Smoking and Health (OSH)
National Center for Chronic Disease Prevention and Health Promotion
Centers for Disease Control and Prevention (CDC)
Mail Stop K-50, 4770 Buford Highway, NE
Atlanta, GA 30341-3724
(800) CDC-1311 (800)-232-1311
(770) 488-5705
Fax: (770) 488-5939
Fax Information Service: (770) 332-2552
Web site: <http://www.cdc.gov/tobacco/>

American Cancer Society
(800) ACS-2345
www.cancer.org

American Heart Association
(800)-AHA-USA1 (800) 242-8721
www.americanheart.org
<https://www.heart.org/en/healthy-living/healthy-lifestyle/quit-smoking-tobacco>
Text: HEART to 88709

American Lung Association
O'ahu: 808-537-5966 x305
Neighbor Islands: (800) LUNG-USA
www.ffaonline.org
www.ala-hawaii.org
Self-help booklet for teens

**American College of Obstetricians and Gynecologists
Resources for Pregnant women**
409 12th St SW
Washington DC
(202) 638-5577
(202) 863-2518
<https://www.acog.org/topics/smoking-cessation>

**Hawaii State Department of Health
Tobacco Prevention and Control Section**
1250 Punchbowl Street, Room 217
Honolulu, Hawaii, 96813
(808) 586-4613
www.hawaii.gov/health/tobacco

Youth Websites

Hawaii Tobacco Quitline: My Life, My Quit
<https://mylifemyquit.org/index>
Dedicated toll-free number for youth:
955-891-9989
Text-to-enroll option: text "Start My Quit" to 36072

American Lung Association
<https://www.lung.org/quit-smoking/helping-teens-quit>

Campaign for Tobacco-Free Kids
<https://www.tobaccofreekids.org/>

**National Cancer Institute (NCI)
Smokefree Teen**
<https://teen.smokefree.gov>
Smokefree text for teens: QUIT to 47848

Truth Initiative
<https://www.truthinitiative.org/what-we-do/quit-smoking-tools>

Hawai'i State Department of Health
Chronic Disease Prevention and Health Promotion Division
Primary Prevention Branch
Tobacco Prevention and Control Section
1250 Punchbowl Street, #217
Honolulu, Hawai'i 96813-2416

Telephone: (808) 586-4613

NONDISCRIMINATION IN SERVICES

Access to programs and activities are provided without regard to race, color, national origin (including language), age, sex, religion, or disability. Write or call the Tobacco Prevention & Control section or our Affirmative Action Officer at PO Box 3378, Honolulu HI 96801-3378 or at (808) 586-4110 (voice/TTY) within 180 days of a discrimination incident.

This publication is supported by Cooperative Agreement Number 6 U58DP006789-01-01 from the Centers for Disease Control and Prevention (CDC). Its contents are solely the responsibility of the authors and do not necessarily represent the official views of CDC.

The Tobacco Prevention & Control Section of the Hawai'i State Department of Health is funded in part by the Centers for Disease Control and Prevention (CDC) Office on Smoking and Health (OSH) National and State Tobacco Control Program.

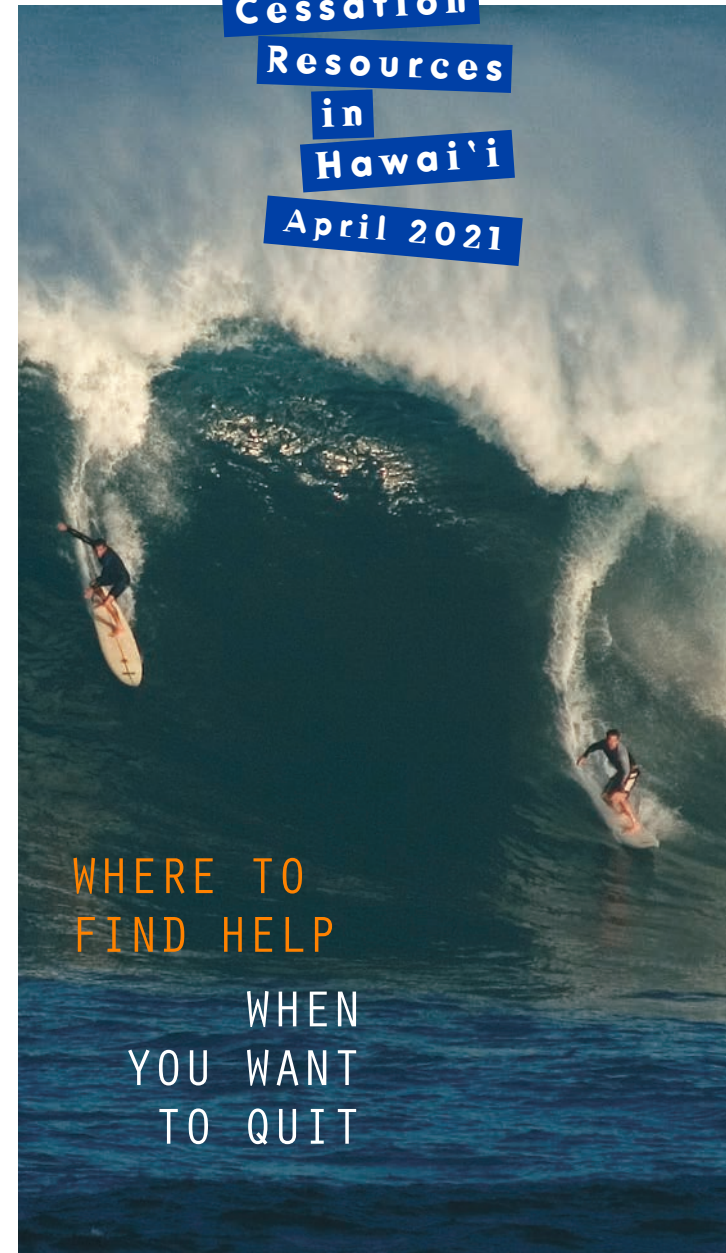
April 2021/ 5000 copies



CleanBreak

HAWAII

**Tobacco
Cessation
Resources
in
Hawai'i
April 2021**



WHERE TO
FIND HELP

WHEN
YOU WANT
TO QUIT

Tobacco Cessation Services in the State of Hawai‘i

Statewide

Hawai‘i Tobacco Quitline

Telephone, web-based, and e-chat programs
Free Nicotine Replacement Therapy (NRT) (patches, lozenges, or gum) - based on insurance status and medical eligibility
Free 2-week NRT Starter Kit
1-800-QUIT-NOW or 1-800-784-8669
<https://hawaiiquitline.org>
The Hawai‘i Tobacco Quitline (HTQL) is a FREE confidential and convenient telephone and online (web, text, and e-mail) service to help individuals quit tobacco and vaping. General and custom programs for adults, young adults, youth, pregnant and postpartum women, and persons with behavioral health issues. Referral to community services also provided. Specialized coaches available 24 hours/7 days per week.

Nationwide

Asian Smokers’ Quitline

Chinese (Mandarin or Cantonese)
1-800-838-8917

Korean 1-800-556-5564

Vietnamese 1-800-778-8440

<https://www.asiansmokersquitline.org/>

The Asian Smokers’ Quitline (ASQ) is a FREE nationwide Asian language quit smoking service that offers free telephone counseling, self-help materials, free nicotine patches and online help in four Asian languages (Cantonese, Mandarin, Korean and Vietnamese). Counselors are available Monday through Friday, 7 a.m. to 9 p.m. Pacific Time, or sign up 24/7 online.

Military

UCanQuit2

<https://www.ycq2.org/>

YouCanQuit2, a Defense Department program, is an interactive educational campaign for the U.S. military to help U.S. Service members quit tobacco, for themselves and their loved ones. The online program provides 24/7 Quit Tobacco Live Chat with coaches to answer your questions, give support and encouragement to quit tobacco.

Tobacco Cessation TRICARE

<https://tricare.mil/tobaccocessation>
TRICARE covers counseling services, tobacco cessation products, and support to help active duty military and their dependents quit tobacco.

Marine Corps Community Services

**Hawai‘i Health Promotion Program
Tobacco Cessation Classes**

(for active duty, retired military and their dependents)
(808) 254-7636

NMRTC Pearl Harbor

Naval Health Clinic Hawai‘i

**Health Promotion Tobacco Use
Cessation Program**

(for active duty, retired military and their dependents)
480 Central Avenue
Joint Base Pearl Harbor, Hawai‘i 96860-4908
(808) 473-2444 ext. 4507 and
(808) 471-2280

U.S. Coast Guard

Tobacco Cessation Program

(for Coast Guard and their dependents only)
400 Sand Island Parkway
Honolulu, Hawai‘i 96819
(808) 842-2088

Department of Veterans Affairs

**Pacific Islands Health Care System
Tobacco Cessation Program**

4485 Pahee Street, Suite 150
Lihue, Hawai‘i 96766
(808) 246-0497 and (808) 245-4154
https://www.hawaii.va.gov/locations/Lihue_Kauai.asp

Oahu

Adventist Health Castle

**Wellness & Lifestyle Medicine Center
Live Well Tobacco Free Program**

642 Ulukahi Street, Suite 105
Kailua, Hawai‘i 96734
(808) 347-6570
<https://www.adventisthealth.org/castle/health-and-wellness/wellness-center/tobacco-nicotine-dependence/>

**American Lung Association - Hawai‘i
Freedom From Smoking (FFS)**

201 Merchant Street, Suite 901
Honolulu, Hawai‘i 96813
(808) 537-5966
<https://www.lung.org/hawaii>

Hawai‘i Health & Harm Reduction Center

**Hawai‘i’s Last Drag: Quit Tobacco
Program**

677 Ala Moana Blvd
Honolulu, Hawai‘i 96813
(808) 521-2437
<https://www.hhrc.org/hawaiislstdrag>

Healthy Mothers Healthy Babies

Coalition of Hawai‘i

Baby and Me Tobacco Free Program

245 N. Kukui Street, # 102 A
Honolulu, Hawai‘i 96817
(808) 737-5805
<https://www.hmhb-hawaii.org>

**I Ola Lāhui Honolulu Branch
Tobacco Dependence Treatment
Program**

Two locations
1441 Kapiolani Blvd, Suite 1802
Honolulu, Hawai‘i 96814
(808) 525-6255

Aiea Medical Building, #202,
99-128 Aiea Heights Dr
Aiea, Hawai‘i 96701
(808) 525-6255
<http://iolalahui.org/>

Kaiser Permanente

**Tobacco/Smoking /Vaping Free
Program**

For Kaiser members only
1010 Pensacola Street, 2nd Floor,
Honolulu Hawai‘i 96814
(808) 643-4622
Wellness Tools to Help You Thrive | Kaiser
Permanente

Kalihi-Palama Health Center

**Living Well Hawaii Project: Smoking
Cessation Program**

915 North King Street
Honolulu, Hawai‘i 96817
(808) 848-1438
<http://www.kphc.org/patient/health-education/>

**Kapi‘olani Medical Center for Women
& Children**

**Kapi‘olani Smokefree Families: Tobacco
and Nicotine Cessation Program**

1319 Punahou Street, 7th Floor
Honolulu, Hawai‘i 96826
(808) 945-1494
Tobacco and Nicotine Treatment
(hawaiiapacifichealth.org)

Kōkua Kalihi Valley Comprehensive Family Services

Breathe Kalihi

2239 North School Street
Honolulu, Hawai‘i 96819
(808) 791-9425
Behavioral Health — Kōkua Kalihi Valley
(kvc.net)

**Ko‘olauloa Community Health Center
Ho‘opi‘i Ola Pono - Striving To Live Well**

56-119 Pualalea Street
Kahuku, Hawai‘i 96731
(808) 636-0030
<https://www.koolauloachc.org/services/>

**Wa‘ianae Coast Comprehensive Health
Center**

**E Malama I Kou Ha, Tobacco Cessation
Program**

86-260 Farrington Highway
Waianae, Hawai‘i 96792
(808) 697-3599
<https://www.wcchc.com/>

Waikiki Health

**Tobacco Cessation Programs Targeting
Priority Populations**

Waikiki Health Ohua Avenue Clinic

277 Ohua Avenue
Honolulu, Hawai‘i 96815
(808) 791-9391
<https://waikihc.org>

**Waikiki Health Makahiki Medical &
Dental Clinic**

935 Makahiki Way
Honolulu, Hawai‘i 96822
(808) 537-8384

**Path Clinic (Perinatal Addiction
Treatment of Hawai‘i)**

Baby and Me Tobacco Free Program

845 22nd Avenue
Honolulu, Hawai‘i 96816
(808) 791-9390

Waimānalo Health Center

**Hanu A Ola – Tobacco/Smoking
Cessation Program**

41-1295 Kalanianaʻole Highway
Waimanalo, Hawai‘i 96795
(808) 259-7948
<https://waimanalohealth.org>

Hawai‘i Island

Bay Clinic, Inc.

**Tobacco Cessation Support for All-
Smokefree East Hawai‘i**

1178 Kinooe Street, Bldg B
Hilo, Hawai‘i 96720
(808) 969-1427
<http://www.bayclinic.org/services/primary-care-services/tobacco-cessation>

Big Island Substance Abuse Council BISAC Smoking Cessation Program

16-179 Melekaia Street
Kea‘au, Hawai‘i 96749
(808) 969-9994 or (808) 935-0077
<http://www.bisac.org/>

**Hāmākua-Kohala Health Center
Tobacco Cessation Program**

45-549 Plumeria Street
Honokaa, Hawai‘i 96727
(808) 937-9979
<https://www.hamakua-health.org/services/tobacco-and-e-smoking-device-cessation-program/>

**West Hawai‘i Community Health Center
E Hanu Tobacco Cessation Program**

75-5751 Kuakini Highway
Kailua-Kona, Hawai‘i 96740
(808) 326-5629
<https://www.westhawaiihc.org/programs/tobacco-cessation/>

Kaua‘i

**Ho‘ola Lahui Hawai‘i, Native Hawaiian
Healthcare Systems**

Kaua‘i Community Health Center

Tobacco Cessation Program
4491 Rice Street, Unit 106
Lihue, Hawai‘i 96766
(808) 652-4428 or (808) 240-0194
<http://www.hoolalahui.org/healthclinics/behavioralhealthservices.html>

**Malama Pono Health Services
Tobacco Cessation Program**

4370 Kukui Grove Street, Suite 3-115
Lihue, Hawai‘i 96766
(808) 246-9577
<https://mphskauai.org/tobacco-cessation/>

Lana‘i

**Coalition for a Drug Free Lana‘i
Tobacco Cessation Program**

730 Lana‘i Avenue, Suite #108
Lana‘i City, Hawai‘i 96763
(808) 565-6043
<https://www.lana96763.com/businessprofile/coalition-for-a-drug-free-lana/>

**Lana‘i Community Health Center
Stay Quit Program**

478 Luahala Place
Lana‘i City, Hawai‘i 96763
(808) 565-6919 ext. 121
<https://lanaihealth.org/stay-healthy-programs/quit-smoking/>

Maui

**Mālama I Ke Ola Health Center
(Community Clinic of Maui)**

Tobacco Cessation Program

1881 Nani Street
Wailuku, Hawai‘i 96763
(808) 872-4050
<https://ccmaui.org/>

**Please call for more information for
Lahaina Satellite Clinic**

Molokai

**Na Pu‘uwai, Native Hawaiian Health
Care Systems**

Quit Smoking Program

604 Maunaloa Highway, Bldg C
Kaunakakai, Hawai‘i 96748
(808) 560-3653
<https://napuuwai.org/services/programs/>

Hawai‘i Medicaid Coverage for Tobacco Cessation

In Hawai‘i, Medicaid services are delivered through five (5) Managed Care Organization (MCO) health plans. Tobacco cessation (listed in Primary & Acute Care Services) is a covered benefit under the QUEST Integration Health plan.

AlohaCare

(887) 973-0712
www.alohacare.org

HMSA

(800) 440-0640
www.hmsa.com/QUEST

Kaiser Permanente

(800) 651-2237
<https://kpquest.org/>

‘Ohana Health Plan

(888) 846-4262
www.ohanahealthplan.com

United Healthcare Community Plan

(888) 980-8728
www.uhccommunityplan.com/hi