



**STATE OF HAWAII**  
**DEPARTMENT OF HEALTH**  
**KA 'OIHANA OLAKINO**  
**ALCOHOL AND DRUG ABUSE DIVISION**  
**KAKUHIHEWA BUILDING**  
601 Kamokila Boulevard, Room 360  
Kapolei, Hawaii 96707  
PH: (808) 692-7506  
FAX: (808) 692-7521

In reply, please refer to:  
File: DOH/ADAD

November 24, 2025

**Announcement: INSPIRE PLUS Mid-Sprint Deployment Completed**

To our Providers, Partners, Supervisors and Staff,

Several Mid-Sprint Deployments to Production were completed both on Thursday, November 20, 2025 and the weekend of November 22, 2025. The Production environment is now back online and accessible.

**Bugs Resolved**

- In Pulama, a bug made it hard for Prevention users to identify the record elsewhere in the system because the Name was not populated.
- In Ho'ala, a setting in the "Level of Care Determination" field on the Program Enrollment form was corrected.
- Hawaii CARES user can now see ADAD Contacts form when trying to create a Contact record from an Application.
- Can update Timezone in Personalization Settings.
- There were services used on progress notes and planned services that were entered in WITS and included in the migration to INSPIRE PLUS that were not a part of the contracted service rates for that provider. This misalignment affected the ability to bill for services. Affected providers were notified and alignment completed.
- Now able to generate individual progress notes from group progress note for clients migrated from WITS.

Thank you for your patience while this work has been underway, and mahalo to everyone involved in supporting this deployment.

Sincerely,

John Valera, AICP  
Administrator  
Alcohol and Drug Abuse Division