

### Partial Paid Claim List Report

The Partial Paid Claim List Report, located in SSRS in the ADAD Report and Queries/Fiscal Reports folder, will list adjudicated claims that were partially paid for an Authorization Period. A partial paid claim is defined to be a claim that has been adjudicated but only a portion of the claim amount has been paid. For example in the figure below, the Claim Amount is \$72.00, but the Amount Paid was \$54.00. The \$54.00 is the partial paid amount. The Unpaid Claim Amount is \$18.00 in this example.

### Partial Paid Claim List as of 12/12/2013

Total rows: 1

Provider Agency	Contract No	Authorization Period	Claim Amount	Amount Paid	Unpaid Claim Amount	ENC ID	Claim Item #	Provider Claim Batch #	Service Date	Client ID	
Big Island Substance Abuse Council	ADAD 14-068	FY2014	\$72.00	\$54.00	\$18.00	2288878	1092398	112893	10/23/2013		
		<b>CONTRACT TOTAL</b>	\$72.00	\$54.00							
		<b>PROVIDER TOTAL</b>	\$72.00	\$54.00							
<b>REPORT TOTAL</b>			\$72.00	\$54.00							

Filter: Payor Service Adjudications with: All of (Contract No in (prompted), Authorization Period Name = (prompted), Partial Pay Balance > 0, Paid Amount ≠ 0.0000, Contract No contains "ADAD", Adjudication Action Description = "Paid")

This situation will occur during the adjudication process when there are insufficient funds in a contract tier to fully pay a claim. WITS will set the Adjudication Status of all paid claims, including partially paid claims, to ‘PAID’. All claims that were not paid will have a status of ‘PEND’.

In the event that additional funds are added to the contract tier, all claims with a ‘PEND’ status can be changed to a ‘PAY’ status then adjudicated. However, partially paid claims will not automatically be paid, because WITS has already paid the claim.

To pay the Unpaid Claim Amount of a partially paid claim, the provider agency must submit an Adjustment claim for the partially paid claim. A WITS Adjustment claim is two (2) claims, a Reversal Claim and the Adjustment Claim. When WITS adjudicated the Adjustment Claim(s), WITS will automatically reverse the partially paid amount (the reversal will be a part of the adjustment amount on the invoice) and pay the full claim amount. The net effect of the Adjustment Claim(s) is the provider will get paid the Unpaid Claim Amount of the partially paid claim (Claim Amount less Partially Paid Amount).

When communicating with the provider, you can assist them in locating the claim by giving them the ENC ID number. After clearing the Claim Item Search screen, the ENC ID can be entered (and pressing the Go button) to locate the Partial Paid Claim. After the Partial Paid

**Claim Item Search**

Plan <input type="text"/>	Group Enrollment <input type="text"/>	ENC ID <input type="text"/>	
Client First Name <input type="text"/>	Client Last Name <input type="text"/>	Charge <input type="text"/>	
Subscriber/Resp Party First Name <input type="text"/>	S/R Party Last Name <input type="text"/>	Service <input type="text"/>	
Subscriber/Resp Party Account # <input type="text"/>	Rendering Staff <input type="text"/>	Service Date <input type="text"/>	
Authorization # <input type="text"/>	Contract Name <input type="text"/>	Contract No <input type="text"/>	
Item Status <input type="text"/>	Facility <input type="text"/>		
Adjud Status <input type="text"/>	FFS Type <input type="text"/>		
Add-On Level <input type="text"/>			

↑  
Enter ENC ID here to retrieve Partial Paid Calim

[Create Batches](#)

**Claim Item List** (Export)

Item #	Client Name	Pavor	FFS Type	Add-On Level	Service Date	Service	Billing Unit	Status	Charge	Adjud Status	Actions

Total Charges: \$0.00

Total Billing Units: 0

Total Items: 0

Claim is located (displayed on the Claim Item List), the provider can create Adjustment Claim(s) which are processed exactly the same way as regular claims. The Adjustment Claims will have an 'Awaiting Review' status and will need to be 'Released' and 'Billed' to ADAD.