HI-WITS Training: Add A New Client for LEAD

Lesson 1

Situation: When someone gets accepted for the LEAD Program, Users will add the Client to the System and create Encounters

Note: Use Referral Process Below Only if Referring to Treatment

1. Check Client List to Determine Client is not a Duplicate.

HI-WITS Training	TEST PROVIDER, Test Facility 🖋					Afsharzadeh, Yosel	o, BS ▾ ≡ Logout
🌲 Kaholic, Al AXKA1220901	0			1. Set	Facility to	B SSRS Reports ↓	Snapshot
Home Page	Client Search				Blank"		
▶ Agency	Agency TEST PROVIDE	R Faci	ity	v		_	
 Group List 	First Name	Last Nar	ne				
Clinical Dashboard	SSN	D	DB				
✓ Client List	HI-WITS Training Client Id						
 Client Profile Linked Consents Pavor Group Enrollment 	Unique Client Number Treatment Staff Case Status All Clients	Provider Client Primary Care St Intake St	aff	¥			
Non-Episode Contact ▶ Activity List Episode List	Other Number	Number Ty 2. Set Case S	tatus to Clear	G0	3. Cli	ck "Go"	
 System Administration 	Client List (Export)	"All Clien	ts"				Add Client
Reports							
Support Ticket	Actions Unique Client #	Full	<u>Name</u>	DOB	<u>SSN</u>	Gender	

2. Fill in ALL Yellow Fields on Client Profile Screen, Save then Click Activity List

HI-WITS Training	TEST PROVIDER, Test Facility 🥒		Afsharzadeh, Yoseb, BS ▼ Logout
& Kaholic, Al AXKA1220901	•	1 Client First Name	Generate Report SSRS Reports Snapshot
Home Page	Client Profile		
Agency 2. Client Last Name Client List	First Name Al Middle Name Last Name Kaholic Mother's Maiden Name	Provder Client ID Unique Client Number State Client ID Record Created By Afsharzadeh, Yoseb	
Client Profile Alternate Names Additional Information Military	Biological Gender 1-Male v DOB 12/20/1990	3. Gender M M Date of Death	_
Contact into Collateral Con Other Numbers History	Has paper file Yes * Ethnicity/Hispanic Origin Not Hispanic	5. Ethnicity	6. Race
Authorization Allergies Linked Consents Payor Group Enrolly 11. Clic	01-Alaskan Native 02-American Indian 04-Black k Activity	Concerns the second secon	
Non-Episode Conta Activity List Episode List System Administration	ist VO-PORTUGUESE Race 05-White 9. Detailed Ethnicity	Selected Detailed Ethnicities 8. Ethnic	city 10. Click "Save"
Reports	Primary/Preferred Detailed or Coursesion		, ,

3. Click Start New Episode to Proceed to Intake Screen

HI-WITS Training		ER, Test Facility 🖋							Afsharzade	eh, Yoseb, BS ▼ Logout	Ξ
& Kaholic, Al AXKA1220901	0								SSRS Rep	orts 👁 Snap	shot
Home Page	Please sel	ect a case, or clic	k Start New Episo	ode.		1. Click "	Start New E	pisode"			×
Agency	Episode List									Start New Episo	ode
▶ Group List	Actions Case #	Status	Facility	Intake By	Intake Da	ate	Closed Date	Latest PE		Domains	
Clinical Dashboard											
 Client Profile Linked Consents Payor Group Enrollment 											

4. Fill in ALL Yellow Fields on Intake Screen

HI-WITS Training	TEST PROVIDER, Test Facility 🖋		Afsharzadeh, Yoseb, BS •
& Kaholic, Al AXKA1220901 1	0		🖹 Generate Report 📄 SSRS Reports 📔 @ Snapshot
Home Page	Intake Case Information	1. Select Initial Contact	
► Agency	Intake Facility	Case # 1	
▶ Group List	Intake Staff Afsharzadeh, Yoseb, BS	Case Status Open Active	
Clinical Dashboard	Initial Contact	Initial Contact Date	
▼ Client List	Source of Referral	Intake Date 3/22/2018	
Client Drofile		Pregnant at Admission 2-No Due Date	
Link 2 Choose Source	rral Contact	Injection Drug User	
Pay Referral	Add Collateral Contact		3. Injection Drug
		Presenting Problem	User
Intake		ants Own Words)	
Drug Testing	4. For ADAD Choose "Adult"		
Wait List			
Tx Team	Population	Population Selected	
Screening	Adolescent		*
 Assessments 	Child		5. Click "Save"
Admission	Father with Child		v
Program Enroll	Domains	Selected Domains	
		Treatment	A
► Encounters			
▶ Notes			× 🖌
Treatment Plan	Date Closed		*

5. Click Add Payor Group Enrollment

HI-WITS Training	Mental Health Kok	ua, Ke Hale A Ke Ola 🖋					Afsharzadeh, Yoseb, BS • Eogout
Shmoe, Joe JXSH0106741 1	0					Generate Report	🖹 SSRS Reports 📔 👁 Snapshot
Home Page	Intake Case Inform	ation					
1. Click Add Payor Enrollment	Group ^{ality} Stafi	Ke Hale A Ke Ola Afsharzadeh, Yoseb, BS Phone	* *	Case # Case Status Initial Contact Date	1 Open Active	×	
 Client List ▶ Client Profile 	Source of Referral Referral Contact	01-Individual (self)	¥ ¥	Intake Date Pregnant at Admission	4/1/2019 ∰ 2-No	Due Date	
Linked Consents Payor Group Enrollment Non-Episode Contact	Employment Status Marital Status Living Arrangement	Add Collateral Contact 01-Full-time, 35 hours/week or more 04-Divorced 044 Indexendent Lining Demonstrat Lining	¥ ¥	Presenting Problem (In Client's Own Words)			
 ✓ Activity List Intake → Drug Testing 	2 mg / mangomen	041-Independent Living-Permanent Housing	Ÿ				
Wait List Tx Team ▶ Screening							
 Assessments Admission ASAM Program Enroll 	Adolescent Child Father with Child Injection User Katrina affected clients) 	opulation Selected		•		
Diagnosis List ▶ Encounters ▶ Notes	Domains	s > 	elected Domains Treatment		A ¥		

6. Click Add Government Enrollment

MI-WITS Training	Mei	ntal Health Kok	kua, Ke Hale A Ke Ola 🖋						Afsharzadeh, Yoseb, BS ▼
1900	0			1. C	lick Add (Government	Contract Enro	llment	B SSRS Reports Snapshot
Home Page									
▶ Agency	Paye	or List					Add Benefit F	Plan Enrollment	Add Government Contract Enrollment
▶ Group List	Actions	Priority	Plan Type	Plan	Group	Contract	Member ID	Start Dat	e End Date
Clinical Dashboard									
✓ Client List									
Client Profile Linked Consents Payor Group Enrollment Non-Episode Contact Activity List Episode List System Administration Reports									
Support Ticket									

7. Select ADAD 19-XXX Contract. Set Start Date Same as Intake Date. Select Appropriate Funding Source. If Client Requires Both Funding Sources Add Them Separately.



8. Under Activity List, Click Add Enrollment.

HI-WITS Trainir	Mental Health Kokua, Ke Hale A Ke Ola	/		Afsh	arzadeh, Yoseb, BS ▼
Shmoe, Joe JXSH0106741	1 🖸			· 🖹 SSR	S Reports 👁 Snapshot
Home Page	Program Enrollment				
▶ Agency	Program Name		Facility	v	
▶ Group List	Modality	¥			
Clinical Dashboard		Antine Deserver Freedor Design Des	From: To:	2040	
✓ Client List	1. Under Activity List	Active Program Enroliments During Date	Range 4/9/2016 4/9/	2019	Class
Client Profile					Clear Go
Linked Consents					Add Enrollment
Payor Group Enrollment	Actions Program Name	Start Date	End Date	Facility	Notes
Non-Episode Contact					
 Activity List 			2. Cli	ck Add Enrollment	
Intake					
 Drug Testing 					Finish
Wait List					
Ix leam					
Screening					
Admission					
Program Enroll					
Diagnosis List					
Encounters					
▶ Notes					

9. Select LEAD program and Click Save

HI-WITS Training	Mental Health Kokua, Ke H	ale A Ke Ola 🌶		Afsharzadeh, Yoseb, BS - Eogout
Shmoe, Joe JXSH0106741 1	0			· 🖹 SSRS Reports 📔 👁 Snapshot
Home Page	Program Enrollment Profile		1. Select LEAD Program	
► Agency	Facility	Ke Hale A Ke Ola	Davs on Wait List	Start Date 4/1/2019
► Group List	Program Name	LEAD		End Date
Clinical Dashboard	Program Staff	Afsharzadeh, Yoseb, BS		
	Termination Reason		v.	
Client Profile	Notes			
Linked Consents				
Payor Group Enrollment			A	2. Click "Save"
Non-Episode Contact	Actions			
 Activity List 	Enroll in Concurrent Progra	am		
Intake				
Drug Testing				
Wait List				Cancel Save Finish
Tx Team				
Screening				
 Assessments 				
Admission				
► ASAM				
Brogram Enroll				

10. Under Activity List, Choose Encounters. Click Add Encounter to Add Encounter

HI-WITS Training	g Men	ntal Health Kokua, Ke Hale A	Ke Ola 🖋				Afsharzad	eh, Yoseb, BS ▼ Logout
& Shmoe, Joe JXSH0106741 1	0					🖹 Generate Repo	ort 📔 🖹 SSRS Rep	orts 👁 Snapshot
Home Page	0	No results match your sea	irch criteria.					×
▶ Agency	Encou	inter Search						
▶ Group List								
Clinical Dashboard		Start Date 🖡	9/2018	End	Date 4/9/2019			
✓ Client List				Se	rvice		*	
 Client Profile Linked Consents Payor Group Enrollment 	1. Uno Choo	der Activity Lis ose Encounters	t ×	Pro	ram	2. Click Add Enc	ounter	Clear Go
Non-Episode Conflict	Enco	ounter List (<u>Export</u>)						Add Encounter
Intake	Actions	Svc Date	Service	ENC ID	Rendering Staff	Program Name		Status
Drug Testing								
Wait List								
Tx Team								
Assessments								
Admission								
▶ ASAM								
Program Enr								
Diagnosis I A ✓ Encounters								

11.

12.Complete Encounter. Use F99 for Diagnosis if one Doesn't Exist



Note: See Below Step #20 for Adding DENS-ASI. If Client Needs Referral and Consent go to Step #13 and Continue.

Non-Episode Contact	U			Ŭ
Activity List	1 Under Activity List	6/1/2016	6/10/2016	Completed
Intake	Menu	6/10/2016	5/26/2016	Not Applicable
Drug Testing				,
Wait List				
Tx Team				
Screening				
 Assessments 				
Admission				
► ASAM				
Program Enroll				
Diagnosis List				
Encounters				
Notes				
Treatment Plan				
 Treatment 				
 Outcomes 				
▶ Follow-up				
Discharge				
Recovery Plan	2. Click			
Recovery Plan Rvw	Consent Link			
Consent 🔶 💻 🗖				

13.Under Activity List select Consent from the Left Menu Pick.

14. Click Add New Consent Record



15. Select Disclose to Agency, Select FacilityC

HI-WITS Training	TEST PROVIDER, Main Office 🖋	Afsharzadeh, Yoseb, BS ▼ Logout
Bidges, Jeff JXBI0106751 1	0	SSRS Reports B Generate Report Snapshot
Home Page	Client Disclosure Agreement	
Agency	Note: Consented information may not be redisclosed.	
Group List	Client Name: Bidges, Jeff	1 Select Disclose to
Clinical Dashboard	Disclosed From Agency: TEST PROVIDER	
Client List	Entities with Disclosure Agreements Salvation Army-Addiction Treatment	Agency
Client Profile Linked Consents	System Agency Yes Y Disclosed To Agency Salvation Army-Addiction Treatment	Facility Main Facility
Payor Group Enrollment	Disclosed To Entitly (Non System Agency) Purpose for disclosure Transfer for Treatment	
Activity List	Earliest date of services to be consented 5/1/2016	
 Drug Testing 	Client Information To Be Consented	2. Select Facility
Wait List Tx Team	Expiration Type Date Signed(DS) Yes No *Expiration type is required for disclosure activities.	
 Screening Assessments 	Client Information Options Disclosure Selection	

16. Set Parameters for Information to be Consented, Click Save (Profile, Consent and ASI)



17. Have Client Sign the Consent click Save, a Mouse can be Used to Sign

בטקטו לסווסר ספוונס. (דסטט) דערשטיטו סורסקטו וסטעט זטן סטוסט-סטטע פוסקיעווס (דפיזוסט). אָרָ, דו, דב, א דיד. דפא ב

PROHIBITION ON REDISCLOSURE OF INFORMATION CONCERNING CLIENT IN ALCOHOL OR DRUG ABUSE TREATMENT

This notice accompanies a disclosure of information concerning a client in alcohol/drug abuse treatment, made to you with the consent of such client. This information has been disclosed to you from records protected by Federal confidentiality rules (42 CFR Part 2). The Federal rules prohibit you from making any further disclosure of this information unless further disclosure is expressly permitted by the written consent of the person to whom it pertains or as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The Federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.



Note: Use Referral Instructions if Referring to Treatment

18. Click Create Referral Using this Disclosure Agreement Link

HI-WITS Training	TEST PROVIDER, Main Office 🖋	Afsharzadeh, Yoseb, BS - Logout
Bidges, Jeff JXBI0106751 1	0	🖹 SSRS Reports 📔 🔄 Generate Report 🖉
Home Page	Client Disclosure Agreement	Create Referral Using this Disclosure Agreement
Agency	Note: Consented information may not be redisclosed.	
▶ Group List	Client Name: Bidges, Jeff	
Clinical Dackboard	Unique Client Number: JXBI0106751	
	Disclosed From Agency: TEST PROVIDER	1. Click Create Referral Using this
✓ Client List	Entities with Disclosure Agreements Salvation Army-Addiction	Disclosure Agreement
Client Profile	System Agency Yes	
Linked Consents	Disclosed To Agency Salvation Army-Addiction	Treatment Facility Main Facility
Payer Croup Enrollmont	Disclosed To Entity (Non System Agency)	
	Purpose for disclosure Transfer for Treatment	
Non-Episode Contact	Earliest date of services to be consented 5/1/2016	
 Activity List 	Has the client signed the paper Vec.	and concept 11/1/2017
Intake	agreement form	
Drug Testing	Client Information To Be Consented	
Wait List	Expiration Type	
Tx Team		
▶ Screening	*Expiration type is required for disclosure activities.	
	Client Information Options Disclosure Select	stion

19. Set Referral Parameters

Referral			
Referred By Agen Facili Staff Memb Progra State Reporting Catego	zy TEST PROVIDER ty Main Office er Afsharzadeh, Yoseb, BS m 16-Main Office/Intensive Outpatient : 5/1/2016 - 6 * ry Intensive Outpatient Treatment	Referred To Signed Consents Agency Facility Staff Member Program	Salvation Army-Addiction Treatment Salvation Army-Addiction Treatment Main Facility Care Coordination
Reasc If Oth Is Consent Verification Required Is Consent Verifier Continue This Episode of Care	n No capacity v er 17 Yes 17 Yes 17 No v 3. Answer	State Reporting Category Non-System Agency 1. Select F Consents Granted	Reason Undete 2. Select Program
Comments Referral Status Refer Referral Date 11/3/2 Projected End Date Created Date 11/3/20	In the second se	Consent Date:5/1/2016 Disclosure Domains: Client Information (Profil Consent (UD, +60) DENS ASI Assessment i Encounter Detail (UD, +f Treatment Plan (UD, +60)	e) (UD, +60) (UD, +60) 30) 4. Click Save Save Finish

Note: Add Drug Evaluation Network System Addiction Severity Index (DENS ASI)

20. Under Assessments Select DENS ASI, then Click Add DENS ASI Record Link

HI-WITS Training		ST PROVIDER, Main Office 🖋		Afsharzadeh, Yoseb, BS +			
Logg, Snoop SXDO1220951 1	1 0			 BSRS Reports Snapshot 			
Home Page	Dru	g Evaluation Network System		Add DENS ASI Record			
Agency	Add	Iction Severity Index (DENS ASI)					
Group List	Actions	5/30/2016	Interviewed By Afsharzardeh Yoseh BS	Interview Class			
Clinical Dashboard	<u>a</u>						
✓ Client List				2 Click Add DENS ASI Record			
Client Profile				2. CIICK AUG DENS ASI RECOID			
Linked Consents							
Payor Group Enrollment							
Non-Episode Contact							
- Activity List							
Intake							
Drug Testing							
Wait List							
Tx Team	1. 0	LICK DENS ASI					
Screening							
- Assessments							
Mental Status							
Scores							
✓ DENS AŠI							

21. Complete ALL Yellow Highlighted Fields for ALL DENS ASI (+- 36 pages)

HI-WITS Training	TEST PROVIDER, Main Office 🖋	Afsharzadeh, Yoseb, BS • Logout
Dogg, Snoop SXDO1220951	0	🖹 Generate Report 🛛 🖹 SSRS Reports 🔹 👁 Snapshot
Home Page	DENS: General Profile	
▶ Agency	C General Client Information (G4-G9)	
▶ Group List	G4. Date of Admission 5/30/2016 Yellow Highlight Example	
Clinical Dashboard	G5. Date of Interview 5/30/2016	
Client Profile	G8. Class *	
Linked Consents	G9. Contact Code	
Payor Group Enrollment Non-Episode Contact		
✓ Activity List		
Intake	Question Hints Comments	
Drug Testing Wort Lint		
Tx Team	la de la della d	
Screening		Cancel Save Finish
✓ Assessments		

22. Click Diagnosis List Under Activity List on the Left Menu Pick.



23. Click the Add New Diagnosis Link

HI-WITS Training	Division of Driver Education, Anne As	sessor 🖋		Afst	harzadeh, Yoseb, BS ▼ Logout
👗 Koholic, Al AXKO0106741 1 🛛 🔍			· 🖹 SSR	· 🖹 SSRS Reports 📔 👁 Snapshot	
Home Page	Diagnosis List		1. Click Add New Diagnosis Link		Add New Diagnosis
Agency	Actions Principal Behavioral (Primary)	Principal Medical Source	Cr	ate & Time	Diagnosing Clinician
▶ Group List					
Clinical Dashboard					
✓ Client List					
Client Profile					
Linked Consents					
Payor Group Enrollment					
Non-Episode Contact					
Intake					
Drug Testing					
Wait List					
Tx Team					
 Screening 					
 Assessments 					
Admission					
► ASAM					
Program Enroll					
Diagnosis List					

24. Click the Edit Diagnosis Link

HI-WITS Training	Division of D	river Education	, Anne Assessor 🖋			Afsharzadeh, Yoseb, BS ▼ Logout	
🛓 Koholic, Al AXKO0106741 1 🛛 💿					 SSRS Reports Snapshot 		
Home Page	Client Diagnosis			1. Click Edit I	Diagnosis Link	Edit Diagnos	is
► Agency						10/7/0040 00 Terr 7/46 DM	_
▶ Group List	Primary			-	Effective Date Expiration	12/1/2018 Time 7.16 PM	
Clinical Dashboard	Tertiary			· · · · · · · · · · · · · · · · · · ·	Date	Time	
✓ Client List					 Diagnosing Clinician		Ψ.
 Client Profile 					GAF Score		
Linked Consents		Code	Description	Comments		Principal	
Payor Group Enrollment							
Non-Episode Contact	Behavioral Diagnosis						
	-						
Intake							
Drug Testing		Code	Description	Comments		Principal	
Wait List	Medical						
Tx Team	Diagnosis						
 Screening 							
 Assessments 		Code	Description	Comments		Principal	
 Admission 							
► ASAM	Psychosocial Diagnosis						
Program Enroll							
Diagnosis List							
 Encounters Notes 						Cancel Save Finis	sh

25. Set Type to Behavioral, Either Type or Search Specific ICD-10 Diagnosis then set Principal Diagnosis to "Yes" Click "Save" Click "Finish" once done

