



**HAWAII STATE HEALTH PLANNING AND DEVELOPMENT AGENCY**  
 1177 Alakea Street, Suite 402 • Honolulu, HI 96813 • Phone: (808) 587-0788 • [www.shpda.org](http://www.shpda.org)  
 Kupuna Advisory Council - Plan Development Committee

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**DRAFT**

**Meeting Minutes**

February 9, 2026, | 9:00 AM Hawaii Time  
 Virtually via Zoom and Physical Meeting Location at  
 The Keoni Ana Building, 1177 Alakea Street, Suite 402

MEMBERS: Kelly Withy, Chris Lutz, Laura Reichhardt, Jenn Diesman, Robert Gluckman

GUESTS: Sharon Thomas (Med-Quest)

SHPDA: John Lewin, Terry Visperas, Dailin Ye

**ATTENDANCE RECORD OF MEMBERS**

<b>Date</b>	11/14/25	12/17/25	2/9/26	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Hilton Raethel	X	X	0							
Aimee Rodriguez	X	0	0							
Kelly Withy	X	X	X							
Chris Lutz	X	X	X							
Gary Okamoto	X	0	0							
Elizabeth Ann Ignacio	X	X	0							
Amy Ono	X	0	0							
Laura Reichhardt	X	X	0							
Jenn Diesman	X	X	X							
Jon Lim	X	X	0							
Lara Nitta	X	X	0							
George Mcnutt	X	0	0							
Ranjani Starr	X	0	0							
Richard Chung	X	X	0							

Robert Gluckman	X	X	X						
Robert Hirokawa	X	X	0						
Sheri Daniels	0	X	0						
Paula Arcena	0	X	0						

Legend: X=Present | O=Absent | /=No Meeting | \*-Chair | \*\*-Vice Chair

[https://www.zoomgov.com/rec/share/mgkOTt3HwMDxuHFa2eeaX03AG\\_IIDTd4ZiqFZgiKk1KJruNEIt4p\\_aKs8g6\\_M50b.cb4cDvp06LTv1mA](https://www.zoomgov.com/rec/share/mgkOTt3HwMDxuHFa2eeaX03AG_IIDTd4ZiqFZgiKk1KJruNEIt4p_aKs8g6_M50b.cb4cDvp06LTv1mA)  
 Passcode:9zn8i&X0

TOPIC	DISCUSSION	ACTION
Call to Order Roll Call Welcome J. Lewin, Chair	<p>The meeting was called to order at 9:08 AM by Chair Jack Lewin MD</p> <p>After participant introductions and attendance was document.</p> <p>J. Lewin welcomed members</p> <p>No one in the public room notated</p> <p><b>Reporting Issues</b></p> <p>Dr. Lewin and D. Ye discussed significant challenges with the prior authorization reporting submissions:</p> <ul style="list-style-type: none"> <li>• Data submitted by plans is inconsistent and difficult to aggregate. <i>“We’re getting sketchy information... it’s coming in differently from each plan.” “Each company... submit in different ways, so it’s really difficult to aggregate...”</i></li> <li>• CMS format should have been used from the beginning. <i>We probably should have used the Medicaid reporting format...”</i></li> <li>• The report to the Legislature will be incomplete. <i>“Our report to the legislature is going to be woefully lacking.”</i></li> <li>• Dailin emphasized that only basic numbers are needed; percentages will be calculated by SHIPDA. <i>“We just need the basic numbers so we can calculate the percentage and create a graph.”</i></li> </ul>	

### **Feedback Concerns**

C. Lutz (Kaiser) expressed concern that plans were not receiving timely feedback on incorrect submissions. *"We're not getting feedback if there's issues... we need the feedback."*

Dailin confirmed she would send corrective guidance within the week. *"I plan to send out... instruct the provider how to correct that information... It's going to happen this week."*

### **Med-QUEST Reporting Timeline**

Sharon Thomas explained that Med-QUEST typically allows 90 days for plans to adjust to new reporting formats. *"We usually given 90 days for our health plans to... adjust into a new reporting format."*

### **Clarification on Required Reporting**

- Medicaid data will not be required from plans because Med-QUEST will provide its own summary. *"We don't need Medicaid... it's basically just going to be commercial."*
- Reporting applies to commercial and Medicare Advantage plans. *"Yeah, the MA plans and commercial. That's it."*

### **Self-Funded Plans**

Robert Gluckman raised concerns about obtaining data from self-funded plans. *"Does this legislation have any authority over self-funded plans...?"*

Dailin noted that Cigna had submitted a small dataset. *"I said, I actually submitted that."*

### **Next Steps and Follow-Up**

- Dailin will reach out to plans that submitted and those that have not.
- Kelley Withy and Robert Gluckman will connect offline to discuss alignment. *"Maybe if we had a conversation... I think we have a lot more agreement..."*

