

# HAWAII STATE HEALTH PLANNING AND DEVELOPMENT AGENCY 1177 Alakea Street, Suite 402 • Honolulu, HI 96813 • Phone: (808) 587-0788 • www.shpda.org Hawaii County Subarea Health Planning Council

#### **Meeting Minutes**

February 21, 2023 1:30 PM Hawaii Time

Virtually via Zoom and Physical Meeting Location at the Keoni Ana Building, 1177 Alakea Street, Suite 402

MEMBERS: Jamie Cameros, Scott Daniels, Stacy Haumea, Evelyn Kaneshiro, Tamia McKeague, Malia Tallett

MEMBERS ABSENT: None

GUESTS: Brandee Menino, Dr. Kalani Spain, Dr. Hannah Preston-Pita

SHPDA: Wendy Nihoa

#### ATTENDANCE RECORD OF APPOINTED MEMBERS

Date	5/24/22	6/13/2022	7/22/2022	8/16/2022	9/27/2022	10/18/2022	11/15/2022	1/17/2023	2/21/23
Scott Daniels**	X	X	Х	X	X	Х	Х	X	X
Evelyn Kaneshiro	Х	Х	Х	Х	Х	Х	Х	Х	Х
Tamia McKeague*	Х	Х	Х	Х	Х	Х	Х	Х	Х
Malia Tallett	X	X	Х	X	Х	Х	Х	Х	Х
Stacy Haumea	X	X	Х	X	Х	Х	Х	Х	Х
Jamie Cameros	-	-	-	-	-	-	Х	Х	Х

Legend: X=Present; O=Absent; /=No Meeting

<sup>\*-</sup>Chair, \*\*-Vice Chair

TOPIC	DISCUSSION	ACTION	
Call to Order	The meeting was called to order at 1:32 p.m. with T. McKeague, Chair, HCSAC presiding		
Roll Call	Member roll call followed by staff and guest introductions.		
Meeting Minutes	The minutes of the January 17, 2023 meeting was reviewed and unanimously approved.		
	Call for public testimony. None.		
Administrator's Report	The Administrator's Report was distributed and reviewed.		
Presentation	"HOPE Services Inc." by Brandee Menino, Executive Director and Dr. Kalani Spain, Clinical Director. A copy the presentation is hereby attached to these minutes. The presentation was followed by a Q&A and brief discussion.		
Future Speakers	T. McKeague confirmed guest speaker for the April 2023 HCSAC meeting - Richard Taaffe, Chief Executive Officer, West Hawaii Community Health Center.		
	No speakers are scheduled for the March 2023 meeting.		
	Call for public testimony. None.		
Member Recruitment	Appreciation expressed to Dr. Hanna Preston-Pita, Chief Executive Officer, Big Island Substance Abuse for applying to become a member of the HCSAC.	W. Nihoa-contact B. Menino RE: Membership.	
	Suggestion to invite B. Menino, HOPE Services Inc. to join the HCSAC.		
	Call for public testimony. None.		

Hawaii County Subarea Health Planning Council Minutes of February 21, 2023 Page **3** of **3** 

Project: Accessing Healthcare Services on Hawaii Island	M. Tallett, Project Lead reported four (4) new members joined the Project Task Force. The members are students currently volunteering/Interning at Ke Ola Kino Physical Therapy.	
	Mock scripts for the PSAs are in development.	
	M. Tallett requested time at the upcoming meeting to focus on the Project including script review and review of additional related materials/information. HCSAC members agreed.	
	Call for public testimony. None.	
Announcements/Other Discussion	Suggestion for the physical location of the April 2023 be on Hawaii island.  This was followed by a discussion and a request for a site visit to HOPE Services Inc.	T. McKeague-contact HOPE Services Inc.
Next Meeting/Agenda	March 21, 2023 at 1:30 p.m.  Agenda Item: Accessing Healthcare Services on Hawaii Island Project.	
Adjourn	The meeting was adjourned at 2:47 p.m.	



An affiliate non-profit organization of the Roman Catholic Church in the State of Hawaii



Brandee Menino, MA, Chief Executive Dr. Kalani Spain, Clinical Director of Operations



## PIT Count on Hawai'i January 2022

A total of 837 people experiencing homelessness were counted in these

categories:

- 41% Female
- 58% Male
- 149 Children (78% Sheltered)
- 44% Native Hawaiian/other Pacific
- 43% White
- 36% chronically homeless
- 5% veterans
- I I% family households





# Homeless Sub-Populations

**Transients** 

Released Inmates

Runaway - Youth

Homeless in cars

Veterans

Triage & Assessment

**Seniors** 

**Families with Children** 

Chronically

**Homeless** 

- Mentally III

Substance

**Abuse Users** 

Vulnerable, Not Chronic



# WE SERVE OUR COMMUNITY MEMBERS EXPERIENCING HOMELESSNESS THROUGH HOUSING-FOCUSED PROGRAMS:

- 1. Diversion & Prevention
- 2. Homeless Outreach
- 3. Street Medicine
- 4. Medical Respite
- 5. Emergency shelter
- 6. Affordable Housing
- 7. Case Management
- 8. Representative Payee Services



#### **DIVERSION & PREVENTION**

- At-risk households/individuals, notice to vacate
- Call Agency Help/Main Line at (808) 935-3050
- Diversion is a service to identify better options.. as <u>Shelters are a last resort and</u>
   <u>prioritized for persons who are literally homeless.</u>
- An intervention designed to immediately address the needs of someone who has just **lost their housing and become homeless.** Problem solving conversations
- A client-driven approach to help a household find safe alternative housing immediately, rather than shelter or unsheltered homelessness.
- An intervention intended to ensure:
  - The homeless experience is as brief as possible
  - To prevent unsheltered homelessness, and
  - To avert stays in shelter



## **HOMELESS OUTREACH**







#### Outreach & Interim Case Management

- Assertive Engagement
- Assessing needs (VI-SPDAT) and Motivation
- Attention to urgent care
- Facilitate Shelter
- Establishing identification
- Accessing benefits
- Facilitate treatment for mental illness, Substance Abuse

- Develop a Housing plan
- Bus passess/transportation
- Facilitate access to hygiene facilities
- Advocate for housing
- Reconnect with case manager
- Provision of emergency food, clothing, and temporary mail services;
- Resource Drop-In Center in Kona & Hilo

#### 1 - North Kohala Mahukona, Kapa'a, Lapanaia, 'Upolu Airport, King Kamehameha Park, Kohala Lighthouse,

#### 2 - Hamakua Mud Lane, Waipio Valley, Kukuihaele, Haina, Ahualoa, Honoka'a Town, Paauhau, Kalopa, Paauilo

#### 3 - North Hilo Hakalau Mill, Umauma, Laupahoehoe Point, Laupahoehoe Town, Papaaloa, Ninole, Waikaumalo Park

#### 9 - South Kohala Puako Boat Ramp, Spencer Beach, Kawaihae Harbor, LSD Landing, Parker Ranch Shopping Center, Waimea Park, Nature Park, Church Row

Keokea

# 8 - North Kona Ka'iminani, Honokohau, Kua Bay, Pine Trees, OTEC, Keauhou Bay, End of the World, Kapahulu, Kahalu'u, Magic Sands, Tunnels, Lymans, Banyans, HONLS, Living Stones, Coconut Grove, Henry St., Palani, Hale Halawai, Waikoloa Village, Pier, Triangle Park, Old A's, Pu'uanahulu, Holualoa, Kainaliu, Kaloko, Pottery Terrace, Bowling Alley, Aloha Gas, Safeway, Walmart, K-Mar, Lowes, Industrial Area, Camp Kikaha, Waikoloa, Hinalani, Hamburger Hill

#### 7 - South Kona Milolii, Papa Bay, Pebble Beach, Lavas, Ho'okena, Honaunau, Napoopoo, Keei, Capt. Cook, Kealakekua, Konawaena



6 - Ka'ū Namakanipaio, Pahala, Punaluu, Whittington Beach Park, Waiohinu, Honoapu, Naalehu, Discovery Bay, South Point Road, Oceanview Estates

#### 4 - South Hilo Kolekole, Honomu, Pepeekeo Mill, Onomea, Kalanianaole School, Suisan, Wailoa, Banyan Drive, Hopaco Bushes, Railroad, Keaukaha, King's Landing, Pana'ewa, Ponahawai Cemetary, Papaikou, Kaiwiki, Wainaku, Kaumana, Rainbow Falls, Hilo Town, Waiakea

Uka, Hilo Armory, Singing Bridge, Bayshore

Overpass, Walter Victor Park, Stainback

5 - Puna
Shipman, Keaau, Shower, Kaloli, Paradise,
Makuu, Ainaloa, Orchidland, Beach Road, Tiki
Gardens, Pahoa, Hawaiian Beaches, Hawaiian
Shores, Waawaa, Nanawale, Leilani, Pohoiki,
Mackenzie, Opihikao, Kalapana, Seaview, Black
Sands, Tangerine Acres, Hawaiian Acres, Fern
Acres, Fern Forrest, Kurtistown, Eden Roc,
Aloha Estates, Glenwood, Alii Kane, Volcano
Village, Cooper Center, Pohaku Drive,
Orchidland, Makuu Farm Lots, N Kulani,
Gilligans, Olaa Road, Kaimu, Hot Ponds,
Champage Ponds, Kehena, Lighthouse



#### STREET MEDICINE

# FREE SERVICES FOR PEOPLE EXPERIENCING HOMELESSNESS

In-person medical evaluation

Wound care

Prescription delivery

Shelter & housing services







Telemedicine

Connection with detox/rehab

Medication cost assistance

Help enrolling in insurance

#### **Providers**:

Hope Services Hawaii, Inc. (Hilo, weekly)

Hawaii Island Community Health Center (Kona, monthly)

\*Scaling up this service by early Summer (New investments by County, Federal resources)



#### STREET MEDICINE



- Outreach Kits added hand sanitizers & facemasks
- ID high-risk individuals
- Review shelter expectations
- Bring services/support to where they are at
- Coordinate with Medical Home/ER
- Outreach/Housing Navigators
   partner with Medical

   Professionals including a
   Registered Nurse, APRN-Rx,
   MD/Psychiatrist





#### **NEW PARTNER ON ISLAND:**

- New community partner on island: Healthy Mothers Healthy Babies Coalition of Hawaii
- Opened a Kona Office & have a **new** Hawaii Island Mobile Clinic.
- Team can provide:
  - Reproductive health care,
  - Well-women care,
  - Pregnancy care,
  - Vaccines,
  - Doula and midwifery services,
  - Lactation consulting,
  - Safe sleep education,
  - Childbirth education and
  - New parent support.



#### **EMERGENCY SHELTERS**

- ☐ Eight (8) Shelter Sites: emergency, specialized, veterans, temp ISO/Q sites
  - I. Family Shelter in Hilo (44 beds for families)
  - 2. Hale Maluhia (16 beds for single women, 2 couples, 5 Medical Respite beds = 25 beds)
  - 3. Kuleana House (6 beds)
  - 4. Wilder House (8 beds)
  - 5. Keolahou (44 beds, including up to 8 beds for veterans)
  - 6. Sacred Heart Shelter (10 units), Pahoa
  - 7. West Hawaii Emergency Housing (31 beds), Kona
  - 8. Ka Lamaku (18 beds), Kona
  - ☐ Total Capacity: 186 beds



# Hale Maluhia, Hilo



Women, Couples, Medical Respite Partnership with Hilo Medical Center



#### Keolahou, Hilo





#### Sacred Heart Shelter, Pahoa





### **Specialized Shelter Sites**

- Healthcare for Homeless Veterans: Emergency shelter beds for veterans experiencing homelessness (at Keolahou)
- Medical Respite: Acute and post-acute care for people experiencing homelessness who are too ill or frail to recover from a physical illness or injury on the streets, but who are not ill enough to be in a hospital (at Keolahou & Hale Maluhia)
- Isolation/Quarantine: Units are for people who are symptomatic and either confirmed as COVID+ or are under investigation to determine COVID status, but do not require hospitalization.





Wilder House, Hilo

#### Other Shelters in the Community ...

- Licensed Crisis Residential Services (LCRS) Care Hawaii
- Domestic Violence Child & Family Services
- Severe Mental Illness Mental Health Kokua,
   Steadfast Housing & Hawaii Island Home for Recovery
- Family Assessment Center Neighborhood Place of Puna
- Clean & Sober Housing Going Home Hawaii
- Youth/Runaways Salvation Army



# **Affordable Housing**

Coming Soon: New Affordable Housing development project



Sacred Heart Community, Pahoa

- I. Hale Kikaha: Twenty two (22) Supportive Housing Rental Units, Kona
- 2. Hale Kulike: Eighteen (18) Supportive Housing Rental Units, Hilo
- 3. Scattered Site Rental
  Units in the private rental
  market + home-based
  case management
  support
- 4. Master Lease Units: Six(6) rental housing units
- ☐ Total Capacity: 249 households (478 persons)

#### **COMMUNITY-BASED CASE MANAGEMENT**

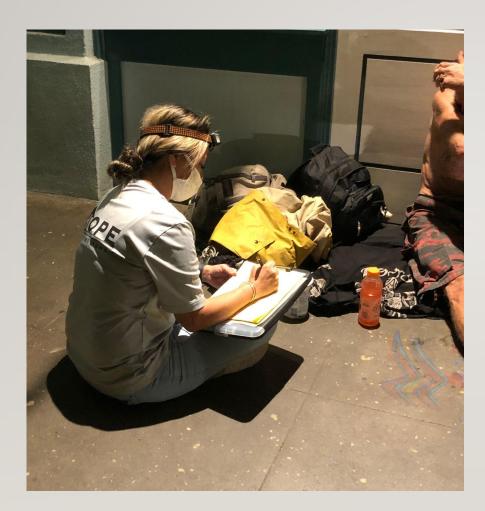


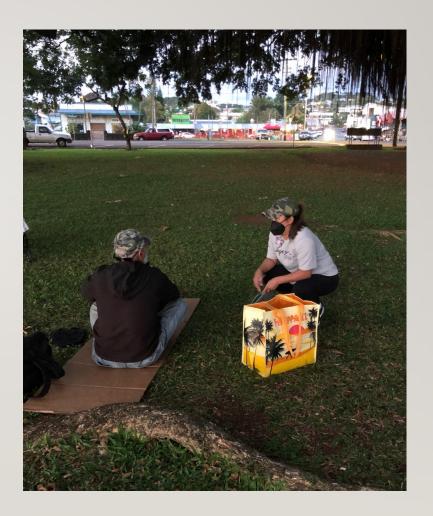






# **Engaging the Houseless Community**







# **Home-based Case Management**

#### **RAPID RE-HOUSING**

- Housing search; lease up; housing inspection
- Move in costs rental deposit, utility deposit, short & medium term rent assistance
- Time-limited case management & rent subsidy assistance; medium touch
- Connection to Mainstream Resources legal, financial, health, mediation, behavioral health

#### PERMANENT SUPPORTIVE HOUSING

- Move in costs rental deposit, utility deposit & long term rent assistance
- Long-term case management & rent subsidy assistance
- Target Population: Persons Exp. Chronic homelessness; highest housing intervention for persons with the deepest needs
- Connection to Mainstream Resources legal, financial, health, mediation behavioral health



#### Community Based Case Management

- Funded by both Adult Mental Health Division (AMHD) and Community
   Care Services (CCS)
- AMHD Eligibility
  - No Insurance
  - Forensically encumbered
  - Increase in Income
  - Mental illness
- CCS Eligibility
  - Insured
  - Severe Mental illness or Severe Persistent Mental Illness
  - Medical and/or Substance abuse

#### Case Management Providers:

- Care Hawaii
- Mental Health Kokua
- Ohana Health





### Community Integrated Services (CIS)

- MedQuest clients managed by Quest Integration (QI) plans
- Provides Housing navigation and case management
- Eligibility
  - Homeless or at risk
  - Severe Mental illness (SMI)
  - Medical Issues
  - Substance Abuse
- Current Providers
  - Hope Services Hawaii
  - Care Hawaii



### Algorithm Toward Involuntary Treatment

- Vulnerable but physically intact
- Vulnerable, physically deteriorating
- Physically deteriorating to point of self-neglect (posing significant health risk),
- Lacking capacity for self-preserving decisions
- Repeated interventions by healthcare, public safety systems with no long term outcome
- No interested party for guardian

#### Involuntary Treatment Order Criteria (s14)

- (d) criterion: imminent risk the person may cause harm to himself or herself or someone else or suffer serious mental or physical deterioration
- (f) lacks the capacity to consent to be treated for the illness or has unreasonably refused proposed treatment for the illness

# Future Plans: Assisted Community Treatment



# Criteria for petitioning for Assisted Community Treatment:

Criteria for petitioning for Assisted Community Treatment:

First, familiarize ourselves with Exhibits A & B, and the criteria for an ACT Order: A person may be ordered to obtain assisted community treatment if the family court finds that:

- (1) The person is mentally ill or suffering from substance abuse;
- (2) The person is unlikely to live safely in the community without available supervision; is now in need of treatment in order to prevent relapse or deterioration that would predictably result in the person becoming imminently dangerous to self or others, and the person's current mental status or the nature of the person's disorder limits or negates the person's ability to make an informed decision to voluntarily seek or comply with recommended treatment;
- (3) The person's mental illness has caused that **person to refuse needed and appropriate mental health services** in the community, or the person has a history of **lack of adherence to treatment** for mental illness or substance abuse, which resulted in the person becoming **dangerous to self or others**; and
- (4) Considering less intrusive alternatives, assisted community treatment is **essential to prevent the danger posed by the person, is medically appropriate,** and is in the **person's medical interests.**

# Definition of Dangerousness amended (2019)

- "Dangerous to self" included the inability to satisfy the need for treating mental illness
- "Imminent dangerousness" to include likelihood of becoming danger to self or others in the next 45 days
- Observed behaviors documents by community members, outreach workers, other service providers, including first responders (police, EMS records and documentation) is critical

# Making a Case for ACT

- Gather data from primary sources (hospital, police, case management, family and community members)
- Psychiatrist or APRN-RX examines and completes assessment, statement of no decisional capacity
- Attorney collaborates with petitioner to file request for ACT in Family court
- Court hearing scheduled; subject is served
- Court day: Judge appoints a Guardian ad Litem (GAL) unless already appointed
- Renders decision after having input from GAL and review of petition submitted

#### **Treatment**

- Medication Management (often long-acting; maybe injectable)
- Substance abuse treatment or co-occurring (residential or outpatient)
- Medical Respite from Hospital
- Individualized rehabilitation activities (supports with ADLs)
- Housing support services
- Supervision and Case Management
- Any other services deemed important for recovery





# Questions?





Brandee Menino, MA Chief Executive Officer

Email: <u>bmenino@hopeserviceshawaii.org</u>

Dr. Kalani Spain
Clinical Director of Operations
<a href="mailto:kspain@hopeserviceshawaii.org">kspain@hopeserviceshawaii.org</a>

Website: www.hopeserviceshawaii.org