# LabOnline Instructions

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### Introduction

The Safe Drinking Water Branch (SDWB) was previously utilizing the Sample Collection and Reservation System (SCRS) to facilitate sample scheduling between Public Water Systems (PWS) and the State Laboratories Division (SLD). As of June 2024, the SCRS system was replaced by LabOnline. PWSs will no longer have access to SCRS and any scheduling of samples must be done through this new user interface.

During the transition phase, there will be 2 different versions of LabOnline that PWSs will be able to utilize:

### LabOnline Test Site: https://env-lab-test-statelab.doh.hawaii.gov/Home/Index

- The Test Site is for training purposes only.
- The LabOnline Test Site will allow you to get familiar with the new system and practice ordering samples. Anything done in this TEST interface will not be sent to the lab.
- In the future, access to this site will be removed.

### LabOnline Production Site: https://env-lab-prod-statelab.doh.hawaii.gov/Home/Index

- The Lab Online Production Site is the actual site you will be using to schedule your samples with SLD. Anything submitted in Production will be sent to the lab and they will be expecting to receive your samples.
- Once a request is submitted in production, you will not be able to edit or delete this request yourselves. Contact SDWB if you need to make revisions or delete your order.

### **Important Notes:**

- Be advised that Test Site and Production Site look very similar. Please double check which site you are using before submitting your sample requests.
- To view documents and receive downloads in LabOnline, pop-ups must be enabled in your web
- LabOnline is also a developing system. Changes to this site will be made as needed. If you need any assistance, please contact the SDWB.

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# Order Tests Key Terminology

Client: PWSTest: Analysis

• Profile: Type of test

Workorder name: PWS (3 digit)-Sample Date (MMDDYY)-Initials of COC Creator

o Example: 101-070124-KY

• My sample ID: Select SDWB Default

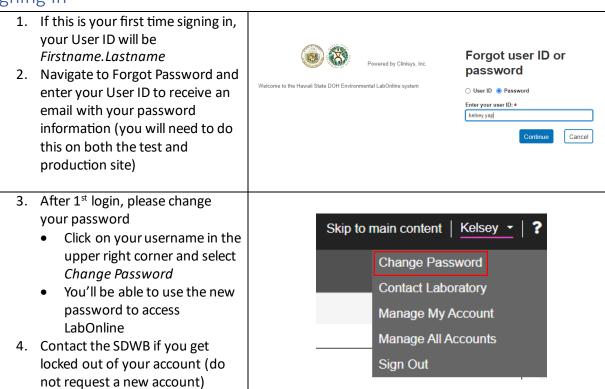
• Setup Date: Today's date

Scheduled Collect Date: Sample collection date

Mark for field: No

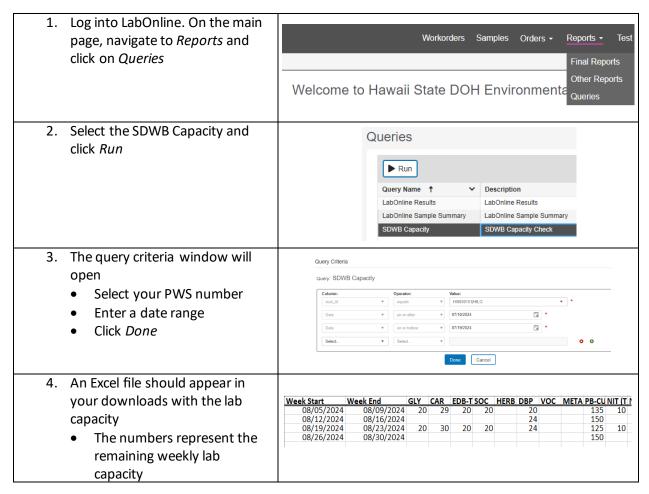
- Send to Lab: Laboratory the sample(s) will be sent to. Double check that the correct lab is selected
  - Microbiology (Bacti) samples will default to your respective island laboratory
    - PWS 100's DHL Hilo
    - PWS 200's DHL Maui
      - Molokai and Lanai PWS will default to the Oahu Lab
    - PWS 300's Oahu Lab
    - PWS 400's DHL Kauai
  - o Lead and Copper and Chemistry samples will default to the Oahu Lab
- Save vs Save and Submit
  - o Save: This saves the order for future revision
    - NOTE Order is not submitted to the laboratory AND your sample slot is NOT reserved.
  - Save and Submit: Order is saved and submitted to the laboratory; sample slot is reserved.
    - NOTE Order is locked and is not editable (contact SDWB should you require assistance editing a submitted order)

# Signing In



# Viewing Lab Capacity

Check the lab capacity before scheduling your test(s) to see if there are spots available to submit your samples. You will receive an error message and will be unable to complete your request if there are no spots available for your scheduled date.



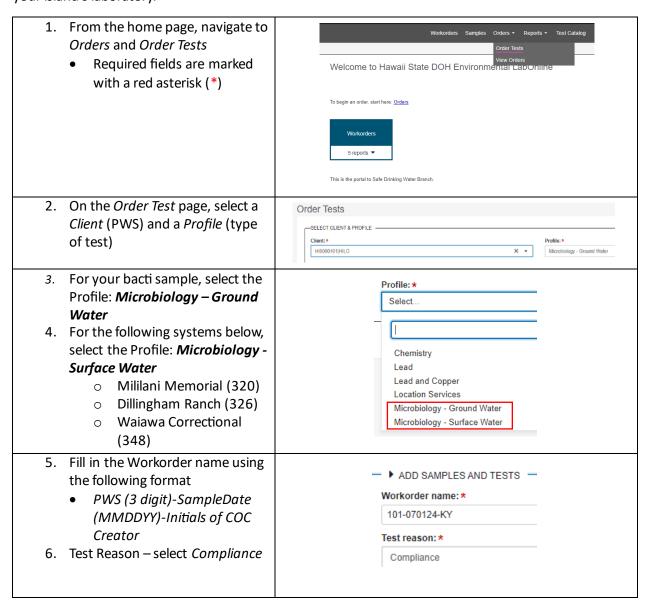
# Scheduling Sample Collection

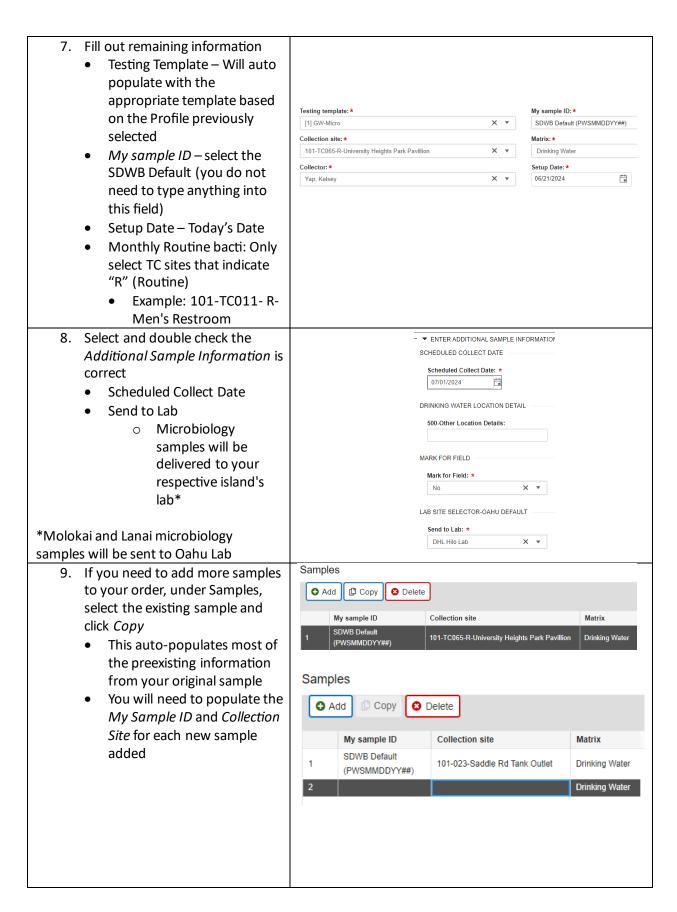
### Order Tests - Microbiology (Bacti)

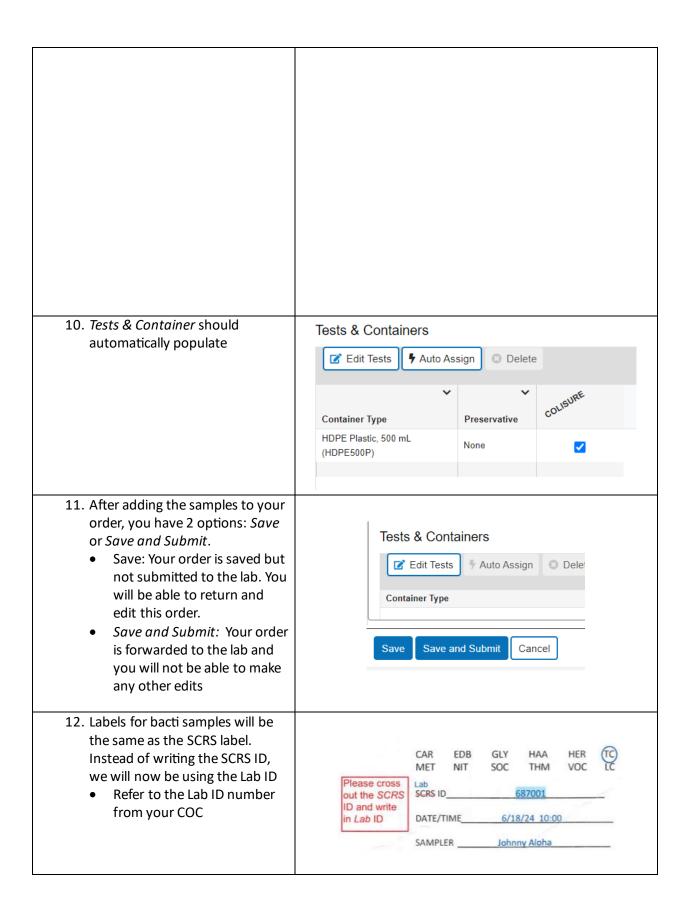
Microbiology sample collection and delivery to your island's laboratory is scheduled for Tuesdays\*. Please refer to your island's Microbiology Sampling Schedule calendar for your PWS sample collection dates.

- \* Lanai PWS (#237; 238) Samples collected on Mondays and shipped to Oahu laboratory on Tuesdays
- \* Hana PWS (#201; 237) Samples collected on Mondays and delivered to Maui laboratory on Tuesdays

Do not deviate from your scheduled collection dates without notifying and coordinating with SDWB and your island's laboratory.



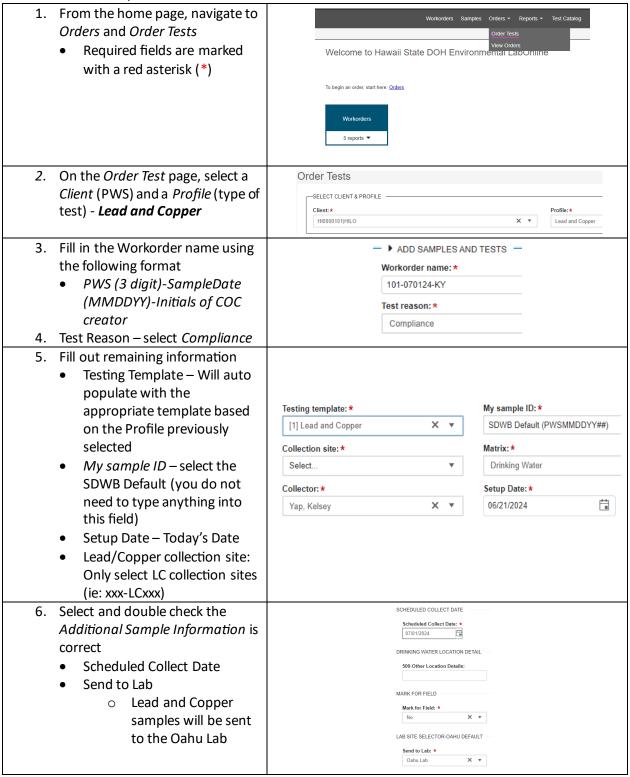


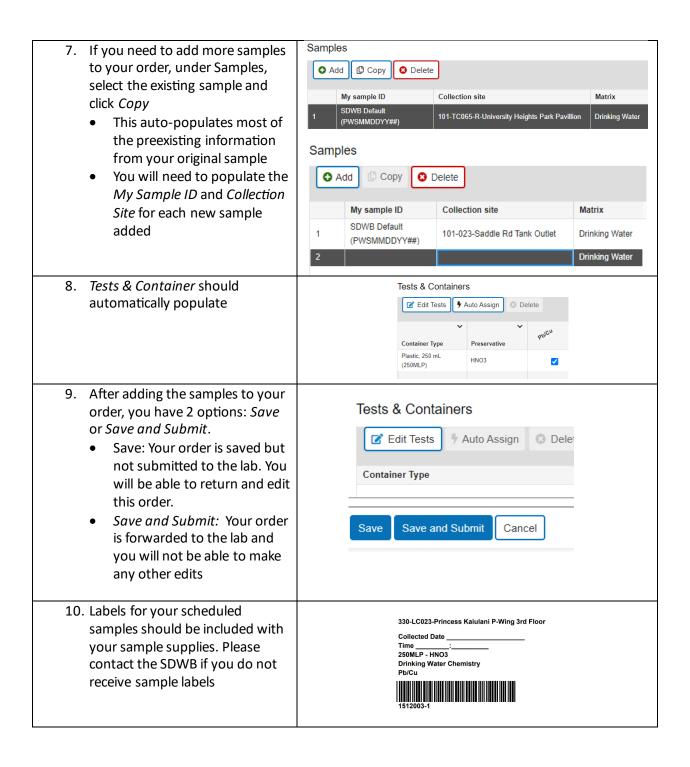


### **Scheduling Sample Collection**

### Order Tests – Lead and Copper

 Lead and Copper samples are required to be received by SLD within 7 days from when the first sample was collected

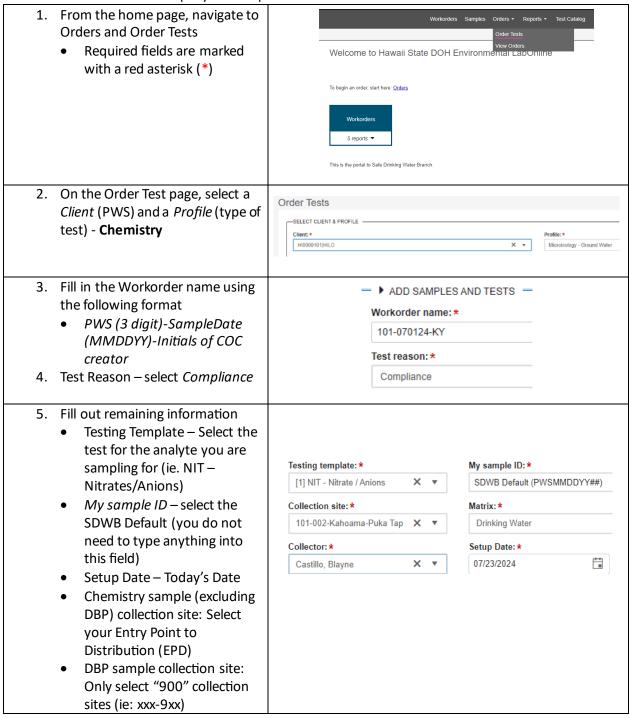


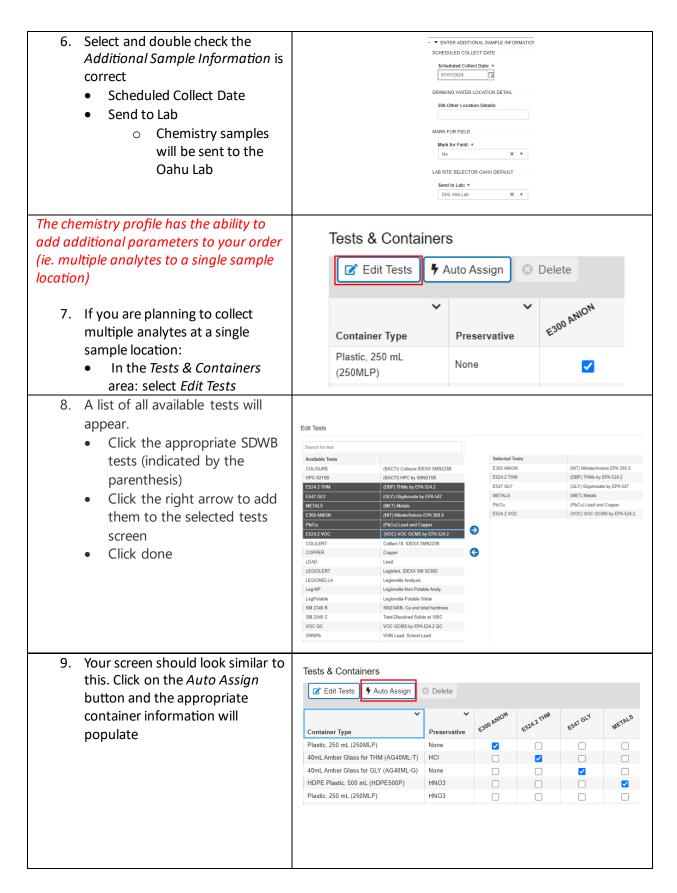


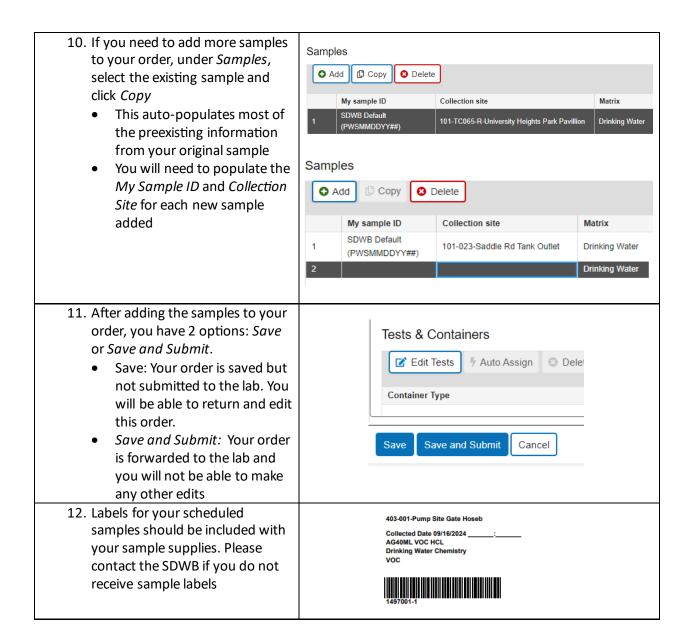
### **Scheduling Sample Collection**

### Order Tests - Chemistry

- Oahu only: Schedule your sample collections for Monday Thursday and be sure to deliver your samples the same day that you collect them
- All other islands: Schedule your sample collection for Monday Wednesday and ship (Fedex/UPS) out your samples the same day for next day delivery to guarantee that the lab receives and accepts your samples



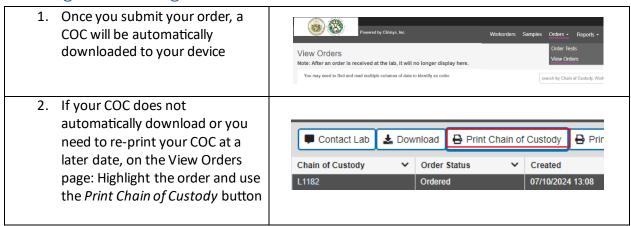




### Important Note about ordering Lead and Copper and Chemistry samples:

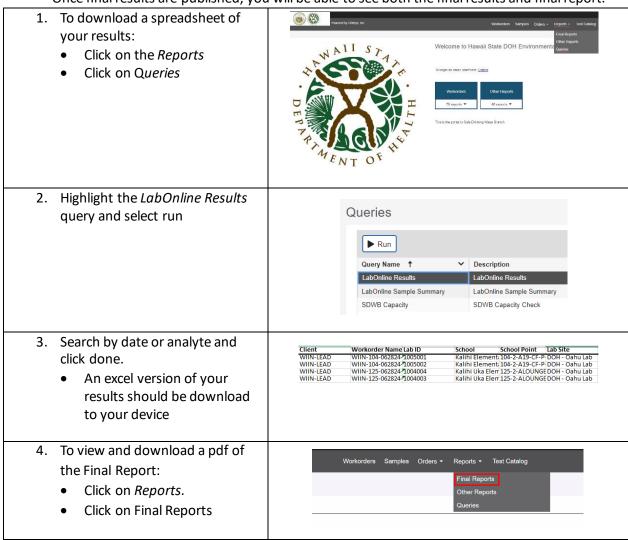
Save and Submit all orders at least three weeks prior to your sample date. The SDWB sends out your supplies from Oahu two weeks before the sample date provided. Only orders that have been submitted to the lab will be sent supplies. If orders are not received by the deadline, you may not receive your supplies before your intended sample collection. Contact the SDWB for confirmation that we received your order If you schedule samples after the deadline.

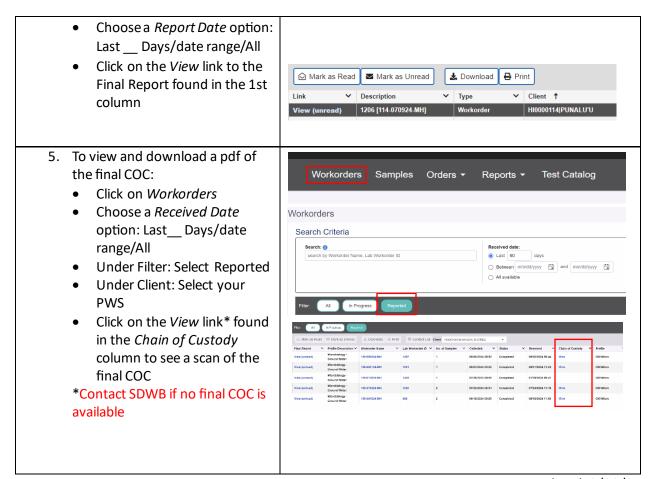
# Viewing and Printing COC



# Viewing Results, Final Reports, and Final COCs

• When your order is received by the lab, it will no longer be displayed on the View Orders page. Once final results are published, you will be able to see both the final results and final report.





Last updated: 8/22/24