



COVID-19 Isolation and Quarantine Support Services Information Sheet

What are COVID-19 Support Services?

- The Department of Health (DOH) will purchase and deliver food, hygiene items and limited household supplies to those staying in home isolation or quarantine due to COVID-19. These Support Services are provided by the Medical Reserve Corps (MRC).

Who is eligible for COVID-19 Support Services?

- COVID-19 Support Services are for people instructed to stay at home in isolation or quarantine by the Department of Health's Disease Investigators.

What is the Medical Reserve Corps?

- The MRC is a volunteer program under the Department of Health.

How does COVID-19 Support Services work?

- MRC volunteers will make contact within 24 hours of receiving your information from the DOH Disease Investigators.
- They will ask for someone in the household that can provide the grocery and supply request.
 - ❖ Healthier food choices will be purchased. Junk food will be limited/not purchased.
 - ❖ There may be a budget limit for the household.

Please kokua the MRC volunteers!

- COVID-19 Support Services is a **no-contact delivery service**.
 - ❖ MRC volunteers will schedule the delivery and call you before the delivery is made.
 - ❖ They will drop it off outside your home. Please don't go outside to meet them.
- If you have pets, please keep them in the house or on a leash.
- Please close windows and doors when MRC volunteers are delivering.

How long will I receive COVID-19 Support Services?

- Support Services will end when at least one person in the household has been released from isolation or quarantine by the DOH Disease Investigators. This person will then be able to go to the store for the household.

I'm unemployed. What if I can't purchase food after COVID-19 Support Services ends?

- There are community organizations that may be able to help. Let MRC volunteers know if you need more information.

I need an interpreter to help with my food request. Is one available?

- Yes, interpretation services are available. Please let the MRC Coordinator know if you need an interpreter.

If you have any questions, or need an interpreter, please call the MRC Coordinator at (808) 425-6024.



Office of Public Health Preparedness (OPHP)
Medical Reserve Corps
Support Services Isolation/Quarantine



COVID-19 Isolation and Quarantine Support Services Information Sheet

Examples of Food Items

- Meat
- Fish
- Vegetables
- Salad Bags
- Fruit
- Soup
- Beans
- Peanut Butter/Nut Butter
- Rice
- Bread
- Milk
- Coffee/Tea
- Infant Formula

Examples of Hygiene Items and Household Supplies

- Trash Bags
- Diapers (Adult & Children)
- Feminine Products
- Hygiene Items
(soap, shampoo, toothpaste, etc.)
- Cleaning products
(if available at the store)

- Items purchased are based on availability and budget.
- Other items may be purchased upon request. Please ask the MRC volunteer when he/she calls you for your order.
- **No tobacco or alcohol will be provided.**



Office of Public Health Preparedness (OPHP)
Medical Reserve Corps
Support Services Isolation/Quarantine