

7TH ANNUAL HAWAI'I CONFERENCE ON LANGUAGE ACCESS

WORKSHOP ON CULTURAL COMPETENCY

Closing the Gap: From Cultural Bump to Cultural Congruence

PRESENTED BY:

IRA SEN GUPTA, M.A., Executive Director
Cross Cultural Health Care Program—Seattle, Washington



Workshop Objectives:

- Understand the wider definition and implication of diversity, culture and cultural competence
- Understand how culture impacts communication across sectors
- Review challenges and opportunities of implementing federal/state mandates, and the Affordable Care Act
- Discuss strategies for identifying communication barriers in social, educational, business, legal and nonprofit sectors
- Practice concrete skills for effective cross cultural communications through case study analysis

7:30 A.M. — 4:00 P.M.

FRIDAY, AUGUST 8, 2014

CR2, UNIVERSITY OF HAWAI'I WILLIAM S. RICHARDSON SCHOOL OF LAW

FREE, BUT REGISTRATION REQUIRED

(PARKING ON YOUR OWN)

ONLINE REGISTRATION AVAILABLE HERE:

<https://www.eventbrite.com/e/7th-annual-hawaii-conference-on-language-access-registration-11534198097>



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