Hawaii Department of Health, Office of Health Care Assurance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IMR-33	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 02/20/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
OPPORTUNITIES AND RESOURCES, INC (HOUSE 1-A)	**64-1510 KAMEHAMEHA HIGHWAY , WAHIAWA, Hawaii, 96786**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
90000	INITIAL COMMENTS A re-licensure survey was conducted by the Office of Healthcare Assurance from 02/18/26 to 02/20/26. The facility was found not to be in compliance with Title 11, Chapter 99.	90000		
90279	RESIDENT'S RIGHTS CFR(s): 11-99-29(a)(10) Written policies regarding the rights and responsibilities of residents during their stay in the facility shall be established and shall be made available to the resident, to any guardian, next of kin, sponsoring agency or representative payee, and to the public. The facility's policies and procedures shall provide that each individual admitted to the facility shall: Be treated with consideration, respect and full recognition of their dignity and individuality, including privacy in treatment and in care. This LICENSURE REQUIREMENT is NOT MET as evidenced by: Based on observation and interview, the facility failed to ensure a client was treated with consideration and full recognition of their dignity for one of two clients sampled (Client (C) 1). Specifically, C1 was served pureed food that was blended into a single mixture.	90279		03/05/2026

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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90279	Continued from page 1 Findings Include: On 02/18/26 at 4:53 PM, during a dinner observation, the menu was listed as pork chop with gravy, rice, coleslaw, and green Jello. At 5:13 PM, a single bowl of pureed food was observed being served to C1. When asked what the pureed food consisted of, Direct Service Worker (DSW) 2 stated it was the pork chop with gravy, rice, coleslaw, and green Jello blended in one bowl. At 5:14 PM, the Home Manager (HM) was asked whether she would like her own food blended, including Jello and coleslaw. The HM stated staff should have separated Jello and coleslaw but did not answer whether she would choose to eat food in that manner. On 02/20/26 at 9:38 AM, during an interview, Case Manager (CM) 1 stated the food items should have been separated. CM1 stated he would not eat food served in that manner because "it would not look nice or taste good."	90279		03/05/2026
90091	DIETETIC SERVICES CFR(s): 11-99-9(d)(2)(A) All food shall be procured, stored, prepared, distributed, and served under sanitary conditions. This LICENSURE REQUIREMENT is NOT MET as evidenced by: Based on observation, interview, and record review, the facility failed to discard food items past the expiration or use-by date. This practice places clients at risk for foodborne illness. Findings Include: On 02/18/26 at 2:27 PM, observation of the client home kitchen refrigerator revealed two bottles of Ensure with an expiration date of 11/02/25 and two	90091		03/05/2026

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90091	Continued from page 2 strawberry yogurt containers with a use-by date of 01/27/26. At 2:49 PM, the Home Manager (HM) confirmed the bottles of Ensure and the yogurt were past their expiration and use-by dates and should have been discarded. Review of the facility ' s policy and procedure, "Storage and Handling of Foods and Nutritional Service," documented: "No outdated food shall be stocked. Outdated goods shall be disposed immediately and not stored inside the refrigerator ... Check food storage or refrigerator at least once every two weeks to ensure that there are no expired foods."	90091		03/05/2026