

Hawaii Dept. of Health, Office of Health Care Assurance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 12G032	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/11/2025
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NAME OF PROVIDER OR SUPPLIER OPPORTUNITIES AND RESOURCES, INC (HOUSE 1-C	STREET ADDRESS, CITY, STATE, ZIP CODE 64-1510 KAMEHAMEHA HIGHWAY WAHIAWA, HI 96786
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9 000	INITIAL COMMENTS A licensure survey was conducted by the State Agency from 04/09/25 through 04/11/25. The facility was found not to be in compliance with Title 11, Chapter 99.	9 000		
9 093	11-99-9(d)(2)(C) DIETETIC SERVICES Perishable foods shall be stored at the proper temperatures to conserve nutritive values and prevent spoilage. This Statute is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to ensure perishable foods were stored at proper temperatures to conserve nutritional value for one of one refrigerator observed. This puts perishable foods at risk of spoilage. Findings include: On 04/09/25 at 02:36 PM during observation in the kitchen, observed the thermometer in the refrigerator at a temperature of 50 degrees Fahrenheit (F). At 03:39 PM, a concurrent observation and interview was done with Home Manager (HM). HM confirmed the refrigerator temperature was at a high 50F and should be below 40F. Requested for HM to use another thermometer to ensure the one used was properly working. HM put a new thermometer in the refrigerator. At 04:25 PM a second concurrent observation of the refrigerator temperature was done with HM with the new thermometer, HM confirmed that the refrigerator temperature was still high at 52F.	9 093		

Office of Health Care Assurance LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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9 093	<p>Continued From page 1</p> <p>On 04/11/25 at 09:27 AM, an interview with Case Manager (CM) 1 was done. CM1 stated refrigerator temperatures should be maintained at 40F.</p> <p>Review of the facility's policy and procedure on storage and handlings of food documented "Refrigerator shall be equipped with an appropriate thermometer and temperatures shall be maintained at 45°F or lower."</p> <p>Review of a second policy and procedure the facility provided for care and monitoring of refrigerator and freezers documented "Correct temp. [temperature] is 36-41 degrees Fahrenheit."</p>	9 093		
9 151	<p>11-99-15(b) INFECTION CONTROL</p> <p>There shall be appropriate policies and procedures written and implemented for the prevention and control of infections and the isolation of infectious residents.</p> <p>This Statute is not met as evidenced by: Based on observations, interviews, and record review, the facility failed to implement the facility's policy and procedure for the prevention and control of infections during one of three meal observations. One of two clients (Client (C) 2) was not encouraged to hand hygiene before eating lunch and a staff member did not hand hygiene between clients when assisting C2 with peeling an orange. This puts clients at risk for infectious diseases.</p> <p>Findings include:</p>	9 151		

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9 151	<p>Continued From page 2</p> <p>Review of the facility's policy and procedure for infection control and prevention of communicable diseases revised on 11/29/22, "Staff and clients will wash hands with soap and running water after toileting and before and after handling food/eating."</p> <p>1) On 04/09/25 at 11:28 AM, observed C2 walk out of adult day health (ADH) building to the dining room and immediately stand in line for his lunch. After receiving a plate of food, C2 walked to the dining room table and ate lunch without hand washing or hand sanitizing. A sink is located close by to the dining room and no staff members directed or reminded C2 to wash his hands prior to eating lunch.</p> <p>2) On 04/09/25 at 11:34 AM, observed C3, an unsampled client, pick up his whole piece of fried chicken, take a bite and pull the meat with his hands. Teacher (T) 1 approached C3, with gloves on, and asked if he wanted her to debone his chicken. After T1 deboned C3's chicken she asked C1 if he would like her to peel the skin from his orange. Without performing hand hygiene and removing the gloves, used to debone C3's eaten chicken, T1 peeled C1's orange and broke them into bite size pieces. Inquired with T1 if she performed hand hygiene in between, T1 confirmed she did not and should have removed the gloves, performed hand hygiene, and put on new gloves.</p> <p>On 04/11/25 at 09:17 AM, an interview with Case Manager (CM) 2, whom has a nursing background, was done. CM2 confirmed clients should hand hygiene before meals and staff members should hand hygiene between clients to prevent transmission of germs and for infection control.</p>	9 151		

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9 194	<p>11-99-22(g)(1) PHARMACEUTICAL SERVICES</p> <p>All drugs shall be kept under lock and key except when authorized personnel are in attendance. This Statute is not met as evidenced by: Based on observation, interview, and record review the facility failed to ensure one of one medication administered during the adult day health program (ADH) for an unsampled client was stored in a locked compartment and labeled properly. The deficient practice puts clients at risk of potentially ingesting medications that are not prescribed to them.</p> <p>Findings include:</p> <p>On 04/09/25 at 09:38 AM, at ADH, observed an opened reusable bag filled with multiple clear brown medication containers, unattended. Most of the containers were empty except one, with two medication tablets. The container had a handwritten label "Sodium Chloride" with no name, dosage, expiration, or relevant prescribed information written on it. Observed three clients ambulate on their own around the unlocked medication at this time.</p> <p>At 09:40 AM, an interview with Teacher (T) 2 was done. T2 reported the medication belonged to an unsampled client from a different house. The client is the only client at ADH that is administered medication during ADH. One tablet is administered at 11:00 AM, the two tablets in the container are for today, 04/09/25, and tomorrow 04/10/25. Inquired if the medication should be locked up, T2 confirmed it should be locked up and demonstrated a locked container the medication should be in, located in a classroom.</p>	9 194		

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9 194	Continued From page 4 Review of the facility's policy and procedure, "Storage and Handling of Drugs" revised on 11/29/22 documented "All drugs shall be kept under lock and key except when authorized personnel are in attendance. No unauthorized personnel shall have access to storage cabinets or areas."	9 194		