

Hawaii Dept. of Health, Office of Health Care Assurance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 12G021	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/20/2025
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NAME OF PROVIDER OR SUPPLIER THE ARC IN HAWAII - 6 B	STREET ADDRESS, CITY, STATE, ZIP CODE 852-A PAAHANA STREET HONOLULU, HI 96816
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
9 000	INITIAL COMMENTS A re-licensure survey was conducted by the Office of Healthcare Assurance from 06/17/25 to 06/20/25. The facility was found not to be in compliance with Title 11, Chapter 99.	9 000		
9 005	11-99-4(a) ACTIVE TREATMENT PROGRAM A plan of treatment shall be developed and implemented for each resident in order to help the residents function at their greatest physical, intellectual, social, emotional, and vocational level. This Statute is not met as evidenced by: Based on observations, interviews, and record review, the facility failed to adhere to the Individual Program Plan (IPP) for one of two clients (Client (C) 1) sampled for active treatment. The facility failed to remove the soft helmet and gait belt for C1 while sitting. This deficient practice has the potential to negatively impact C1's health and wellness. Findings Include: On 06/17/25, from 11:00 AM to 02:00 PM observed C1 with soft helmet and gait belt on while standing, sitting, and doing activities at the day program. On 06/17/25 at 01:10 PM, interview with the Direct Support Professional (DSP) completed. When asked if C1's soft helmet and gait belt is ever removed while he is at the day program, the DSP stated that they never take it off because C1 hits himself in the head when he is frustrated and will just suddenly drop to the floor and is high risk of hitting his head. They do not want to take any chances. The DSP also stated that C1 can walk	9 005		

Office of Health Care Assurance LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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9 005	<p>Continued From page 1</p> <p>independently but will lose his balance at times, so they keep the gait belt on.</p> <p>On 06/17/25 at 04:10 PM, observed C1 sitting on his wheelchair not wearing the soft helmet at the home setting. C1 was calm and with no observations of hitting his head. He was wearing the gait belt.</p> <p>On 06/18/25 at 06:00 AM, observed C1 in the home sitting on his wheelchair not wearing the soft helmet. C1 was calm and quiet, listening to sounds from his toy phone. No hitting of the head noted. Gait belt on.</p> <p>On 06/18/25 at 01:00 PM, record review of C1's IPP noted under "Adaptive Behavior/Independent Living" section, C1's gait belt and soft helmet is to be used for safe ambulating and is to be removed when C1 is seated. C1 is also on a "Gait Belt Protocol", which outlines that "staff must remove the gait belt when C1 is sitting in the classroom or at home.</p> <p>On 06/20/25 at 09:00 AM, interview with the Quality Intellectual Disability Professional (QIDP). The QIDP confirmed that the soft helmet and gait belt should be removed when C1 is sitting in the classroom or at home as noted in C1's IPP and Gait Belt Protocol.</p>	9 005		
9 204	<p>11-99-23(a) PHYSICIAN'S SERVICES</p> <p>Admission and ongoing orders and plans of treatment shall be in writing, and carried out by the staff of the facility including arrangement for transfer to other facilities when indicated.</p>	9 204		

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9 204	<p>Continued From page 2</p> <p>This Statute is not met as evidenced by: Based on observations, interviews, and record review, the facility failed to ensure the medical care plan is current and appropriate for one of two clients (Client (C) 1) sampled for active treatment. The facility did not obtain a physician's order for C1's soft helmet and gait belt. This deficient practice has a potential to affect all clients with active programs.</p> <p>Findings Include:</p> <p>On 06/17/25, from 11:00 AM to 02:00 PM observed C1 wearing a soft helmet and gait belt while standing, sitting, and doing activities at the day program.</p> <p>On 06/17/25 at 01:10 PM, interview with the Direct Support Professional (DSP). When asked if C1's soft helmet and gait belt is ever removed while he is at the day program, the DSP stated that they never take it off because C1 hits himself in the head when he is frustrated and will just suddenly drop to the floor and is high risk of hitting his head. They do not want to take any chances. The DSP also stated that C1 can walk independently but will lose his balance at times, so they keep the gait belt on.</p> <p>On 06/18/25 at 01:00 PM, record review of C1's chart. No physician's orders and consents for use of soft helmet and gait belt found.</p> <p>On 06/20/25 at 09:00 AM, interview with the Quality Intellectual Disability Professional (QIDP). The QIDP confirmed that there was no physician's orders and consents for both soft helmet and gait belt.</p>	9 204		