

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name Pacific Quest - Olena	CHAPTER 98
Address: 15-1903 26th Avenue, Keaau, Hawaii 96749	Inspection Date: May 28, 2025 Annual

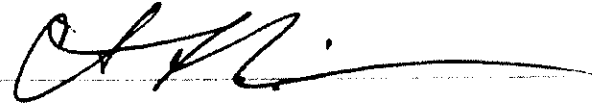
THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-98-14 <u>Physical facility.</u> (a)(2) The design and construction of each building or buildings comprising the facility shall meet the minimum requirements of the following codes:</p> <p>The county building, electrical, plumbing, and zoning codes;</p> <p><u>FINDINGS</u> Bedroom #4: No door for bedroom. Lock installed on outside of bathroom door.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Yes, damaged door was replaced and we reviewed & updated our P&Ps regarding resident access.</p>	6/4/2025

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<input checked="" type="checkbox"/>	<p>§11-98-14 <u>Physical facility.</u> (a)(2) The design and construction of each building or buildings comprising the facility shall meet the minimum requirements of the following codes:</p> <p>The county building, electrical, plumbing, and zoning codes;</p> <p><u>FINDINGS</u> Bedroom #4: No door for bedroom. Lock installed on outside of bathroom door.</p>	<p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>We have updated our Monthly Facility Inspection and Facility request process for more timely repair process.</p>	<p>6/4/2025</p>

Licensee's/Administrator's Signature:



Print Name: Christopher Kaiser

Date: 8/14/2025