

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Mai-Kai Care Home, LLC	CHAPTER 100.1
Address: 1701 Elua Street, Honolulu, Hawaii 96819	Inspection Date: September 26, 2025 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

Completion Date	PLAN OF CORRECTION	RULES (CRITERIA)
12/14/25	<p align="center">PART 1</p> <p align="center"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p align="center">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Obtained a doctors order to keep medication in the residents room at bed side.</p>	<p><input checked="" type="checkbox"/> §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p> <p><u>FINDINGS</u> Resident #1- One (1) bottle of guaifenesin-codeine 100/10mg/5mL with label found in resident's bedside drawer. Resident refused to have it removed and secured.</p>

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<input checked="" type="checkbox"/>	<p>§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p> <p>FINDINGS Resident #1 - One (1) bottle of guaifenesin-codeine 100/10mg/5mL with label found in resident's bedside drawer. Resident refused to have it removed and secured.</p>	<p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>For my future clients upon admission, I will let them know ahead of time about the needs and regulations that any kind of medications (oral, top eye drops) are not allowed in the clients room at any time. I will obtain a doctor's order to allow client to keep medications only if it's clients choice and he/she is safe to self administer. I will also keep a reminder to myself not to repeat the same deficiency again. I will also include a checklist that all medications that are self-administered should include a doctors order. I will keep this checklist in my care home binder so I can refer to it when I do my monthly audit and I will train all SCG's to do the same.</p>	<p>10/09/25 12/14/25</p>

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10/09/25	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>I called MD's office to obtain clarifications of Gabapentin order.</p> <p>New order sent to pharmacy for proper labeling.</p>	<p><input checked="" type="checkbox"/> §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p> <p><u>FINDINGS</u> Resident #1- Physician ordered on 9/9/25 for Gabapentin 100 mg "Take 1 capsule by mouth at bedtime for 30 doses"; however, the medication label read, "Take 1 capsule by mouth at bedtime as needed for back pain". The physician order and medication label do not match.</p>

Completion Date	PLAN OF CORRECTION	RULES (CRITERIA)
10/09/25 12/14/25	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>All medication order should be checked against the medication bottle once received from pharmacy. If there's any discrepancy, ask MD for clarification. I will also add this to my checklist to make sure all medications orders match the medication bottle and refrain from any deficiency.</p>	<p><input checked="" type="checkbox"/> §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p> <p><u>FINDINGS</u> Resident #1 - Physician ordered on 9/9/25 for Gabapentin 100 mg "Take 1 capsule by mouth at bedtime for 30 doses"; however, the medication label read, "Take 1 capsule by mouth at bedtime as needed for back pain". The physician order and medication label do not match.</p>

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Completion Date	PLAN OF CORRECTION	RULES (CRITERIA)
09/27/25	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Tylenol 325mg is purchased at Long's pharmacy and were properly labeled according to the MD orders.</p>	<p><input checked="" type="checkbox"/> §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p>FINDINGS Resident #1- Tylenol 325 mg was ordered by the physician on 9/9/25; however, medication was unavailable for review during the time of inspection.</p>

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<input checked="" type="checkbox"/>	<p>§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:</p> <p>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</p> <p>FINDINGS Resident #1- The following as needed (PRN) medications were documented in the September 2025 medication administration record (MAR) with no documented evidence of the resident's response in the progress notes:</p> <ol style="list-style-type: none"> 1. Guaifenesin-codeine 100/10mg/5mL solution was given on 9/10, 9/13, 9/16, and 9/19. 2. Acetaminophen 500 mg tablet was given on 9/9, 9/10, 9/11, 9/12, and 9/17. 	<p style="text-align: center;">PART 1</p> <p style="text-align: center;">Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

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09/30/25	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>Reminder sign is posted in the front of medication cabinet. (See sample) and on medication clip board to remind caregivers daily to document meds given and note if effective or not effective.</p>	<p><input checked="" type="checkbox"/> §11-100.1-17 Records and reports. (b)(3) During residence, records shall include:</p> <p>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</p> <p><u>FINDINGS</u> Resident #1- The following PRN medications were documented in the September 2025 MAR with no documented evidence of the resident's response in the progress notes:</p> <ol style="list-style-type: none"> 1. Guafenesin-codeine 100/10mg/5mL solution was given on 9/10, 9/13, 9/16, and 9/19. 2. Acetaminophen 500 mg tablet was given on 9/9, 9/10, 9/11, 9/12, and 9/17.

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<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (f)(1) General rules regarding records:</p> <p>All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;</p> <p><u>FINDINGS</u> Resident #1 - Blue ink was used in the inventory checklist.</p>	<p>PART 1</p> <p>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

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Licensee's/Administrator's Signature: ACatapan

Print Name: Roselle Baclagan Catamping

Date: Oct 22, 2025

Licensee's/Administrator's Signature: _____

ACatampog

Print Name: Roselle Baclagan Catamping

Date: Oct 22, 2025

ACatampog

Roselle Baclagan Catamping

Dec 16, 2025