

# Foster Family Home - Deficiency Report

Provider ID: 2-512328

Home Name: Arsenio Lopez, CNA

Review ID: 2-512328-18

920 Puku Street

Reviewer: Laurie Vosler

Hilo HI 96720

Begin Date: 4/2/2026

## Foster Family Home Required Certificate [11-800-6]

6.(d)(1) Comply with all applicable requirements in this chapter; and

Comment:

6.(d)(1) - Unannounced annual inspection for 3 bed CCFFH. Report issued during CCFFH inspection with written plan of correction due to CTA within 10 business days of inspection. (04/02/2026)

## Foster Family Home Background Checks [11-800-8]

8.(a)(2) Be subject to adult protective service perpetrator checks if the individual has direct contact with a client; and

Comment:

8(a)(2) APS/CAN checks were overdue/lapsed for CG# 2. APS/CAN was due on or before 03/28/26.

## Foster Family Home Personnel and Staffing [11-800-41]

41.(a)(2) Be a NA, an LPN, or RN;

Comment:

41(a)(2) CCFFH did not have evidence of prometric checks for CG# 1, 2, 3, & 4.

41(a)(2) CG#3 CNA license expired 01/31/2026.

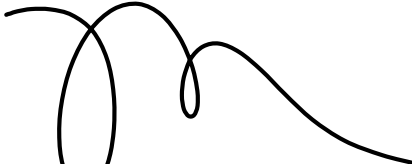
## Foster Family Home Insurance Requirements [11-800-51]

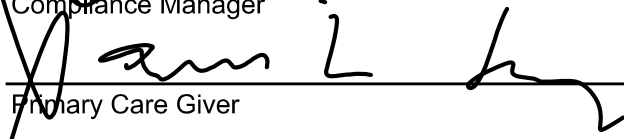
51.(a)(2) Automobile; and

Comment:

51.(a)(2)- The CCFFH was missing 07/02/2025-01/02/2026 automobile policy.

51.(a)(2)- The CCFFH automobile policy did not meet the 30,000 property damage requirements.

  
\_\_\_\_\_  
LPN  
Compliance Manager

  
\_\_\_\_\_  
Primary Care Giver

04/02/2026  
\_\_\_\_\_  
Date

04/02/2026  
\_\_\_\_\_  
Date

CTA RN Compliance Manager:

Laurie Voster, LPN

Community Care Foster Family Home (CCFFH)  
Written Plan of Correction (POC)

Chapter 11-800

PCG's Name on CCFFH Certificate:

Arsenio Lopez

(PLEASE PRINT)

CCFFH Address:

920 Puku St. Hilo, HI 96720

(PLEASE PRINT)

Rule Number	Corrective Action Taken - How was each issue fixed for each violation?	Date each violation was fixed	Prevention Strategy - How will you prevent each violation from happening again in the future?
8.a.2	Lapse cannot be corrected. (ABS/CAN clearance has been ordered on 4/7/26). still awaiting for Results. Fitness Determination will be placed in home record when available.	4/7/26	Home will use a wall calendar to put all due dates on. Background checks (ABS/CAN) will be done at least 3 weeks before due date to prevent future lapses.
41.a.2	Prometric check for CG #1, 2, 3 + 4 were completed. Reports were placed in Provider record.	4/7/26	Home will use a wall calendar to put all due dates on. Prometric checks will be done @ least 4 weeks before due date to prevent future lapses.
41.a.2	CNA license for CG #3 was placed into CCFFH Provider Record. CG #3 CNA License/Certificate didn't expire; it got renewed before it expired.	4/7/26	Home will use a wall calendar to identify when a requirement are due to prevent from expiring. CG #1 will inform the other caregivers when an item is due @ least 4 weeks before it is due + remind caregivers to provide CG #1 a copy of the CNA License/Certificate when available. CG #1 will use a wall calendar to put all due dates on.
51.a.2	CCFFH Automobile Policy for 07/02/2025 - 01/02/2026 was placed into the Provider Record.	4/6/26	Automobile Policy Renewal

All items that were corrected are attached to this POC

PCG's Signature:

Guerra P. Voster

Date: 04/10/2026

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CTA has reviewed all corrected items

CTA RN Compliance Manager:

Laurie Voster, LPN

Community Care Foster Family Home (CCFFH)  
Written Plan of Correction (POC)  
Chapter 11-800

PCG's Name on CCFFH Certificate:

Arsenio Lopez

CCFFH Address:

920 Puku St. Hilo, HI 96720  
(PLEASE PRINT)

Rule Number	Corrective Action Taken – How was each issue fixed for each violation?	Date each violation was fixed	Prevention Strategy – How will you prevent each violation from happening again in the future?
51.9.2	Continuation:		checks must be done at least 2 weeks before it is due to prevent future lapses. CG #1 will also check that Policy Renewal documents/sheets are filed in the Provider Record & not to remove past Policy Renewal sheets.
51.9.2	CCFFH automobile Policy for Property / Liability damages has been increased to 50,000 to meet the requirement. Binder of Insurance was placed into Provider Record.	4/6/26	CG #1 will always make sure that home is always in compliant with the current Automobile Policy coverages requirements.

All items that were corrected are attached to this POC

PCG's Signature:

[Signature]

Date: 04/10/2026

CTA has reviewed all corrected items