

Foster Family Home - Deficiency Report

Provider ID: 2-170080

Home Name: Mary Ann Balanay, CNA

Review ID: 2-170080-15

81-1989 Haku Nui Road

Reviewer: Ryan Nakamura

Captain Cook HI 96704

Begin Date: 8/28/2025

Foster Family Home Required Certificate [11-800-6]

6.(d)(1) Comply with all applicable requirements in this chapter; and

Comment:

6.(d)(1) - Unannounced annual inspection for 2 bed CCFFH. Report issued during CCFFH inspection with written plan of correction due to CTA within 30 days of inspection (inspection date: 8/28/2025).

Foster Family Home Physical Environment [11-800-49]

49.(b)(3) Be in close proximity to the primary or substitute caregiver for timely intervention for nighttime needs or emergencies, or be equipped with a call bell, intercom, or monitoring device approved by the case management agency.

49.(c)(2) The primary or substitute caregiver shall follow infection control procedures and proper procedures for disinfecting equipment and devices used in the care of the client; and

Comment:

49.(b)(3): No evidence present in client records of written consent/acknowledgement of use of camera/monitor in client bedrooms for client #1 and client #2.

49.(c)(2): Holes in multiple windows in CCFFH allowing bugs into the CCFFH. Multiple insects found inside the CCFFH.

Foster Family Home Records [11-800-54]


54.(c)(2) Client's current individual service plan, and when appropriate, a transportation plan approved by the department;

Comment:

54.(c)(2): No evidence present in CCFFH records of signature by client/client's POA for current service plan for client #2.



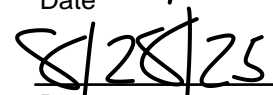
Compliance Manager



Primary Care Giver



Date



Date

CTA RN Compliance Manager: Ryan Nakamura

**Community Care Foster Family Home (CCFFH)
Written Plan of Correction (POC)
Chapter 11-800**

PCG's Name on CCFFH Certificate: Mary Ann Balanay, CNA
(PLEASE PRINT)

CCFFH Address: 73-1121 Kuuleialoha Circle Kailua Kona Hawaii 96740
(PLEASE PRINT)

Rule Number	Corrective Action Taken – How was each issue fixed for each violation?	Date each violation was fixed	Prevention Strategy – How will you prevent each violation from happening again in the future?
49.(b)(3)	This violation can be corrected. Obtained signature from client #2 a consent for using camera/ monitoring device and placed into the client's binder.	10/03/25	Home understand to have a consent from client or POA before initiating the camera or monitoring device. Home will use calendar or post it to remind POA to sign the consent.
49.(c)(2)	This violation can be corrected. Done cleaning and fixed all windows and screens.	10/03/25	Home understand that all windows should be clean and screen should be intact and no holes to prevent bugs from coming inside. Home will use calendar or post it for cleaning schedule.
54.(c)(2)	Obtained signature on client#2 service plan from POA and placed into the client's binder.	10/03/25	Home understand that signature is needed in the service plan. Reminder should be written in the calendar or post it for all the signatures.

All items that were corrected are attached to this POC

PCG's Signature: _____

Date: 10/03/2025

CTA has reviewed all corrected items