## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Rose Hwang's Care Home	CHAPTER 100.1
Address: 1755 Palamoi Street, Pearl City, Hawaii 96782	Inspection Date: March 27, 2025 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-7 General operational policies. (c) A written agreement shall be completed at the time of admission between the licensee or primary care giver of the ARCH or expanded ARCH and the ARCH or expanded ARCH resident and the ARCH or expanded ARCH resident's family, legal guardian, surrogate or responsible agency that sets forth that resident's rights, the licensee or primary care giver of the ARCH or expanded ARCH responsibilities to that resident, the services which will be provided by the licensee or primary care giver of the ARCH or expanded ARCH according to that resident's schedule of activities or care plan, and that resident's responsibilities to the licensee or primary care giver of the ARCH or expanded ARCH.  FINDINGS  Resident #1 - No signed EARCH policy.  Submit a copy with your plan of correction (POC).	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY  It's corrected the deficiency!  It's corrected the deficiency!  It's provided E-ARCH Policy to  Family & Acknowledged and Sign	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-7 General operational policies. (c) A written agreement shall be completed at the time of admission between the licensee or primary care giver of the ARCH or expanded ARCH and the ARCH or expanded ARCH resident and the ARCH or expanded ARCH resident's family, legal guardian, surrogate or responsible agency that sets forth that resident's rights, the licensee or primary care giver of the ARCH or expanded ARCH responsibilities to that resident, the services which will be provided by the licensee or primary care giver of the ARCH or expanded ARCH according to that resident's schedule of activities or care plan, and that resident's responsibilities to the licensee or primary care giver of the ARCH or expanded ARCH.  FINDINGS Resident #1 – No signed EARCH policy.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  P(G) made admission/Readmission Check list to EAK(H resident which include that E AK(H police  P(G) placed that check list in the Care heme binder and will refer to this check list for all Expression to prevent from future happening	γ. «
		7/11/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified.	PART 1	
FINDINGS Resident #1—Medication administration record (MAR) shows that nectar consistency liquid was provided from 11/25/24 to 11/30/24, but there's no physician order for this consistency. Resident is currently on thin liquids.		
	Correcting the deficiency after-the-fact is not	
	practical/appropriate. For	
	this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1—Medication administration record (MAR) shows that nectar consistency liquid was provided from 11/25/24 to 11/30/24, but there's no physician order for this consistency. Resident is currently on thin liquids.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	the medication on MAK is forth	Sire
	the medication on MAK is forth	٠.
	right resident And each time,	
	(diet (onsistency), p (9 will don!  (heck the scp's orders to  chsure they match'	2
	(diet (onsistency), r (9 will done	·)+
	Check the PCP's orders to	
	ensure they match'	7/11/25
·		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
FINDINGS Resident #1 – Hospital discharge summary dated 11/25/24 includes the following medication orders: Multivitamins, Thiamine, and Folic Acid. However, there's no documentation these medications were discontinued, as noted in December 2024 MAR.  Submit proof of correction with your POC.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	4/9/25
	reguest uple total marticotic to the tracking promptine of	
	an folio aired and alked to	
	cepy submitted!	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	Date
;	FINDINGS Resident #1 - Hospital discharge summary dated 11/25/24 includes the following medication orders: Multivitamins, Thiamine, and Folic Acid. However, there's no documentation these medications were discontinued, as	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	noted in December 2024 MAR.	To prevent from future happe again, PCG will obtain DC ord	
		from PCP refore making change	Sca
i		MAR. P(G will put reminder medication record binder or P	1)
		memo saying " Check the DCo	ders
		memo saying " Check the DCo. before write down anything or MAR"	7/11/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Hospital discharge summary dated 11/25/24 includes "Quetiapine 25 mg take 50 mg po at bedtime." However, MAR shows "Quetiapine 25 mg 1 tab po at bedtime" was given from 11/25/24-12/16/24.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (c) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
	FINDINGS Resident #1 – Hospital discharge summary dated 11/25/24 includes "Quetiapine 25 mg take 50 mg po at bedtime." However, MAR shows "Quetiapine 25 mg 1 tab po at bedtime" was given from 11/25/24-12/16/24.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		To prevent from future recount	ince
į		pagnist create a memo saying	
		Be sure to Check the 115	or deiz
		the memo in the resident's	(/ £
i		medication binder.	
		P(G will refer to this memore cach time resident receives orders from P(P or hospital)	7/11/25
		orders from P()	/ / - 3

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs:	PART 1	
Resident #1—No documentation in progress notes that the resident's urine output was monitored, as there was an order on 12/16/24 to "call office if not urinate more than 12 hours for st. cath."	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

:	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	PART 2	
	Progress notes that shall be written on a monthly basis, or	<u>FUTURE PLAN</u>	
	more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	immediately when any incident occurs;  FINDINGS	To prevent from future recording	ince,
	Resident #1—No documentation in progress notes that the resident's urine output was monitored, as there was an order	1°CG will create a note list of what to record on progress no	2
	on 12/16/24 to "call office if not urinate more than 12 hours for st. cath."	what to receid on progress no	te-
		such as new pop's order The	i e
		tractments and specialized (	ire
		the maniforing of resident's	
		urine entpot. If resident ha	\$
		a case managen, pag will lors	  1] <del> </del>
		w/ the case manager to assist n	e
		with implimenting services on	level.
			7/1/20-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
811-100.1-17 Records and reports. (b)(7) During residence, records shall include:  Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;  FINDINGS  Resident #1 – Weight recorded on monthly weight log was not accurate. PCG recorded weights in pounds but stated the	PART 1	
hospice RN checks the weight using mid-arm circumference.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 Records and reports. (b)(7) During residence, records shall include:	PART 2	
	Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or	<u>FUTURE PLAN</u>	
	responsible agency:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	FINDINGS Resident #1 - Weight recorded on monthly weight log was	IT DOESN'T HAPPEN AGAIN?	
	not accurate. PCG recorded weights in pounds but stated the hospice RN checks the weight using mid-arm circumference.	PCG will create a reminder to	
		resident's weight whether in	7.4
		resident's weight whether in	
		pounds en inches (If using	
		midarm circumference) and or	UEY-
		from PIP will be often of	
		from pip will be obtained using midarm circumference	and
		1'(G will consult with last ma	nager.
		PCG will gut the reminder in the	
		Care home Linder to prevention	m
		finture reaccuirance.	7/11/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection.  Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request:  FINDINGS  The September 2024 fire drill did not include the time taken to safely evacuate the residents from the ARCH facility.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection.	PART 2	
	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  P(G will double check to see each column with when it was taken place such as what must date; time and how long it took to meet at the safe place who was involved while down five drill. And I'(G will put the reminder note on care)	h, ind the
	taken, and who was involved so he will never happen again in	time

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(1) Fire prevention protection.  Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either:  FINDINGS  November- December 2024 and January 2025 fire drills showed that three (3) wheelchair residents needed assistance with evacuation. The maximum number of wheelchair residents allowed is two (2).  Only one wheelchair resident was present during this inspection; the other two no longer reside in the ARCH facility.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	•

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(1) Fire prevention protection.	PART 2	
Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE	
Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either:	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS	PCG will put reminder note on	
November- December 2024 and January 2025 fire drills showed that three (3) wheelchair residents needed assistance with evacuation. The maximum number of wheelchair residents allowed is two (2).  Only one wheelchair resident was present during this	Care home binder that capacity wheelchair is the only.	.t.
inspection; the other two no longer reside in the ARCH facility.	Before accepting new admission, I should doubte theck with new	,
	resident so I will not extend or unept anymere than toic	
	or allegations	
	tcheel chair resident.	7/11/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-86 Fire safety. (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:  Fire drills shall be conducted and documented at least monthly under varied conditions and times of day;  FINDINGS There was no fire drill recorded for February 2025.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-86 Fire safety. (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:	PART 2 <u>FUTURE PLAN</u>	
Fire drills shall be conducted and documented at least monthly under varied conditions and times of day:  FINDINGS  There was no fire drill recorded for February 2025.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	PCG will put the check list	
	including monthly fire drille	1
	Care home binder. And also	;
	put fire drills from geogle (a) on my I phone to prevent from future reaccurance.	nd.
	on my Iphone to prevent	
	from future reaccurance.	7/11/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services.  (a)  Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment.  Case management services shall be provided by a registered nurse who:	PART 1	
FINDINGS Resident #1 ~ Admitted as EARCH level of care on 11/25/25, but case management services were not provided until 2/5/25.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	\$11-100.1-88 Case management qualifications and services.	PART 2	
	(a) Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and	<u>FUTURE PLAN</u>	
	monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment.  Case management services shall be provided by a registered nurse who:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS  Resident #1 – Admitted as EARCH level of care on 11/25/25, but case management services were not provided	PCG will make reminder note on	
	until 2/5/25.	Care hime sinder that all T. AR	( )
		resident must have a case ma	nger
	set-	president must have a case ma arranged provided by the residentish before admission to this problem	rear
	,, ,	will never happen again int.	he
		future.	7/11/2,
<b>!</b> 			,

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(1) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:	PART 1	
Conduct a comprehensive assessment of the expanded ARCH resident prior to placement in an expanded ARCH, which shall include, but not be limited to, physical, mental, psychological, social and spiritual aspects;		
FINDINGS Resident #1 – No comprehensive assessment was completed by the RN CM prior to admission into the ARCH facility.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	
	plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	\$11-100.1-88 Case management qualifications and services. (c)(1)	PART 2	
	Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Conduct a comprehensive assessment of the expanded ARCH resident prior to placement in an expanded ARCH, which shall include, but not be limited to, physical, mental.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	psychological, social and spiritual aspects:	PCG will make reminder noted	
	FINDINGS Resident #1 - No comprehensive assessment was completed by the RN CM prior to admission into the ARCH facility.	Check list before admiting a resi	dent.
		869 will put it in the reminder note ,	he
		comprehensive assessment to be	1
		completed by the RN CM price to admission and also check list	
		E-ARCH resident with compr	
		assessment grovided by the RI	i CM
		prior to admission.	7/11/2

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:	PART 1	
Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident:  FINDINGS  Resident #1 – No interim care plan was completed by the RN CM within 48 hours of admission into the ARCH facility.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (e)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident: specific procedures for intervention or services required to meet the expanded ARCH resident; or services required to meet the expanded ARCH resident; specific procedures for interventions or services required by the expanded ARCH resident;  FINDINGS  Resident #1 ~ No interim care plan was completed by the RN CM within 48 hours of admission into the ARCH facility.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  P(G will make a reminder in the that RN (M needs to complete a Care for the resident within 48 hrs. of admission. If (G will put this reminder note in the Care home to and will refer to it when adm EARCH resident. I will ask to RN (M a copy of the Care I and file it in the residents and file it in the residents and file it in the residents and file it in the residents.	Date  Plan  inde,—  iting

<del></del>	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all	PART I  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  To a Corrected the deficiency	Date
İ	services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident:	PCG called the (M and (M re) the care plan on 3/31/25 and placed that the copy of the care plan in the resident's bin	
	Resident #1 - Care plan dated 2/5/25 does not identify the ongoing issues, including interventions and goals/outcomes, related to the resident's care as follows:  Insomnia - on Melatonin Fall risk - fell on 12/13/24 Risk for UTI - on Tamsulosin for urinary retention Risk for impaired skin integrity due to incontinence Self care deficit - ADL assistance Submit a copy of the revised care plan with your POC.		7/11/25-

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH	PART 2 FUTURE PLAN	
	resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH	IT DOESN'T HAPPEN AGAIN?	
	resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This	pcq will ask CM to develop	
	plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and	resident to include all resident	ξ
;	outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the	needs and services.	7/11/25
	expanded ARCH resident; FINDINGS	PCG will provide the CM a	
	Resident #1 – Care plan dated 2/5/25 does not identify the ongoing issues, including interventions and goals/outcomes, related to the resident's care as follows:	copy of the careplan requ	irement
	<ul> <li>Insomnia – on Melatonin</li> <li>Fall risk – fell on 12/13/24</li> <li>Risk for UTI – on Tamsulosin for urinary retention</li> </ul>	base on the EARCH vul	es.
	<ul> <li>Risk for impaired skin integrity due to incontinence</li> <li>Self care deficit – ADL assistance</li> </ul>		7/11/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(8)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities:  FINDINGS  Resident #1 – No monthly face-to-face contact was completed by the RN CM for November- December 2024 and January 2025.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and service (c)(8)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family o surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities:	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Resident #1 – No monthly face-to-face contact was completed by the RN CM for November- December 2024 and January 2025.		the nthy lent's

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-90 Expanded ARCH resident's rights. (1) In addition to the resident's rights in section 11-100.1-21, the expanded ARCH resident shall have the right to:	PART 1  DID YOU CORRECT THE DEFICIENCY?	
	Be fully informed, orally and in writing, prior to or at the time of admission, of individual rights and responsibilities and of all rules governing expanded ARCH resident conduct. There shall be documentation that a copy of this document has been received, acknowledged, and signed by	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	the expanded ARCH resident, expanded ARCH resident's family, legal guardian, surrogate or representative. Should the resident require the assistance of an interpreter, the licensee shall ensure that interpreter services including but not limited to translation, sign language or visual services	Yes, corrected the deficiency!	
	are provided:	P(G provided E ARCH poli	y
ļ	FINDINGS  Resident #1 – No documentation that the resident or resident's legal guardian was informed of the resident's individual rights and responsibilities and of all rules	P(G privided E ARCH police to family of acknowledged a Signed.	nl
	governing expanded ARCH resident conduct. Submit a copy with your POC.	Signed.	7/11/25

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	\$11-100.1-90 Expanded ARCH resident's rights. (1) In addition to the resident's rights in section 11-100.1-21, the expanded ARCH resident shall have the right to:	PART 2 <u>FUTURE PLAN</u>	į
	Be fully informed, orally and in writing, prior to or at the time of admission, of individual rights and responsibilities and of all rules governing expanded ARCH resident conduct. There shall be documentation that a copy of this document has been received, acknowledged, and signed by	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	the expanded ARCH resident, expanded ARCH resident's family, legal guardian, surrogate or representative. Should the resident require the assistance of an interpreter, the licensee shall ensure that interpreter services including but not limited to translation, sign language or visual services are provided;	prog made admission/readmission Check list for EARCH resid	a, 1
	FINDINGS  Resident #1 – No documentation that the resident or resident's legal guardian was informed of the resident's individual rights and responsibilities and of all rules governing expanded ARCH resident conduct.	pcg placed the check list on t	chey
		(gre home binder and will rel	e r
		to this check list for all res before admission to prevent for	idents
		before admission + prevent for	7/11/25

Licensee's/Administrator's Signature:		66	42-3
-	Name:	Kest	Hwang
Date:		1/9/29	_   

Licensee's/Administrator's Signature:
Print Name: Jess Hulling
Date: $\frac{7/1/25}{}$