## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Kina 'Ole Estate Elima, LLC	CHAPTER 100.1
Address: 1368 Kuloaa Place, Kailua, Hawaii 96734	Inspection Date: May 6, 2025 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.  FINDINGS Refrigerator temperature was at 54°F, above safe temperature limit	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
	Yes, refrigerator service date is scheduled to be serviced on 5/31/25.	
		05/22/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Refrigerator temperature was at 54°F, above safe temperature limit	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	A post-it reminder will be posted on the refrigerators that instructs staff to check the fridge every shift to ensure temperature is in normal range.	
		05/22/25

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 — Physician's order dated 11/15/24 states, "Nystatin topical cream apply topically two times a day PRN rash to groin/peri; however, nystatin unavailable for administration	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
		Yes, the medication was received on 05/13/25 and is located in the locked cabinet.	
			05/13/25
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician's order dated 11/15/24 states, "Nystatin topical cream apply topically two times a day PRN rash to groin/peri; however, nystatin unavailable for administration	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	PCG added "Complete Medication Check" to the Manager Checklist as a Weekly task. PCG will ensure all ordered medications are in stock. Manager Checklist will be viewed referred to Weekly.	
		05/13/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1  DID YOU CORRECT THE DEFICIENCY?	:
FINDINGS Resident #2 – Order dated 4/10/25, 11/18/24, 9/9/24 were Nitroglycerin 0.4mg tab, 1 Tab Oral As directed. Place 1 tablet under tongue every 5 minutes for up to 3 doses as directed. The order was not clarified as to when to take it.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Submit a copy of clarified medication order with plan of correction.	Yes, signed orders were received from MD on 05/09/25 that specifies when to take it. Refer to signed PO.	
		05/09/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #2 – Order dated 4/10/25, 11/18/24, 9/9/24 were Nitroglycerin 0.4mg tab, 1 Tab Oral As directed. Place 1 tablet under tongue every 5 minutes for up to 3 doses as directed. The order was not clarified as to when to take it.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Submit a copy of clarified medication order with plan of correction.	Upon receiving new orders, PCG will ensure complete orders are obtained. PCG will add this to the Manager's Checklist to double check that all medication orders are complete. This checklist will be referred to weekly. Refer to attachment.	05/09/25
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1  DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Resident #2 – Order dated 4/10/25, 11/18/24, 9/19/24 was Aspirin 81mg, oral capsule daily. Per MAR, Aspirin 81mg chewable tabs, chew and swallow 1 tab by mouth once	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
daily. Medication form (capsule vs. chewable tabs) administered on MAR is not consistent with physician's order.  Submit a copy of either an updated physician's order to reflect MAR, or a revised MAR to reflect physician's	Yes, signed orders were received from MD on 05/09/25 that specifies the form of Aspirin. Refer to signed PO.	
current order, with plan of correction.		05/09/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #2 – Order dated 4/10/25, 11/18/24, 9/19/24 was Aspirin 81mg, oral capsule daily. Per MAR, Aspirin 81mg chewable tabs, chew and swallow 1 tab by mouth once daily. Medication form (capsule vs. chewable tabs)	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
administered on MAR is not consistent with physician's order.  Submit a copy of either an updated physician's order to reflect MAR, or a revised MAR to reflect physician's current order, with plan of correction.	PCG added "Complete Medication Check" to the Manager Checklist as a Weekly task. PCG will ensure the form of medication is specified and the correct one is in stock. Manager Checklist will be viewed referred to Weekly.	05/09/25
	weekly.	03/03/23

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
	FINDINGS Resident #2 – Order dated 4/10/25 and 11/18/24 was Carvedilol 3.125mg oral tablet, 1 tab twice daily. However, per MAR, Carvedilol 6.25mg tab, 1 tab by mouth twice is being administered.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	Submit a copy of updated physician's order or revised MAR with plan of correction.	Yes, signed orders were received from MD on 05/09/25 that clarifies the dosage. Refer to signed PO.	
			05/09/25
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered	PART 2 FUTURE PLAN	
by a physician or APRN.  FINDINGS  Resident #2 – Order dated 4/10/25 and 11/18/24 was Carvedilol 3.125mg oral tablet, 1 tab twice daily. However, per MAR, Carvedilol 6.25mg tab, 1 tab by mouth twice is being administered.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Submit a copy of updated physician's order or revised MAR with plan of correction.	PCG will review the MAR Biweekly with RN to ensure the Physician Orders and MAR match. PCG has also added it to the Manager's checklist. PCG will also do a reminder staff to report immediately any discrepancies.	05/09/25

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU	
	Resident #2 – Orders dated 4/10/25, 11/18/24, 9/9/24 were Benzonatate 100mg oral capsule, 1 capsule, three times a day as needed, however, PRN indication not provided.	CORRECTED THE DEFICIENCY	
	Submit a copy of updated physician's order with plan of correction.	Yes, Physician orders were received on 05/09/25 that specified a reason for PRN.	
			05/09/25
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #2 - Orders dated 4/10/25, 11/18/24, 9/9/24 were Benzonatate 100mg oral capsule, 1 capsule, three times a day as needed, however, PRN indication not provided.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Submit a copy of updated physician's order with plan of correction.	Upon receiving new orders, PCG will ensure complete orders are obtained. PCG will add this to the Manager's Checklist to double check that all medication orders are complete. This checklist will be referred to weekly. Refer to attachment.	05/09/25
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 1  DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Resident #1 - All medications/treatments have not been reevaluated every four (4) months since 11/15/24, except for the following: Refresh eye drops, quetiapine, and heel boots	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Resident #2 – Medication order was not reviewed and signed by physician from 2/21/24 (admitted 2/20/24) to 9/19/24, a period of 6 months.	Yes, signed Physician orders were obtained on 05/06/25.	
Submit a copy of updated physician's orders for Resident #1 with plan of correction.		05/06/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – All medications/treatments have not been reevaluated every four (4) months since 11/15/24, except for the following: Refresh eye drops, quetiapine, and heel boots	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Resident #2 – Medication order was not reviewed and signed by physician from 2/21/24 (admitted 2/20/24) to 9/19/24, a period of 6 months.	PCG will have a checklist on the Months that signed POS sheets will have to be obtained. Refer to attached.	
Submit a copy of updated physician's orders for Resident #1 with plan of correction.		05/06/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #2 – Order dated 4/10/25 was to test blood sugar daily. Per MAR, blood sugar is being tested once weekly.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
Submit a copy of revised MAR with plan of correction.	Yes, signed orders were received from MD on 05/09/25 that clarifies the frequency of blood sugar check. Refer to signed PO.	05/09/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a)  The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS  Resident #2 — Order dated 4/10/25 was to test blood sugar daily. Per MAR, blood sugar is being tested once weekly.  Submit a copy of revised MAR with plan of correction.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PCG will review the MAR Biweekly with RN to ensure physician orders match the medication record. PCG has also added it to the Manager's checklist	
		05/22/25

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-23 Physical environment. (o)(3)(B) Bedrooms:	PART 1	
	Bedroom furnishings:	DID YOU CORRECT THE DEFICIENCY?	
	Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS Bedroom #4,5,7 – Plastic pillow protectors unavailable on pillows	Yes, plastic pillow protectors were placed on the pillows that are property of KinaOle. Initials written on resident's personal pillows.	
			05/06/25
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:	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 Physical environment. (o)(3)(B) Bedrooms:	PART 2	
	Bedroom furnishings:	<u>FUTURE PLAN</u>	
	Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Bedroom #4,5,7 - Plastic pillow protectors unavailable on pillows	PCG added to the Manager Checklist to check pillowcases upon admission which will be referenced upon admission.	
			05/06/25
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 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – Nutritional management care plan did not include measurable goals and outcomes for weight.  Submit a copy of revised care plan with plan of correction.	Yes, PCG inservice CM reminder her that measurable goals and outcomes for weight is needed for nutritional care plan.	05/07/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;  FINDINGS  Resident #1 – Nutritional management care plan did not include measurable goals and outcomes for weight.  Submit a copy of revised care plan with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PCG will meet with CM every month and review the care plan to ensure it includes measurable goals and outcomes for weight. This has been added to the Manager's checklist and will be referenced monthly.	<b>Date</b> 05/07/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – Impaired swallowing care plan was not updated to reflect the current thickened liquids order, nectar thick liquids ordered 11/15/24.  Submit a copy of revised care plan with plan of correction.	PCG inservice CM and reminded her that impaired swallowing care plan is needed when a thickened liquid diet is ordered.	05/07/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – Impaired swallowing care plan was not updated to reflect the current thickened liquids order, nectar thick liquids ordered 11/15/24.  Submit a copy of revised care plan with plan of correction.	PCG will meet with CM every month and review the care plan to ensure it includes impaired swallowing care plan if there's any diet modifications are needed. This has been added to the Manager's checklist and will be referenced monthly.	05/07/25

Licensee's/Administrator's Signature:	190	
Print Name:	Kawena Kahui	
Date:	05/22/25	