Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Giovannie Senior Living, LLC	CHAPTER 100.1
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Address: 1352 Molehu Drive, Honolulu, Hawaii 96818	Inspection Date: April 3, 2025 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

[RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	811-100,1-13 Nutrition. (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified. FINDINGS Resident #1 Physician order for Boost 100 calorie smart supplement was not clarified to indicate the correct supply available (Regular Boost 240 cal) and instructions on how much and when to administer the supplement. Submit proof of correction with your plan of correction	PART I DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes, I corrected this deficiency by sending a change order to residents PCP. Waiting.	4/21/25

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-15 <u>Nutrition</u> , (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified.	PART 2 <u>FUTURE PLAN</u>	7/31/25
	FINDINGS Resident #1—Physician order for Boost 100 caloric smart supplement was not clarified to indicate the correct supply available (Regular Boost 240 cal) and instructions on how much and when to administer the supplement.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
· · · · · · · · · · · · · · · · · · ·		I have created a memo: "All supplement orders MUST include the amount to give and frequency/time of administration. Check physician's order for the correct supply," and posted on medicine cabinet. I will refer to this memo whenever a resident has a supplement order. I have also informed my caregiver of this process and to double check the supplements.	

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	\$11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanutation, temperature light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Observed three (3) pill minders dispensed for the week in Resident #1's medication supply.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes, Pill reminders have been removed.	4/21/25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 ing the second of the second o	PART 2	
 The 100, 1-15 <u>Medications</u> , (b) Drugs shall be stored under proper conditions of samitation, temperature, light, moisture, ventilation, segregation, and	<u>FUTURE PLAN</u>	7 15 25
shall be properly labeled and kept in a separate locked container.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Observed three (3) pill minders dispensed for the week in Resident of Es medication supply.	To prevent fr happening again in the future i will create a tool & post by meds cab. "NO to PILLBOX". I as the PCG Throw away all the pillbox.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	311-100.1-15 <u>Medications.</u> (c) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN	PART 1 DID YOU CORRECT THE DEFICIENCY?	4/21/25
1	FINDINGS Resident #1 Diclofenae Sodium gel 1% observed in resident's medication bin has no physician's order. Submit a copy of the physician order with your POC	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
		Yes, I corrected this deficiency by obtaining a PCP order.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician of APRN.	PART 2 <u>FUTURE PLAN</u>	7/31/25
	FINDINGS Resident #1 Dielofenac Sodium gel 1% observed in resident's medication bin has no physiciam's order.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		 I have created a memo: "File after visit summary notes from the physician right away," and posted it on the resident's binder. I will double check end of the day to make sure the after visit summary note is filed. 	
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 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, ininerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident -1 Lexapro order was changed to 20 mg PO m the morning on 3.25.25, but changes do not reflect on the	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	4/21/25
April 2025 MAR. Submit proof of correction with your POI	Yes, I corrected this deficiency by obtaining a PCP order, and updated my MAR reflected on the April 2025 MAR.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
·	Too 1 15 Medications (e)	PART 2	7/31/25
	\[\frac{1}{\text{MI medications and supplements, such as vitalities.} \] \[minerals, and formulas, shall be made available as ordered \]	<u>FUTURE PLAN</u>	
	by a physician or APRN.	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	FINDINGS Resident #1 - Lexapro order was changed to 20 mg PO in the morning on 3-25-25, but changes do not reflect on the April 2025 MAR.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		I have created a memo: "Changes to medication order must be carried out immediately and make the changes in the medication record right away. The new order will	
		be transcribed in the MAR on a new column," and posted this on medicine cabinet and resident's binder. I will double check the MAR end of the day to make sure the changes are implemented.	
		the Change 2 and only	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100,1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1	,
	FINDINGS Residem #1 - July 2024 MAR indicates the Metoprolof order was not initialed as either given to, held, or refused by the resident on 7/23/24 and from 7/29/24-7/31/24.		
		Correcting the deficiency	
		after-the-fact is not practical/appropriate. For this deficiency, only a future	;
		plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-15 Medications, (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	7/31/25
	FINDINGS Resident #1 July 2024 MAR indicates the Metoprolol order was not initialed as either given to, held, or refused by the resident on 7.23.24 and from 7.29.24-7.31.24	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		I have created a memo: "MAR shall be signed/initialed right after administering medications," and posted this on medicine cabinet and MAR binder for residents. I will double check end of the day to make sure the MAR is initialed.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 Physician order (7-12-24) for Ciprofloxacin 500mg/f tab po/x/5 days was recorded on MAR as	PART I	
	"Ciprofloxacin." and did not include the dosage, route, and frequency.		
		Correcting the deficiency after-the-fact is not practical/appropriate. For	
		this deficiency, only a future plan is required.	
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 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage minaled by the care giver. FINDINGS Resident #1 Physician order (7.12.24) for Ciprofloxacin 500mg 1 tab po x 5 days was recorded on MAR as "Ciprofloxacin," and did not include the dosage, route, and frequency.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this deficiency in the future, I as a PCG shall update the MAR with all recorded dosages listed on the PCP medication order. I have also noted on my MAR "include dosage, route, and frequency for any new meds".	Date 4/21/25

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	4/21/25
 - - - 	FINDINGS Resident #1, #2, #3 Plan of care schedule of activities unavailable for review. Submit documentation with your POC	Yes, I corrected the deficiency by creating their own individual plan and implemented it into their routine. I have posted their plan of care in their binder.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed. FINDINGS Resident #1, #2 #3 Plan of care schedule of activities unavailable for review.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	7/31/25
		I have created a memo: "Complete Plan of Care/schedule of activities upon admission and update as needed," and posted on medicine cabinet. I will refer to this memo when admitting/re-admitting new residents. Copy of the plan of care will be filed in the resident's binder. I will double check the resident's binder every 3 months to make sure it's completed.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100 1-17 Records and reports. (fb(3) During residence, records shall include.	PART I	
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to inedication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs.		
!	FINDINGS		
!	recorded in the progress notes.	Correcting the deficiency after-the-fact is not	
		practical/appropriate. For this deficiency, only a future	
		plan is required.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100-1-17 <u>Records and reports.</u> (bit s) During residence records shall include:	PART 2	! ! !
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the	FUTURE PLAN	7 16 25
***	resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness of injury behavior patterns including the date, time, and any and alt action taken. Documentation shall be completed immediately when any incident occurs.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
:	FINDINGS	To prevent fr happening again in the future, I will	
	: Resident 1 - Response to PRN medications was not	create a tool posting on the med cab or ref, such as	
:	recorded in the progress notes	"PRN meds must sign with time & date the same day it was administered .& as a PCG to double	
:		check if it's done.	; ;
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	PART 1	
Progress notes that shall be written on a monthly basis of more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs.		
FINDINGS		
Resident #1 - Progress notes for July 2024 and January March 2025 are unavailable for review	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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	211-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis of more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or intury behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs. FINDINGS Resident #1 Progress notes for July 2024 and January	Progress notes that shall be written on a monthly basis or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or intury behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs. Progress notes for July 2024 and January Narch 2025 are unavailable for review Correcting the deficiency after-the-fact is not practical/appropriate. For

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-(00.)-17 Records and reports. (b)(3) During residence, records shall include:	PART 2	7/31/25
	Progress notes that shall be written on a monthly basis, or	<u>FUTURE PLAN</u>	
	more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	, , , , , , , , , , , , , , , , , , ,
	FINDINGS Resident #1 Progress notes for July 2024 and January - March 2025 are unavailable for review	I have created a post it note. "Update or finish monthly progress notes before end of the month," and posted on resident's binder. Once completed, I will transfer the post it note to the following month as a reminder to complete. I will double check end of the month to ensure it's completed.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
t nusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately it medical care may be necessary. FINDINGS Resident #1—No incident report was generated for a fall meident that occurred on 3-14-25. Nationit a copy with your POC.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes I generated an incident report required including any information regarding the incident, and I noted it in the resident's progress notes.	4/21/25r

[RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (c) I musual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	7/31/25
	FINDINGS Resident #1 No incident report was generated for a fall meident that occurred on 3/14/25	Thave created a reminder note: "Finish incident report within 24-48 hours following the incident," and posted it on the medicine cabinet. Once completed, I will file the report on the incident report binder.	

(RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (c) 1 musual incidents shall be noted in the resident's progress notes. An incident report of any bodily mjury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately it medical care may be necessary.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	7/16/25
	FINDINGS Resident #1 Incident report dated 7/26/24 was filed in the resident binder.	 Yes, I removed the incident reports from the resident binder and filed it in a separate incident report binder. 	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports, (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	7/31/25
FINDINGS Resident #1 - Incident report dated 7/26/24 was filed in the resident binder.	I have created a reminder note: "All incident report shall be filed in the incident report binder. DO NOT file in the resident's record," and posted it on the medicine cabinet. I've informed my caregivers of this requirement. I will also double check resident's binder to ensure no incident report is filed.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100,1-17 <u>Records and reports.</u> (f)(4) General rules regarding records	PART 1	
	All records shall be complete, accurate, current, and readily available for review by the department or responsible		
	placement agency. FINDINGS		
	Resident #4 White correction tape was used in August and October 2024 MAR		
	<i>t</i>	Correcting the deficiency	
	· :	after-the-fact is not	
		practical/appropriate. For	
		this deficiency, only a future plan is required.	
		pian is required.	
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 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100,1-17 Records and reports. (1)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #1 White correction tape was used in August and October 2024 MAR	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this in the future, I will post a reminder on my medicine cabinet to not use correction tape for any legal documents.	4/21/25
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities	PART 1 DID YOU CORRECT THE DEFICIENCY?	4/21/29
	Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:	Yes, I corrected this deficiency by informing legal representative of Resident #1 to sign Giovannie Senior Living LLC operational policy.	
:	Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out.		
	FINDINGS Resident #1 General operational policy was not signed by the resident resident's legal representative. Submit documentation with voir POC		
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
]	\$11-100 1-21 Residents' and primary care givers' rights and responsibilities, (a)(1)(A)	PART 2	7/31/25
	Residents' rights and responsibilities.	<u>FUTURE PLAN</u>	
	Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out:	I have created a reminder note: "GOP has to be signed by the POA same day of resident admission," and posted it on the medicine cabinet. I will double the GOP is signed by the POA before filing in the resident's binder.	
	HNDINGS Resident #1 General operational policy was not signed by the resident resident's legal representative.		

Giovannie A. Sibayan	
Licensee's 'Administrator's Signature:	
Print Name: Giovannie A, Sibayan	
Date: 04/21/2025	

	Was Arry
Licensee's Administrator's Signature	
Print Name.	Giovannie Sibayan
	07/16/2025

Licensee's Administrator's Signature: A

Print Name. GIOVANNII. SIBAYAN

Date: <u>July 31, 2025</u> _______