## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Faithcare Senior Hale	CHAPTER 100.1
Address:	Inspection Date: July 9, 2025 Annual
1108 Gulick Avenue, Honolulu, Hawaii 96819	

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  Household member (HM)- No documented evidence that the individual was examined by a physician annually, to certify that they are free of infectious disease. Last documented physical exam was 5/16/24.  Please submit a copy of the physical exam with your plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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\$11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS Household member (HM)- No documented evidence that the individual was examined by a physician annually, to certify that they are free of infectious disease. Last documented physical exam was 5/16/24.  Please submit a copy of the physical exam with your plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS HM- No documented evidence of an annual tuberculosis clearance. Last was documented 12/5/23.  Please submit a copy of the TB clearance with your plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS HM- No documented evidence of an annual tuberculosis clearance. Last was documented 12/5/23.  Please submit a copy of the TB clearance with your plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.  FINDINGS Substitute caregiver (SCG) #1- No documented evidence that the SCG is trained by the primary care giver (PCG) to make prescribed medications available to the residents and properly record such action.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4)	PART 2	
The substitute care giver who provides coverage for a period less than four hours shall:	<u>FUTURE PLAN</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Substitute caregiver (SCG) #1- No documented evidence that the SCG is trained by the primary care giver (PCG) to make prescribed medications available to the residents and properly record such action.	II DOESN'I HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS Resident #1- No documented evidence of a proper label for the following medications prescribed to the resident: Fish Oil 1000 mg capsule, Coenzyme Q10 100 mg capsule, and Vitamin D3 1000 units (25 mcg) capsule.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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Physician Order	Medication Label		
Furosemide 20 mg- Take 1 tablet by mouth daily on Mon, Wed, Fri, Saturdays	Furosemide 20 mg- Take 1 tablet by mouth everyday		
Melatonin 10 mg- Take 1 tablet daily at bedtime as needed for sleep	Melatonin 5 mg- Take 1 tablet by mouth every day at bedtime		
Calcipotriene Cream 0.005%- Apply thin film to feet daily (2 weeks on, 2 weeks off)	Calcipotriene Cream 0.005%- Apply thin film to feet daily (2 weeks on, 1 week off)		

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Physician Order	Medication Label		
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Calcipotriene Cream 0.005%- Apply thin film to feet daily (2 weeks on, 2 weeks off)	Calcipotriene Cream 0.005%- Apply thin film to feet daily (2 weeks on, 1 week off)		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1- Physician ordered on 9/5/23 for Potassium Chloride 10 mEQ tablet "Take 1 tablet by mouth daily with breakfast"; however, the medication was consistently given at 6pm as evident on the June 2025 medication administration record (MAR).	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1- Physician ordered on 9/5/23 for Potassium Chloride 10 mEQ tablet "Take 1 tablet by mouth daily with breakfast"; however, the medication was consistently given at 6pm as evident on the June 2025 medication administration record (MAR).	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1- Physician ordered on 1/12/24 for Furosemide 20 mg tablet "Take 1 tablet by mouth daily on Mon, Wed, Fri, Saturdays"; however, the medication was either not given or held on Saturdays as evident on the June 2025 MAR for dates 6/7, 6/14, 6/21, and 6/28.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
by a physician or APRN.  FINDINGS Resident #1- Physician ordered on 1/12/24 for Furosemide 20 mg tablet "Take 1 tablet by mouth daily on Mon, Wed, Fri, Saturdays"; however, the medication was either not given or held on Saturdays as evident on the June 2025 MAR for dates 6/7, 6/14, 6/21, and 6/28.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1- Refresh eye tear drops was given multiple days as PRN in June 2025 with no documentation of effectiveness. Risperidone 0.5 mg tablet was given PRN at bedtime for agitation on 6/4, 6/5, 6/10, 6/11, 6/19, 6/20, 6/21, 6/26, and 6/27 as evident on the June 2025 MAR with no documentation of effectiveness.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	Date
Still-100.1-17   Records and reports, (b)(3)	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1- Progress note for March 2025 was incomplete, and only ½ portion was documented.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS Resident #1- Progress note for March 2025 was incomplete, and only ½ portion was documented.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 1	
Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;	Correcting the deficiency after-the-fact is not	
FINDINGS  1. Resident #1- No documented evidence of monthly weight recording from August 2024 to June 2025.  2. Resident #2- No documented evidence of monthly weight recording from August 2024 to December 2024.	practical/appropriate. For this deficiency, only a future plan is required.	

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§11-100.1-17 Records and reports. (b)(7) During residence, records shall include:  Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;  FINDINGS  1. Resident #1- No documented evidence of monthly weight recording from August 2024 to June 2025.  2. Resident #2- No documented evidence of monthly weight recording from August 2024 to December 2024.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(2) General rules regarding records:	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(2) General rules regarding records:  Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them;  FINDINGS Resident #1- The symbol "H" was used multiple times in the June 2025 MAR with no explanation to explain what H means in the legend.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1- Emergency information was not accurate and current and was last updated on 9/5/23.	PLAN OF CORRECTION  PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA) PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1- Emergency information was not accurate and current and was last updated on 9/5/23.  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 <u>Physical environment.</u> (g)(1) Fire prevention protection.	PART 1	
All Type I ARCHs licensed under this chapter shall initially comply, and shall be inspected at least annually by appropriate fire authorities for compliance, with state and county codes, ordinances, and laws;  FINDINGS  Monthly smoke detectors log was not documented for the month of April 2025 and May 2025.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(1) Fire prevention protection.  All Type I ARCHs licensed under this chapter shall initially comply, and shall be inspected at least annually by appropriate fire authorities for compliance, with state and county codes, ordinances, and laws;  FINDINGS  Monthly smoke detectors log was not documented for the month of April 2025 and May 2025.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:	
Print Name:	
Time i value.	
Date:	
Date:	