## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: The Arc in Hawaii-Halawa                  | CHAPTER 89                           |
|--|--------------------------------------|
| Address:<br>99-545 Halawa Heights Road, Aiea, Hawaii 96701 | Inspection Date: May 21, 2025 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| §11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws.  FINDINGS Two (2) packs of bottled water were placed on the floor in the living room. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  The packs of bottled water were placed on a counter in the home. | 05/25/2025         |
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|--|---|--------------------|
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|   | RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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|   | §11-89-14 Resident health and safety standards. (d)(1) The caregiver shall develop an emergency evacuation plan to ensure rapid evacuation of the facility in the event of fire or other life-threatening situations. The plan shall be posted and shall include a provision for evacuation drills as follows: | PART 1  |                    |
|   | Evacuation drills shall be held at least monthly and at varied times during the twenty-four hour period. Instruction in the evacuation procedures shall be given to each new resident upon admission to the facility.  |   |                    |
|   | FINDINGS Fire drills were conducted between only 6:45pm and 1:34am.  | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. |                    |
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| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date                                    |
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| §11-89-18 Records and reports. (e)(4) General rules regarding records:   | PART 1  |   |
| An area shall be provided for the safe and secure storage of residents' records which must be retained by the facility for periods as prescribed by state law; |   |   |
| FINDINGS Residents' binders were left unsecured on dining table upon department arrival. Corrected during the inspection.                                      |   |   |
|  | Correcting the deficiency after-the-fact is not                             |   |
|  | practical/appropriate. For this deficiency, only a future plan is required. |   |
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| §11-89-18 Records and reports. (e)(4) General rules regarding records:  An area shall be provided for the safe and secure storage of residents' records which must be retained by the facility for periods as prescribed by state law;  FINDINGS Residents' binders were left unsecured on dining table upon department arrival. Corrected during the inspection. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Manager's will not leave resident binders unsecured in anticipation of their annual inspection. The home manager will retrieve the binders once the inspector enters the home and requests to see the binders. | 06/18/2025         |
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| Licensee's/Administrator's Signature: | Christine Menezus, Director of Operations |
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| Print Name:                           | Christine Menezes                         |
| Date:                                 | Jun 11, 2025                              |

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