Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: STS Adult Foster Service LLC II	CHAPTER 100.1
Address: 744 22 nd Avenue, Honolulu, Hawaii 96816	Inspection Date: September 24, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITT YOUR PLAN OF COPRECTION. IF IT IS NOT, TOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-9 Personnel, staffing and family requirements. (e)(4)	PART 1	09/24/24
	The substitute care giver who provides coverage for a period less than four hours shall:	DID YOU CORRECT THE DEFICIENCY?	
	Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS Substitute care giver (SCG) #1 and SCG #2- No	I had the SCG#1 & 2 training forms but was misplaced inside the care home binder and not with my SCG's #1	
1	docum. Intell a violence that the foregraphioned individu. ' are trained by the primary care giver (PCG) to make	& _'requind documents. The training forms arew	
	prescribed medications available to residents and properly record such action.	correctly placed with SCG's 1&2 other required documents inside the care home binder.	
	Please submit a copy of the SCG training by the PCG with your plan of correction.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-9 Personnel, staffing and family requirements. (e)(4)	PART 2	09/24/24
	The substitute care giver who provides coverage for a period less than four hours shall:	<u>FUTURE PLAN</u>	
	Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Substitute care giver (SCG) #1 and SCG #2- No documented evidence that the aforementioned individuals are trained by the primary care giver (PCG) to make prescribed medications available to residents and properly record such action.	To prevent this from happening again, in the future, At the end of the month I will make sure that all required documents for my SCGs' are correctly placed together inside my care home binder. I will place reminder note inside my care home binder.	
,	Please submit a copy of the SCG training by the PCG with your plan of correction.		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (1) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type 1 ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #2- Physician ordered renal diet on 8/20/24; however, there was no documented evidence if renal diet was provided on the diet menu posted in the kitchen and dining room. Please provide a copy of a renal diet with your plan of correction.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I have obtained a renal diet plan and is now posted in the kitchen and dining room.	11/01/24

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (1) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #2- Physician ordered renal diet on 8/20/24; however, there was no documented evidence if renal diet was provided on the diet menu posted in the kitchen and dining room. Please provide a copy of a renal diet with your plan of correction.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again, On the day of admission, I will carefully check the residents diet orders to ensure that I have their correct diet posted in the kitchen and in the dining area. I will place a reminder note inside my binder of this deficiency.	11/01/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINTINGS Resident #1- One bottle of multivitamin and one bottle of Citracal were found not labeled.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I have labeled both the multivitamin and the Citracal and are placed inside the secured medicine cabinet.	09/25/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$\frac{\xi}{\xi}11-100.1-15 \text{ Medications.} (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1- One bottle of multivitamin and one bottle of Citracal were found not labeled.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future, I will double check all medications near the end of the month to make sure that all medications including the over-the-counter medications are correctly labeled with the physician orders. I will place a reminder note of this correction inside my care home binder.	09/25/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 — Physician ordered on 7/29/23 for Citracal + D3 Take 1 tablet twice a day; however, the November 2023 and February 2024 medication administration record (MAR) reflected that the medication was not taken/made available on 11/9/23 5pm dose, 2/8/24 5pm dose, and 2/27/24 5pm lose f	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	_

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\boxtimes	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	09/24/24
	FINDINGS Resident #1 – Physician ordered on 7/29/23 for Citracal + D3 Take 1 tablet twice a day; however, the November 2023 and February 2024 medication administration record (MAR) reflected that the medication was not taken/made available on 11/9/23 5pm dose, 2/8/24 5pm dose, and 2/27/24 5pm dose.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future, I will remind my SCGs to double check the residents MAR for any missing initials of administered medications. I will also remind them that if the resident didn't take a medication for whatever reason that they document and explain why medications were not administered. I will remind them daily for a couple of weeks to check the residents MARs' for initials. A reminder will be placed inside my care home binder of the POC	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 Correcting the deficiency	Date
FINDINGS Resident #1 – Physician ordered on 7/23/23 for Tylenol 650 mg; however, the medication was reflected only in the	after-the-fact is not	
February 2024 MAR and September 2024 MAR.	practical/appropriate. For this deficiency, only a future	
•	plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	09/24/24
FINDINGS Resident #1 - Physician ordered on 7/23/23 for Tylenol 650 mg; however, the medication was reflected only in the February 2024 MAR and September 2024 MAR.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again, At the end of each month before creating a MAR for a resident, I will carefully look at both the physician and the residents MAR to ensure that the MAR is correct with the physician's orders. I will place a reminder note to help remember this POC.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	Correcting the deficiency	
	FINDINGS Resident #1 – Physician ordered on 7/23/23 for PRN medications Furosemide 20 mg, Claritin 10 mg, and Tylenol 650 mg; however, the medications were not reflected in the April 2024 MAR.	after-the-fact is not practical/appropriate. For this deficiency, only a future	
	•	plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	09/24/24
FINDINGS Resident #1 — Physician ordered on 7/23/23 for PRN medications Furosemide 20 mg, Claritin 10 mg, and Tylenol 650 mg; however, the medications were not reflected in the April 2024 MAR.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again, At the end of each month before creating a MAR for a resident, I will carefully look at both the physician and the residents MAR to ensure that the MAR is correct with the physician's orders. I will place a reminder note to help remember this POC.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Physician ordered on 12/23/23 for Hydrocodone-Acetaminophen 5-325 mg; however, the medication was not reflected in the September 2024 MAR.	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The medication Hydrocodone-Acetaminophen 5-325mg, is now reflected on Resident#1's MAR.	Completion Date 09/30/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	09/30/24
FINDINGS Resident #1 – Physician ordered on 12/23/23 for Hydrocodone-Acetaminophen 5-325 mg; however, the medication was not reflected in the September 2024 MAR.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again, At the end of each month before creating a MAR for a resident, I will carefully look at both the physician and the residents MAR to ensure that the MAR is correct with the physician's orders. I will place a reminder note to help remember this POC.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	09/30/24
FINDINGS Resident #1 – Physician ordered on 12/23/23 for Lidocaine 5% Patch; however, the medication was not reflected in the September 2024 MAR.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The MAR now matches with the physician's order and now has the Lidocaine 5% patch.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	09/30/24
FINDINGS Resident #1 – Physician ordered on 12/23/23 for Lidocaine 5% Patch; however, the medication was not reflected in the September 2024 MAR.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again, At the end of each month before creating a MAR for a resident, I will carefully look at both the physician and the residents MAR to ensure that the MAR is correct with the physician's orders. I will place a reminder note to help remember this POC.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Medications may a flowsheet. The name of the medication FINDINGS Resident #1- Phymg "Take 1 tab however, the Fettranscribed, "Tabe"	Medications. (f) ade available to residents shall be recorded on the flowsheet shall contain the resident's name, dication, frequency, time, date and by whom was made available to the resident. Associated on 7/23/23 for Tylenol 650 let orally every 6 hours as needed for pain'; abruary 2024 and September 2024 MAR was take 1 325 mg tab 2x a day every 6 hours and physician ordered on MAR transcript in december 2024.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The MAR transcription now matches with the physician order and now has the correct Tylenol 650mg transcription.	09/30/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #1- Physician ordered on 7/23/23 for Tylenol 650 mg "Take 1 tablet orally every 6 hours as needed for pain"; however, the February 2024 and September 2024 MAR was transcribed, "Take 1 325 mg tab 2x a day every 6 hours PRN pain". The physician order and MAR transcription do not match.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again, At the end of each month before creating a MAR for a resident, I will carefully look at both the physician and the residents MAR to ensure that the MAR is correct with the physician's orders. I will place a reminder note to help remember this POC.	09/30/24

	RULES (CRITERIA)	DI AN OU CODD DOMESTICAL	
	MODES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-15 <u>Medications.</u> (m)	PART 1	Date
	All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be		
	recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.	Correcting the deficiency	
I	<u>FINDINGS</u>	after-the-fact is not	
	Resident #1- Physician ordered on 12/24/23 for Polyethylene Glycol 17 gm "Take 17 gm by mouth once per	practical/appropriate. For	
	day PRN for up to 30 days"; however, the medication continued to appear on MARS from February 2024 to June	this deficiency only a future	
	2024	this deficiency, only a future	
	,	plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1- Physician ordered on 12/24/23 for Polyethylene Glycol 17 gm "Take 17 gm by mouth once per day PRN for up to 30 days"; however, the medication continued to appear on MARS from February 2024 to June 2024.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again, At the end of each month before creating a MAR for a resident, I will carefully look at both the physician and the residents MAR to ensure that the MAR is correct with the physician's orders. If there is a discontinuation of a medication, I will immediately remove it from the next month's MAR. I will place a reminder note to help remember this POC.	09/30/24

\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed PART 1 Correcting the defi after-the-fact is practical/appropria)N	Completion Date
FINDING! Resident #1- No documented evidence of progress notes available for review for month of August 2024. this deficiency, only plan is require	iciency not te. For a future	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1- No documented evidence of progress notes available for review for month of August 2024.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future, near the end of the month I check all residents progress notes to ensure that have documented the events for the that month. I will place a reminder note to help remember this POC.	Date 09/30/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINC* Resident #1* 1. Tylenol 650 mg PRN dose was given 12/18/23 to 12/21/23, then 12/25/23 to 12/27/23 with no time and no documentation of effectiveness. 2. Lidocaine PRN dose was given 1/6/24 at 3pm with no documentation of effectiveness.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	· ·

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\boxtimes	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	PART 2	09/30/24
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — 1. Tylenol 650 mg PRN dose was given 12/18/23 to 12/21/23, then 12/25/23 to 12/27/23 with no time and no documentation of effectiveness. 2. Lidocaine PRN dose was given 1/6/24 at 3pm with no documentation of effectiveness.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future, near the end of the month I check all residents progress notes to ensure that have documented the events for the that month. I will place a reminder note to help remember this POC.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. FORS Resident #1-1 Resident was seen in emergency room on 12/24/23, however no documented evidence of an incident report.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. FINDINGS Resident #1- Resident was seen in emergency room on 12/24/23, however no documented evidence of an incident report.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future, near the end of the month I check all residents progress notes to ensure that have documented the events for the that month. If there was an incident with the resident, I will immediately create an incident report and place it inside my care home binder. I will place a reminder note to help remember this POC.	09/30/24

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3:	PART 1	Date 11/02/24
Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of	DID YOU CORRECT THE DEFICIENCY?	,, -
continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS SCG #1- No documented evidence of twelve hours of conditing education courses pro year SCG was hired since 5/30/23 and has only completed ten out of the twelve continuing education courses per year required.	SCG#1 now has more than two CEU's and a copy is placed with SCG #1's other documents inside my care come burder.	
Please submit copies of two hours continuing education to complete the twelve hours requirement with your plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3:	PART 2	11/02/24
Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents. FINDINGS SCG #1- No documented evidence of twelve hours of continuing education courses per year. SCG was hired since 5/30/23 and has only completed ten out of the twelve continuing education courses per year required. Please submit copies of two hours continuing education to complete the twelve hours requirement with your plan of correction.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again, in the future, At the end of the month I will make sure that all required documents are current, and I will place a reminder note inside my care home binder.	

Licensee's/Administrator's Signature:	Steven I Scott Jr	
Print Name: _	Steven T Scott Jr	
Date:	Nov 2, 2024	