'24 OCT 29 P1:20

Office of Health Care Assurance

**State Licensing Section** 

STATE OF HAWAII DOM-OPGA STATE LICENSING

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Esamya Koh Care Home LLC	CHAPTER 100.1
	, -
Address: 94-229 Moena Place, Waipahu, Hawaii 96797	Inspection Date: October 9, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

ON *24 0	Completion
*24 00	29 Date :20
HOW YOU  STATE	OF HAWAH H-GHCA LICENSING
Λ-	10/16/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 <u>Licensing.</u> (b)(1)(I) Application.	PART 2 *24 001 2	9 P1:20
In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:	FUTURE PLAN  STATE OF DOH-ON USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	HAWAH HCA EKSIHG
Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS SCG #5 – Two (2) consecutive years of Fieldprint clearance unavailable. Fieldprint provided for 1/10/23 and 2/17/20	Write it down in the calendar the hext field print due date 10-16-2026. Reminder in google calindar in town weeks prior expiration will be enter to avoid lopse.	10/29/2026
Submit a copy of 2024 Fieldprint clearance with plan of correction		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
§11-100.1-14 Food sanitation. (d) Potentially hazardous food shall meet proper temperature requirements during storage, preparation, display, service, and transportation.  FINDINGS PCG reports temperature of entrees containing meats are not checked for minimum safe temperature when cooking	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	STATE OF HADDH-OHO STATE LICEN	P1:20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	*24	TT Date 1 :0
§11-100.1-14 Food sanitation. (d) Potentially hazardous food shall meet proper temperature requirements during storage, preparation, display, service, and transportation.  FINDINGS PCG reports temperature of entrees containing meats are not checked for minimum safe temperature when cooking	PART 2  FUTURE PLAN  STA  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  - PCG will continue to check the resident's meal entree temperature before serving it to the patient for the purpose of food handling and the safety of the resident. For the meal entrees containing meat, they need to be at least ≤ 165°F.  - PCG will educate all SCG the proper monitoring of food handling for residents' safety and base on	TE OF HAWAII OH-OHCA E LICENSING
	standard state regulation.	10/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION Comple Date	
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 — Conflicting physician's order dated 2/5/24 states, "risperiDONE 0.5mg Tab TAKE 1 TABLET BY MOUTH daily at bedtime" and "risperiDONE 0.5mg Tablet 0.5mg by mouth twice daily for agitation". Conflicting orders not clarified and erroneous order was not discontinued.  Submit a copy of discontinued medication order with plan of correction	PART 1  DID YOU CORRECT THE DEFICIENCY? TATE OF HAWAH  USE THIS SPACE TO TELL US HOW YOU THE LICENSING  CORRECTED THE DEFICIENCY  Medication order was clarified with  Physician. See attachel	20

RULES (CRITERIA)	PLAN OF CORRECTION '24	Completion Date	2
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	STATE OF BANK!! UNFORMA STATE LIFT TORE	
FINDINGS  Resident #1 – Conflicting physician's order dated 2/5/24 states, "risperiDONE 0.5mg Tab TAKE 1 TABLET BY MOUTH daily at bedtime" and "risperiDONE 0.5mg Tablet 0.5mg by mouth twice daily for agitation". Conflicting	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A reminder makes will be place in the residual bincher to double check on new orders receive by physician interceiving to ensure there are no conflicting order.	10/29/2021	- Additional Company of the Company

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 - Conflicting physician's order dated 2/5/24 states, "risperiDONE 0.5mg Tab TAKE 1 TABLET BY MOUTH daily at bedtime" and "risperiDONE 0.5mg Tablet 0.5mg by mouth twice daily for agitation"; however, 2/2024-7/2024 MAR shows the following was being made available, "Risperidone 0.5mg tab; Take 1 tab by mouth everyday at bedtime with 2 doses prn for agitation" and 8/2024-10/2024 MAR shows the following was being made available, "Risperidone 0.5mg tab; Take 1 tab by mouth every day at bedtime". Medication not being administered as prescribed by physician.  Submit a copy of current medication order and revised MAR with plan of correction.	DID YOU CORRECT THE DEFICIENCY?  STATE BOT  USE THIS SPACE TO TELL US HOW YOUSTATE  CORRECTED THE DEFICIENCY  Clarified malication order and  Price MAR Submitted See attached.	OF HAWAII

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 '24 OCT 25  FUTURE PLAN  STATE OF	
FINDINGS Resident #1 - Conflicting physician's order dated 2/5/24 states, "risperiDONE 0.5mg Tab TAKE 1 TABLET BY MOUTH daily at bedtime" and "risperiDONE 0.5mg Tablet 0.5mg by mouth twice daily for agitation"; however, 2/2024-7/2024 MAR shows the following was being made available, "Risperidone 0.5mg tab; Take 1 tab by mouth everyday at bedtime with 2 doses prn for agitation" and 8/2024-10/2024 MAR shows the following was being made available, "Risperidone 0.5mg tab; Take 1 tab by mouth every day at bedtime". Medication not being administered as prescribed by physician.	USE THIS SPACE TO EXPLAIN YOUR FUTURE TO PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A remircle notes will be place in the tocident binders to remircl myself and staff to toview all new orders are troverse to Mar	
Submit a copy of current medication order and revised MAR with plan of correction.	accurately.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 7/8/24 states, "QUEtiapine Fumarate 50mg Tab sig: TAKE 1 TABLET BY MOUTH TWICE DAILY AND 1 TABLET ONCE DAILY IF NEEDED FOR AGITATION"; however, medication is not being made available per MAR and discontinuation order unavailable.		TE OF HAWAII DOH-ONGA FE LICENSING

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 7/8/24 states, "QUEtiapine Fumarate 50mg Tab sig: TAKE 1 TABLET BY MOUTH TWICE DAILY AND 1 TABLET ONCE DAILY IF NEEDED FOR AGITATION"; however, medication is not being made available per MAR and discontinuation order unavailable.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Staff will be in Service Service Service Correct order every monday to a psore order.	*24 OCT 29  STATE OF HA DOH-OHCA STATE LICENS	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 10/25/23-1/29/24 states, "Senna-Docusate Sodium 8.6/50 mg Tab"; however, medication order was incomplete and did not include dosage to administer and frequency of administration. Per MAR, medication was being administered as "Senna-S 8.6mg/50mg 1 tab PO as needed for constipation" without directive from physician.	Correcting the deficiency STAT	E OF HAWAII DH-GHCA E LICENSING

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 10/25/23-1/29/24 states, "Senna-Docusate Sodium 8.6/50 mg Tab"; however, medication order was incomplete and did not include dosage to administer and frequency of administration. Per MAR, medication was being administered as "Senna-S 8.6mg/50mg 1 tab PO as needed for constipation" without directive from physician.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A reminder has will be place or	OCT 29 P1: STATE OF HAWAII BOH-OHCA STATE LICENSING

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 2/15/24 states, "Start thickened liquids, nectar consistency"; however, thickener agent not available on MAR. No documented evidence resident is receiving nectar thickened liquids  Submit a copy of revised MAR with plan of correction.	USE THIS SPACE TO TELL US HOW YOU STATE CORRECTED THE DEFICIENCY	OF HAWAII I-OHCA LICENSING

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 2/15/24 states, "Start thickened liquids, nectar consistency"; however, thickener agent not available on MAR. No documented evidence resident is receiving nectar thickened liquids  Submit a copy of revised MAR with plan of correction.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A tomorder hose will be added to toerdut MAR to terminal Staff to add thickener to MAR and check off during when uso.	STATE OF HAWAII DOH-OHCA STATE LICENSING

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 '24  DID YOU CORRECT THE DEFICIENCY?	OCT 29 P1:
FINDINGS Resident #1 – Physician's order dated 3/10/24 states, "amoxicillin.clavulanate 400-57mg/5mL Susp Take 11mL every 12 hours"; however, MAR shows medication was discontinued on 3/20/24; however, discontinuation order unavailable  Resident #1 – Physician's order dated 3/10/24 states, "azithromycin 200mg/5ml Susp Take 6.25 mL by mouth as directed"; however, MAR shows medication was discontinued on 3/15/24; however, discontinuation order unavailable	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  DIS contenued orders obtained on 10/16/2024. See attached.	10/29/24
Submit a copy of discontinuation orders with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	*24 UC] STATE	29 P1:21
FINDINGS Resident #1 – Physician's order dated 3/10/24 states, "amoxicillin.clavulanate 400-57mg/5mL Susp Take 11mL every 12 hours": however MAR shows medication was	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A reminder nake will be place on the recident binder to obtain a DIC order for abbidiance prescribe if one is not Provided at the time its prescribe.	10/2/2/kozy	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 3/10/24 states, "azithromycin 200mg/5ml Susp Take 6.25 mL by mouth as directed"; however, medication order does not include dosage to administer or frequency of administration	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	STATE (STATE)
FINDINGS Resident #1 – Physician's order dated 3/10/24 states, "azithromycin 200mg/5ml Susp Take 6.25 mL by mouth as directed"; however, medication order does not include	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
desage to administration ar frequency of administration	A reminder note will be place on the rocident birder to review all new orders for complete noce which include the doses and frequency of administration	10/29/24
	closes and frequency of administration	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 '24 00 Correcting the deficiency	T 29 P1 :21
FINDINGS Resident #1 — Bottle of acetaminophen filled on 8/18/23 states quantity 90/180; however, only 20 pills available in bottle and MAR shows no medication was administered between 8/18/23-10/9/24. Medication unaccounted for. Primary caregiver (PCG) states substitute caregiver (SCG) reported discarding the missing pills because it was near expiration.	after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
$\boxtimes$	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins,	PART 2	24 OCT 29 F	•
	minerals, and formulas, shall be made available as ordered by a physician or APRN.	FUTURE PLAN	STATE OF STATE	) <u>                                     </u>
	FINDINGS Resident #1 – Bottle of acetaminophen filled on 8/18/23 states quantity 90/180; however, only 20 pills available in	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?		: 
	bottle and MAR shows no medication was administered between 8/18/23-10/9/24. Medication unaccounted for. Primary caregiver (PCG) states substitute caregiver (SCG) reported discarding the missing pills because it was near	In service will be completed.	10/20/24	
	expiration.	In service will be completed. Perminding staff to dispose medication for perly by following the Care Hompolice to disposeing the Care Hompolice to disposing the unused or expired medication policy will be To brewl.		
		medication policy will be To Hewel.		
				*

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order for acetaminophen ordered on 7/19/24, however, medication unavailable for		Date  4 OCT 29 P1:  SIMTE OF A TOTAL  CT. 13.
	) /94h0).	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
$\boxtimes$	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	24 OCT 29	D.
	FINDINGS Resident #1 – Physician's order for acetaminophen ordered on 7/19/24, however, medication unavailable for administration. Two bottles of expired acetaminophen (5/6/24 and 8/17/24) in resident's inventory.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A Reminder has been a where I	San	*. 
		A reminder has been subtractor the calendar to perform monthly date for all Friday.	10/29/2y	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (l) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.  FINDINGS Resident #1 –Two bottles of expired acetaminophen (5/6/24 and 8/17/24) available in resident's inventory and not properly disposed of.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	24 UCT 29 P1 :2
	Two boths of tylind was	10/29/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
§11-100.1-15 Medications. (1) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.  FINDINGS Resident #1 –Two bottles of expired acetaminophen (5/6/24 and 8/17/24) available in resident's inventory and not properly disposed of.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	24 OGT 29  STATE OF !!  CT 40 1 1 1	P1 :21
	A reminder has been entered to the calendar to perform mobility Check of medication expiration clade for all resident - All expiren medication will be discorded.	10/29/24	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	29 P1:21
§11-100.1-17 Records and reports. (b)(1) During residence, records shall include:	PART 1		Z7   PT :21
Annual physical examination and other periodic examinations, pertinent immunizations, evaluations,	DID YOU CORRECT THE DEFICIENCY?	STATE (	
progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis (TB);	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	W 12 / 2 / 3	- ` :
FINDINGS Resident #4 – Annual TB clearance unavailable			
Submit a copy with plan of correction.	- PCG will make sure all residents' annual TB clearance is up to date.		
	- TB clearance copies are already completed and recorded in the resident binders.		
	- PCG contacted the physician's office to confirm the date of the TB clearance which was completed on 01/26/24	10/16/2024	
	- See the attached copy of the residents' TB clearances.	10, 10, 2021	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion	
\$11-100.1-17 Records and reports. (b)(1) During residence, records shall include:  Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis (TB);  FINDINGS Resident #4 — Annual TB clearance unavailable Submit a copy with plan of correction.	PLAN OF CORRECTION  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  - PCG will double-check all the requirements for residents such as TB clearance results and the dates of annual completion to report completeness based on the Department of Health standard requirements.  - I will use a calendar as a reminder 2 months before the expiration date.	STATE OF LANGUAGE CONTRACT OF	P1:21

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date *24
§11-100.1-17 Records and reports. (b)(7) During residence, records shall include:	PART 1	
Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;	Correcting the deficiency after-the-fact is not	
FINDINGS Resident #2,3 – No documented evidence of monthly weights being obtained between 10/2023-9/2024	practical/appropriate. For this deficiency, only a future	
	plan is required.	

OGT 29 P1:

RU	LES (CRITERIA)	PLAN OF CORRECTION *2	Completion	
During residence, recording of resident more often when requested responsible agency;  FINDINGS Resident #2,3 – No of	ds and reports. (b)(7) cords shall include:  It's weight at least once a month, and uested by a physician, APRN or  Ilocumented evidence of monthly ed between 10/2023-9/2024	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In service steff to minding them to pbtain arm messurement for those who can not weight or the scale, monthly	STATE OF EACH A	-2

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Resident #1,2,5 – PCG reports tuberculosis (TB) clearances were filled out by SCG on TB evaluation form with physician's pre-filled signature. Medical assistant from physician's office confirmed she signed and faxed a blank document for completion by SCG. TB form is not signed by	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	P1:22 FRAWAII SHOA SENSING
 physician.  Submit a copy of annual TB clearance signed and completed by physician with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Resident #1,2,5 - PCG reports tuberculosis (TB) clearances were filled out by SCG on TB evaluation form with physician's pre-filled signature. Medical assistant from physician's office confirmed she signed and faxed a blank document for completion by SCG. TB form is not signed by physician.  Submit a copy of annual TB clearance signed and completed by physician with plan of correction.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Stall was in Service on to Clearance form rominching then not to fill out only presign form. Inform staff only presign from Inform staff only To Cherones.	STATE OF	29 P1:22

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	7.4
§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions.  FINDINGS Resident #1 – Current inventory of possessions unavailable. Last inventory completed on admission in 5/5/22.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	STATE CORPORATE STATE (C. 1975)	
Submit an updated copy with plan of correction.	<ul> <li>PCG will continue to update residents' inventory possessions as needed on a quarterly basis for the purpose of an accurate inventory of the resident's belongings.</li> <li>Updated resident's inventory is submitted with this plan of correction.</li> </ul>		
		10/20/2024	

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions.  FINDINGS Resident #1 — Current inventory of possessions unavailable. Last inventory completed on admission in 5/5/22.  Submit an updated copy with plan of correction.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A Calendar February	4 001 29 P1 STATE CONTROL STATE 1/2014

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
§11-100.1-23 Physical environment. (g)(3)(B) Fire prevention protection.	PART 1	*24 007 2	9 P1:22
Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU	STATE A	The state of the s
There shall be a clear and unobstructed access to a safe area of refuge;	CORRECTED THE DEFICIENCY		
FINDINGS Fire exit ramp obstructed with trash bag of clothes and laundry basket of clothes	Trosh bay and loundry back !	D/2g/2024	
	Trosh bay and loundry basket was chewon in the fire-exit	D/29 /2024	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-23 Physical environment. (g)(3)(B) Fire prevention protection.	PART 2	<b>24</b> 007 21
	Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	<u>FUTURE PLAN</u>	STATE OF
	There shall be a clear and unobstructed access to a safe area of refuge;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	STATE Serve
	FINDINGS Fire exit ramp obstructed with trash bag of clothes and laundry basket of clothes	In Service Etell remindent than to Keep fireaxit pothway clear and unobstrated.	10/29/24

:22

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection.	PART 1	44 051 29 77 1:
	Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request;  FINDINGS  Fire drills conducted on 8/2/24 and 10/2/24 do not include a duration of time taken to complete	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	STATE LIGHT STATE

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection.	PART 2	*24 OCT	29 P1:22
Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	FUTURE PLAN	STATE THE STATE THE	Townson in the second of the s
A drill shall be held to provide training for residents and personnel at various times of the day or night at least four	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	- 17 (1 Cm. 1, 2	- 3 - 12 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to	<b>A</b>	10/29/2V	
safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request;	on fire drill record to had		
FINDINGS Fire drills conducted on 8/2/24 and 10/2/24 do not include a	A reminder hate has been place on fire drill record to include duration of time taken to complete fire drills.		
duration of time taken to complete	2.1.2 DOLLIIE "		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
emergency exit by such non-certified resident;  FINDINGS	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Resident Self preservation states  was a protect by physician an 10/14/2021. See attacher.	STATE OF IN DOH-OHIN STATE LICE	AWAH 'A
Resident #1 – Resident has been non-ambulatory (wheelchair bound) since 1/29/24; however, self-preservation status from 5/2/22 states resident is self-preserving and does not reflect dependent wheelchair use Submit a copy of an updated self-preservation evaluation form with plan of correction.			

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-23 Physical environment. (g)(3)(I)(i) Fire prevention protection.	PART 2 *2	4 OCT 29 P1
	Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  Each resident of a Type I home must be certified by a	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	STATE OF HAWAII DOH-OHICA STATE LICENSING
	physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either:	A cominda hale on can home binder	
	For each such non-certified resident there must be a responsible adult on the premises of the home at all times that the non-certified resident is present in the home, and there must never be a stairway which must be negotiated for emergency exit by such non-certified resident;	A tominde hale on care home binder packed to comind steff it resident is wich bound to chech self proser basin states form in case it needs to be updated by playsician.	joka ku
	FINDINGS Resident #1 – Resident has been non-ambulatory (wheelchair bound) since 1/29/24; however, self- preservation status from 5/2/22 states resident is self- preserving and does not reflect dependent wheelchair use	100 pay 51616.	
	Submit a copy of an updated self-preservation evaluation form with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:	PART 1	24 OCT 29 P1:2
A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and	DID YOU CORRECT THE DEFICIENCY?	STATE OF HAWAII
substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	STATE LICENSING
FINDINGS Resident #1 – No documented evidence expanded resident's case manager provided training and monitoring of resident's daily personal and specialized care	Completed by Case Marginians Completed by Case Marginians Column See attacher.	10/29/20
Submit documented evidence of completed training for all caregivers with plan of correction.	Solitu See attacher.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:  A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;  FINDINGS Resident #1 – No documented evidence expanded resident's case manager provided training and monitoring of resident's daily personal and specialized care  Submit documented evidence of completed training for all caregivers with plan of correction.	FUTURE PLAN  STAT  USE THIS SPACE TO EXPLAIN YOUR FUTURE ATE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A Case management check list has been created and will be whitze Once of resident becomes expanded Loc. Check list Includ  Cara casir training by CM.	ET 29 P1:22 E OF MARKAII DH-OHICA E LICENSING
	or Framing by CM.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3:	PART 1 '24	OCT 29 P1:
79	Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	TATE OF HAWAII DOH-OHCA TATE LICENSING
	FINDINGS PCG, SCG #1-4 – Only 6 of 12 hours of annual continuing education hours completed	Six hous of training completed by PCCo and all Schools. See attached.	10/29/29
	Submit a copy of six (6) remaining hours of completed annual training with plan of correction. Such hours will be counted toward the 2024 annual inspection only.	See attached.	

***************************************	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3:	PART 2	
	Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of	FUTURE PLAN	TATE OF STATE
	continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	USE THIS SPACE TO EXPLAIN YOUR FUTURE 9 PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	A7 34 4sp - 1 2
	FINDINGS PCG, SCG #1-4 – Only 6 of 12 hours of annual continuing education hours completed  Submit a copy of six (6) remaining hours of completed annual training with plan of correction. Such hours will be counted toward the 2024 annual inspection only.	- PCG will use tools or resources such as calendars and/or Google Reminders to keep track of all annual continuous training. This is to remind all caregivers at least 2 months prior to the expiration date.	
		- PCG will conduct in-service training at the facility or an outside facility in order to have all caregivers complete all annual continuous education contact hours before the expiration date.	10/19/2024
		- All training hours are submitted for the 2024 annual inspection.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services.  (a)  Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment.  Case management services shall be provided by a registered nurse who:  FINDINGS  Resident #1 – Case management services are not being provided for expanded resident  Submit documented evidence resident is enrolled in case management services with plan of correction.	USE THIS SPACE TO TELL US HOW YOU STATE CORRECTED THE DEFICIENCY	DIFORE A TOTAL

RULES (CRITERIA)	PLAN OF CORRECTION	Completion	ì
§11-100.1-88 Case management qualifications and services.  (a) Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment.  Case management services shall be provided by a registered nurse who:  FINDINGS	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	STATE CONTRACTOR	2:2.
Submit documented evidence resident is enrolled in case management services with plan of correction.	A remirchen hade has been placed on the care how binder to intilize case management cheek list means to side his expanded LDC.	10/20/24	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;  FINDINGS  Resident #1 — Care plan unavailable for expanded resident  Submit a copy with plan of correction	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Care plan Obtained from CM.  See after the deficiency.	24 007 STATE ::	29 P1 :

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;  FINDINGS  Resident #1 – Care plan unavailable for expanded resident  Submit a copy with plan of correction	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A CM Check list has been created and will be in lize on a a testident become expanded LDC - Completing list in cludent on the	STAIL TO BY STAIL TO BY STATE LITTERS  10/29/24	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
\$11-100.1-88 Case management qualifications and services. (c)(8)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities;  FINDINGS  Resident #1 — Monthly face-to-face contacts with case manager not being provided	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	STATE AND STATE LIVES	P

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
\$11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities;  FINDINGS Resident #1 — Monthly face-to-face contacts with case manager not being provided	ETUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A CM Check USI has been Created and will he willize at mouth by CM Visits, Monthly feats far Visits included on Check list.	24 OCT 29  STATE LIVE AND  10/29/20	P 1 :

RULES (CRITERIA)	PLAN OF CORRECTION '24	Completion  Out Date Date Date Date Date Date Date Dat
\$11-100.1-88 Case management qualifications and services. (c)(9) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Provide ongoing evaluation and monitoring of the expanded ARCH resident's status, care giver's skills, competency and quality of services being provided;  FINDINGS Resident #1 — Ongoing evaluation and monitoring of the expanded resident's status, caregiver's skills, competency and quality of services are not being provided by a case manager	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	ATE with the district of the Libertains of the L

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(9) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Provide ongoing evaluation and monitoring of the expanded ARCH resident's status, care giver's skills, competency and quality of services being provided;  FINDINGS Resident #1 — Ongoing evaluation and monitoring of the expanded resident's status, caregiver's skills, competency and quality of services are not being provided by a case manager	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE ST PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A CM Check USI has been creaked and will be Wilze at Monthy Cm VISITS. Check USI it clude's of care the skill and quality of Services.	OCT 29 P1: TATE OF HAWAII DOH-OHCA ATE LICENSING

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(10) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate;  FINDINGS Resident #1 – Comprehensive reassessments of the expanded resident every six months of sooner by a case manager is not being provided	Correcting the deficiency STA	TE OF HAWAII OH-OHOA E LICENSING

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(10) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate;  FINDINGS Resident #1 – Comprehensive reassessments of the expanded resident every six months of sooner by a case manager is not being provided	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	29 P1:23  OF HAWAII -OHCA LICENSING

Licensee's/Administrator's Signature:			_
Print Name: Tessetts Koh			
Date: 10/29/24			
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