

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Plaza at Punchbowl	CHAPTER 90
Address: 918 Lunalilo Street, Honolulu, Hawaii 96825	Inspection Date: September 26 & 27, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-90-6 <u>General policies, practices, and administration.</u> (d) The facility shall have written policies and procedures which incorporate the assisted living principles of individuality, independence, dignity, privacy, choice, and home-like environment.</p> <p><u>FINDINGS</u> The narcotic binder located in the 2nd floor nursing station shows narcotic counts between two (2) licensed staff were not completed on multiple occasions between July 2024 and September 2024.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;">Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

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<input checked="" type="checkbox"/>	<p>§11-90-6 <u>General policies, practices, and administration.</u> (d) The facility shall have written policies and procedures which incorporate the assisted living principles of individuality, independence, dignity, privacy, choice, and home-like environment.</p> <p><u>FINDINGS</u> The narcotic binder located in the 2nd floor nursing station shows narcotic counts between two (2) licensed staff were not completed on multiple occasions between July 2024 and September 2024.</p>	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>The director of nursing will provide a re-training to the nursing staff at the Nursing Meeting on 10/7/2024. The training will include verifying that the narcotic count is completed before the start of shift and at the end of shift on a daily basis. The director of nursing will be verifying weekly that the narcotic logs are being signed off appropriately. An Outlook reminder will be placed on her calendar.</p>	<p>10/7/2024</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-90-8 <u>Range of services.</u> (a)(2) Service plan.</p> <p>A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible;</p> <p><u>FINDINGS</u> Resident #1 -- Current medication orders include PRN medications Ondansetron and Lorazepam oral tablets, but no supply is available for PRN administration.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>The director of nursing provided a retraining at the nursing meeting addressing PRN medications and the need to have a supply on hand at all times if its stated in the physician orders.</p> <p>The director of nursing reached out to responsible party to ensure PRN medications were given to the nursing staff and readily available onsite per MD orders.</p>	<p>10/7/2024</p>

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<input checked="" type="checkbox"/>	<p>§11-90-8 <u>Range of services.</u> (a)(2) Service plan.</p> <p>A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible;</p> <p><u>FINDINGS</u> Resident #1 -- Current medication orders include PRN medications Ondansetron and Lorazepam oral tablets, but no supply is available for PRN administration.</p>	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>The director of nursing conducted training at the 10/7/2024 nursing meeting.</p> <p>The director of nursing added a monthly audit to the Nursing Outlook calendar to ensure that PRN medications are available per the orders.</p> <p>The director of nursing will follow up with the nursing staff to ensure audit was conducted and all medications are always available per MD orders.</p>	<p style="text-align: center;">10/7/2024</p>

Licensee's/Administrator's Signature: Cherie Andrade

Print Name: Cherie Andrade

Date: 11/04/2024