Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

CHAPTER 90
Inspection Date: September 19 & 20, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(1)	PART 1	Date
Service plan. The assisted living facility staff shall conduct a	DID YOU CORRECT THE DEFICIENCY?	09/24/24
comprehensive assessment of each resident's needs, plan and implement responsive services, maintain and update resident records as needed, and periodically evaluate results of the plan. The plan shall reflect the assessed needs of the resident and resident choices, including resident's level of involvement; support principles of dignity, privacy, choice, individuality, independence, and home-like environment; and shall include significant others who participate in the delivery of services;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Admin and nursing leadership team met and discussed importance of capturing all information needed in the assessment.	
FINDINGS Resident #2 – Comprehensive assessment did not recognize hemodialysis treatment and the presence of LUE AVF. Records show resident is on scheduled hemodialysis Tuesday, Thursday, and Saturday and has LUE AVF. Submit documentation of revised assessment with your plan of correction (POC).	The director of nursing updated the comprehensive assessment to reflect hemodialysis on tues, thurs, sat in the specialists and other services section under dialysis treatment and noted presence of LUE AVF. The presence of LUE AVF is also added in the resident needs section under implants section.	
	The administrator reviewed and confirmed that the comprehensive assessment was updated.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(1) Service plan.	PART 2	Date
The assisted living facility staff shall conduct a comprehensive assessment of each resident's needs, plan and implement responsive services, maintain and update resident records as needed, and periodically evaluate results of the plan. The plan shall reflect the assessed needs of the resident and resident choices, including resident's level of involvement; support principles of dignity, privacy, choice, individuality, independence, and home-like environment; and shall include significant others who participate in the delivery of services: FINDINGS Resident #2 – Comprehensive assessment did not recognize hemodialysis treatment and the presence of LUE AVF. Records show resident is on scheduled hemodialysis Tuesday, Thursday, and Saturday and has LUE AVF.	I USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Admin and nursing leadership met on 09/24/24 to review current assessment. It was discussed that when conducting assessments the assessing nurse will always use the electronic assessment or blank paper assessment if electronic assessment unavailable to ensure all information needed is captured. The nurse conducting the assessment will email assessment notes to admin and nursing leadership team. The administrator and/or assistant director of nursing to double check that all sections in the assessment was completed.	09/24/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(2) Service plan.	PART 1	
A service plan shall be developed and followed for each resident consistent with the resident's unique physical.	DID YOU CORRECT THE DEFICIENCY?	09/24/24
psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible;	The director of nursing updated the managed risk focus in the service plan to reflect hemodialysis treatment days of tues, thurs, sat.	
FINDINGS Resident #2 – Current service plan did not include scheduled hemodialysis treatment and management of LUE AVF.	The director of nursing updated the managed risk focus in service plan to reflect the LUE AVF.	
Submit documentation of revised service plan with your POC.	The administrator reviewed and confirmed that the service plan was updated.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-90-8 <u>Range of services</u> . (a)(2) Service plan.	PART 2	Date
A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #2 – Current service plan did not include scheduled hemodialysis treatment and management of LUE AVF.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Admin and nursing leadership met on 09/24/24 to review current assessment and service plan. It was discussed that during the assessment the assessing nurse will use the electronic assessment or blank paper assessment to ensure all information needed is captured. It was confirmed that when all information is captured on the assessment, the service plan will also reflect the correct information as the service plan pulls from the assessment. The assessing nurse will email assessment notes to admin and nursing leadership team so that the assessment and service plan both can be double checked to ensure everything was captured.	09/24/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Resident #1: The director of nursing updated the	Date 10/17/24
will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 - Service plan for "Specialized care/treatment" noted with conflicting interventions/tasks - Night checks every 2 hours between 2200-0600 AND night checks every 4 hours between 2200-0600 Submit documentation of revised service plan with your POC.	"Specialized care/treatment" section in the service plan to remove night checks every 4 hours between 2200-0600 and only reflect night checks every 2 hours between 2200-0600. Resident #2: The director of nursing updated the "Medication" section in the service plan to remove staff administration and only reflect selfadministration.	
Resident #2 – Service plan for "Medication" noted with conflicting interventions/tasks = Self-administration AND staff administration. Submit documentation of revised service plan with your POC.	Nursing meeting was held on 10/17/24 to review and reeducate the importance of service plan interventions matching resident's true care and that there is nothing conflicting.	

<u> </u>	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-90-8 Range of services. (a)(2) Service plan.	PART 2	Date
- 1	A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 – Service plan for "Specialized care/treatment" noted with conflicting interventions/tasks – Night checks every 2 hours between 2200-0600 AND night checks every 4 hours between 2200-0600 Resident #2 – Service plan for "Medication" noted with conflicting interventions/tasks = Self-administration AND staff administration.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Resident #1 & Resident #2: Admin and nursing leadership met 09/24/24 to review current service plan updating process and a double check system was created. When interventions are updated, the nursing team to update the service plan and create a service plan care communication that gets distributed to management and departments. Admin team is to double check for conflicting interventions once care communication received. A nursing meeting was held on 10/17/24 to review the updated process.	10/17/2024

\$11-90-8 Range of services. (b)(1)(F) Services. The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
FINDINGS Resident #1 - Licensed staff was not notified to further assess and monitor resident for blood sugar results of 54 on 9/18/24 at 0800. Medication administration record (MAR) shows blood sugar check was performed by unlicensed assistive personnel (medication aide). Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	§11-90-8 Range of services. (b)(1)(F) Services. The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing; FINDINGS Resident #1 – Licensed staff was not notified to further assess and monitor resident for blood sugar results of 54 on 9/18/24 at 0800. Medication administration record (MAR) shows blood sugar check was performed by unlicensed	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	Date

\boxtimes	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-90-8 Range of services. (b)(1)(F) Services.	PART 2	Date
	The assisted living facility shall provide the following:	<u>FUTURE PLAN</u>	10/17/24
	Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #1 - Licensed staff was not notified to further assess and monitor resident for blood sugar results of 54 on 9/18/24 at 0800. Medication administration record (MAR) shows blood sugar check was performed by unlicensed assistive personnel (medication aide).	Admin and nursing leadership met on 09/24/24 to review current process for medication aide's conducting blood sugar checks. It was determined that a log be created indicating each resident's blood sugar parameters. Staff are to check the log and indicate what the blood sugar results are and whether or not it is or is not within parameters. The log requires licensed staff to be informed and to sign off of acknowledgement of results being out of parameter. ADON/DON signature also required as a double check. Nursing meeting held on 10/17/24 to review the the policies/procedures and updated process for blood sugar checks being out of parameter. A sign was made and hung in the nursing medication room and exam room as a reminder for the nursing team about the log.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
\boxtimes	§11-90-8 Range of services. (b)(1)(F)	 	
	Services.	PART 1	<u>Date</u>
	The assisted living facility shall provide the following:		
	Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;		
	FINDINGS		
	Resident #1 – No incident report was generated for blood sugar results of 54 on 9/18/24. Order states, call PCP if blood sugar <70 or >300.		
	Facility policy for Blood Glucose Monitoring and Intervention states, "An incident report will be completed for all blood sugars that fall below the all."	Correcting the deficiency after-the-fact is not	
	parameter or The Plaza's standard parameters"	practical/appropriate. For	
		this deficiency, only a future	
		plan is required.	

<u> </u>	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
\boxtimes	§11-90-8 Range of services. (b)(1)(F) Services.	PART 2	Date
	Scryices.	TART 2	
	The assisted living facility shall provide the following:	<u>FUTURE PLAN</u>	10/17/24
	Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #1 – No incident report was generated for blood sugar results of 54 on 9/18/24. Order states, call PCP if blood sugar <70 or >300. Facility policy for Blood Glucose Monitoring and Intervention states, "An incident report will be completed for all blood sugars that fall below the physician provided parameter or The Plaza's standard parameters"	Admin and nursing leadership met on 09/24/24 to review current process for medication aide's conducting blood sugar checks. It was determined that a log be created indicating each resident's blood sugar parameters. Staff are to check the log and indicate what the blood sugar results are and whether or not it is or is not within parameters. The log requires licensed staff to be informed and to sign off of acknowledgement of results being out of parameter. This log also has a checkbox for incident report being completed. DON/ADON's sign off also required to confirm that incident report was completed.	
		Nursing meeting held on 10/17/24 to review the the policies/procedures and updated process for blood sugar checks being out of parameter.	i
		A sign was made and hung in the nursing medication room and exam room as a reminder for the nursing	

Licensee's/Administrator's Signature	Dominique Hidaro
Print Name:	Dominique Hidaro
	11/06/2024