## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Orpiano Adult Residential Care Home	CHAPTER 100.1
Address: 308 Kilani Avenue, Wahiawa, Hawaii 96786	Inspection Date: December 14, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT, RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS Substitute Care Giver (SCG) #1 – Fieldprint result dated 6/5/2023 was available, but fingerprint screen was not included.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  All SCGs will complete required documents by DOH, stating no prior felony or abuse convictions in a court of law, before start of services.  For current SCGs, if annual requirements are not met/completed, must be placed on suspension until all DOH requirements are met.  No documentation provided will not allow any applicant to start, as well as current SCGs to resume providing services.  PCG was able to obtain all records 6/2023  Copy affactived	6/19/24
SCG #2 – Fieldprint result dated 1/6/2023 was available, but fingerprint screen was not included.  Thus, Fieldprint was incomplete for both SCG #1 and #2.  Please submit a copy with your plan of correction (POC).		24 JUN 19 MO:44 STATE & HAMAN

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 <u>Licensing.</u> (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	6/19/24
Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS  Substitute Care Giver (SCG) #1 – Fieldprint result dated 6/5/2023 was available, but fingerprint screen was not	PCG will create a checklist of requirements, including Fieldprint as one of the first requirements to be done, due to the time it takes to process and obtain results.  All SCGs will complete required documents by DOH, stating clearly NO prior felony or abuse convictions in a court of law, before start of services.  For current SCGs, if annual requirements are not met/completed,	
included.  SCG #2 – Fieldprint result dated 1/6/2023 was available, but fingerprint screen was not included.  Thus, Fieldprint was incomplete for both SCG #1 and #2.  Please submit a copy with your plan of correction (POC).	For current SCGs, if annual requirements are not mevcompleted, must be placed on suspension until all DOH requirements are met.  No documentation provided will not allow any applicant to start, as well as current SCGs to resume providing services.  Send out reminders to all caregivers at least 3 months before requirements/certifications/training, etc to ensure timely response and completion. Remind monthly/weekly/daily thereafter until all documents are updated and copy turned in to file in PCG's files.	*24 JUN 19 A10:44

,	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period less than four hours shall: Be currently certified in first aid; FINDINGS SCG #3 – No first aid certification. Please submit a copy with your POC.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  SCG#3 obtained First Aid Certification. Completed 8/23/23  Copy affached	Wialsy
			STATE OF HWAN

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
×	§11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period	PART 2	. /
	less than four hours shall:	FUTURE PLAN	6/19/24
	Be currently certified in first aid;  FINDINGS SCG #3 – No first aid certification.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Please submit a copy with your POC.	PCG will create a checklist of requirements, including First Aid Certifications to be completed and turned in before start of employment.	
		All SCGs will complete all requirements by DOH, before start of services.	
		For current SCGs, if annual requirements are not met/completed, must be placed on suspension until all DOH requirements are met.	
		No documentation provided will not allow any applicant to start, as well as current SCGs to resume providing services.	
		Send out reminders to all caregivers at least 3 months before requirements/certifications/training, etc to ensure timely response and completion. Remind monthly/weekly/daily thereafter until all documents are updated and copy turned in to file in PCG's files.	
		S	.24
			JIN 19
		GO GO	MO :44

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-12 Emergency care of residents and disaster preparedness. (c) The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility.  FINDINGS Only the number of the residents participated in fire drills was recorded. Names of the residents were not recorded.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
	STATEL	*24 JUN 19 A10:44

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-12 Emergency care of residents and disaster preparedness. (c) The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility.  FINDINGS Only the number of the residents participated in fire drills was recorded. Names of the residents were not recorded.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the home/facility will be scheduled by PCG.  PCG will create a calendar/personal alarm to notify when to implement rehearsal of emergency evacuation.  Document: date, time, names of staff and residents, and results of emergency evacuation and file in charts.	6/19/24
	STATE	24 JUN 19 A10:44

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
§11-100.1-13 Nutrition. (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented.  FINDINGS Posted menu was "Shrimp Scampi A, Sweet Potato CK Soft, Mushroom/SL, Yellow Squash, Raspberry, WG Wheat Pasta, FF milk, Diet Soda, Water." Lunch provided was shrimp scampi, steamed mix vegetable, boiled potato and sweet potato. No menu substitution recorded. The menu substitution form was not available at home.	Correcting the deficiency after-the-fact is not practical/appropriate. For	Date	
	this deficiency, only a future plan is required.		24 JH 19 10:24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented.  FINDINGS Posted menu was "Shrimp Scampi A, Sweet Potato CK Soft, Mushroom/SL, Yellow Squash, Raspberry, WG Wheat Pasta, FF milk, Diet Soda, Water." Lunch provided was shrimp scampi, steamed mix vegetable, boiled potato and sweet potato. No menu substitution recorded. The menu substitution form was not available at home.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	6/19/24
	PCG will follow diet prescribed by physician and menu created by nutritionist. Food substitutes to be included to ensure "diet" is maintained.  Changes to resident's diet to be trained and implemented by all staff.  Keep menu for each resident posted in the kitchen and dining area. Update as needed per physician.	
	Obtain a form for menu substitution to document what was substituted.  I trained substitute CG'S for prepare & follow the menu, and document menu substitution of different from the original Menu substitution form is available in the kitchen.	*24 JUN 19 A10:

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
X	§11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	6/19/24
	FINDINGS Resident #2 — Most recent diet order dated 8/15/2023 was "Restrict Sugar, Carbohydrates." The amount of sugar and carbohydrates was not clarified.	PCG obtained documents from physician showing specific guidelines/directions/specific amount of intake, to show clarification on Resident's diet.	
			24 JIM 19 RIO :44

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
×	§11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	6/19/24
	FINDINGS Resident #2 – Most recent diet order dated 8/15/2023 was "Restrict Sugar, Carbohydrates." The amount of sugar and carbohydrates was not clarified.	PCG will follow diet prescribed by physician and menu created by nutritionist. Food substitutes to be included to ensure "diet" is maintained. Physician prescription must include specific amounts of intake such as amount of sugar and carbs for clarification.  Changes to Resident's diet to be trained and implemented by all staff.  Keep menu for each Resident posted in the kitchen and dining area. Update as needed per physician.  I will review MD's order at heart force a month. If clarification is needed to be trained and implemented by all staff.  We man the such as the such a	24 JM 19 R9:44

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1 - Physician's order dated 10/13/2023 was "CKD, low Na, diabetic diet." No menu available for the special diet.  Please submit menus (7 days) for department review.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  PCG obtained documents from physician showing specific guidelines/directions/specific amount of intake, to show clarification on Resident's diet. PCG obtained specific menu with the assistance of Nutritionist.  Meure Was Newlewal - and the property of the property	Date 6/19/24
	12.5	PP: GW

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1 – Physician's order dated 10/13/2023 was "CKD, low Na, diabetic diet." No menu available for the special diet.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	6/19/04
Please submit menus (7 days) for department review.	PCG will follow diet prescribed by physician and menu created by nutritionist. Food substitutes to be included to ensure "diet" is maintained. Physician prescription must include specific amounts of intake such as amount of sugar and carbs for clarification.  Changes to Resident's diet to be trained and implemented by all staff.  Keep menu for each Resident posted in the kitchen and dining area. Update as needed per physician.	
	"Special diets" shall be provided for Residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  If I heed help I will confact until onist when creating such diets.	*24 JUN 19 MO:44

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS In resident's bedroom #4, unlabeled Aleve Pm bottle was left unsecured on the bedside stand.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  PCG labeled Aleve PM bottle and placed in Resident's Medication box and into a designated locked cabinet.	6/19/24
	OF THE STATE OF TH	24 JUN 19 A10:45

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	. ,	Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS Katinko ointment was left unsecured in residents' living room. The medication was secured by Primary Care Giver (PCG) during inspection.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  When medication administration is completed as well as not needed, medications shall be stored under proper conditions of sanitation, temperrature, light, moisture, ventilation, segregation, and security (locked cabinet). Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  I would check if there's any place of the property labeled and the property labele	6/19/2y
	of daily cleaning.	24 JUN 19 MO:45

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	6/19/24
FINDINGS In resident's bedroom #4, unlabeled Aleve Pm bottle was left unsecured on the bedside stand.	All medications, during time of physician prescription and time of pharmacy dispensing, will be properly labeled. No changes are to be made by PCG or SCGs. Medications to be kept in original labeled container.  Prescription, pharmacy label and MAR will match. If there are any discrepancies with working, DO NOT administer	
	medications. Contact Physician/pharmacy immediately and obtain corrections.  I would check if shere's any nedication left in the room at that time of laily cleams in the morning.	
	at that time of daily cleams in the morning.	
		24 JIN 19
		A10 :4

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Katinko ointment was left unsecured in residents' living room. The medication was secured by Primary Care Giver (PCG) during inspection.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	
	plan is required.	
	STATE OF THE STATE	24 JUN 19 A10:45

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	n
§11-100.1-15 Medications, (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS Resident #1 — Self-administered medication was left unsecured on the bedside stand in the shared bedroom.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  When medication administration is completed as well as not needed, medications shall be stored under proper conditions of sanitation, temperrature, light, moisture, ventilation, segregation, and security (locked cabinet). Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  Pesident # wo longer self administration in the locked cabinet.  Cabrinet.	6/19/p	f
		24 19 19 22	3 3 4

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS Resident #1 – Self-administered medication was left unsecured on the bedside stand in the shared bedroom.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  When medication administration is completed as well as not needed, medications shall be stored under proper conditions of sanitation, temperrature, light, moisture, ventilation, segregation, and security (locked cabinet). Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  If any resident wants to adjust them I will contact the play account to obtain and order than I will contact the play account to obtain and order than I will contact the play account to obtain and order than I will contact the play account to obtain and order than I will contact the play account to obtain and order than I will contact the play account to obtain and order than I will contact the play account to obtain and order than I will contact the play account to obtain and order than I will contact the play account to obtain and order than I will contact the play account to obtain and order than I will contact the play account to obtain and order than I will contact the play account to the play ac	6/19/24
	keeping medication in the bedroom.	24 JUN 19 20 25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Medication cabinet was not locked upon department arrival.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  When medication administration is completed as well as not needed, medications shall be stored under proper conditions of sanitation, temperrature, light, moisture, ventilation, segregation, and security (locked cabinet). Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  Locked.	6/19/24
		24 JUN 19 MD 45

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Medication cabinet was not locked upon department arrival.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	6/19/24
	When medication administration is completed as well as not needed, medications shall be stored under proper conditions of sanitation, temperrature, light, moisture, ventilation, segregation, and security (locked cabinet). Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  The medications is the trouble of the property labeled and kept in a separate locked container.  The medications is the trouble of the property labeled and kept in a separate locked container.  The medication of the property labeled and kept in a separate locked container.	)
		24 JW 19 /
	: -	1

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	6/19/24
FINDINGS Resident #1 – Physician's order dated 10/13/2023 and 6/12/2023 included Naloxone HCL4mg/Spray Soln Nasal Spray, instill 1 spray in one nostril only PRN may repeat	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
every 2-3 min alternate nostril. No indication for PRN used was provided.	PCG verified and obtained corrected medication directions/ indications for use, from Physician. Label corrected. follow up on 4/5/2024 with Physician.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
X	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	, /
	FINDINGS Resident #1 – Physician's order dated 10/13/2023 and 6/12/2023 included Naloxone HCL4mg/Spray Soln Nasal Spray, instill 1 spray in one nostril only PRN may repeat	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	6/19/24
	every 2-3 min alternate nostril. No indication for PRN used was provided.	PCG will follow directions as prescribed and written by physician; must indicate in writing the indications for use as a PRN medication.	
		Before starting services with a new resident, PCG will consult with Resident's physicians and obtain a current medication list with directions/parameters and ensure all staff are trained before Resident starts services.	
		If a Resident's treatment has been changed, verify and ensure all directions for new treatment are correct. Any discrepancies to physician's prescription and Pharmacy label must be addressed and corrected immediately before administering.	
		and corrected immediately before administering.  I will review physician's gide at least once a mouth.	
			24
aktor kashtarkashtatan ta			
Address and the second			10.65 10.65

RULES (CRITERIA)	PLAN OF CORRECTION	Complet Date	
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1		of the state of th
FINDINGS Resident #1 – Physician's order dated 8/22/2023 was to "hold insulin if blood sugar between 70 and 120." Blood sugar and medication administration record (MAR) for insulin was recorded as follows:			
8/6/23 am: 118 – MAR initialed as given 8/14/23 am: 118 – MAR initialed as given			
8/8/23 am: 138 – "H" as held 8/17/23 am: 136 – "H" as held 8/29/23 am: 130 – "H" as held	Correcting the deficiency after-the-fact is not		
The records indicated that the medication order was not followed.	practical/appropriate. For this deficiency, only a future plan is required.		
		()	24
		- A	
			i i
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 — Physician's order dated 8/22/2023 was to "hold insulin if blood sugar between 70 and 120." Blood sugar and medication administration record (MAR) for insulin was recorded as follows:  8/6/23 am: 118 — MAR initialed as given 8/14/23 am: 118 — MAR initialed as given 8/8/23 am: 138 — "H" as held 8/17/23 am: 136 — "H" as held 8/29/23 am: 130 — "H" as held The records indicated that the medication order was not	\$11-100.1-15 Medications, (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 - Physician's order dated 8/22/2023 was to "hold insulin if blood sugar between 70 and 120." Blood sugar and medication administration record (MAR) for insulin was recorded as follows:  8/6/23 am: 118 - MAR initialed as given 8/14/23 am: 138 - "H" as held 8/17/23 am: 136 - "H" as held 8/29/23 am: 130 - "H" as held	\$11-100.1-15 Medications, (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 8/22/2023 was to "hold insulin if blood sugar between 70 and 120." Blood sugar and medication administration record (MAR) for insulin was recorded as follows:  8/6/23 am: 118 – MAR initialed as given 8/14/23 am: 118 – MAR initialed as given 8/8/23 am: 136 – "H" as held 8/29/23 am: 130 – "H" as held 8/29/23 am: 130 – "H" as held 7 The records indicated that the medication order was not followed.  The records indicated that the medication order was not followed.  The records indicated that the medication order was not followed.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
X	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	6/19/24
		USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PCG will follow directions as prescribed and written by physician; must indicate in writing the indications for use as a PRN medication. Before starting services with a new resident, PCG will consult with Resident's physicians and obtain a current medication list with directions/parameters and ensure all staff are trained before Resident starts services.  If a Resident's treatment has been changed, verify and ensure all directions for new treatment are correct. Any discrepancies to physician's prescription and Pharmacy label must be addressed and corrected immediately before administering.  When the resident check gluco the start with the service of the content	6/19/24 24 JIN 19 B
			MO:45

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 – Most current medication order included "Nitroglycerin 0.4mg SL Tab BTL 25, Dissolve one tablet under tongue every 5 minutes up to 3 doses as needed for chest pain. The medication was not listed in MAR.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  PCG verified medication with Physician and recorded on MAR.	6/19/24
The state of the s			724 JUN 19 MO-45

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 – Most current medication order included "Nitroglycerin 0.4mg SL Tab BTL 25, Dissolve one tablet under tongue every 5 minutes up to 3 doses as needed for chest pain. The medication was not listed in MAR.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Medications will be verified by physician and orders signed and dated by physician. Physician Order Sheet, label on medication containers, and MAR will match word for word. Any discrepancies found in directions/label will be corrected immediately and medications NOT given until corrected. PCG will contact physician/ pharmacy for clarification and corrections before administering medications.  MAR and medication labels will be reviewed at least 3 times before initialing and administering medications. MAR must include: resident name, time, name of drug, dosage, and route (PO, topical, G-tube, nasal, IM, etc.)  Frequent reviews will ensure no med errors.	6/19/24
		24 JUN 19 A10 ×5

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications, (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 — Dosing time for the following PRN medication was not listed in MARDocusate Na. 100mg: Take 1 cap po 2x a day, PRN -Gabapentin 300mg: Tale 1 cap po 2x a day, PRN for neuropathic pain	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Medications will be verified by physician and orders signed and dated by physician. Physician Order Sheet, label on medication containers, and MAR will match word for word. Any discrepancies found in directions/label will be corrected immediately and medications NOT given until corrected. PCG will contact physician/pharmacy for clarification and corrections before administering medications.  MAR and medication labels will be reviewed at least 3 times before initialing and administering medications. MAR must include: resident name, time, name of drug, dosage, and route (PO, topical, G-tube, nasal, IM, etc.)  Frequent reviews will ensure no med errors.	6/19/24
		24 111 19 119 25

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS  Resident #1 — Dosing time for the following PRN medication was not listed in MAR.  -Docusate Na. 100mg: Take 1 cap po 2x a day, PRN -Gabapentin 300mg: Tale 1 cap po 2x a day, PRN for neuropathic pain	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Medications will be verified by physician and orders signed and dated by physician. Physician Order Sheet, label on medication containers, and MAR will match word for word. Any discrepancies found in directions/label will be corrected immediately and medications NOT given until corrected. PCG will contact physician/pharmacy for clarification and corrections before administering medications.  MAR and medication labels will be reviewed at least 3 times before initialing and administering medications. MAR must include: resident name, time, name of drug, dosage, and route (PO, topical, G-tube, nasal, IM, etc.)  Frequent reviews will ensure no med errors.	6/19/24 E
	4	UM 19 MO:45

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (n) Self administration of medication shall be permitted when it is determined to be a safe practice by the resident, family, legal guardian, surrogate or case manager and primary care giver and authorized by the physician or APRN. Written procedures shall be available for storage, monitoring and documentation.  FINDINGS Resident #1 self-administers insulin, Albuterol HFA, and Genteal tears. There were no written procedures for storage, monitoring, and documentation for medication self-administration.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  PCG will obtain documentation from Guardian and Physician that Resident is deemed safe to have Resident self administer medications. PCG will obtain written procedures from Physician.  I created a written procedure procedure.	6/18/24
	SINE LICENSE	24 JN 19 MO 45

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications, (n) Self administration of medication shall be permitted when it is determined to be a safe practice by the resident, family, legal guardian, surrogate or case manager and primary care giver and authorized by the physician or APRN. Written procedures shall be available for storage, monitoring and documentation.  FINDINGS Resident #1 self-administers insulin, Albuterol HFA, and Genteal tears. There were no written procedures for storage, monitoring, and documentation for medication self-administration.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Self administration of medication shall be permitted when it is determined to be a safe practice by the Resident, family, legal guardian, surrogate or case manager and primary care giver, and authorized by the physician or APRN. Written procedures on parameters (insulin), how and where to inject etc., must be obtained by Physician or APRN and placed in Resident's chart and MAR. Procedures to also include storage, monitoring and documentation.  When any resident's self administration of the procedure of the procedur	6/19/24
		24 JUN 19 MO 45

 RULES (CRITERIA)	PLAN OF CORRECTION	Comple Dat	1
§11-100.1-17 Records and reports. (b)(7) During residence, records shall include:	PART 1		
Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;			
FINDINGS Resident #2 – No record that weight was taken for November 2023.			
	Correcting the deficiency after-the-fact is not		
	practical/appropriate. For this deficiency, only a future		
	plan is required.		
			72
•			
			晉:45

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (b)(7) During residence, records shall include:  Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;  FINDINGS  Resident #2 – No record that weight was taken for November 2023.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	6/19/24
-		Obtain form for recording weight and place in resident's charts. Recording of Resident's weight at least once a month, and as needed must be completed as requested by Physician, APRN, or responsible agency.  Weigh residents avery weight at least once a month, and as needed must be completed as requested by Physician, APRN, or responsible agency.  Weigh residents avery of the week of the wast of the	
		as a reminde.	24 JUN 19 A10:45

•	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (b)(7) During residence, records shall include:  Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;  FINDINGS  Resident #1 – No record that monthly weight was taken.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
			24 JIN 19 M9.45

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(7) During residence, records shall include:  Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;  FINDINGS  Resident #1 — No record that monthly weight was taken.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Obtain form for recording weight and place in resident's charts. Recording of Resident's weight at least once a month, and as needed must be completed as requested by Physician, APRN, or responsible agency.  Weigh resident's weight at least once a month, and as needed must be completed as requested by Physician, APRN, or responsible agency.  Weigh resident's weight at least once a month at least once a month.	6/19/24
		. 24 JIM 19 MO :46

RULES (CRITERIA)	PLAN OF CORRECTION	Comp Da	letion ite
§11-100.1-17 Records and reports. (f)(2) General rules regarding records:  Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them;  FINDINGS Resident #1 – In MAR, PCG's name was listed but there was no legend provided for PCG's initial. Corrected during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.		
		4.0	24 JIN 19 MO

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(2) General rules regarding records:  Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them;  FINDINGS Resident #1 – In MAR, PCG's name was listed but there was no legend provided for PCG's initial. Corrected during inspection.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Symbols and abbreviations on recording entries, such as on MAR, may be used only if a legend is provided to explain original term/full name.  Initials of PCP and SCGs must be followed by legal name of PCG and SCGs when recording on documents.  I will doubte check CG'S in the MAR when I prepare the MAR when I prepare next worth MAR.	6/18/24
		24 JUN 19 MO 46

	RULES (CRITERIA)	PLAN OF CORRECTION	Complete Date	
	§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS  "HEIGHT AND MONTHLY WEIGHT RECORD" form was partially recorded. November 2023 was not recorded for all residents.	PART 1		
		Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.		
A CONTRACTOR OF THE CONTRACTOR				24 JUN 19 A10:46

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS  "HEIGHT AND MONTHLY WEIGHT RECORD" form was partially recorded. November 2023 was not recorded for all residents.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PCG to create a checklist of what's required for Resident's charts (FORMS) to ensure completion.  Emergency information to be updated annually and as needed, Height an dmOnthly Weight Record to be completed daily, monthly, and throughout the year and as advised by physician or APRN. Add a revision date and signature of person updating record.  I will rever all record a health and least once a health and least once a health.	6/19/24
	SIATE LICENOMA	24 JUN 19 MO:46

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1 – No emergency information sheet.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  PCG to create a checklist of what's required for Resident's charts (FORMS) to ensure completion.  Emergency information to be updated annually and as needed, Height an dmOnthly Weight Record to be completed daily, monthly, and throughout the year and as advised by physician or APRN. Add a revision date and signature of person updating record.  Emergency information to be updated annually and as needed, Height and date and signature of person updating record.	6/19/24
	STATE	.24 JUN 19 MO:46

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1 – No emergency information sheet.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PCG to create a checklist of what's required for Resident's charts (FORMS) to ensure completion.  Emergency information to be updated annually and as needed, Height an dmOnthly Weight Record to be completed daily, monthly, and throughout the year and as advised by physician or APRN. Add a revision date and signature of person updating record.  I will update lengthing at least 93 km and affer bockers visit.	6/19/24
	STATELLECTION	24 JUN 19 MO:46

Til.	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions.  FINDINGS Resident #1 uses a hearing aid. Hearing aid was not listed in personal inventory list.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  PCG added hearing aid to Resident's Personal Inventory List.	6/19/24
			24 JIN 19 MO:46

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
×	§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions.  FINDINGS	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	6/19/24
	Resident #1 uses a hearing aid. Hearing aid was not listed in personal inventory list.	Obtain forms for Residents to place in all charts for documenting. Create a checklist of what's required or Resident's charts to ensure completion. Must complete an accurate written count of resident's money and disbursements shall be kept on an ongoing basis, including all receipts for expenditures and a current inventory of Resident's possessions.  I will use admission checklist as a reminder with will review all records within the will review all records within the will review all records within the will all records within the will review all records within the will review all records within the will review all records within the will all records within the will review all records within the will review all records within the will review all records.	
		one week of advission.	24 JUN 19 A10:46

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #1 performs self blood sugar check. There is no written procedure for monitoring and documentation.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  PCG will obtain documentation from Guardian and Physician that Resident is deemed safe to have Resident self administer medications. PCG will obtain written procedures from Physician.  I created a winter policy and frainel SCG'S.	6/19/24
		STATE BENGALIAN STATELLA STATE

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a	PART 2 FUTURE PLAN	
physician or APRN.  FINDINGS  Resident #1 performs self blood sugar check. There is no written procedure for monitoring and documentation.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	6/19/24
written procedure for monitoring and documentation	Self administration of medication shall be permitted when it is determined to be a safe practice by the Resident, family, legal guardian, surrogate or case manager and primary care giver, and authorized by the physician or APRN. Written procedures such as parameters (blood sugar monitoring, insulin if needed) how and where to inject etc., must be obtained by Physician or APRN and placed in Resident's chart and MAR. Procedures to also include storage, monitoring and documentation.	
	PCG to create a checklist of requirements. PCG will provide necessary training to SCG before allowing to start specific task such as blood glucose check to residents. Print training, both PCH and SCGs to sign form. Document must show passing. Provide retraining if not satisfactory. DO NOT have potential SCGs start or current SCGs continue to provide services until all state requirements and or documents are completed.	
	Create a log for PCG and all SCGs that show name and date of requirement/certification/training etc. obtained and date of expiration. This will help keep track and set a reminder of when t renew.	*24 \$3
	Send out reminders to all caregivers at least 3 months before requirements to ensure timely response and completion. Remind monthly/weekly/daily thereafter until all documents are updated and copy turned in to file in PCGs files.  White procedure will be use in the file	JIN 19 A10:46

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 Physical environment. (o)(1)(D) Bedrooms:  General conditions:  Bedrooms shall not be used for recreation, cooking, dining,	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU	6/19/24
	storage, bathrooms, laundries, foyers, corridors, lanais, and libraries;  FINDINGS  There was an extra bed placed in resident's bedroom #3. Per PCG, the bed belongs to the discharged resident.	Extra bed was removed from Resident's bedroom and stored appropriately.	, ,
4	PCG, the bed belongs to the discharged resident.		
			STATE STATE OF THE WAR

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (o)(1)(D) Bedrooms:  General conditions:  Bedrooms shall not be used for recreation, cooking, dining, storage, bathrooms, laundries, foyers, corridors, lanais, and libraries;  FINDINGS  There was an extra bed placed in resident's bedroom #3. Per PCG, the bed belongs to the discharged resident.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Extra furniture (bed) that is not being used/occupied by a Resident, must be removed immediately. Bedrooms of Residents must not be used for recreation, cooking, dining, storage, bathrooms, laundries, foyers, corridors, lanais, and libraries.	6/19/24
		724 JUN 19 A10:46

Licensee's/Administrator's Signature:

Print Name: Asuncion Orpiano

Date: 3/18/24 6/19/24 60

STATE OF HAMA