Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Opportunities and Resources, Inc. House 2A | CHAPTER 89 |
|---|---|
| Address: 64-1510 Kamehameha Highway, Wahiawa Hawaii 96786 | Inspection Date: November 20, 2024 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|-----------------|
| §11-89-14 Resident health and safety standards. (e)(5) Medications: | PART 1 | |
| All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition. | | |
| of the resident's condition. FINDINGS Resident #1 — Medication order dated 2/28/24 for "changed from children's gummy to adult MV (multivitamin)," Medication Administration Record (MAR) from 2/28/24 to 11/15/24 still has "CVS Child Gummy Dinus" transcribe in the MAR instead of the adult MV. Order change was not carried over in the MAR. Medication on hand is a bottle of adult multivitamin gummies. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| of the resident's condition. FINDINGS Resident #1 – Medication order dated 2/28/24 for "changed from children's gummy to adult MV (multivitamin)," however, every 3-month medication re-evaluation signed on 4/3/24, 7/2/24, and 9/30/24 still has "CVS Child Gummy Dinus" instead of the adult MV. Order change was not carried over in the medication re-evaluation sheet. Medication on hand is a bottle of adult multivitamin gummies. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| RULES (CRITERIA) §11-89-14 Resident health and safety standards. (e)(12) Medications: All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver. FINDINGS Resident #1 – Medication Administration Record covering 9/16/24 to 9/30/24 is left blank and uninitialed for the following routine medications: Aripiprazole, Loratadine, CVS Child Gummy Vitamins, and Ziprasidone. | PLAN OF CORRECTION PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | - |
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| \$11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information: Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs; FINDINGS Resident #1 – Monthly progress notes for the past twelve (12) months with the resident's response to medication/treatments/care plan denotes "ok" or "good" in each section without documenting the observations. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | Date |

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| §11-89-18 Records and reports. (b)(5) During residence, records shall be maintained by the caregiver and shall include the following information: Physician's signed orders for diet, medications, special appliances, adaptive equipment, and treatments; FINDINGS Resident #1 - No documented evidence that "mainly meat eater" diet ordered on 2/15/24 was clarified with the physician. "Mainly meat eater" is a nonstandard diet order. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | Date |

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| \$11-89-18 Records and reports. (e)(2) General rules regarding records: Erasures and white outs shall not be permitted; FINDINGS Resident #1 and #2 – White out observed in both resident's inventory of belongings. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | - |
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| §11-89-18 <u>Records and reports.</u> (e)(2) General rules regarding records: | PART 2 | |
| Erasures and white outs shall not be permitted; | <u>FUTURE PLAN</u> | |
| FINDINGS Resident #1 and #2 – White out observed in both resident's inventory of belongings. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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| §11-89-19 Nutrition. (a) Meals shall be well-balanced and sufficient in quantity, quality, and variety to meet nutritional requirements of residents and shall be in accordance with the national research council of the national academy of sciences most current recommended dietary allowance (RDA), and adjusted to age, sex, activity, and disability. | PART 1 | |
| FINDINGS No evidence that the actual meals served from August 2024 to November 2024 was well balanced and sufficient in quantity, quality, and variety to meet the nutritional requirements of the residents. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |

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| §11-89-19 Nutrition. (I) Special diets shall be provided for residents when ordered by a physician. Caregivers who have not received special diet training may not accept residents requiring special diets until trained by a qualified dietician or nutritionist. FINDINGS Resident #2 - No special diet menu available for "NAS (no added salt) diet, limit portions" ordered on 11/14/24, 8/16/24, 5/29/24, 2/29/24. Resident #3 - No special diet menu available for controlled carbohydrate diet ordered on 10/10/24, 4/15/24, 1/16/24. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| §11-89-20 Resident accounts. (a) The conditions under which the caregiver agrees to be responsible for the residents' funds or property shall be explained and agreed to by the resident, or the guardian, and documented in the resident's file. FINDINGS Resident #1 – No signed Financial Statement available for review. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| Licensee's/Administrator's Signature: |
|---------------------------------------|
| |
| Print Name: |
| |
| Date: |