## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: J & K Care Home, LLC              | CHAPTER 100.1                            |
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|  |  |
| Address:<br>16-508 Ohe Street, Keaau, Hawaii 96749 | Inspection Date: October 22, 2024 Annual |
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THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| \$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS Resident #1 – Physician ordered on 8/12/24 for Tylenol 650 mg "Take PO 2x a day, then PO Q4H PRN pain/fever"; however, the medication label reads, "Tylenol 650 mg Take 2 tabs by mouth twice daily". The physician order and medication label do not match. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

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| §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                    |
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| §11-100.1-15 Medications (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 – Physician ordered on 9/5/24 for "Caltrate 600 Plus D 600 mg-20 mcg (800 U) Take 1 tablet PO daily"; however, the October 2024 medication administration record (MAR) was written as two separate medications:  1. Vit D3 (Cholecalciferol) 1000 units 1 tab by mouth daily 2. Calcium Carbonate 600 mg 1 tab by mouth daily The physician order and MAR transcription do not match. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

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| RULES (CRITERIA)  | PLAN OF CORRECTION                               | Completion Date |
|---|--|-----------------|
| §11-100.1-17 <u>Records and reports.</u> (f)(2)<br>General rules regarding records:   | PART 1   |                 |
| Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them;                            | Correcting the deficiency after-the-fact is not  |                 |
| FINDINGS Fire drills from October 2023 to September 2024 listed participants as "residents" with no legend to explain who they are. | practical/appropriate. For                       |                 |
| they are.   | this deficiency, only a future plan is required. |                 |
|   | pian is required.                                |                 |
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| §11-100.1-17 Records and reports. (f)(2) General rules regarding records:  Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them;  FINDINGS  Fire drills from October 2023 to September 2024 listed participants as "residents" with no legend to explain who they are. | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | Date               |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion Date |
|---|---|-----------------|
| \$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Resident #2 — White out was used in the 1/26/24 annual exam report. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. |                 |

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| \$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(C) Residents' rights and responsibilities:  Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:  Be fully informed orally and in writing, prior to or at the time of admission, and during stay, of services available in or through the Type I ARCH and of related charges, including any charges for services not covered by the Type I ARCH's basic per diem rate;  FINDINGS Resident #1 — No documented evidence of a written policy of services available and related charges, including any charges for services not covered by the Type I ARCH's basic per diem rate.  Please submit a copy of the written policy including rates with your plan of correction. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

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| Licensee's/Administrator's Signature: | × |
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| C                                     |   |
| Print Name:                           |   |
| Date:                                 |   |