## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Hale Ki'apu at Korean Care Center	CHAPTER 100.1
Address: 525 Kiapu Place, Honolulu, Hawaii 96817	Inspection Date: September 4, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS Substitute Caregiver (SCG) #1,2 – Fieldprint clearance unavailable for review  Submit a copy with plan of correction	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	10/30/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-3 Licensing. (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS SCG #1,2 – Fieldprint clearance unavailable for review Submit a copy with plan of correction	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	10/30/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  SCG #1 – Current physical exam unavailable  Submit a copy with plan of correction	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/26/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  SCG #1 – Current physical exam unavailable  Submit a copy with plan of correction	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/26/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS SCG #1 – Initial and annual TB clearance unavailable Submit a copy with plan of correction	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/26/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS SCG #1 – Initial and annual TB clearance unavailable Submit a copy with plan of correction	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/26/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period less than four hours shall: Be currently certified in first aid; FINDINGS SCG #1 – Current first-aid certification unavailable Submit a copy with plan of correction	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period less than four hours shall: Be currently certified in first aid;  FINDINGS SCG #1 – Current first-aid certification unavailable Submit a copy with plan of correction	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4)  The substitute care giver who provides coverage for a period less than four hours shall:  Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.  FINDINGS  SCG #1,2 – PCG training to administer medication unavailable  Submit a copy with plan of correction	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.  FINDINGS SCG #1,2 – PCG training to administer medication unavailable Submit a copy with plan of correction	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (f)(1)  The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:  Be currently certified in cardiopulmonary resuscitation;  FINDINGS  SCG #1 – Current CPR certification unavailable  Submit a copy with plan of correction	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	10/05/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (f)(1)  The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:  Be currently certified in cardiopulmonary resuscitation;  FINDINGS  SCG #1 – Current CPR certification unavailable  Submit a copy with plan of correction	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	10/05/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 Admission policies. (d) The Type I ARCH shall only admit residents at appropriate levels of care. The capacity of the Type I ARCH shall also be limited by this chapter, chapter 321, HRS, and as determined by the department.  FINDINGS Resident #2 – Resident resides in fully ambulatory building (Building A), however, observed utilizing walker to ambulate, and has a current physician's order to utilize walker when ambulating	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/07/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-10 Admission policies. (d) The Type I ARCH shall only admit residents at appropriate levels of care. The capacity of the Type I ARCH shall also be limited by this chapter, chapter 321, HRS, and as determined by the department.  FINDINGS Resident #2 — Resident resides in fully ambulatory building (Building A), however, observed utilizing walker to ambulate, and has a current physician's order to utilize walker when ambulating	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/07/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-10 Admission policies. (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained.  \$11-100.1-51 Applicability. In addition to the requirements in Subchapter 1 Type I ARCH, the following requirements shall apply to Type II ARCHs.  FINDINGS Resident #1 – Inventory of possessions upon admission on 7/12/24 unavailable  Submit a current inventory of possessions with plan of correction	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-10 Admission policies. (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained.  \$11-100.1-51 Applicability. In addition to the requirements in Subchapter 1 Type I ARCH, the following requirements shall apply to Type II ARCHs.  FINDINGS Resident #1 – Inventory of possessions upon admission on 7/12/24 unavailable  Submit a current inventory of possessions with plan of correction	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (a)  The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family.  FINDINGS  No documented evidence that the residents receive nutritionally adequate meals as menus were not reviewed and approved by the Consultant Registered Dietitian (RD). Menus did not include portion sizes.  Submit copy of RD approved menus with portion sizes included with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/11/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (a)  The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family.  FINDINGS  No documented evidence that the residents receive nutritionally adequate meals as menus were not reviewed and approved by the Consultant Registered Dietitian (RD). Menus did not include portion sizes.  Submit copy of RD approved menus with portion sizes included with plan of correction.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/11/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (b)  Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.  FINDINGS  Menus were not followed. Three residents did not receive mashed potatoes and were only served when the department notified staff.  Submit copy of RD approved menus with portion sizes included with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/11/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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		09/11/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (c) Menus shall accommodate residents' food preferences, cultural and ethnic backgrounds and habits as much as possible, provided nutritional quality is maintained.  FINDINGS No evidence that the menus accommodated residents' food preferences, cultural and ethnic background.  Submit copy of RD approved menus with portion sizes and accommodations to residents' food preferences, cultural and ethnic background included, with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/11/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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FINDINGS  No evidence that the menus accommodated residents' food preferences, cultural and ethnic background.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Submit copy of RD approved menus with portion sizes and accommodations to residents' food preferences, cultural and ethnic background included, with plan of correction.		
		09/11/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.  FINDINGS Current menus were not posted in the kitchen and dining areas	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/05/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.  FINDINGS Current menus were not posted in the kitchen and dining areas	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	<b>Date</b> 09/05/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented.  FINDINGS During inspection, one (1) resident refused lunch meal, but no alternatives were offered until the Department notified staff of the meal refusal.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1 – No documented evidence that the 7/12/24 diet order, "pureed, mildly thick liquids" was clarified with the physician to include the type of diet.  Submit a copy of updated diet order with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/13/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #2 – No documented evidence that the 7/7/24 diet order, "chopped, thin liquids" was clarified with the physician to include the type of diet.  Submit a copy of updated diet order with plan of correction	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

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§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #2 – Diet order (7/7/24), "chopped, thin liquids" was not provided as ordered. Chicken pieces were not consistent. The department also observed resident asking staff to chop the chicken entrée to consistent sized pieces.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions.  FINDINGS Food items stored on pantry floor (50lb bag of white rice, box of 54 count chips)	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/05/2024

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.  FINDINGS Temperature reading for one of two refrigerators in the kitchen measured 54°F	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/05/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Current (9/2024) MAR states, "MAY CRUSH PO MEDS"; however, physician's order unavailable.  Submit a copy of physician's order with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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		09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 8/2/24 states, "azithromycin 1% op. solution. Use BID x 2 days, then QD x 5 days"; however, dosage and location of administration unavailable. Medication order incomplete  Submit a copy of revised physician's order with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician's order dated 8/2/24 states, "azithromycin 1% op. solution. Use BID x 2 days, then QD x 5 days"; however, dosage and location of administration unavailable. Medication order incomplete	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
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§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 7/12/24 states, "polyvinyl alcohol ophth (ARTIFICAL TEARS/LIQUITEARS/AKWA TEARS/LIQUIFILM) ophthalmic solution Place 1 drop into affected eye(s) four times a day as needed"; however, PRN indication unavailable. Medication order incomplete  Submit a copy of revised physician's order with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 7/12/24 states, "Clotrimazole (LOTRIMIN AF) 1% cream" two times per day. Apply sparingly to affected areas three times a day"; however, physician's order includes conflicting frequency of administration orders  Submit a copy of updated physician's order with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician's order dated 7/12/24 states, "Clotrimazole (LOTRIMIN AF) 1% cream" two times per day. Apply sparingly to affected areas three times a day"; however, physician's order includes conflicting frequency of administration orders	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Submit a copy of updated physician's order with plan of correction.		
		09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Current MAR (9/2024) states, "ANTIFUNGAL 1% TOPICAL CREAM (FOR CLOTRIMAZOLE 1% TOPICAL CREAM) APPLY SPARINGLY TO AFFECT AREA 2 TIMES PER DAY PRN". Medication order unavailable.  Submit a copy of physician's order with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Current MAR (9/2024) states, "ANTIFUNGAL 1% TOPICAL CREAM (FOR CLOTRIMAZOLE 1% TOPICAL CREAM) APPLY SPARINGLY TO AFFECT AREA 2 TIMES PER DAY PRN". Medication order unavailable.  Submit a copy of physician's order with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #2 – Faxed order dated 7/10/24 and signed by MD on 7/22/24 for LACTULOSE 10MG/15ML SOLUTION. 30 ML DAILY PRN CONSTIPATION. Then on 8/1/24, After visit summary with medication orders read LACTULOSE 10GM/15ML SOLUTION. TAKE 15ML PO TWICE DAILY PRN CONSTIPATION. No documented evidence that order was clarified.  Submit a copy of clarified physician's order with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS  Resident #2 – Faxed order dated 7/10/24 and signed by MD on 7/22/24 for LACTULOSE 10MG/15ML SOLUTION. 30 ML DAILY PRN CONSTIPATION. Then on 8/1/24, After visit summary with medication orders read LACTULOSE 10GM/15ML SOLUTION. TAKE 15ML PO TWICE DAILY PRN CONSTIPATION. No documented evidence that order was clarified.  Submit a copy of clarified physician's order with plan of correction.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #2 – MAR observed blank on 8/25/24 for daily prescribed medications/supplement: AMLODIPINE, LISINOPRIL, and VIT D3	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #2 – MAR observed blank on 8/25/24 for daily prescribed medications/supplement: AMLODIPINE, LISINOPRIL, and VIT D3	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.  FINDINGS Resident #2 – No documented evidence any and all daily and as needed medications prescribed by the resident's physician were administered for the month of 4/2024	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.  FINDINGS Resident #2 – No documented evidence any and all daily and as needed medications prescribed by the resident's physician were administered for the month of 4/2024	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Documentation of primary care giver's assessment of resident upon admission;  FINDINGS Resident #2 – PCG assessment unavailable for admission on 3/28/24	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Documentation of primary care giver's assessment of resident upon admission;  FINDINGS Resident #2 – PCG assessment unavailable for admission on 3/28/24	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS Resident #1 – Initial (2-step) TB clearance unavailable  Submit a copy with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS Resident #1 – Initial (2-step) TB clearance unavailable Submit a copy with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – 8/2024 monthly progress note unavailable  Submit a copy with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/05/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – 8/2024 monthly progress note unavailable  Submit a copy with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #2 – 8/2024 monthly progress notes did not document resident's response to diet  Submit an updated copy with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #2 – 8/2024 monthly progress notes did not document resident's response to diet  Submit an updated copy with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – Resident seen by physician on 8/2/24 for blepharitis; however, no documented evidence if condition resolved follow prescribed treatment. Monitoring of resident's change in condition was not documented.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – Resident seen by physician on 8/2/24 for blepharitis; however, no documented evidence if condition resolved follow prescribed treatment. Monitoring of resident's change in condition was not documented.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(8) During residence, records shall include:  Notation of visits and consultations made to resident by other professional personnel as requested by the resident or the resident's physician or APRN;  FINDINGS  Resident #1 — After visit summaries indicate hospitalization follow-up with PCP was scheduled on 7/18/24, then rescheduled on 8/6/24; however, no documented evidence resident attended physician's visit.  Submit a copy of scheduled appointment or confirmation follow-up appointment with physician was completed with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/23/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(8) During residence, records shall include:  Notation of visits and consultations made to resident by other professional personnel as requested by the resident or the resident's physician or APRN;  FINDINGS Resident #1 — After visit summaries indicate hospitalization follow-up with PCP was scheduled on 7/18/24, then rescheduled on 8/6/24; however, no documented evidence resident attended physician's visit.  Submit a copy of scheduled appointment or confirmation follow-up appointment with physician was completed with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(1) General rules regarding records:	PART 1	
All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;	Correcting the deficiency after-the-fact is not	
FINDINGS Resident Register includes significant amounts of yellow highlighter markings	practical/appropriate. For this deficiency, only a future plan is required.	

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Sil-100.1-17   Records and reports. (f)(1)   General rules regarding records:  All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;    FINDINGS   Resident Register includes significant amounts of yellow highlighter markings   PART 2	0/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1 – PCG admission assessment incomplete, does not include signature from resident/resident representative admission on 7/12/24  Submit copy of signed admission assessment with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1 – PCG admission assessment incomplete, does not include signature from resident/resident representative admission on 7/12/24  Submit copy of signed admission assessment with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Staffing clearances not readily available for review by the department. Documents provided 4 hours from the time of request.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Staffing clearances not readily available for review by the department. Documents provided 4 hours from the time of request.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Resident #2 – May MAR for MEGESTROL ACET 40MG/ML SUSPENSION. TAKE 2.5ML PO QD noted with line across the entire the order including over the initials that show medication was administered from 5/1/25-5/21/24 before it was discontinued.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Resident #2 – May MAR for MEGESTROL ACET 40MG/ML SUSPENSION. TAKE 2.5ML PO QD noted with line across the entire the order including over the initials that show medication was administered from 5/1/25-5/21/24 before it was discontinued.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Resident register contained post-its covering multiple fields of the document with writing under it	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Resident register contained post-its covering multiple fields of the document with writing under it	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-19 Resident accounts. (a)  The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative.  FINDINGS  Resident #1 – Financial agreement unavailable for admission on 7/12/24  Submit a copy with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)  §11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative.  FINDINGS Resident #1 — Financial agreement unavailable for admission on 7/12/24  Submit a copy with plan of correction.	PLAN OF CORRECTION  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities:  Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:  Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out;  FINDINGS Resident #1 – No evidence signed by resident indicating resident was informed orally or in writing, prior to or at the time of admission on 7/12/24, of the rights and rules governing resident conduct.  Submit a copy with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities:  Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:  Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out;  FINDINGS Resident #1 – No evidence signed by resident indicating resident was informed orally or in writing, prior to or at the time of admission on 7/12/24, of the rights and rules governing resident conduct.  Submit a copy with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(C) Residents' rights and responsibilities:  Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:  Be fully informed orally and in writing, prior to or at the time of admission, and during stay, of services available in or through the Type I ARCH and of related charges, including any charges for services not covered by the Type I ARCH's basic per diem rate;  FINDINGS Resident #1 — No documented evidence resident was fully informed in writing, prior to or at the time of admission on 7/12/24, of services available and of related charges.  Submit a copy with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(C) Residents' rights and responsibilities:  Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:  Be fully informed orally and in writing, prior to or at the time of admission, and during stay, of services available in or through the Type I ARCH and of related charges, including any charges for services not covered by the Type I ARCH's basic per diem rate;  FINDINGS Resident #1 – No documented evidence resident was fully informed in writing, prior to or at the time of admission on 7/12/24, of services available and of related charges.  Submit a copy with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-23 Physical environment. (g)(3)(G) Fire prevention protection.  Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  Smoke detectors shall be provided in accordance with the most current edition of the National Fire Protection Association (NFPA) Standard 101 Life Safety Code, One and Two Family Dwellings. Existing Type I ARCHs may continue to use battery operated individual smoke detector units, however, upon transfer of ownership or primary care giver, such units shall be replaced with an automatic hard wiring UL approved smoke detector system;  FINDINGS No documented evidence monthly fire drills were performed from 9/2023-8/2024	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/20/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-23 Physical environment. (g)(3)(G) Fire prevention protection.  Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  Smoke detectors shall be provided in accordance with the most current edition of the National Fire Protection Association (NFPA) Standard 101 Life Safety Code, One and Two Family Dwellings. Existing Type I ARCHs may continue to use battery operated individual smoke detector units, however, upon transfer of ownership or primary care giver, such units shall be replaced with an automatic hard wiring UL approved smoke detector system;  FINDINGS No documented evidence monthly fire drills were performed from 9/2023-8/2024	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/20/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (o)(1)(D) Bedrooms:	PART 1	
General conditions:	DID YOU CORRECT THE DEFICIENCY?	
Bedrooms shall not be used for recreation, cooking, dining, storage, bathrooms, laundries, foyers, corridors, lanais, and libraries;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Building A, Room #1 – Stored items (e.g., vacuum, steamer, misc) in licensed, vacant room		
Building D, Bedroom #4 – Shower chairs stored in licensed bedroom		
		09/07/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (o)(1)(D) Bedrooms:	PART 2	
General conditions:	<u>FUTURE PLAN</u>	
Bedrooms shall not be used for recreation, cooking, dining, storage, bathrooms, laundries, foyers, corridors, lanais, and libraries;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Building A, Room #1 – Stored items (e.g., vacuum, steamer, misc) in vacant bedroom		
Building D, Bedroom #4 – Shower chairs stored in vacant bedroom		
		09/07/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (p)(5) Miscellaneous:  Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system.  FINDINGS  Main Building, Room #1 – Bedroom and bathroom signaling device unavailable  Main Building, Room #2, Bed #4 – Signaling device unavailable  Building A, Room #2,8 and Bathroom #2 – Signaling device unavailable  Building B, Bathroom #2 – Signaling device unavailable  Building C – Room #2-4 and Bathroom #1,2 – Signaling devices unavailable  Building D – Room #4 and Bathroom #1 - Signaling device unavailable	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-23 Physical environment. (p)(5) Miscellaneous:  Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system.  FINDINGS  Main Building, Room #1 – Bedroom and bathroom signaling device unavailable  Main Building, Room #2, Bed #4 – Signaling device unavailable  Building A, Room #2,8 and Bathroom #2 – Signaling device unavailable  Building B, Bathroom #2 – Signaling device unavailable  Building C – Room #2-4 and Bathroom #1,2 – Signaling devices unavailable  Building D – Room #4 and Bathroom #1 - Signaling device unavailable	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-54 General operational policies. (7) In addition to the requirements in section 11-100.1-7, the Type II ARCH shall have general operational policies on the following topics:  Meal planning, food purchase, meal preparation and service, and referral and use of consultant registered dietitian;  FINDINGS General operational policies for the utilization of an outside contracted meal delivery service unavailable for review.  Submit a copy with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/11/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-54 General operational policies. (7) In addition to the requirements in section 11-100.1-7, the Type II ARCH shall have general operational policies on the following topics:  Meal planning, food purchase, meal preparation and service, and referral and use of consultant registered dietitian;  FINDINGS  General operational policies for the utilization of an outside contracted meal delivery service unavailable for review.  Submit a copy with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/11/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-55 Nutrition and food sanitation. (2) In addition to the requirements in section 11-100.1-13 the following shall apply to all Type II ARCHs:  All consultant dietitians shall provide special diet training for food preparation staff and ensure staff competency;  FINDINGS  No documented evidence that the facility utilized the Consultant Registered Dietitian to provide training for current food preparation staff to ensure staff competency.  Submit proof of completed training with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/11/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-55 Nutrition and food sanitation. (2) In addition to the requirements in section 11-100.1-13 the following shall apply to all Type II ARCHs:  All consultant dietitians shall provide special diet training for food preparation staff and ensure staff competency;  FINDINGS  No documented evidence that the facility utilized the Consultant Registered Dietitian to provide training for current food preparation staff to ensure staff competency.  Submit proof of completed training with plan of correction.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/11/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:  A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;  FINDINGS Resident #1 — No documented evidence all caregivers have been trained by a case manager to provide daily personal and specialized care to the expanded resident  Submit a proof of completed training with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:  A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;  FINDINGS  Resident #1 – No documented evidence all caregivers have been trained by a case manager to provide daily personal and specialized care to the expanded resident  Submit a proof of completed training with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3:  Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.  FINDINGS  SCG #2 - 10/12 hours of annual continuing education hours unavailable  Submit a copy of 10 hours of completed continuing education hours with plan of correction. Completed hours will be credited towards the 2024 annual inspection only.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	08/28/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3:  Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.  FINDINGS  SCG #2 - 10/12 hours of annual continuing education hours unavailable  Submit a copy of 10 hours of completed continuing education hours with plan of correction. Completed hours will be credited towards the 2024 annual inspection only.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	08/28/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information:  Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs.  FINDINGS Resident #1 – No documented evidence of current immunizations for pneumococcal and influenza upon admission on 7/12/24  Submit a copy of proof of vaccination with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/19/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information:  Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs.  FINDINGS  Resident #1 – No documented evidence of current immunizations for pneumococcal and influenza upon admission on 7/12/24  Submit a copy of proof of vaccination with plan of correction.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/19/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services.  (a)  Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment.  Case management services shall be provided by a registered nurse who:  FINDINGS  Resident #1 – No documented evidence case management services is being provided to the expanded resident  Submit proof of case management service enrollment with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services.  (a)  Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment.  Case management services shall be provided by a registered nurse who:  FINDINGS  Resident #1 – No documented evidence case management services is being provided to the expanded resident  Submit proof of case management service enrollment with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (a)(1)  Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment.  Case management services shall be provided by a registered nurse who:  Possesses a bachelor's degree in nursing and current license to practice in the State of Hawaii;  FINDINGS  Resident #1 – No documented evidence a comprehensive assessment of the expanded ARCH resident was completed prior to placement in the facility by case manager	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (a)(1) Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment. Case management services shall be provided by a registered nurse who:  Possesses a bachelor's degree in nursing and current license to practice in the State of Hawaii;  FINDINGS Resident #1 – No documented evidence a comprehensive assessment of the expanded ARCH resident was completed prior to placement in the facility by case manager	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (a)(2) Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment. Case management services shall be provided by a registered nurse who:  Has at least two years experience with client care coordination responsibilities and possesses knowledge and skills pertaining to the long term care needs of the geriatric population. The department may allow substitution of two additional years of client care coordination experience for a bachelor's degree.  FINDINGS Resident #1 – Care plan unavailable for the expanded resident  Submit a copy of resident's care plan with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (a)(2) Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment. Case management services shall be provided by a registered nurse who:  Has at least two years experience with client care coordination responsibilities and possesses knowledge and skills pertaining to the long term care needs of the geriatric population. The department may allow substitution of two additional years of client care coordination experience for a bachelor's degree.  FINDINGS Resident #1 – Care plan unavailable for the expanded resident  Submit a copy of resident's care plan with plan of correction.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-89 Medications. (2) In addition to the requirements in subchapter 2 and subchapter 3, the following shall apply to an expanded ARCH:  The primary care giver (PCG) shall obtain training, relevant information, and regular monitoring from the expanded ARCH resident's physician, a home health agency, or a registered nurse case manager for any and all specific medications that the expanded ARCH resident requires.  FINDINGS Resident #1 – No documented evidence PCG was provided training and ongoing monitoring by the case manager for all medications  Submit copy of training completed with plan of correction.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	09/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-89 Medications. (2) In addition to the requirements in subchapter 2 and subchapter 3, the following shall apply to an expanded ARCH:	PART 2 <u>FUTURE PLAN</u>	
The primary care giver (PCG) shall obtain training, relevant information, and regular monitoring from the expanded ARCH resident's physician, a home health agency, or a registered nurse case manager for any and all specific medications that the expanded ARCH resident requires.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – No documented evidence PCG was provided training and ongoing monitoring by the case manager for all medications		
Submit copy of training completed with plan of correction.		09/17/2024

Licensee's/Administrator's Signature: _	<del>- 7-1</del>
Print Name:	Jonathan Domingo
Date:	11/01/2024