Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Esamya Koh Care Home LLC	CHAPTER 100.1
Address: 94-229 Moena Place, Waipahu, Hawaii 96797	Inspection Date: October 9, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS SCG #5 – Two (2) consecutive years of Fieldprint clearance unavailable. Fieldprint provided for 1/10/23 and 2/17/20 Submit a copy of 2024 Fieldprint clearance with plan of correction	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS SCG #5 – Two (2) consecutive years of Fieldprint clearance unavailable. Fieldprint provided for 1/10/23 and 2/17/20 Submit a copy of 2024 Fieldprint clearance with plan of correction	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (d) Potentially hazardous food shall meet proper temperature requirements during storage, preparation, display, service, and transportation. FINDINGS PCG reports temperature of entrees containing meats are not checked for minimum safe temperature when cooking	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 — Conflicting physician's order dated 2/5/24 states, "risperiDONE 0.5mg Tab TAKE 1 TABLET BY MOUTH daily at bedtime" and "risperiDONE 0.5mg Tablet 0.5mg by mouth twice daily for agitation". Conflicting orders not clarified and erroneous order was not discontinued. Submit a copy of discontinued medication order with plan of correction	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Conflicting physician's order dated 2/5/24 states, "risperiDONE 0.5mg Tab TAKE 1 TABLET BY MOUTH daily at bedtime" and "risperiDONE 0.5mg Tablet 0.5mg by mouth twice daily for agitation". Conflicting orders not clarified and erroneous order was not discontinued.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Submit a copy of discontinued medication order with plan of correction		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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FINDINGS Resident #1 - Conflicting physician's order dated 2/5/24 states, "risperiDONE 0.5mg Tab TAKE 1 TABLET BY MOUTH daily at bedtime" and "risperiDONE 0.5mg Tablet 0.5mg by mouth twice daily for agitation"; however, 2/2024-7/2024 MAR shows the following was being made available, "Risperidone 0.5mg tab; Take 1 tab by mouth everyday at bedtime with 2 doses prn for agitation" and 8/2024-10/2024 MAR shows the following was being made available, "Risperidone 0.5mg tab; Take 1 tab by mouth every day at bedtime". Medication not being administered as prescribed by physician. Submit a copy of current medication order and revised MAR with plan of correction.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 — Physician's order dated 7/8/24 states, "QUEtiapine Fumarate 50mg Tab sig: TAKE 1 TABLET BY MOUTH TWICE DAILY AND 1 TABLET ONCE DAILY IF NEEDED FOR AGITATION"; however, medication is not being made available per MAR and discontinuation order unavailable.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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FINDINGS Resident #1 – Physician's order dated 2/15/24 states, "Start thickened liquids, nectar consistency"; however, thickener agent not available on MAR. No documented evidence resident is receiving nectar thickened liquids	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Submit a copy of revised MAR with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Physician's order dated 3/10/24 states, "amoxicillin.clavulanate 400-57mg/5mL Susp Take 11mL every 12 hours"; however, MAR shows medication was discontinued on 3/20/24; however, discontinuation order unavailable Resident #1 – Physician's order dated 3/10/24 states, "azithromycin 200mg/5ml Susp Take 6.25 mL by mouth as directed"; however, MAR shows medication was discontinued on 3/15/24; however, discontinuation order unavailable Submit a copy of discontinuation orders with plan of correction.	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Bottle of acetaminophen filled on 8/18/23 states quantity 90/180; however, only 20 pills available in bottle and MAR shows no medication was administered between 8/18/23-10/9/24. Medication unaccounted for. Primary caregiver (PCG) states substitute caregiver (SCG) reported discarding the missing pills because it was near expiration.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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§11-100.1-15 Medications. (I) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications. FINDINGS Resident #1 —Two bottles of expired acetaminophen (5/6/24 and 8/17/24) available in resident's inventory and not properly disposed of.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis (TB); FINDINGS Resident #4 – Annual TB clearance unavailable Submit a copy with plan of correction.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 1	
Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;	Correcting the deficiency after-the-fact is not	
FINDINGS Resident #2,3 – No documented evidence of monthly weights being obtained between 10/2023-9/2024	practical/appropriate. For this deficiency, only a future plan is required.	

§11-100.1-17 Records and reports. (b)(7) PART 2	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; FINDINGS Resident #2,3 – No documented evidence of monthly weights being obtained between 10/2023-9/2024 FUNDINGS Resident #2,3 – No documented evidence of monthly weights being obtained between 10/2023-9/2024 FUNDINGS Resident #2,3 – No documented evidence of monthly weights being obtained between 10/2023-9/2024	During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; FINDINGS Resident #2,3 – No documented evidence of monthly	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
FINDINGS Resident #1,2,5 – PCG reports tuberculosis (TB) clearances were filled out by SCG on TB evaluation form with physician's pre-filled signature. Medical assistant from physician's office confirmed she signed and faxed a blank document for completion by SCG. TB form is not signed by physician. Submit a copy of annual TB clearance signed and completed by physician with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter. FINDINGS Resident #1,2,5 - PCG reports tuberculosis (TB) clearances were filled out by SCG on TB evaluation form with physician's pre-filled signature. Medical assistant from physician's office confirmed she signed and faxed a blank document for completion by SCG. TB form is not signed by physician. Submit a copy of annual TB clearance signed and completed by physician with plan of correction.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. FINDINGS Resident #1 – Current inventory of possessions unavailable. Last inventory completed on admission in 5/5/22. Submit an updated copy with plan of correction.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(B) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: There shall be a clear and unobstructed access to a safe area of refuge; FINDINGS Fire exit ramp obstructed with trash bag of clothes and laundry basket of clothes	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA) PLAN OF CORRECTION	Completion Date
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§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection.	PART 1	
Type I ARCHs shall be in compliance with, but not limited to, the following provisions: A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous	Correcting the deficiency after-the-fact is not practical/appropriate. For	
drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request;	this deficiency, only a future plan is required.	
FINDINGS Fire drills conducted on 8/2/24 and 10/2/24 do not include a duration of time taken to complete		

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§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request; FINDINGS Fire drills conducted on 8/2/24 and 10/2/24 do not include a duration of time taken to complete	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

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§11-100.1-23 Physical environment. (g)(3)(I)(i) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either: For each such non-certified resident there must be a responsible adult on the premises of the home at all times that the non-certified resident is present in the home, and there must never be a stairway which must be negotiated for emergency exit by such non-certified resident; FINDINGS Resident #1 – Resident has been non-ambulatory (wheelchair bound) since 1/29/24; however, self-preservation status from 5/2/22 states resident is self-preserving and does not reflect dependent wheelchair use Submit a copy of an updated self-preservation evaluation form with plan of correction.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 <u>Personnel and staffing requirements.</u> (1) In addition to the requirements in subchapter 2 and 3:	PART 1	
A registered nurse other than the licensee or primary care	DID YOU CORRECT THE DEFICIENCY?	
giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – No documented evidence expanded resident's case manager provided training and monitoring of resident's daily personal and specialized care		
Submit documented evidence of completed training for all caregivers with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3: A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan; FINDINGS Resident #1 – No documented evidence expanded resident's case manager provided training and monitoring of resident's daily personal and specialized care Submit documented evidence of completed training for all caregivers with plan of correction.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3: Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents. FINDINGS PCG, SCG #1-4 – Only 6 of 12 hours of annual continuing education hours completed Submit a copy of six (6) remaining hours of completed annual training with plan of correction. Such hours will be counted toward the 2024 annual inspection only.	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3: Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents. FINDINGS PCG, SCG #1-4 – Only 6 of 12 hours of annual continuing education hours completed Submit a copy of six (6) remaining hours of completed annual training with plan of correction. Such hours will be counted toward the 2024 annual inspection only.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (a) Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment. Case management services shall be provided by a registered nurse who: FINDINGS Resident #1 – Case management services are not being provided for expanded resident Submit documented evidence resident is enrolled in case management services with plan of correction.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (a) Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment. Case management services shall be provided by a registered nurse who: FINDINGS Resident #1 — Case management services are not being provided for expanded resident Submit documented evidence resident is enrolled in case management services with plan of correction.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident; FINDINGS Resident #1 – Care plan unavailable for expanded resident Submit a copy with plan of correction	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
D ree ex ac as show a se s	ase management services for each expanded ARCH esident shall be chosen by the resident, resident's family or arrogate in collaboration with the primary care giver and hysician or APRN. The case manager shall: Evelop an interim care plan for the expanded ARCH esident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of dmission. The care plan shall be based on a comprehensive sessment of the expanded ARCH resident's needs and hall address the medical, nursing, social, mental, ehavioral, recreational, dental, emergency care, nutritional, printial, rehabilitative needs of the resident and any other process to be provided to the expanded ARCH resident and hall include, but not be limited to, treatment and medication and refers of the expanded ARCH resident's physician or PRN, measurable goals and outcomes for the expanded RCH resident; specific procedures for intervention or envices required to meet the expanded ARCH resident's each; and the names of persons required to perform the expanded the names of persons required to perform the expanded the names of persons required to perform the expanded than a copy with plan of correction	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #1 – Monthly face-to-face contacts with case manager not being provided	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #1 – Monthly face-to-face contacts with case manager not being provided	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(9) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Provide ongoing evaluation and monitoring of the expanded ARCH resident's status, care giver's skills, competency and quality of services being provided; FINDINGS Resident #1 – Ongoing evaluation and monitoring of the expanded resident's status, caregiver's skills, competency and quality of services are not being provided by a case manager	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(9) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Provide ongoing evaluation and monitoring of the expanded ARCH resident's status, care giver's skills, competency and quality of services being provided; FINDINGS Resident #1 – Ongoing evaluation and monitoring of the expanded resident's status, caregiver's skills, competency and quality of services are not being provided by a case manager	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(10) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate; FINDINGS Resident #1 – Comprehensive reassessments of the expanded resident every six months of sooner by a case manager is not being provided	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(10) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate; FINDINGS Resident #1 – Comprehensive reassessments of the expanded resident every six months of sooner by a case manager is not being provided	PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	-

 Licensee's/Administrator's Signature:
Print Name:
Date: