Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

CHAPTER 90
Inspection Date: January 18, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Charge Nurse updated the E-mar and Service plan	2/1/24
will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 - Service plan (last updated 1/3/24) shows blood pressure check weekly; however, electronic medication administration record (e-MAR) documentation indicated monthly checking.	to reflect what was stated on Physicians order: Monthly.	

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\$11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 - Service plan (last updated 1/3/24) shows blood pressure check weekly; however, medication administration record (e-MAR) documentation indicated monthly checking.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Retrained the Charge Nurses to ensure Residents service plans are being updated to reflect correct physician orders and compare and/or update the Emar. Director of Nursing to cross check Physician Orders with E-mar and Service plan at Residents scheduled 6-month Service plan review.	2/7/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #2 – Service plan was not updated to reflect the following safe swallowing precautions as recommended by the speech therapist on 12/22/2 - weekly weights and regular diet, chopped texture, nectar consistency.	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Director of Nursing updated the service plan to reflect the safe swallowing precautions, weekly weights, regular diet, chopped texture, nectar consistency and updated the nursing team via a care communication.	<u>-</u>

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§11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #2 – Service plan was not updated to reflect the following safe swallowing precautions as recommended by the speech therapist on 12/22/2 - weekly weights and regular diet, chopped texture, nectar consistency.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Retrained the Charge Nurses to accurately transcribe Physicians orders and update the Residents service plan timely, when orders are received. Charge Nurse to update Residents service plan with safe swallowing precautions and contact the Residents physician for a modified diet order. Director of Nursing to cross check Physician Orders with Service plan at Residents scheduled 6-month Service plan review.	2/7/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(1)(F) Services.	PART 1	
The assisted living facility shall provide the following:	DID YOU CORRECT THE DEFICIENCY?	1/20/24
Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
under the provisions of the state Board of Nursing;	Medication aide contacted family to bring in the medication.	
FINDINGS Resident #2 - Physician order dated 12/19/23 states, "Anusol (Hydrocortisone) 2.5% cream (external) PRN up to 3x/day, use sparingly. Medication not available for resident	Medication. Medication was filled at the pharmacy on 1/17/24 and brought in on 1/20/24.	
use.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-90-8 Range of services. (b)(1)(F) Services. The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing: FINDINGS Resident #2 – Physician order dated 12/19/23 states, "Anusol (Hydrocortisone) 2.5% cream (external) PRN up to 3x/day, use sparingly. Medication not available for resident use.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Retrained the Medication Aides and Charge Nurses to contact Responsible Party or Pharmacy when medications are running low. Retrained the Medication Aides and NOC shift Charge Nurse to complete monthly medication cart audits to prevent shortage of medications.	2/7/24

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-90-8 Range of services. (b)(1)(F) Services. The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing: FINDINGS Resident #2 - Physician order dated 12/16/23 states, "Glucosamine-Chondroitin 750-600mg take 2 tabs po QD." e-MAR (12/16/23 – 1/4/24) did not indicate the medication/supplement as either given to, held, or refused by the resident, or if medication/supplement not available.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-90-8 Range of services. (b)(1)(F) Services. The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing; FINDINGS Resident #2 – Physician order dated 12/16/23 states, "Glucosamine-Chondroitin 750-600mg take 2 tabs po QD." e-MAR (12/16/23 – 1/4/24) did not indicate the medication/supplement as either given to, held, or refused by the resident, or if medication/supplement not available.	PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Retrained the Medication Aides and Charge Nurses to ensure that all medications that are due to be given have been appropriately charted on (given, held, refused, unavailable). The Charge Nurse will audit the E-mar prior to the end of their shift to ensure all medications have been charted on.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(1)(F) Services.	PART 1	
The assisted living facility shall provide the following:	DID YOU CORRECT THE DEFICIENCY?	2/1/24
Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	The charge nurse contacted the physician to get the order discontinued as this was no longer needed.	
FINDINGS Resident #2 – Physician ordered sitz bath due to external hemorrhoids on 12/19/23. However, no documentation in progress notes that the order was carried out, endorsed, or followed up. No record showing that the order was discontinued.		

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(1)(F) Services.	PART 2	
The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	2/7/24
assistive personnel by a currently literised registred mass under the provisions of the state Board of Nursing: FINDINGS Resident #2 – Physician ordered sitz bath due to external hemorrhoids on 12/19/23. However, no documentation in progress notes that the order was carried out, endorsed, or followed up. No record showing that the order was discontinued.	Retrained the Charge Nurses to accurately carry out any orders from Residents Physicians. Retrained the Charge Nurse that if Resident refuses an order or if it is no longer needed, than it needs to be documented, physician notified and order discontinued.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(3)(B)(i) Services. The assisted living facility shall have policies and procedures relating to medications to include but not be limited to: Administration of medication: Prescription and non-prescription medications which the facility has responsibility for administering to a resident must be identified in the resident's record and must be prescribed in writing for the resident by a physician or prescribing advanced practice registered nurse; FINDINGS Resident #2 -Physician order dated 12/19/23 states, "Anusol (Hydrocortisone) 2.5% cream (external) PRN up to 3x/day, use sparingly. However, medication was administered BID routinely from 12/20/23-12/21/23, as documented in progress notes and e-MAR.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-90-8 Range of services. (b)(3)(B)(i) Services.	PART 2	
	The assisted living facility shall have policies and procedures relating to medications to include but not be	<u>FUTURE PLAN</u>	2/7/24
	limited to: Administration of medication:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Prescription and non-prescription medications which the facility has responsibility for administering to a resident must be identified in the resident's record and must be prescribed in writing for the resident by a physician or prescribing advanced practice registered nurse;	Retrained the Charge Nurses to get a routine order versus a PRN order for medications that we are giving routinely and/or regularly.	
	FINDINGS Resident #2 -Physician order dated 12/19/23 states, "Anusol (Hydrocortisone) 2.5% cream (external) PRN up to 3x/day, use sparingly. However, medication was administered BID routinely from 12/20/23-12/21/23, as documented in progress notes and e-MAR.		

Licensee's/Administrator's Signature:	Rebecca Fagota
Print Name:	Rebecca Fajota
Date:	10/01/2024