Office of Health Care Assurance

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## State Licensing Section

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Manoa Senior Living	CHAPTER 100.1
Address: 3147 Kahiwa Place, Honolulu, Hawaii, 96822	Inspection Date: June 18, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (a)	PART 1	
All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Substitute care giver #3: No documented evidence of annual physical exam.	Yes, caregiver obtained physical exam on 6/19/2024 and it is now on file.	6/19/2024
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	§11-100.1-9 Personnel, staffing and family requirements.  (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS Substitute care giver #3: No documented evidence of	\$11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS Substitute care giver #3: No documented evidence of annual physical exam.  Yes, caregiver obtained physical exam on

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-9 Personnel, staffing and family requirements.  (a)	PART 2	
	All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented	<u>FUTURE PLAN</u>	
	evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Substitute care giver #3: No documented evidence of annual physical exam.	The primary caregiver had repeatedly reminded the caregiver to have the exam completed for one month prior, and it had taken her some time to get her doctor's appointment scheduled for her exam.	6/20/2024
		Caregiver had also been on vacation in prior weeks and was not yet returned to work at the care home. If documentation is missing primary caregiver will make it mandatory caregiver cannot return to work without it.	
		We will set an alarm and reminder 3 months prior to the one year exam date. For example, this year her exam was 6/19/24.	
		We will remind her in March 19, 2025 to start the process of contacting her doctor to schedule her annual exam to ensure it is completed in the appropriate time.	
		We will set reminders to give the 3 month notice to all of our caregivers and make sure to follow up with them to be sure they are in fact scheduled and will have their physical exam completed annually.	3
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Substitute care giver #3: No documented evidence of annual tuberculosis clearance.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	Date
	Yes, caregiver obtained TB clearance on 4/17/2024 and it is now on file.	6/19/2024
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Substitute care giver #3: No documented evidence of annual tuberculosis clearance.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The primary caregiver had repeatedly reminded the caregiver to have the exam completed for one month prior, to give her a copy of her TB clerance form F. Caregiver had her TB screening completed in April but failed to give a copy for primary caregiver to put in her files.  Caregiver had also been on vacation in prior weeks and was not yet returned to work at the care home. If documentation is missing primary caregiver will make it mandatory caregiver cannot return to work without it  We will set an alarm and reminder 3 months prior to the one year expiration of TB clerances.	<b>Date</b> 6/20/2024
	For example, this year her TB clerance was 4/17/24.  We will remind her in January 17, 2025 to start the process of contacting her doctor to schedule her annual TB skin test/ clearance to ensure it is completed in the appropriate time.	
	We will set reminders to give the 3 month notice to all of our caregivers and make sure to follow up with them to be sure they are in fact scheduled and will have their tuberculosis clerance completed annually.	24 (C)
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (f)(1)  The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:  Be currently certified in cardiopulmonary resuscitation;	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
FINDINGS Substitute care giver #3: No documented evidence of cardiopulmonary resuscitation certificate.	Yes, caregiver obtained CPR certificate on 11/16/2023 and it is now on file.	6/20/24
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (f)(1)  The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:  Be currently certified in cardiopulmonary resuscitation;  FINDINGS  Substitute care giver #3: No documented evidence of cardiopulmonary resuscitation certificate.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The primary caregiver had repeatedly reminded the caregiver to have the exam completed for one month prior, to give her a copy of her CPR certificate  Caregiver had her CPR certificate completed but failed to give a copy for primary caregiver to put in her files.  Caregiver had also been on vacation in prior weeks and was not yet returned to work at the care home. If documentation is missing primary caregiver will make it mandatory caregiver cannot return to work without it  We will set an alarm and reminder 3 months prior to the expiration of CPR certificates.	6/20/2024
	For example, is year her CPR certificate will expire in November 2025.  We will remind her in August 1st, 2025 to start the process of renewing her CPR training to be sure her certificate is completed in the appropriate time and a copy is given to primary caregiver to put on file.  We will set reminders to give the 3 month notice to all of our caregivers and make sure to follow up with them to be sure they are in fact scheduled and will have their CPR certificate completed and on file.	24 NOT -9 21

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Resident #2: medication unlocked in refrigerator.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
	Yes, the medication was removed from the unlocked refrigerator and placed in a mini refrigerator located inside of the locked cabinet.	6/18/2024
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Resident #2: medication unlocked in refrigerator.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Refrigerated medication was moved from the large kitchen refrigerator to a small, 1 gallon sized mini refrigerator that is plugged in inside the locked medication cabinet that is inside the hallway.  From now on, all refrigerated medications will be stored in the mini refrigerator inside the locked medication cabinet.	6/18/2024
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 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Resident #1: Medications pre-poured in medication cup for the day.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes, pre-poured medication was removed and afterwards all medications are now taken directly from the medication bottle or punch pack at the time when the resident should take it, no longer prepoured.	6/18/2024
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
$\boxtimes$	§11-100.1-15 <u>Medications.</u> (b)  Drugs shall be stored under proper conditions of sanitation,	PART 2	Date
	temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked	<u>FUTURE PLAN</u>	
	container.  FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	Resident #1: Medications pre-poured in medication cup for the day.	IT DOESN'T HAPPEN AGAIN?	
		Our staff immediately discontinued the pratice of prepouring medications. Instead medications are taken out of the bottle at the time the resident needs to take the medication.	7/25/2024
		Our care home also made it mandatory the the residents change their prescription medications to a pharmacy that dispenses medications into punch out packs that are very useful in helping us visualize on the medication card if the medications are given for the day and helps improves accuracy/ decreases medication administration errors.	
		It took about a month to complete the enrollment of the residents to the new pharmacy that provides punch packs to care homes.	
		We have trained our staff to only assist the resident when its time to take their medications, and we check daily that no medications are pre-poured. We have set alarms to check that the medications are not pre-poured.	
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Licensee's/Administrator's Signature:	Valerie Roberts	

Print Name: Valerie Roberts

Date: 7/28/2024

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