## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Gutierrez ARCH Inc	CHAPTER 100.1
Address: 3374-A Maunaloa Avenue, Honolulu, Hawaii 96816	Inspection Date: September 12, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

<u> </u>	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1  DID YOU CORRECT THE DEFICIENCY?	
	FINDINGS  Resident #1 – The following physician's orders dated 7/2/24 are incomplete:  • "Senna 8.6mg 1 tab PO 2x a day PRN", PRN indication unavailable	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	<ul> <li>"Ensure [with] protein 3x a day", dosage unavailable</li> </ul>	Yes, PCG corrected the deficiency and faxed revised orders to include PRN indication to primary doctor.	
	Submit updated medication orders with plan of correction		
			09/13/2024

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)  §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – The following physician's orders dated 7/2/24 are incomplete:  • "Senna 8.6mg 1 tab PO 2x a day PRN", PRN indication unavailable  • "Ensure [with] protein 3x a day", dosage unavailable  Submit updated medication orders with plan of correction	PLAN OF CORRECTION  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, PCG will review all medication orders, routine and PRN, and every month and at each PCP visit every 3 months using a reminder sign in resident's chart and on phone calendar. Substitutes will notify PCG immediately if no PRN indication is not on MARS when doing medication administration daily.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
FINDINGS Resident #1 – The following physician's orders dated 7/12/24 are incomplete:  • "Diclofenac gel apply knee area BID prn"; PRN	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
indication unavailable  "Nystatin cream apply groin BID/PRN"; PRN indication unavailable  "A&D ointment apply buttock area BID/PRN"; PRN indication unavailable	Yes, PCG corrected the deficiency and faxed revised orders to include PRN indication to primary doctor.	
Submit updated medication orders with plan of correction		09/13/2024

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	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
	FINDINGS Resident #1 — The following physician's orders dated 7/12/24 are incomplete:  • "Diclofenac gel apply knee area BID prn"; PRN	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	indication unavailable  "Nystatin cream apply groin BID/PRN"; PRN indication unavailable  "A&D ointment apply buttock area BID/PRN"; PRN indication unavailable  Submit updated medication orders with plan of correction	In the future, PCG will review all medication orders, routine and PRN, and every month and at each PCP visit every 3 months using a reminder sign in resident's chart and on phone calendar. Substitutes will notify PCG immediately if no PRN indication is not on MARS when doing medication administration daily.	10/08/2024
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RULES (CRITERIA)  §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 — Physician's order dated 8/1/24 states, "apply Capsaicin cream 2x a day as needed to her knees"; however, PRN indication unavailable  Submit updated medication orders with plan of correction	PLAN OF CORRECTION  PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes, PCG corrected the deficiency and faxed revised orders to include PRN indication to primary doctor.	

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§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 - Physician's order dated 8/1/24 states, "apply Capsaicin cream 2x a day as needed to her knees"; however, PRN indication unavailable	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Submit updated medication orders with plan of correction	In the future, PCG will review all medication orders, routine and PRN, and every month and at each PCP visit every 3 months using a reminder sign in resident's chart and on phone calendar. Substitutes will notify PCG immediately if no PRN indication is not on MARS when doing medication administration daily.	10/08/2024

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§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – MAR shows "Cephalexin 500mg 1 capsule PO Q6H" was administered between 8/1/24-8/7/24; however, medication order to administer unavailable	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
Submit a copy of medication order with plan of correction	Yes PCP corrected the deficiency and received the physician order from resident's daughter from her MYCHART account online. Daughter accompanied her that day to the ER.	10/04/2024

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	FINDINGS Resident #1 – MAR shows "Cephalexin 500mg 1 capsule PO Q6H" was administered between 8/1/24-8/7/24; however, medication order to administer unavailable	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Submit a copy of medication order with plan of correction	When resident is discharged from the emergency room, PCG will check for all medication orders prior to leaving the emergency room and if resident is accompanied by family, PCG will ask family immediately for prescription orders. The day of transport to ER PCG will have a phone alert to ask for orders when resident arrives home.	10/04/2024
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§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Diclofenac gel prescribed on 7/12/24; however, medication not covered under insurance so was not obtained and administered; however, medication order was not discontinued	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
Submit a copy of discontinued medication order with plan of correction	Yes, PCG corrected the deficiency and faxed revised orders to include PRN indication to primary doctor.	
		09/13/2024

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§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS  Resident #1 – Diclofenac gel prescribed on 7/12/24; however, medication not covered under insurance so was not obtained and administered; however, medication order was not discontinued	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT .IT DOESN'T HAPPEN AGAIN?	
Submit a copy of discontinued medication order with plan of correction	In the future, PCG will review all medication orders, routine and PRN, and every month and at each PCP visit every 3 months using a reminder sign in resident's chart and on phone calendar. Substitutes will notify PCG immediately if no PRN indication is not on MARS when doing medication administration daily.	10/04/2024

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 — Physician's order dated 7/2/24 states, "Metoprolol tartrate 25mg 1 tablet PO with food 2x a day" with a hold parameter added on 8/1/24 stating, "Please hold Metoprolol medication if her systolic blood pressure is less than 100"; however, from 8/1/24-9/6/24, blood pressure was only taken before the morning dose was administered with evening dose administered without measuring blood pressure	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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- Anna Anna Anna Anna Anna Anna Anna Ann	FINDINGS Resident #1 – Physician's order dated 7/2/24 states, "Metoprolol tartrate 25mg 1 tablet PO with food 2x a day" with a hold parameter added on 8/1/24 stating, "Please hold	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Metoprolol medication if her systolic blood pressure is less than 100"; however, from 8/1/24-9/6/24, blood pressure was only taken before the morning dose was administered with evening dose administered without measuring blood pressure	PCG will have a reminder sign in MARS Section regarding blood pressures and parameters and remind all staff to check orders daily. PCG and designated staff will check bp and parameter entries daily when reviewing MARS.	10/04/2024

Salt-100.1-15   Medications, (e)   All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.    FINDINGS   Resident #1 - Physician's order dated 7/2/24 states, "Metoprolol tartrate 25mg 1 tablet PO with food 2x a day" with a hold parameter added on 8/1/24 stating, "Please hold Metoprolol medication if her systoic blood pressure is less than 100"; however, medication was administered despite falling within the hold parameter on the following dates:   8/2/24 - BP 92/60 - AM dose   9/8/24 - BP 99/155 - PM dose   9/9/24 - BP 97/155 - PM dose   PART 1     Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Hiros	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
		All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 — Physician's order dated 7/2/24 states, "Metoprolol tartrate 25mg 1 tablet PO with food 2x a day" with a hold parameter added on 8/1/24 stating, "Please hold Metoprolol medication if her systolic blood pressure is less than 100"; however, medication was administered despite falling within the hold parameter on the following dates:  8/2/24 — BP 92/60 — AM dose 8/6/24 — BP 96/60 — AM dose 9/8/24 — BP 90/56 — PM dose	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	

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§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS  Resident #1 — Physician's order dated 7/2/24 states,  "Metoprolol tartrate 25mg 1 tablet PO with food 2x a day"  with a hold parameter added on 8/1/24 stating, "Please hold  Metoprolol medication if her systolic blood pressure is less	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
than 100"; however, medication was administered despite falling within the hold parameter on the following dates:  • 8/2/24 – BP 92/60 – AM dose  • 8/6/24 – BP 96/60 – AM dose  • 9/8/24 – BP 90/56 – PM dose  • 9/9/24 – BP 97/55 – PM dose	PCG will review with staff daily and remind staff regarding parameters for all blood pressure medications. PCG will have a reminder in front of the MARS section with parameters specified.	
• 9/9/24 – BP 97/33 – PIVI dose		10/04/2024
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	PART 1	
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – Monthly progress notes do not include resident's response to medications	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – Monthly progress notes do not include resident's response to medications	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, PCG and all staff will document on progress notes resident's response to medications, any side effects, how effective, etc. PCG will review all progress notes monthly and have a reminder in front of progress notes section.	10/04/2024

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	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – Physician's visit record states resident had "red area to buttock area on Calmoseptine" and prescribed A&D ointment; however, no indication in progress notes of compromised skin integrity or monitoring and outcome following treatment.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 — Physician's visit record states resident had "red area to buttock area on Calmoseptine" and prescribed A&D ointment; however, no indication in progress notes of compromised skin integrity or monitoring and outcome following treatment.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, PCG and all staff will document skins condition when using topical creams and ointments monthly. Document will specify the area that needs the treatment, and how the topicals are helping the skin. PCG and all staff will review progress notes monthly for accuracy and PCG will place a reminder sign in front of progress notes sections for topicals.	10/04/2024

Licensee's/Administrator's Signature:	Poyon	
Print Name:	YIT	
Date:	10/08/2024	