Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Plaza at Pearl City	CHAPTER 90
Address: 1048 Kuala Street, Pearl City, Hawaii 96782	Inspection Date: September 19 & 20, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-90-8 <u>Range of services</u>. (a)(1) Service plan. The assisted living facility staff shall conduct a comprehensive assessment of each resident's needs, plan and implement responsive services, maintain and update resident records as needed, and periodically evaluate results of the plan. The plan shall reflect the assessed needs of the resident and resident choices, including resident's level of involvement; support principles of dignity, privacy, choice, individuality, independence, and home-like environment; and shall include significant others who participate in the delivery of services; FINDINGS Resident #2 - Comprehensive assessment did not recognize hemodialysis treatment and the presence of LUE AVF. Records show resident is on scheduled hemodialysis Tuesday, Thursday, and Saturday and has LUE AVF. <i>Submit documentation of revised assessment with your plan of correction (POC).</i> 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 <u>Range of services</u> . (a)(1) Service plan. The assisted living facility staff shall conduct a comprehensive assessment of each resident's needs, plan and implement responsive services, maintain and update resident records as needed, and periodically evaluate results of the plan. The plan shall reflect the assessed needs of the resident and resident choices, including resident's level of involvement; support principles of dignity, privacy, choice, individuality, independence, and home-like environment; and shall include significant others who participate in the delivery of services; <u>FINDINGS</u> Resident #2 – Comprehensive assessment did not recognize hemodialysis treatment and the presence of LUE AVF. Records show resident is on scheduled hemodialysis Tuesday, Thursday, and Saturday and has LUE AVF.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-90-8 <u>Range of services</u>. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	-
FINDINGS Resident #2 – Current service plan did not include scheduled hemodialysis treatment and management of LUE AVF. Submit documentation of revised service plan with your POC. POC.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #2 – Current service plan did not include scheduled hemodialysis treatment and management of LUE AVF.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-90-8 <u>Range of services</u>. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 – Service plan for "Specialized care/treatment" noted with conflicting interventions/tasks = Night checks every <u>4 hours</u> between 2200-0600 <i>Submit documentation of revised service plan with your POC</i>. Resident #2 – Service plan for "Medication" noted with conflicting interventions/tasks = Self-administration AND staff administration. <i>Submit documentation of revised service plan with your POC</i>. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	RULES (CRITERIA) §11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 – Service plan for "Specialized care/treatment" noted with conflicting interventions/tasks = Night checks every 2 hours between 2200-0600 AND night checks every 4 hours between 2200-0600 Resident #2 – Service plan for "Medication" noted with conflicting interventions/tasks = Self-administration AND staff administration.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-90-8 <u>Range of services</u>. (b)(1)(F) Services. The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing; <u>FINDINGS</u> Resident #1 – Licensed staff was not notified to further assess and monitor resident for blood sugar results of 54 on 9/18/24 at 0800. Medication administration record (MAR) shows blood sugar check was performed by unlicensed assistive personnel (medication aide). 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-90-8 <u>Range of services</u> . (b)(1)(F) Services.	PART 2	
	The assisted living facility shall provide the following:	<u>FUTURE PLAN</u>	
	Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #1 – Licensed staff was not notified to further assess and monitor resident for blood sugar results of 54 on 9/18/24 at 0800. Medication administration record (MAR) shows blood sugar check was performed by unlicensed assistive personnel (medication aide).		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-90-8 <u>Range of services</u>. (b)(1)(F) Services. The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing; <u>FINDINGS</u> Resident #1 – No incident report was generated for blood sugar results of 54 on 9/18/24. Order states, call PCP if blood sugar <70 or >300. Facility policy for Blood Glucose Monitoring and Intervention states, "An incident report will be completed for all blood sugars that fall below the physician provided parameter or The Plaza's standard parameters" 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-90-8 <u>Range of services</u> . (b)(1)(F) Services.	PART 2	
The assisted living facility shall provide the following:	<u>FUTURE PLAN</u>	
Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – No incident report was generated for blood sugar results of 54 on 9/18/24. Order states, call PCP if blood sugar <70 or >300. Facility policy for Blood Glucose Monitoring and Intervention states, "An incident report will be completed for all blood sugars that fall below the physician provided parameter or The Plaza's standard parameters"		

Licensee's/Administrator's Signature:

Print Name: _____

Date: _____