Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: STS Adult Foster Service LLC II	CHAPTER 100.1
Address: 744 22 nd Avenue, Honolulu, Hawaii 96816	Inspection Date: September 24, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: Be trained by the primary care giver to make prescribed medications available to residents and properly record such action. FINDINGS Substitute care giver (SCG) #1 and SCG #2- No documented evidence that the aforementioned individuals are trained by the primary care giver (PCG) to make prescribed medications available to residents and properly record such action. 	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	-
Please submit a copy of the SCG training by the PCG with your plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: 	PART 2 <u>FUTURE PLAN</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Substitute care giver (SCG) #1 and SCG #2- No documented evidence that the aforementioned individuals are trained by the primary care giver (PCG) to make prescribed medications available to residents and properly record such action.		
Please submit a copy of the SCG training by the PCG with your plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #2- Physician ordered renal diet on 8/20/24; however, there was no documented evidence if renal diet was provided on the diet menu posted in the kitchen and dining room. Please provide a copy of a renal diet with your plan of correction. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
 \$11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as order by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #2- Physician ordered renal diet on 8/20/24; however, there was no documented evidence if renal diet was provided on the diet menu posted in the kitchen and dining room. Please provide a copy of a renal diet with your plan of correction. 	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1- One bottle of multivitamin and one bottle of Citracal were found not labeled.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
\$§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1- One bottle of multivitamin and one bottle of Citracal were found not labeled.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #1 – Physician ordered on 7/29/23 for Citracal + D3 Take 1 tablet twice a day; however, the November 2023 and February 2024 medication administration record (MAR) reflected that the medication was not taken/made available on 11/9/23 5pm dose, 2/8/24 5pm dose, and 2/27/24 5pm dose. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician ordered on 7/29/23 for Citracal + D3 Take 1 tablet twice a day; however, the November 2023 and February 2024 medication administration record (MAR) reflected that the medication was not taken/made available on 11/9/23 5pm dose, 2/8/24 5pm dose, and 2/27/24 5pm dose.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 <u>Medications.</u> (c) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #1 – Physician ordered on 7/23/23 for Tylenol 650 mg; however, the medication was reflected only in the February 2024 MAR and September 2024 MAR.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician ordered on 7/23/23 for Tylenol 650 mg; however, the medication was reflected only in the February 2024 MAR and September 2024 MAR.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #1 – Physician ordered on 7/23/23 for PRN medications Furosemide 20 mg, Claritin 10 mg, and Tylenol 650 mg; however, the medications were not reflected in the April 2024 MAR. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician ordered on 7/23/23 for PRN medications Furosemide 20 mg, Claritin 10 mg, and Tylenol 650 mg; however, the medications were not reflected in the April 2024 MAR.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
by a physician or APRN. FINDINGS Resident #1 – Physician ordered on 12/23/23 for Hydrocodone-Acetaminophen 5-325 mg; however, the medication was not reflected in the September 2024 MAR.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	Date
FINDINGS Resident #1 – Physician ordered on 12/23/23 for Hydrocodone-Acetaminophen 5-325 mg; however, the medication was not reflected in the September 2024 MAR.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. 	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
by a physician or APRN. FINDINGS Resident #1 – Physician ordered on 12/23/23 for Lidocaine 5% Patch; however, the medication was not reflected in the September 2024 MAR.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
 §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. 	PART 2 <u>FUTURE PLAN</u>	Date
FINDINGS Resident #1 – Physician ordered on 12/23/23 for Lidocaine 5% Patch; however, the medication was not reflected in the September 2024 MAR.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #1- Physician ordered on 7/23/23 for Tylenol 650 mg "Take 1 tablet orally every 6 hours as needed for pain"; however, the February 2024 and September 2024 MAR was transcribed, "Take 1 325 mg tab 2x a day every 6 hours PRN pain". The physician order and MAR transcription do not match.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 <u>Medications.</u> (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. <u>FINDINGS</u> Resident #1- Physician ordered on 7/23/23 for Tylenol 650 mg "Take 1 tablet orally every 6 hours as needed for pain"; however, the February 2024 and September 2024 MAR was transcribed, "Take 1 325 mg tab 2x a day every 6 hours PRN pain". The physician order and MAR transcription do not match.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1- Physician ordered on 12/24/23 for Polyethylene Glycol 17 gm "Take 17 gm by mouth once per day PRN for up to 30 days"; however, the medication continued to appear on MARS from February 2024 to June 2024.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1- Physician ordered on 12/24/23 for Polyethylene Glycol 17 gm "Take 17 gm by mouth once per day PRN for up to 30 days"; however, the medication continued to appear on MARS from February 2024 to June 2024.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1- No documented evidence of progress notes available for review for month of August 2024.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-17 <u>Records and reports.</u> (b)(3)		Date
During residence, records shall include:	PART 2	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1- No documented evidence of progress notes available for review for month of August 2024.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
 §11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; <u>FINDINGS</u> Resident #1 – Tylenol 650 mg PRN dose was given 12/18/23 to 12/21/23, then 12/25/23 to 12/27/23 with no time and no documentation of effectiveness. Lidocaine PRN dose was given 1/6/24 at 3pm with no documentation of effectiveness. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-17 <u>Records and reports.</u> (b)(3)	PART 2	
	During residence, records shall include:		
	Progress notes that shall be written on a monthly basis, or	FUTURE PLAN	
	more often as appropriate, shall include observations of the		
	resident's response to medication, treatments, diet, care plan,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	any changes in condition, indications of illness or injury,	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	behavior patterns including the date, time, and any and all	IT DOESN'T HAPPEN AGAIN?	
	action taken. Documentation shall be completed		
	immediately when any incident occurs;		
	EINDINGS		
1	FINDINGS Resident #1 –		
	1. Tylenol 650 mg PRN dose was given 12/18/23 to		
	12/21/23, then $12/25/23$ to $12/27/23$ with no time		
	and no documentation of effectiveness.		
	2. Lidocaine PRN dose was given $1/6/24$ at 3pm with		
	no documentation of effectiveness.		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. FINDINGS Resident #1- Resident was seen in emergency room on 12/24/23, however no documented evidence of an incident report.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 <u>Personnel and staffing requirements.</u> (5) In addition to the requirements in subchapter 2 and 3:	PART 1	
Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of	DID YOU CORRECT THE DEFICIENCY?	
continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS SCG #1- No documented evidence of twelve hours of continuing education courses per year. SCG was hired since 5/30/23 and has only completed ten out of the twelve continuing education courses per year required.		
Please submit copies of two hours continuing education to complete the twelve hours requirement with your plan of correction.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-83 Personnel and staffing requirements. (5)	PART 2	
	In addition to the requirements in subchapter 2 and 3:		
	Primary and substitute care givers shall have documented	FUTURE PLAN	
	evidence of successful completion of twelve hours of		
	continuing education courses per year on subjects pertinent	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	to the management of an expanded ARCH and care of	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	expanded ARCH residents.	IT DOESN'T HAPPEN AGAIN?	
	FINDINGS		
	SCG #1- No documented evidence of twelve hours of		
	continuing education courses per year. SCG was hired since		
	5/30/23 and has only completed ten out of the twelve		
	continuing education courses per year required.		
	Please submit copies of two hours continuing education		
	to complete the twelve hours requirement with your plan		
	of correction.		

Licensee's/Administrator's Signature:

Print Name: _____

Date: _____