## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Roselani Place Assisted Living Facility	CHAPTER 90
Address: 88 Papa Avenue, Kahului, Hawaii 96732	Inspection Date: July 23, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS, IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-6 General policies, practices, and administration.  (d) The facility shall have written policies and procedures which incorporate the assisted living principles of individuality, independence, dignity, privacy, choice, and home-like environment.  FINDINGS  Narcotic binder at the nurse's station shows narcotic medications were not accounted for on two occasions	PART 1	
between May and June 2024 - missing signatures by two licensed staff.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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\$11-90-6 General policies, practices, and administration. (d) The facility shall have written policies and procedures which incorporate the assisted living principles of individuality, independence, dignity, privacy, choice, and home-like environment.  FINDINGS Narcotic binder at the nurse's station shows narcotic medications were not accounted for on two occasions between May and June 2024 - missing signatures by two licensed staff.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In order to prevent the deficiency from occurring again, the following steps will be taken: the Narcotic Count Log was updated by the Director of Health Services. The medication technician staff and	Date 7/26/2024 and ongoing
	licensed nurse received re-training on the Narcotic Count Log. We re-trained staff on the procedures to count narcotic medications at the start and end of each shift, sign to acknowledge the narcotic medications are accounted for and hand off Med Cart keys to the next Medication Technician at shift change. If the signature is not documented, the Medication Technician is to not accept the Med Cart Keys until a signature is obtained. The Narcotic Count Log will be checked by a licensed nurse or the Director of Health Services at the end of each month.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Strice plan.  The assisted living facility staff shall conduct a comprehensive assessment of each resident's needs, plan and implement responsive services, maintain and update resident records as needed, and periodically evaluate results of the plan. The plan shall reflect the assessed needs of the resident and resident choices, including resident's level of involvement; support principles of dignity, privacy, choice, individuality, independence, and home-like environment; and shall include significant others who participate in the delivery of services:  FINDINGS  Resident #2 - No documented evidence that a nutrition assessment was completed to address pressure ulcer stage 2 (1/19/24) and pressure ulcer stage 3 (4/10/24).	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  With Resident #2 pressure ulcer healed, the Dietician was contacted to discuss and complete a nutrition assessment for Resident #2 for the future. Staff were re-trained to check Resident #2 for pressure ulcers and when they observe a new pressure ulcer site developing, to inform the Enhanced Care Coordinator, Licensed Nurse and or the Director of Health Services. The Director of Health Services will implement the guidelines according to the Dietician's nutrition assessment for Resident #2 and consult with the Dietician monthly to discuss the nutritional needs for Resident #2.	7/31/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-90-8 Range of services. (a)(1) Service plan.  The assisted living facility staff shall conduct a comprehensive assessment of each resident's needs, plan and implement responsive services, maintain and update resident records as needed, and periodically evaluate results of the plan. The plan shall reflect the assessed needs of the resident and resident choices, including resident's level of involvement; support principles of dignity, privacy, choice, individuality, independence, and home-like environment; and shall include significant others who participate in the delivery of services;  FINDINGS  Resident #2 - No documented evidence that a nutrition assessment was completed to address pressure ulcer stage 2 (1/19/24) and pressure ulcer stage 3 (4/10/24).	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In order to prevent the deficiency from occurring again, the following steps will be taken: Staff were re-trained to check residents for pressure ulcers/wounds. When they observe a new pressure ulcer site developing, to inform the Enhanced Care Coordinator, Licensed Nurse and or the Director of Health Services. The Director of Health Services will refer to the guidelines received from the Dietician and consult with the Dietician to obtain a nutrition assessment for the resident. The Director of Health Services will transcribe the nutrition assessment onto the service plan for the resident, for staff to follow. Once the pressure ulcer has been determined to have healed, from the Licensed Nurse and or Director of Health Services, then the nutrition assessment will be considered resolved. The Director of Health Services will meet with the Dietician monthly, to discuss nutritional needs of residents with wounds and/or weight loss/gain.	8/1/2024 and ongoing

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(1)(F) Services.	PART 1	
The assisted living facility shall provide the following:	DID YOU CORRECT THE DEFICIENCY?	7/26/2024
Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
under the provisions of the state Board of Nursing;  FINDINGS  Resident #1 – Physician order dated 3/14/24 states, "Seroquel 25 mg at HS (increase to 50 mg after 2 days if needed)." However, medication administration record (MAR) states, "Quetiapine (Seroquel) 25 mg 1-2 tabs po Q HS." MAR indicates that the staff administers 1 tablet of Seroquel 25 mg.  Please clarify the order with the physician and submit documentation with your plan of correction (POC).	Obtained a clarified medication order for Resident #1 and is Quetiapine 25mg 1 tab PO QHS. The MAR has been corrected to Quetiapine 25mg 1 tab PO QHS. Pharmacy has been notified of incorrect transcription of medication order, and orders have been correctly written on the MAR. A Change of Direction Sticker has been placed on the medication package. See copy of Physician's Medication Order provided and is Resident #1 File Attachment #1.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-90-8 Range of services. (b)(1)(F) Services.	PART 2	
The assisted living facility shall provide the following:	<u>FUTURE PLAN</u>	7/26/2024 and ongoing
Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 - Physician order dated 3/14/24 states, "Seroquel 25 mg at HS (increase to 50 mg after 2 days if needed)." However, medication administration record (MAR) states, "Quetiapine (Seroquel) 25 mg 1-2 tabs po Q HS." MAR indicates that the staff administers 1 tablet of Seroquel 25 mg.	In order to prevent the deficiency from occurring again the following steps will be taken. Monthly medication order audits will be performed by staff nurses and reviewed by the Director of Health Services. Contact prescriber within 24 hours of any noted discrepancies between packaging label for prescription drugs, and prescriber's orders, to obtain clarification. Place a Change of Direction sticker on the medication card for any medication with orders that have changed in the MAR. Conduct med cart audits every three months (or sooner if indicated) by the Director of Health Services and pharmacy staff jointly.	

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§11-90-8 Range of services. (b)(1)(F) Services.  The assisted living facility shall provide the following:  Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;  FINDINGS  Resident #1 - No documented evidence that the nutrition supplement order, Nutritional drink supplement BID (7/19/24) was clarified to include the specific supplement and dosage.  Submit a copy of the clarified order with your POC.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Dietician was consulted and a nutritional assessment was conducted. Recommendations for a nutritional drink were made to the primary care physician based on the resident's nutritional needs. We obtained a clarified nutritional supplement order for Resident #1 and is: Give 1 bottle of Ensure or Boost BID PO. See copy of Physician's Medication Order provided and is Resident #1 File Attachment #2.	7/26/2024

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(1)(F) Services.	PART 2	
The assisted living facility shall provide the following:	<u>FUTURE PLAN</u>	7/26/2024 and ongoing
Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 - No documented evidence that the nutrition supplement order. Nutritional drink supplement BID (7/19/24) was clarified to include the specific supplement and dosage.	For residents requiring a nutritional supplement, the Director of Health Services will obtain a consult with the Dietician to receive recommendations based on resident's needs and conditions. Recommendations will be discussed with the resident's primary care provider to obtain an order for supplement. When obtaining a nutritional supplement order for a resident, licensed staff are to check that the orders state the brand name of the nutritional supplement, dosage and directions for administration.	

Licensee's/Administrator's Signature:	Faith Gianan
Print Name:	Faith Gianan
Date:	08/06/2024