Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Pohai Nani Good Samaritan	CHAPTER 90
Address: 45-090 Namoku Street, Kaneohe, Hawaii 96744	Inspection Date: February 23 & 24, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 – Service plan dated 2/3/23 indicated self-administration with medications, but admission order dated 1/5/23 (received by the facility via fax on 2/3/23) shows resident is not able to self-administer medications.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
A service A service resident psychology resident a writte will prohow of outcome development of the service adminis 1/5/23	ice plan shall be developed and followed for each it consistent with the resident's unique physical, logical, and social needs, along with recognition of that it's capabilities and preferences. The plan shall include on description of what services will be provided, who ovide the services, when the services will be provided, iten services will be provided, and the expected ne. Each resident shall actively participate in the present of the service plan to the extent possible;	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from reoccurring reeducation/training will be provided RNs regarding the review of admission orders r/t medication management. In the event there are orders that indicate resident is not able to self-administer medication that it is documented on the resident's service plan.	3-11-24

		Date
resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, Serv	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY lice plan has been updated to indicate that res self-administer PRN Tylenol.	3-11-24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #2 – Service plan does not reflect self-administration of PRN Tylenol	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from reoccurring reeducation/training has been provided to RNs regarding documentation of service plans. Any MD orders that authorize resident to self-administer medication will be transcribed to service plan and updated as needed.	3-11-24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-90-8 Range of services. (a)(3) Service plan. The initial service plan shall be developed prior to the time the resident moves into the facility and shall be revised if needed within 30 days. The service plan shall be reviewed and updated by the facility, the resident, and others as designated by the resident at least annually or more often as needed; FINDINGS Resident #1 — Service plan dated 2/18/24 was not updated to reflect staff administering medications to the resident. Submit a copy of the revised service plan with your plan of correction (POC).	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Service plan as been updated to indicate that resident will be administered medication by medcertified staff per MD order	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(3) Service plan.	PART 2	3-11-24
The initial service plan shall be developed prior to the time	<u>FUTURE PLAN</u>	3-11-24
the resident moves into the facility and shall be revised if needed within 30 days. The service plan shall be reviewed	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
and updated by the facility, the resident, and others as designated by the resident at least annually or more often as needed;	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
<u>FINDINGS</u>	To prevent this from reoccurring re-	
Resident #1 – Service plan dated 2/18/24 was not updated to reflect staff administering medications to the resident.	education/training will be provided RNs regarding the review of MD orders r/t medication management	
·	to ensure that MD orders coincide with	
	documentation on service plan. In the event there are orders that indicate resident is	
	not able to self-administer medication that it is	
	documented on the resident's service plan. that med-certified staff will administer medication.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(1)(F) Services. The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing; FINDINGS Resident #1 – No documentation that the certified nurse aide (CNA) on duty informed or notified the licensed nurse, nor was an assessment completed by a licensed nurse following the fall on 11/26/23.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(1)(F) Services.	PART 2	2-28-24
The assisted living facility shall provide the following:	<u>FUTURE PLAN</u>	
Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 — No documentation that the certified nurse aide (CNA) on duty informed or notified the licensed nurse, nor was an assessment completed by a licensed nurse following the fall on 11/26/23.	Training has been provided to all CNA/RN staff regarding policy & procedure for Incident Reports. Training on completing documentation included progress notes, communication with RN and family representative and MD notification. Staff re-educated on the correct use of 24 hour communication binder, in which RN will review daily and sign off when information received.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(1)(F) Services. The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing; FINDINGS Resident #1 – Returned from emergency room (ER) visit for hemorrhagic cystitis and UTI on 4/22/23 with an order of Cephalexin 500 mg po BID x 6 days. No documentation in progress notes that staff consistently monitored the resident for any adverse reactions/effects throughout the course of antibiotic treatment.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\boxtimes	§11-90-8 Range of services. (b)(1)(F) Services.	PART 2	3-11-24
	The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #1 – Returned from emergency room (ER) visit for	To prevent this from reoccurring, training, re- education provided RNs and CNAs, certified to	
	hemorrhagic cystitis and UTI on 4/22/23 with an order of Cephalexin 500 mg po BID x 6 days. No documentation in progress notes that staff consistently monitored the resident for any adverse reactions/effects throughout the course of antibiotic treatment.	administer medication . RNs will ensure that orders for medication are transcribed in MAR. Transcription will include the following :	
		" Monitor for the following potential for adverse reaction of antibiotics that may included nausea,	
		emesis, shortness of breath, dizziness, diarrhea, headache or rash" Report any adverse reactions to RN immediately	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(1)(F) Services. The assisted living facility shall provide the following: Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing; FINDINGS Resident #2 – No nursing assessment when the resident returned to the facility following an ER visit on 11/6/23 due to dizziness and dehydration.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\boxtimes	§11-90-8 Range of services. (b)(1)(F) Services.	PART 2	3-11-24
	The assisted living facility shall provide the following:	<u>FUTURE PLAN</u>	
	Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #2 – No nursing assessment when the resident returned to the facility following an ER visit on 11/6/23 due to dizziness and dehydration.	To prevent this from reoccurring, re-education /training has been provided to RNs and CNAs regarding residents returning from the ER. and necessary documentation of return to facility.	
		In the event res returns after RN hours, CNA will notify on-call RN and document notification in 24 hour communication binder. RN will delegate to CNA that resident be monitored through the night, pending RNs return the following day, at which time RN will assess resident.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-90-8 Range of services. (b)(3)(A)(i) Services. The assisted living facility shall have policies and procedures relating to medications to include but not be limited to: Self-medication: Residents must have physician or prescribing advanced practice registered nurse's written order of approval for self-medication of prescription medications; FINDINGS Resident #1 - No documentation that the facility assessed the resident's capacity to self-administer Cortifoam (Hydrocortisone acetate) 1 applicator rectally at bedtime as needed. A resident has an order (dated 9/6/23) to leave the medication at the bedside and may self-administer. Submit a copy of the assessment with your plan of correction (POC).	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY RN completed assessment to confirm that resident able to self administer rectal suppositories . Orders confirmed in medical chart	_

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-90-8 Range of services. (b)(3)(A)(i) Services.	PART 2	Date
	The assisted living facility shall have policies and procedures relating to medications to include but not be limited to:	<u>FUTURE PLAN</u>	3-1-24
	Self-medication:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE	
	Residents must have physician or prescribing advanced practice registered nurse's written order of approval for self-	THAT IT DOESN'T HAPPEN AGAIN?	
	medication of prescription medications; FINDINGS	To prevent this from reoccurring, RNs and Certified Med Aides provided training/re-education regarding	
Resident #1 - No documentation that the facility assessed resident's capacity to self-administer Cortifoam (Hydrocortisone acetate) 1 applicator rectally at bedtime	Resident #1 - No documentation that the facility assessed the resident's capacity to self-administer Cortifoam	unauthorized medication being unsecured in residents apartments. Instruction provided staff that in the event medication found unsecured.	
	needed. A resident has an order (dated 9/6/23) to leave the	in the event medication found unsecured, RN notified immediately and secured until assessment completed and/or MD orders confirmed.	
		A notification to AL residents and families was shared in newsletter on Friday 3-1-24. This notification	
		updated/reminded families that they should deliver all medication to the 4th floor office, and not to leave any medication in apartment.	
		any medication in apartment.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(3)(A)(i) Services.	PART 1	5-7-24
The assisted living facility shall have policies and procedures relating to medications to include but not be limited to:	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU	
Self-medication:	CORRECTED THE DEFICIENCY	
Residents must have physician or prescribing advanced practice registered nurse's written order of approval for self-medication of prescription medications; FINDINGS Resident #2 – No documentation that the facility assessed the	The self-admin assessment was completed and posted in the chart 8-28-23. The assessment and service plan indicated that resident is capable of self-administering medication as ordered by physician.	
resident's capacity to self-administer Tylenol PRN. Submit a copy of the assessment with your plan of correction (POC).		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date_
§11-90-8 Range of services. (b)(3)(A)(i) Services. The assisted living facility shall have policies and procedures relating to medications to include but not be limited to: Self-medication: Residents must have physician or prescribing advanced practice registered nurse's written order of approval for self-medication of prescription medications; FINDINGS Resident #2 – No documentation that the facility assessed the resident's capacity to self-administer Tylenol PRN.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this citation from reoccurring reeducation and training provided to RN team: All new admissions assessments will also include an assessment to determine if resident is able to self-administer medication. The exception would be if a resident is on medication management services as it has already been determined they are unable to self-administer their meds. In the event a resident requests they self-administer a medication and keep at their bedside, orders must be authorized by physician, self-admin assessment completed and service plan updated. Every 6 months a re-evaluation completed by RN and audit of chart completed to ensure compliance.	5-7-24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-90-8 Range of services. (b)(3)(B)(i) Services. The assisted living facility shall have policies and procedures relating to medications to include but not be limited to: Administration of medication: Prescription and non-prescription medications which the facility has responsibility for administering to a resident must be identified in the resident's record and must be prescribed in writing for the resident by a physician or prescribing advanced practice registered nurse; FINDINGS Resident #1 — Observed Nystatin powder in resident's unit; however, no physician order to have the medication available to the resident and not listed in MAR.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Medication removed from apartment and secured in med lock box	2-23-24

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\boxtimes	§11-90-8 Range of services. (b)(3)(B)(i) Services.	PART 2	2-24-24
	The assisted living facility shall have policies and procedures	<u>FUTURE PLAN</u>	
	relating to medications to include but not be limited to:	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Administration of medication:	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
face be wr add	Prescription and non-prescription medications which the facility has responsibility for administering to a resident must be identified in the resident's record and must be prescribed in writing for the resident by a physician or prescribing advanced practice registered nurse; FINDINGS Resident #1 — Observed Nystatin powder in resident's unit; however, no physician order to have the medication available to the resident and not listed in MAR.	To prevent this from reoccurring, RNs and Certified Med Aides provided training/ re-education regarding unauthorized medication being unsecured in residents apartments. Instruction provided staff that in the event medication found unsecured, RN notified immediately and secured until assessment completed.	
		A notification to AL residents and families was shared in newsletter on Friday 3-1-24. This notification updated/reminded families that they should deliver all medication to the 4th floor office, and not to leave any medication in apartment.	

Judith Matthews BSN RN Licensee's/Administrator's Signature:		
Print Name:	Judith Matthews BSN RN	
Date: _	05/08/2024	
Licensee's/Administrator's Signature	Judith E Matthews BSN RN ::	
•	Judith E Matthews BSN RN	
Date:	03/08/2024	
-		