Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Oililua Eldercare, Inc #I	CHAPTER 100.1
Address: 94-379 Oililua Place, Waipahu, Hawaii 96797	Inspection Date: October 8, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)§11-100.1-3 Licensing. (b)(1)(I)Application.In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded 	PLAN OF CORRECTION PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 \$11-100.1-3 Licensing. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS Substitute Care Giver (SCG) #1 – No current Fieldprint background check result available for review. Last Fieldprint result observed dated 10/26/22. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 \$11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #2 – Initial Tuberculosis (TB) assessment not available for review. Please provide a copy with your plan of correction as evidence of completion. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Observed "Bar Keepers Friend" cleanser powder unsecured under the kitchen sink.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies. 	PART 2 <u>FUTURE PLAN</u>	
<u>FINDINGS</u> Observed "Bar Keepers Friend" cleanser powder unsecured under the kitchen sink.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – The following over the counter medication bottles were unlabeled: Calcium Carb/Vitamin D3 Omega 3 fatty acids Sennoside/Docusate Sodium 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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		Date
RULES (CRITERIA) §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – The following over the counter medication bottles were unlabeled: • Calcium Carb/Vitamin D3 • Omega 3 fatty acids • Sennoside/Docusate Sodium SCG labeled the medication bottles during inspection.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 <u>Medications.</u> (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. <u>FINDINGS</u> The following medications were observed unsecured in the refrigerator: Unlabeled "stomach relief" Bismuth liquid medication. Resident #2's "Chest Congestion DM" cough syrup. Resident #1's "Chest Congestion" cough syrup. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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 \$11-100.1-15 <u>Medications.</u> (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS 	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date
 The following medications were observed unsecured in the refrigerator: Unlabeled "stomach relief" Bismuth liquid medication. Resident #2's "Chest Congestion DM" cough syrup. Resident #1's "Chest Congestion" cough syrup. 		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 \$11-100.1-15 <u>Medications.</u> (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use. <u>FINDINGS</u> Resident #1 – Opthalmic drops observed in the same ziploc container as otic drops. SCG separated the ophthalmic drops from otic drops during inspection. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Opthalmic drops observed in the same ziploc container as otic drops.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
SCG separated the ophthalmic drops from otic drops during inspection.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Physician order for "Guaifenesin 100mg/5mL, take 5mL Q4 hours PRN cough." Medication Administration Record (MAR) from April 2024 to October 2024 for the aforementioned medication reads "Chest congestion relief soln take 5mL PO Q4H PRN." Medication order transcribed is incomplete and does not include dosage (100mg/5mL) and indication (cough) for PRN as ordered. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins,	PART 2	
	minerals, and formulas, shall be made available as ordered		
	by a physician or APRN.	<u>FUTURE PLAN</u>	
	FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Resident #1 – Physician order for "Guaifenesin 100mg/5mL,	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	take 5mL Q4 hours PRN cough." Medication	IT DOESN'T HAPPEN AGAIN?	
	Administration Record (MAR) from April 2024 to October		
	2024 for the aforementioned medication reads "Chest congestion relief soln take 5mL PO Q4H PRN." Medication		
	order transcribed is incomplete and does not include dosage		
	(100mg/5mL) and indication (cough) for PRN as ordered.		

 \$11-100-1-15 Medications, (c) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #1 - Sennoside/Docusate Sodium 8.6mg/50mg tab medication order changed from one (1) tab twice daily (BD) to two (2) tabs BD on 3/6/24. However, order change was not reflected on August 20/24, and October 20/24 MAR; and September 2024 MAR observed with pencil mark of the number *2' over the number *1.* Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. 	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Sennoside/Docusate Sodium 8.6mg/50mg tab medication order changed from one (1) tab twice daily (BID) to two (2) tabs BID on 3/6/24. However, order change was not reflected on August 2024, and October 2024 MAR; and September 2024 MAR observed with pencil mark of the	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	Date

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FINDINGS Resident #1 – Sennoside/Docusate Sodium 8.6mg/50mg tab medication order changed from one (1) tab twice daily (BID) to two (2) tabs BID on 3/6/24. However, order change was not reflected on August 2024, and October 2024 MAR; and September 2024 MAR observed with pencil mark of the number '2' over the number '1.'	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – April 2024 MAR from 4/17/24-4/23/24 did not have initials for "Omega 3 fatty acids 1 tab PO daily," "Pravastatin 20mg 1 tab PO daily," and "Rivaroxaban 10mg 1 tab PO daily." "Prazosin 1mg 1 cap PO daily" was also not initialed on 4/1/24-4/2/24 and 4/13/24-4/24/24. This is a repeat deficiency from 2023 annual inspection	PLAN OF CORRECTION PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
RULES (CRITERIA)§11-100.1-15 Medications. (m)All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – April 2024 MAR from 4/17/24-4/23/24 did not have initials for "Omega 3 fatty acids 1 tab PO daily," "Pravastatin 20mg 1 tab PO daily," and "Rivaroxaban 10mg 1 tab PO daily." "Prazosin 1mg 1 cap PO daily" was also not initialed on 4/1/24-4/2/24 and 4/13/24-4/24/24.This is a repeat deficiency from 2023 annual inspection	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – September 2024 monthly progress notes incomplete with no response to diet, medication, etc. Observed only vital signs written on the monthly progress notes sheet.		

Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(2) General rules regarding records:	PART 1	
Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them;		
FINDINGS Fire drill participants for the past twelve (12) months listed as SCG1 and 2; and clients 1, 2, 3, 4 with no legend to explain who they were.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-17 <u>Records and reports.</u> (f)(2)	PART 2	
	General rules regarding records:		
		<u>FUTURE PLAN</u>	
	Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them;		
	only if a legend is provided to explain them,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	FINDINGS	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	Fire drill participants for the past twelve (12) months listed	IT DOESN'T HAPPEN AGAIN?	
	as SCG1 and 2; and clients 1, 2, 3, 4 with no legend to explain who they were.	11 DUESN' I HAPPEN AGAIN:	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-19 <u>Resident accounts.</u> (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. FINDINGS Resident #2 – Inventory of resident's possession are not current. It was last updated on 2/20/23.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 <u>Physical environment.</u> (o)(1)(D) Bedrooms:	PART 1	
General conditions:	DID YOU CORRECT THE DEFICIENCY?	
Bedrooms shall not be used for recreation, cooking, dining, storage, bathrooms, laundries, foyers, corridors, lanais, and libraries;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Bedroom #4 that was reported as an unoccupied "empty" room observed with dressed, and other clothing items in the closet. SCG reported it was a discharged resident's belongings.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-23 <u>Physical environment.</u> (o)(1)(D) Bedrooms:	PART 2	
General conditions:	<u>FUTURE PLAN</u>	
Bedrooms shall not be used for recreation, cooking, dining, storage, bathrooms, laundries, foyers, corridors, lanais, and libraries;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Bedroom #4 that was reported as an unoccupied "empty" room observed with dressed, and other clothing items in the closet. SCG reported it was a discharged resident's belongings.	II DOESN I HAFFEN AGAIN:	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 <u>Personnel and staffing requirements.</u> (1) In addition to the requirements in subchapter 2 and 3:	PART 1	
A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
<u>FINDINGS</u> Resident #1 – Case Management training for daily personal and specialized care not available for review.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-83 Personnel and staffing requirements. (1)	PART 2	
	In addition to the requirements in subchapter 2 and 3:		
	A registered nurse other than the licensee or primary care	FUTURE PLAN	
	giver shall train and monitor primary care givers and		
	substitutes in providing daily personal and specialized care	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	to residents as needed to implement their care plan;	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
		IT DOESN'T HAPPEN AGAIN?	
	FINDINGS		
	Resident #1 – Case Management training for daily personal		
	and specialized care not available for review.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 \$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident; FINDINGS Resident #1 – Medication orders were not incorporated in the care plan generated by the case manager. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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Licensee's/Administrator's Signature:

Print Name:

Date: _____