Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Kina 'Ole Estate Ekolu, LLC | CHAPTER 100.1 |
|--|---|
| Address: 45-219 William Henry Road, Kaneohe, Hawaii 96744 | Inspection Date: September 6, 2024 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion |
|-----------|--|--|------------|
| | 811 100 1 15 Madiations () | | Date |
| \square | §11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by | PART 1 | |
| | pharmacists shall be deemed properly labeled so long as no | DID VOU CODDECT THE DEELCIENCV9 | |
| | changes to the label have been made by the licensee, | DID YOU CORRECT THE DEFICIENCY? | |
| | primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original | USE THIS SPACE TO TELL US HOW YOU | |
| | labeled container, other than for administration of | CORRECTED THE DEFICIENCY | |
| | medications. The storage shall be in a staff controlled work | | |
| | cabinet-counter apart from either resident's bathrooms or bedrooms. | | |
| | bedrooms. | | |
| | <u>FINDINGS</u> | | |
| | Resident #1 – Guaifenesin bottle label states, "Take 10mL | | |
| | every 4 hours by oral route as needed"; however, PRN indication unavailable. Medication label contains an | | |
| | incomplete order. | | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – Guaifenesin bottle label states, "Take 10mL every 4 hours by oral route as needed"; however, PRN indication unavailable. Medication label contains an incomplete order. | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINCS Resident #2 – Furosemide bottle label incomplete and did not have hold parameters of "hold if SBP <110 as indicated in physician's order" | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

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| \$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #2 – Furosemide bottle label incomplete and did not have hold parameters of "hold if SBP <110 as indicated in physician's order" | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #1 – 5/2024 MAR shows Cephalexin 500mg was administered twice daily from 5/5/24-5/9/24; however, physician's order unavailable to administer medication | PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | Date |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion |
|---|--|------------|
| §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. | PART 2 <u>FUTURE PLAN</u> | Date |
| FINDINGS Resident #1 – 5/2024 MAR shows Cephalexin 500mg was administered twice daily from 5/5/24-5/9/24; however, physician's order unavailable to administer medication | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| | §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #2 – 6/18/24 medication order for Guaifenesin cough syrup 10mL every 4 hours as needed for cough/congestion; however, medication was not transcribed in the MAR from June 2024 to September 2024. No discontinued order observed. Submit revised MAR or discontinuation order for | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion |
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| \$11,100,1,15 Madigations (a) | | Date |
| §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, | PART 2 | |
| minerals, and formulas, shall be made available as ordered | FUTURE PLAN | |
| by a physician or APRN. | <u>FUTURE TEAN</u> | |
| FINDINGS | USE THIS SPACE TO EXPLAIN YOUR FUTURE | |
| Resident $#2 - 6/18/24$ medication order for Guaifenesin | PLAN: WHAT WILL YOU DO TO ENSURE THAT | |
| cough syrup 10mL every 4 hours as needed for | IT DOESN'T HAPPEN AGAIN? | |
| cough/congestion; however, medication was not transcribed in the MAR from June 2024 to September 2024. No | | |
| discontinued order observed. | | |
| Submit revised MAR or discontinuation order for | | |
| medication with plan of correction | | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #2 – 1/2024 MAR observed with PAXLOVID 300- 100 mg pack tab. Take 3 tab by mouth twice daily for 5 days; however, no documented evidence of a signed physician order for the medication. | PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |

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| §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. | PART 2 <u>FUTURE PLAN</u> | |
| <u>FINDINGS</u> Resident #2 – 1/2024 MAR observed with PAXLOVID 300- 100 mg pack tab. Take 3 tab by mouth twice daily for 5 days; however, no documented evidence of a signed physician order for the medication. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. | PART 1 DID YOU CORRECT THE DEFICIENCY? | |
| FINDINGS Resident #1 – No documented evidence medication orders were reevaluated by a resident's physician every 4 months between 2/1/24-9/4/24 | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| Resident #2 – No documented evidence that medication orders were reevaluated by PCP every 4 months between $1/23/24 - 9/3/24$. | | |
| Submit a copy of updated physician's orders with plan of correction. | | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion |
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| | | Date |
| §11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. | PART 2 <u>FUTURE PLAN</u> | |
| FINDINGS Resident #1 – No documented evidence medication orders were reevaluated by a resident's physician every 4 months between 2/1/24-9/4/24 | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| Resident #2 – No documented evidence that medication orders were reevaluated by PCP every 4 months between $1/23/24 - 9/3/24$. | | |
| Submit a copy of updated physician's orders with plan of correction. | | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: | PART 1 | |
| Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| <u>FINDINGS</u> Resident #1 – 8/2024 progress note unavailable | | |
| Submit a copy with plan of correction. | | |
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| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion |
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| | 7 | | Date |
| \square | §11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: | PART 2 | |
| | During residence, records shall include: | | |
| | Progress notes that shall be written on a monthly basis, or | FUTURE PLAN | |
| | more often as appropriate, shall include observations of the | | |
| | resident's response to medication, treatments, diet, care plan, | USE THIS SPACE TO EXPLAIN YOUR FUTURE | |
| | any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all | PLAN: WHAT WILL YOU DO TO ENSURE THAT | |
| | action taken. Documentation shall be completed | IT DOESN'T HAPPEN AGAIN? | |
| | immediately when any incident occurs; | | |
| | FINDINCS | | |
| | <u>FINDINGS</u> Resident #1 – 8/2024 progress note unavailable | | |
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| | Submit a copy with plan of correction. | | |
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| FINDINGS Resident #1 – Resident prescribed Macrobid for bladder infection on 6/28/24; however, no documented evidence if treatment was effective and infection resolved | | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion |
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| | | Date |
| §11-100.1-17 <u>Records and reports.</u> (b)(3) | PART 2 | |
| During residence, records shall include: | | |
| Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; | <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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| §11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include: | PART 1 | |
| Entries describing treatments and services rendered; | DID YOU CORRECT THE DEFICIENCY? | |
| FINDINGS Resident #1 – Progress notes states resident's order to wear wrist brace daily was discontinued on 6/26/24; however, no documented evidence of physician's order to discontinue wearing wrist brace | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| Submit a copy of discontinuation order with plan of correction. | | |
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| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion |
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| | | | Date |
| \square | §11-100.1-17 <u>Records and reports.</u> (b)(4) | PART 2 | |
| | During residence, records shall include: | | |
| | Entries describing treatments and services rendered; | <u>FUTURE PLAN</u> | |
| | FINDINGS | USE THIS SPACE TO EXPLAIN YOUR FUTURE | |
| | Resident $\#1 -$ Progress notes states resident's order to wear | PLAN: WHAT WILL YOU DO TO ENSURE THAT | |
| | wrist brace daily was discontinued on 6/26/24; however, no documented evidence of physician's order to discontinue wearing wrist brace | IT DOESN'T HAPPEN AGAIN? | |
| | Submit a copy of discontinuation order with plan of correction. | | |
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| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| | §11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records: | PART 1 | Dute |
| | All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #1 – Admission assessment: PCG signature unavailable, LOC assessment section incomplete Submit signed admission assessment with plan of correction | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
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| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion |
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| | | | Date |
| \boxtimes | §11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records: | PART 2 | |
| | All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. <u>FINDINGS</u> Resident #1 – Admission assessment: PCG signature unavailable, LOC assessment section incomplete Submit signed admission assessment with plan of correction. | <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-19 <u>Resident accounts.</u> (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative. FINDINGS Resident #2 – Signed financial statement unavailable Submit a copy with plan of correction | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion |
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| RULES (CRITERIA) \$11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative. FINDINGS Resident #2 – Signed financial statement unavailable Submit a copy with plan of correction | PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | - |
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| §11-100.1-23 <u>Physical environment.</u> (g)(3)(A) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction; <u>FINDINGS</u> Fire exit pathway blocked by sandbags lined across walkway | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| | §11-100.1-23 <u>Physical environment.</u> (g)(3)(A) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction; <u>FINDINGS</u> Fire exit pathway blocked by sandbags lined across | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU | |

| | | RULES (CRITERIA) | PLAN OF CORRECTION | Completion |
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| | | | | Date |
| \square | \square | §11-100.1-23 <u>Physical environment.</u> (g)(3)(A) Fire prevention protection. | PART 2 | |
| | | Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction; | <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | | FINDINGS Fire exit pathway blocked by sandbags lined across walkway | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-23 <u>Physical environment.</u> (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. | PART 1 DID YOU CORRECT THE DEFICIENCY? | |
| FINDINGS Bedroom 2,4 – Oxygen tanks stored in bedroom closet | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
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| FINDINGS Bedroom 2,4 – Oxygen tanks stored in bedroom closet | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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Licensee's/Administrator's Signature:

Print Name:

Date: _____