Office of Health Care Assurance

**State Licensing Section** 

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: C & S Care Home Service LLC	CHAPTER 100.1
Address: 604 Hunalewa Street, Honolulu, Hawaii 96816	Inspection Date: September 26, 2024 Annual

## THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

## YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

## FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #1- Physician ordered on 8/1/24 for Loperamide 2 mg oral tablet; however, on the September 2024 medication administration record (MAR) was written as "discontinued". There was no documented evidence that the physician discontinued the Loperamide order.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #1- Physician ordered on 8/1/24 for Loperamide 2 mg oral tablet; however, on the September 2024 MAR was written as "discontinued". There was no documented evidence that the physician discontinued the Loperamide order.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. <b>FINDINGS</b> Resident #1- Physician discontinued on 7/1/24 for Guaifenesin 600 mg oral tablets; however, on the September 2024 MAR the medication was still made available and was not discontinued.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
RULES (CRITERIA)         §11-100.1-15 Medications. (m)         All medications and supplements, such as vitamins,         minerals, and formulas, when taken by the resident, shall be         recorded on the resident's medication record, with date,         time, name of drug, and dosage initialed by the care giver.         FINDINGS         Resident #1- Physician discontinued on 7/1/24 for         Guaifenesin 600 mg oral tablets; however, on the September         2024 MAR the medication was still made available and was         not discontinued.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(C) Residents' rights and responsibilities:</li> <li>Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:</li> <li>Be fully informed orally and in writing, prior to or at the time of admission, and during stay, of services available in or through the Type I ARCH and of related charges, including any charges for services not covered by the Type I ARCH's basic per diem rate;</li> <li>FINDINGS</li> <li>Resident #1- No documented evidence that the resident and the resident's family is fully informed orally and in writing the related charges since admission to expanded on 7/1/24.</li> <li>Please submit a copy of the financial statement with your plan of correction.</li> </ul>	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-21 Residents' and primary care givers' rights and	PART 2	
	responsibilities. (a)(1)(C)		
	Residents' rights and responsibilities:	FUTURE PLAN	
	Written policies regarding the rights and responsibilities of		
	residents during the stay in the Type I ARCH shall be	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	established and a copy shall be provided to the resident and	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	the resident's family, legal guardian, surrogate, sponsoring	IT DOESN'T HAPPEN AGAIN?	
	agency or representative payee, and to the public upon		
	request. The Type I ARCH policies and procedures shall		
	provide that each individual admitted shall:		
1	Be fully informed orally and in writing, prior to or at the		
	time of admission, and during stay, of services available in		
	or through the Type I ARCH and of related charges,		
	including any charges for services not covered by the Type I		
	ARCH's basic per diem rate;		
	FINDINGS		
	Resident #1- No documented evidence that the resident and		
	the resident's family is fully informed orally and in writing		
	the related charges since admission to expanded on $7/1/24$ .		
	Please submit a copy of the financial statement with your		
	plan of correction.		
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
<b>N</b>			Date
$\square$	§11-100.1-83 Personnel and staffing requirements. (1)	PART 1	
	In addition to the requirements in subchapter 2 and 3:		
		<b>DID YOU CORRECT THE DEFICIENCY?</b>	
	A registered nurse other than the licensee or primary care		
	giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care	USE THIS SPACE TO TELL US HOW YOU	
	to residents as needed to implement their care plan;		
	to residents as needed to implement their care plan,	CORRECTED THE DEFICIENCY	
	FINDINGS		
	Substitute care giver (SCG)- No documented evidence that		
	the SCG was trained for the expanded resident.		
	T		
	Please submit a copy with your plan of correction.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-83 Personnel and staffing requirements. (1)	PART 2	
	In addition to the requirements in subchapter 2 and 3:		
	A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	substitutes in providing daily personal and specialized care	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	to residents as needed to implement their care plan;	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	FINDINGS	IT DOESN'T HAPPEN AGAIN?	
	SCG- No documented evidence that the SCG was trained		
	for the expanded resident.		
1	Please submit a copy with your plan of correction.		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-83 <u>Personnel and staffing requirements.</u> (5) In addition to the requirements in subchapter 2 and 3:	PART 1	
Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS SCG- No documented evidence of successful completion of twelve hours of continuing education courses per year. SCG completed eleven out of twelve hours.		
Please submit the one hour of continuing education to complete the twelve hours required with your plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 <u>Personnel and staffing requirements.</u> (5) In addition to the requirements in subchapter 2 and 3:	PART 2	
Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
<b><u>FINDINGS</u></b> SCG- No documented evidence of successful completion of twelve hours of continuing education courses per year. SCG completed eleven out of twelve hours.		
Please submit the one hour of continuing education to complete the twelve hours required with your plan of correction.		

Licensee's/Administrator's Signature:

Print Name:

Date: \_\_\_\_\_